Copyright 2006 GroundWork Open Source Solutions, Inc. ("GroundWork"). All rights reserved. Use is subject to GroundWork commercial license terms. GroundWork Monitor Small Business is released under the terms of the various public and commercial licenses. For information on licensing and open source elements please see GroundWork Monitor Small Business IP Ingredients at <a href="http://www.groundworkopensource.com/products/pro-ipingredients.html">http://www.groundworkopensource.com/products/pro-ipingredients.html</a>. For a list of open source software and the associated licenses included with this software, see <a href="http://www.groundworkopensource.com/products/pro-licensefaq.html">http://www.groundworkopensource.com/products/pro-licensefaq.html</a>. GroundWork, GroundWork Open Source, GroundWork Monitor Small Business, GroundWork Monitor Open Source, GroundWork Foundation, GroundWork Status Viewer, Monarch, and GroundWork Guava are trademarks of GroundWork Open Source, Inc. Other trademarks, logos and service marks (each, a "Mark") used in GroundWork's products, including Nagios, which is a registered trademark of Ethan Galstad, are the property of other third parties. These Marks may not be used without the prior written consent of GroundWork Open Source or the third party that owns the respective Mark.

## **Table of Contents**

- 1 PURPOSE
- 2 BUG FIXES
- 3 KNOWN ISSUES

-----

## 1 PURPOSE

**Important Note**: The distributed Readme document should be reviewed prior to the installation or upgrade of GroundWork Monitor Small Business 5.0.

The purpose of this "Readme" document is to outline the bug fixes and known issues in the current release of the GroundWork Monitor Small Business 5.0 product. Additionally, the documents "Installation" and "Release Notes" outline system hardware requirements, pre-installation planning, and steps for a new installation or an upgrade; and new features in this release, respectively. All documents are distributed in .txt and .pdf formats. Installation and upgrading documentation and a description of new features are also included in the Bookshelf application within GroundWork Monitor Small Business 5.0

-----

#### 2 BUG FIXES

This section includes a description of the bugs fixed in this release of GroundWork Monitor Small Business.

#### Release 5.0.1

The following lists GWPRO 4.5 issues fixed in this release of GroundWork Monitor Professional.

1. GWMPRO-391

GroundWork Commit timing-out.

2. GWMPRO-390

Successfully assign an escalation tree to a service, and then try to remove this tree by leaving the field for an escalation tree blank. The escalation tree entry remains.

3. GWMPRO-386

The system won't allow you to rename a service from uppercase to lowercase. It interprets these as the same name.

4. GWMPRO-383

When attempting to create a new host profile, I get an error stating that a template is required, despite selecting a template.

5. GWMPRO-382

Extended Host info not applied to host profile.

6. GWMPRO-381

Rename a service and the box says "Reame".

7. GWMPRO-377

Dashes not accepted in contact properties pager field.

#### 8. GWMPRO-374

Re-load from nagios.cfg loses perfdata processing.

## 9. GWMPRO-371

When importing files using Control>Load, service group definitions are created but the groups are not populated with services.

## 10. GWMPRO-369

Performance Tab displays Hosts and Services that have been deleted.

## 11. GWMPRO-359

Copyright notices for the Bookshelf documentation in GW Professional should not be claiming copyright to the other open source projects MySQL, RRD, etc.

#### 12. GWMPRO-358

Name space problem when assigning hostgroup and contactgroup the same name.

### 13. GWMPRO-352

Runaway Java adapter feeder CPU usage.

## 14. GWMPRO-350

hostgroup membership not correct.

#### 15. GWMPRO-339

Problem with Discover Host Wizard.

## 16. GWMPRO-337

Configuration>Control>Setup>Max Tree Nodes is misleading and ignored.

#### 17. GWMPRO-333

Nagios load failed.

## 18. GWMPRO-328

Delete service template not cleaning up contactgroup\_assign table.

## 19. GWMPRO-327

Some navigation drill downs revert to being unexpanded on refresh.

#### 20. GWMPRO-314

If you attach more than two escalation trees, only the first two show up in Configuration.

# 21. GWMPRO-300

I exported a standard service profile, which included a service template. I made a change so that the service profile with this value was not imported back to Monarch.

## 22. GWMPRO-278

Configuration>Commands>Modify>Command Name, When you click the "Test" button it does something backwards.

## 23. GWMPRO-273

After removing a service check in Configuration with a commit, a user is still able to access the service in Performance tab.

# 24. GWMPRO-271

Import fails after Add button pressed on a partial selection.

## 25. GWMPRO-270

Wrong directory path listed for nmap\_scan\_one.pl. Script with EZ-Configuration Host Discovery.

#### 26. GWMPRO-264

The Control>Nagios Main Config>View Edit mouse-over definition for use\_retained\_scheduling information is incorrect.

#### 27. GWMPRO-262

Spelling typo under Configuration>Service Check sub tab.

#### 28. GWMPRO-250

Configuration>Discover> add a host, re-run Discover wizard, add same host, get MySQL error.

## 29. GWMPRO-248

SNMP\_if performanceconfiguration row obscures SNMP\_if\_bandwidth row.

## 30. GWMPRO-224

The notion of template values being inherited is not very clear in the Bookshelf documentation.

#### 31. GWMPRO-214

net snmp utils are no longer shipped with product; need to be added in order to perform SNMP trap.

## 32. GWMPRO-213

Add a scroll bar so that when assigning more than 9-10 packages to a role, all the tabs can be viewed on the screen.

