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1 PURPOSE

Important Note: The distributed Readme document should be reviewed prior to the installation or upgrade of GroundWork Monitor Professional 5.0.

The purpose of this "Readme" document is to outline the bug fixes and known issues in the current release of the GroundWork Monitor Professional 5.0 product. Additionally, the documents "Installation" and "Release Notes" outline system hardware requirements, pre-installation planning, and steps for a new installation or an upgrade; and new features in this release, respectively. All documents are distributed in .txt and .pdf formats.

BUG FIXES

This section includes a description of the bugs fixed in this release of GroundWork Monitor Professional.

Release 5.0.1

The following lists GWPRO 4.5 issues fixed in this release of GroundWork Monitor Professional.

1. GWMPRO-391

GroundWork Commit timing-out.

2. GWMPRO-390

Successfully assign an escalation tree to a service, and then try to remove this tree by leaving the field for an escalation tree blank. The escalation tree entry remains.

3. GWMPRO-386

The system won't allow you to rename a service from uppercase to lowercase. It interprets these as the same name.

4. GWMPRO-383

When attempting to create a new host profile, I get an error stating that a template is required, despite selecting a template.

5. GWMPRO-382

Extended Host info not applied to host profile.

6. GWMPRO-381

Rename a service and the box says "Reame".

7. GWMPRO-377

Dashes not accepted in contact properties pager field.

8. GWMPRO-374
Re-load from nagios.cfg loses perfddata processing.
9. GWMPRO-371
When importing files using Control>Load, service group definitions are created but the groups are not populated with services.
10. GWMPRO-369
Performance Tab displays Hosts and Services that have been deleted.
11. GWMPRO-359
Copyright notices for the Bookshelf documentation in GW Professional should not be claiming copyright to the other open source projects MySQL, RRD, etc.
12. GWMPRO-358
Name space problem when assigning hostgroup and contactgroup the same name.
13. GWMPRO-352
Runaway Java adapter feeder CPU usage.
14. GWMPRO-350
hostgroup membership not correct.
15. GWMPRO-339
Problem with Discover Host Wizard.
16. GWMPRO-337
Configuration>Control>Setup>Max Tree Nodes is misleading and ignored.
17. GWMPRO-333
Nagios load failed.
18. GWMPRO-328
Delete service template not cleaning up contactgroup_assign table.
19. GWMPRO-327
Some navigation drill downs revert to being unexpanded on refresh.
20. GWMPRO-314
If you attach more than two escalation trees, only the first two show up in Configuration.
21. GWMPRO-300
I exported a standard service profile, which included a service template. I made a change so that the service profile with this value was not imported back to Monarch.
22. GWMPRO-278
Configuration>Commands>Modify>Command Name, When you click the "Test" button it does something backwards.
23. GWMPRO-273
After removing a service check in Configuration with a commit, a user is still able to access the service in Performance tab.
24. GWMPRO-271
Import fails after Add button pressed on a partial selection.
25. GWMPRO-270
Wrong directory path listed for nmap_scan_one.pl. Script with EZ-Configuration Host Discovery.

26. GWMPRO-264

The Control>Nagios Main Config>View Edit mouse-over definition for use_retained_scheduling information is incorrect.

27. GWMPRO-262

Spelling typo under Configuration>Service Check sub tab.

28. GWMPRO-250

Configuration>Discover> add a host, re-run Discover wizard, add same host, get MySQL error.

29. GWMPRO-248

SNMP_if performanceconfiguration row obscures SNMP_if_bandwidth row.

30. GWMPRO-224

The notion of template values being inherited is not very clear in the Bookshelf documentation.

31. GWMPRO-214

net_snmp_utils are no longer shipped with product; need to be added in order to perform SNMP trap.

32. GWMPRO-213

Add a scroll bar so that when assigning more than 9-10 packages to a role, all the tabs can be viewed on the screen.

33. GWMPRO-201

Please make the gwservices init script support "status" as well as start and stop.

Release 5.0.2

1. GWMON-840

Trying to add a message filter, does not work.

2. GWMON-832

After removing from MySQL 4.1.XX, the /etc/my.conf file should be removed. This file will conflict with the MySQL 5.0.XX install.

3. GWMON-831

After a successful commit from within the UI, the apache2 error logs show a [Wed Nov 08 11:44:44 2006] [error] [client 172.28.113.67] DBI::db=HASH(0x88fe918)->disconnect invalidates 1 active statement handle.

4. GWMON-824

After upgrading to the most recent RPMs 5.0-5.0 Guava login produces: Class WidgetDaemon not found.

5. GWMON-820

Documentation error in upgrade section of the 5.0 Installation.txt.

