

# **ABANG MUHAMAD FIKRUL AMIN ABANG NAZARUDDIN**

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## **SUMMARY**

Third year Bachelor in Computer Science (Multimedia Computing) student at UNIMAS with hands on experience in networking, technical support, and ICT operations. Strong foundation in troubleshooting, system testing, and web technologies, supported by achievements in national level innovation competitions. Seeking to apply technical skills and gain industry exposure during a 24-week internship placement.

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## **EDUCATION**

### **UNIVERSITY MALAYSIA OF SARAWAK (UNIMAS)**

**2023 - Current**

- Bachelor's in Computer Science (Multimedia Computing)
- CGPA: 3.28 (Current)

### **POLITEKNIK KUCHING SARAWAK**

**2019 - 2022**

- Graduated with Diploma in Information Technology (Networking)
- CGPA: 3.31

### **SMK ST JOSEPH**

**2014 - 2018**

- Graduated with SPM
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## **WORK EXPERIENCE**

### **TECHNICAL SUPPORT TEAM — SUKMA MALAYSIA 2024 (WUSHU)**

**July 2024 - August 2024**

- Supported WSLbroadcast team to ensure smooth live event coverage.
- Updated the official scoreboard with confirmed results from head judges.
- Tested the broadcast system and reported bugs or issues.
- Assisted technical staff with minor troubleshooting during live events.

### **SKYWAVE COMPANY - ICT SUPPORT ASSISTANT**

**June 2023 - July 2023**

- Provided basic hardware support, diagnostics, and minor installation tasks.
- Assisted with ICT documentation, asset tracking, and updating staff IT records.
- Supported troubleshooting requests to maintain smooth daily operations.

### **UNIQLO - RETAIL ASSOCIATE**

**January 2023 - April 2023**

- Assisted customers with product selection and responded to inquiries.
- Supported store operations, including stock arrangement, product display setup, and layout improvements.
- Collaborated with team members to maintain store cleanliness and ensure smooth operations.

**UNIMAS CITDS — INTERNSHIP (NETWORK & CLOUD SUPPORT)****August 2022 - December 2022**

- Assisted UNIMAS engineers with network troubleshooting across campus facilities.
- Monitored UNIMAS Cloud system status and reported irregularities for review.
- Conducted inspections and routine maintenance on network hardware such as switches and access points.
- Configured basic switch connectivity under supervision and ensured stable network performance.

**MRC SARAWAK CHAPTER SUPPORT PROGRAMME ASSISTANT****September 2021 - October 2021**

- Guided patients through registration processes and assisted those in need during clinic operations.
  - Helped doctors and staff update patient files and maintain accurate records.
  - Assisted in recording and reporting daily COVID-19 case numbers.
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**ACHIEVEMENTS****BORNEO INNOVATION FESTIVAL 2022 (NATIONAL LEVEL)**

- Gold Medalist in ICT & Multimedia for developing an innovative tech based project showcased at national competition.

**POLITEKNIK FINAL YEAR PROJECT FESTIVAL 2022**

- First Place Award across all project categories for outstanding final year project presentation and execution.
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**TECHNICAL SKILLS**

- Networking (troubleshooting, switch configuration)
  - Hardware support & diagnostics
  - Cloud monitoring basics (UNIMAS Cloud)
  - Web technologies (HTML, CSS, JavaScript)
  - Database fundamentals (MySQL)
  - System testing & quality checking
  - Broadcast system operations (SUKMA 2024)
  - IT documentation & reporting
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**SOFT SKILLS**

- Communication
- Teamwork
- Problem-solving
- Adaptability
- Time management
- Attention to detail
- Work ethic