

WANGA MBABE

Cloud Support Engineer

DETAILS

-  wangambabe@gmail.com
-  078 021 9186
-  Cape Town, South Africa,

SKILLS

- Terraform & Cloudformation

- Python

- React

- HTML

- CSS

- PostgreSQL

- React

- Flutter

- Problem Solving


SOCIAL LINKS

Link linkedin.com/in/wanga-mbabe
dIn: [abe-22979811b](https://www.linkedin.com/in/abe-22979811b)

My <https://wangambabe.github.io/>
Sit [o/wangambabecv.github.io/](https://wangambabecv.github.io/)
e:

SUMMARY

I am currently a Cloud Support Engineer at Amazon Web Services (AWS), working within the Big Data and Analytics team where I support customers running large-scale data processing and analytics workloads. I partner closely with customers to diagnose issues, optimize performance, and design effective solutions across services including Amazon Athena, AWS Glue (ETL and Ray jobs), AWS Lake Formation, Amazon S3, Amazon CloudWatch, and Amazon MWAA (Managed Workflows for Apache Airflow). I am known for a customer-focused approach, strong hands-on troubleshooting skills, and the ability to break down complex big data problems into practical, easy-to-understand solutions.

EXPERIENCE

Jul 2024

Cloud Support Engineer (Big Data & Analytics)

Amazon Web Services (AWS)

I am currently a Cloud Support Engineer at Amazon Web Services (AWS), working within the Big Data and Analytics team where I support customers running large-scale data processing and analytics workloads. I partner closely with customers to diagnose issues, optimize performance, and design effective solutions across services including Amazon Athena, AWS Glue (ETL and Ray jobs), AWS Lake Formation, Amazon S3, Amazon CloudWatch, and Amazon MWAA (Managed Workflows for Apache Airflow). I am known for a customer-focused approach, strong hands-on troubleshooting skills, and the ability to break down complex big data problems into practical, easy-to-understand solutions.

Jan 2023 — Jun 2024

Software Developer

Woolworths Financial Services

I worked as a Junior Software Developer at Woolworths Financial Services, where I contributed to the development of serverless applications and supported the organization's migration to AWS. My responsibilities included writing Python code for AWS Lambda and Glue jobs, provisioning infrastructure using Terraform, managing S3 buckets, and implementing monitoring and alerting solutions for various AWS services.

I was part of the Woolworths Financial Services Graduate Programme, where I gained foundational experience working with AWS services such as S3 and Lambda, building monitoring stacks, and assisting multiple teams with their cloud migration initiatives by providing technical support and guidance.

Oct 2020 — Nov 2021

Junior Software Engineer

Skywalker Innovation, Cape Town

I worked as a Junior Software Engineer at Skywalk Innovations, where I used AWS services including SQS, SNS, Lambda, and Athena.

In this role, I supported data collection for reporting, monitored system health, and maintained CloudFormation and Terraform templates to ensure reliable infrastructure deployments

EDUCATION

2020 — 2021

Honours Degree in Computer Science

University of the Western Cape

2015 — 2019

Bachelor's Degree in Computer Science & Information Systems

University of the Western Cape

CERTIFICATIONS AND LICENSES

AWS Certified Solutions Architect, AWS Certified Cloud Practitioner, HashiCorp Certified: Terraform Associate, Hadoop Foundations – Level 1, Accelerated Deep Learning with GPU