

Finance & Insurance

Over the past six months, 96% of finance and insurance companies provided or financed training programs for their employees. Over that six-month period, they provided an average of 25 hours of training per employee.

Company Size	# of Companies	Percent
5-10 FTE	4	15%
11-25 FTE	7	27%
26-50 FTE	5	19%
51-100 FTE	3	12%
101-250 FTE	4	15%
251-500 FTE	0	0%
More than 500 FTE	0	0%
No Response	3	12%
Total	26	100%

	Yes, Provided	Not Provided	Needed
General Skills			
Basic Reading, Writing, & Arithmetic	0%	100%	4%
Orientation Training	81	19	0
English as a Second Language	0	100	8
Occupational Safety Training	8	92	4
Employee Health and Wellness			
Stress Management	23%	69%	19%
Substance Abuse Services	15	85	4
Awareness Training			
Affirmative Action	23%	77%	12%
Workplace Diversity	23	77	23
Sexual Harassment	35	65	15
Disability Management	15	85	8
Employee Development/Quality Training			
Communication Skills	50%	50%	19%
Conflict Resolution Training	23	73	23
Time Management Skills	35	65	31
Leadership Skills	42	54	35
Team Work/Team Management	58	42	31
World Class Lean	85	15	15
ISO/Quality Training	8	85	4
Personal Empowerment	23	73	31
Job/Career Development	46	50	15
Job Skills Training			
Job Specific Skills Training	89%	12%	0%
Management Training	50	50	23
Computer Training	89	12	4
Clerical & Administrative Support Skills	58	42	12
Sales Training	62	39	15
Customer Service Training	65	35	23