#### 33. GWMPRO-201

Please make the gwservices init script support "status" as well as start and stop.

----

#### Release 5.0.2

## 1. GWMON-840

Trying to add a message filter, does not work.

## 2. GWMON-832

After removing from MySQL 4.1.XX, the /etc/my.conf file should be removed. This file will conflict with the MySQL 5.0.XX install.

## 3. GWMON-831

After a successful commit from within the UI, the apache2 error logs show a [Wed Nov 08 11:44:44 2006] [error] [client 172.28.113.67] DBI::db=HASH(0x88fe918)->disconnect invalidates 1 active statement handle.

## 4. GWMON-824

After upgrading to the most recent RPMs 5.0-5.0 Guava login produces: Class WidgetDaemon not found.

#### 5. GWMON-820

Documentation error in upgrade section of the 5.0 Installation.txt.

## 6. GWMON-817

The Monarch db for GWMON 5.0 GA contains entries for RRD and ping services for test hosts (Sonicwall, Intel, Corporate).

## 7. GWMON-813

Guava exception within bookshelf.

#### 8. GWMON-801 IE6

Monarch Escalation navigation pane don't show escalations and trees that were created.

#### 9. GWMON-785

Class 'LDAPAuthModule' not found in /usr/local/groundwork/guava/includes/guava.inc.php on line 2042.

## 10. GWMON-769

Contact groups for host overrides not written to files.

## 11. GWMON-768

Bookshelf says to download MySQL 5 mysql-connector-java-3.1.13.jar but doesn't say from where.

#### 12. GWMON-766

Profile tools, import option died at /usr/local/groundwork/apache2/cgi-bin/monarch/importcfg.pl line 760, <IMPORTFILE> line 79.

#### 13. GWMON-764

Command line arguments for service: local\_process\_gw\_listener are wrong and service always reports CRITICAL.

## 14. GWMON-763

Upgrading from 4.5-26 with a MySQL passwd already set to Small Business 5.0 rpms trying to complete the PRO build, experiencing MYSQL errors.

## 15. GWMON-758

Save as Profile on the host wizard does not save host wizard.

#### 16. GWMON-751

5.0 to 5.0 migration does not retain installed packages, potentially causing critical error dialogs.

## 17. GWMON-731

Service Instances not included in sync with foundation.

#### 18. GWMON-569

Guava re-draws menu items.

## 19. GWMON-251

syslog still set to startup even though syslog-ng is also set to startup PLUS other syslog-ng config issues.

## 20. GWMON-697

resource.cfg cannot be deployed from the build folder.

## 21. GWMON-707

New host wizard>service profile doesn't apply service dependencies.

### 22. GWMON-731

Service Instances not included in sync with foundation.

## 23. GWMON-590

Host Delete Tool does not work for 192\* hosts.

### 24. GWMON-568

In EZ and Config no response given when host searched.

### 25. GWMON-712

Cannot remove service escalation from host>service.

# 26. GWMON-724

Successfully assign an escalation tree to a service, and then try to remove this tree by leaving the field for escalation tree blank. The escalation tree entry remains.

#### 27. GWMON-706

Spaces in Service Template names.

#### 28. GWMON-710

Delete host templates doesn't clean up contactgroup\_assign table.

-----

### 2 KNOWN ISSUES

This section includes a description of the know issues in this release of GroundWork Monitor Small Business.

#### Release 5.0.1

## 1. Starting Groundwork Services

During installation the "Starting Groundwork Services" may be reported as Failed. This is a known race condition that occurs during the install. If this occurs ignore the warring and continue with the install. Once the application is started, GroundWork Services will be restarted properly. At the end of install, verify that the gwservices is running using the command - /etc/init.d/service gwservices status. If gwservices process is not running, start it by using the command /etc/init.d/gwservices start

## 2. IE 6 Compatibility Issues

Issues with IE6 error handling may cause the GWMON application to freeze. If this should occur kill and restart your browser and log back into the GWMON application.

# 3. Application Timeout

Leaving a session open for a long time, may cause a session time out. If this should occur logout and re-login to the GWMON application.

# 4. Upgrading

Upgrading from 5.0 to a newer version of 5.0 does not preserve image files in /usr/local/groundwork/nagios/share/images/logos. To ensure that all files are backed up properly, follow the instructions in the installation that pertain to the 4.5 to 5.0 upgrade.

## 5. Core Application Packages

Core Application Packages should never be uninstalled. If a core package is removed, the GWMON application has to be reinstalled. There is no "confirm" message presented when removing packages.

## 6. Snmptt service

Before you perform an upgrade, please make sure that all instances of snmptt have been removed. Run the UNIX service scripts twice in order to stop the service, /etc/init.d/snmpttd stop.

#### Release 5.0.2

## 1. Upgrading does not retain installed packages

When migrating from 5.0 to 5.0, this process does not retain installed packages, potentially causing critical error dialogs. The known work around is to back up the previous the /usr/local/groundwork/guava/includes/config.inc.php file and restore it back after the new files are copied.

#### 2. Commit in Profile Tools sends large amounts of apache 2 errors

While trying to commit a number hosts using the Profile Tools application, a larger amount of apache2 log errors are being generated. There is no impact to functionality of the product, just the unexpected impact of the log messages. These messages can be removed by using "vi" to edit them from the text log file.

3. Monarch - Host Wizard: The template override values from a host profile are not applied.

Host Wizard: The template override values from a host profile are not applied. The workaround is to apply the detail to the host(s) from the host profile after the host has been added.