Week 1 Lab 1

Individual assignment

Test a website according to 10 Heuristics.

Website URL:https://www.torontocupcake.com
Date:2025-Jan-8
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Usability Heuristic	Done Well	Needs Improvement
1. Visibility of System Status	readable	Improve the navigation function for better clarity and usability.
2. Match Between System and the Real World	it is very clear that it's a cupcake website	-
3. User Control and Freedom	easy to add items to their cart but hard to find their cart	-Add a filter for cupcake products to enhance sorting and selection. -Include a search bar to help users quickly find specific cupcake products.

4. Consistency and Standards	font sizes and colours are consistent -cons	-Address the website's responsive design issues; it doesn't function as expected. -Improve the visual hierarchy to make content easier to navigate and understand.
5. Error Prevention	It shows the current date	- Consolidate and display all form errors together for better visibility and user understanding.
6. Recognition Rather Than Recall	Icons are used effectively in place of text.	Add a "favourite" icon for each cupcake to improve user recognition and interaction.
7. Flexibility and Efficiency of Use		Make it easier for users to find specific items they are looking for.
8. Aesthetic and Minimalist Design		-Simplify the overall design for a cleaner and more user-friendly experience. - Update the "Add to Cart" button text to something simpler, such as "Add."

9. Help Users Recognize, Diagnose, and Recover from Errors	The design incorporates a high-contrast function for improved accessibility.	- Move the "Place Order" button to the right side, following the convention of "Back" on the left and "Continue" on the right. - Fix the issue where selecting "View Cart" from the main menu breaks the page, requiring users to reload. - Add the FAQ section to the footer to meet user expectations and improve accessibility.
10. Help and Documentation		Make help resources and documentation easier to locate on the website.