6. GWMON-817

The Monarch db for GWMON 5.0 GA contains entries for RRD and ping services for test hosts (Sonicwall, Intel, Corporate).

7. GWMON-813

Guava exception within bookshelf.

8. GWMON-801 IE6

Monarch Escalation navigation pane don't show escalations and trees that were created.

9. GWMON-785

Class 'LDAPAuthModule' not found in /usr/local/groundwork/guava/includes/guava.inc.php on line 2042.

10. GWMON-769

Contact groups for host overrides not written to files.

11. GWMON-768

Bookshelf says to download MySQL 5 mysql-connector-java-3.1.13.jar but doesn't say from where.

12. GWMON-766

Profile tools, import option died at /usr/local/groundwork/apache2/cgi-bin/monarch/importcfg.pl line 760, <IMPORTFILE> line 79.

13. GWMON-764

Command line arguments for service: local_process_gw_listener are wrong and service always reports CRITICAL.

14. GWMON-763

Upgrading from 4.5-26 with a MySQL passwd already set to Small Business 5.0 rpms trying to complete the PRO build, experiencing MYSQL errors.

15. GWMON-758

Save as Profile on the host wizard does not save host wizard.

16. GWMON-751

5.0 to 5.0 migration does not retain installed packages, potentially causing critical error dialogs.

17. GWMON-731

Service Instances not included in sync with foundation.

18. GWMON-569

Guava re-draws menu items.

19. GWMON-251

syslog still set to startup even though syslog-ng is also set to startup PLUS other syslog-ng config issues.

20. GWMON-697

resource.cfg cannot be deployed from the build folder.

21. GWMON-707

New host wizard>service profile doesn't apply service dependencies.

22. GWMON-731

Service Instances not included in sync with foundation.

23. GWMON-590

Host Delete Tool does not work for 192* hosts.

24. GWMON-568

In EZ and Config no response given when host searched.

25. GWMON-712

Cannot remove service escalation from host>service.

26. GWMON-724

Successfully assign an escalation tree to a service, and then try to remove this tree by leaving the field for escalation tree blank. The escalation tree entry remains.

27. GWMON-706

Spaces in Service Template names.

28. GWMON-710

Delete host templates doesn't clean up contactgroup_assign table.

2 KNOWN ISSUES

This section includes a description of the known issues in this release of GroundWork Monitor Professional.

Release 5.0.1

1. Starting Groundwork Services

During installation the "Starting Groundwork Services" may be reported as Failed. This is a known race condition that occurs during the install. If this occurs ignore the warning and continue with the install. Once the application is started, GroundWork Services will be restarted properly. At the end of install, verify that the gwservices is running using the command - `/etc/init.d/service gwservices status`. If gwservices process is not running, start it by using the command `/etc/init.d/gwservices start`

2. IE 6 Compatibility Issues

Issues with IE6 error handling may cause the GWMON application to freeze. If this should occur kill and restart your browser and log back into the GWMON application.

3. Application Timeout

Leaving a session open for a long time, may cause a session time out. If this should occur logout and re-login to the GWMON application.

4. Upgrading

Upgrading from 5.0 to a newer version of 5.0 does not preserve image files in `/usr/local/groundwork/nagios/share/images/logos`. To ensure that all files are backed up properly, follow the instructions in the installation that pertain to the 4.5 to 5.0 upgrade.

5. Core Application Packages

Core Application Packages should never be uninstalled. If a core package is removed, the GWMON application has to be reinstalled. There is no "confirm" message presented when removing packages.

6. Snmptt service

Before you perform an upgrade, please make sure that all instances of snmptt have been removed. Run the UNIX service scripts twice in order to stop the service, `/etc/init.d/snmpttd stop`.

7. Advanced Reports – the Availability Reports

Initialization occurs only after the initial run of the `dashboard_data_load.pl` and `dashboard_avail_load.pl` scripts. The scripts run nightly as a cron job. The scripts can run manually.

Release 5.0.2

1. Upgrading does not retain installed packages

When migrating from 5.0 to 5.0, this process does not retain installed packages, potentially causing critical error dialogs. The known work around is to back up the previous the `/usr/local/groundwork/guava/includes/config.inc.php` file and restore it back after the new files are copied.

2. Commit in Profile Tools sends large amounts of apache 2 errors

While trying to commit a number hosts using the Profile Tools application, a larger amount of apache2 log errors are being generated. There is no impact to functionality of the product, just the unexpected impact of the log messages. These messages can be removed by using "vi" to edit them from the text log file.

3. Monarch - Host Wizard: The template override values from a host profile are not applied.
Host Wizard: The template override values from a host profile are not applied
The workaround is to apply the detail to the host(s) from the host profile after the host has been added.
4. Nagios interface link to Hosts is really Service Detail, and Host link is missing.