cloudera

Cloudera Introduction

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Table of Contents

About Cloudera Introduction	6
Documentation Overview	6
Cloudera Primary User Personas	g
-	
Infrastructure	
Jim — Senior Hadoop Administrator	
Jen — Junior Hadoop Administrator	
Sarah — Cloud Administrator	
Data Ingest, ETL, and Metadata Management	
Terence — Enterprise Data Architect or Modeler	
Kara — Data Steward and Data Curator	
Analytics and Machine Learning	
Song — Data Scientist	
Jason — Machine Learning Engineer	
Cory — Data Engineer	
Sophie — Application Developer	
Abe — SQL Expert/SQL Developer	
Kiran — SQL Analyst/SQL User	
Christine — BI Analyst	15
CDH Overview	17
Apache Hive Overview in CDH	17
Use Cases for Hive	18
Hive Components	18
How Hive Works with Other Components	19
Apache Impala Overview	19
Impala Benefits	
How Impala Works with	20
Primary Impala Features	20
Cloudera Search Overview	21
How Cloudera Search Works	22
Understanding Cloudera Search	23
Cloudera Search and Other Cloudera Components	23
Cloudera Search Architecture	25
Cloudera Search Tasks and Processes	27
Anacha Kudu Ovaniaw	20

Kudu-Impala Integration	30
Example Use Cases	30
Related Information	31
Apache Sentry Overview	31
Apache Spark Overview	31
External Documentation	32
Cloudera Manager 5 Overview	3/1
Terminology	
o.	
Architecture	
State Management	
Configuration Management	
Process Management	
Software Distribution Management	
Host Management	43
Resource Management	44
User Management	45
Security Management	45
Cloudera Management Service	46
Cloudera Manager Admin Console	47
Starting and Logging into the Admin Console	49
Cloudera Manager Admin Console Home Page	49
Displaying Cloudera Manager Documentation	
Automatic Logout	
Cloudera Manager API	
Backing Up and Restoring the Cloudera Manager Configuration	
Using the Cloudera Manager API for Cluster Automation	
Extending Cloudera Manager	58
Cloudera Navigator Data Management Overview	59
Data Management Challenges	59
Cloudera Navigator Data Management Capabilities	
Analytics	
Auditing	
Metadata	
Policies	60
Search	60
Getting Started with Cloudera Navigator	60
Cloudera Navigator Console	61
Cloudera Navigator APIs	63
Cloudera Navigator Data Management Documentation Library	66

's Cloudera Navigator a module of Cloudera Manager?	66
Does Cloudera Navigator have a user interface?	67
Cloudera Navigator Data Encryption Overview	69
Cloudera Navigator Encryption Architecture	71
Cloudera Navigator Encryption Integration with an EDH	
Cloudera Navigator Key Trustee Server Overview	
Key Trustee Server Architecture	
Cloudera Navigator Key HSM Overview	
Key HSM Architecture	
Cloudera Navigator HSM KMS Overview	
Data Privacy with HSM KMS: Encryption Zone Key Creation and Management	
HSM KMS High Availability (HA) Support	
Cloudera Navigator Encrypt Overview	75
Process-Based Access Control List	76
Encryption Key Storage and Management	78
Cloudera Navigator Optimizer Frequently Asked Questions About Cloudera Software	
Frequently Asked Questions About Cloudera Software	80
Frequently Asked Questions About Cloudera Software Getting Support	80 81
Frequently Asked Questions About Cloudera Software Getting Support	80 81 81
Frequently Asked Questions About Cloudera Software	
Frequently Asked Questions About Cloudera Software	
Frequently Asked Questions About Cloudera Software	

About Cloudera Introduction

Cloudera provides a scalable, flexible, integrated platform that makes it easy to manage rapidly increasing volumes and varieties of data in your enterprise. Cloudera products and solutions enable you to deploy and manage Apache Hadoop and related projects, manipulate and analyze your data, and keep that data secure and protected.

Cloudera provides the following products and tools:

- <u>CDH</u>—The most complete, tested, and popular distribution of Apache Hadoop and other related open-source projects, including Apache Impala and Cloudera Search. CDH also provides security and integration with numerous hardware and software solutions.
- Apache Impala—A massively parallel processing SQL engine for interactive analytics and business intelligence. Its
 highly optimized architecture makes it ideally suited for traditional BI-style queries with joins, aggregations, and
 subqueries. It can query Hadoop data files from a variety of sources, including those produced by MapReduce
 jobs or loaded into Hive tables. The YARN resource management component lets Impala coexist on clusters running
 batch workloads concurrently with Impala SQL queries. You can manage Impala alongside other Hadoop components
 through the Cloudera Manager user interface, and secure its data through the Sentry authorization framework.
- <u>Cloudera Search</u>—Provides near real-time access to data stored in or ingested into Hadoop and HBase. Search provides near real-time indexing, batch indexing, full-text exploration and navigated drill-down, as well as a simple, full-text interface that requires no SQL or programming skills. Fully integrated in the data-processing platform, Search uses the flexible, scalable, and robust storage system included with CDH. This eliminates the need to move large data sets across infrastructures to perform business tasks.
- <u>Cloudera Manager</u>—A sophisticated application used to deploy, manage, monitor, and diagnose issues with your CDH deployments. Cloudera Manager provides the Admin Console, a web-based user interface that makes administration of your enterprise data simple and straightforward. It also includes the Cloudera Manager API, which you can use to obtain cluster health information and metrics, as well as configure Cloudera Manager.
- <u>Cloudera Navigator</u>—End-to-end data management and security for the CDH platform. Cloudera Navigator Data Management enables administrators, data managers, and analysts explore vast data collections in Hadoop. Cloudera Navigator Encrypt and simplifies the storage and management of encryption keys. The robust auditing, data management, lineage management, lifecycle management, and encryption key management in Cloudera Navigator allow enterprises to adhere to stringent compliance and regulatory requirements.

This introductory guide provides a general overview of CDH, Cloudera Manager, and Cloudera Navigator. This guide also includes frequently asked questions about Cloudera products and describes how to get support, report issues, and receive information about updates and new releases.

Documentation Overview

The following guides are included in the Cloudera documentation set:

Guide	Description
Overview of Cloudera and the Cloudera Documentation Set	Cloudera provides a scalable, flexible, integrated platform that makes it easy to manage rapidly increasing volumes and varieties of data in your enterprise. Cloudera products and solutions enable you to deploy and manage Apache Hadoop and related projects, manipulate and analyze your data, and keep that data secure and protected.
Cloudera Release Notes	This guide contains release and download information for installers and administrators. It includes release notes as well as information about versions and downloads. The guide also provides a release matrix that shows which major and minor release version of a product is supported with which release version of Cloudera Manager and CDH.

Guide	Description
Cloudera QuickStart VM	This guide describes how to download and use QuickStart virtual machines (VMs), which provide everything you need to try CDH, Cloudera Manager, Impala, and Cloudera Search.
Cloudera Installation Guide	This guide provides instructions for installing Cloudera software, including Cloudera Manager, CDH, and other managed services, in a production environment.
Upgrading Cloudera Manager and CDH	This topic provides an overview of upgrade procedures for Cloudera Manager and CDH.
Cloudera Administration	This guide describes how to configure and administer a Cloudera deployment. Administrators manage resources, availability, and backup and recovery configurations. In addition, this guide shows how to implement high availability, and discusses integration.
Cloudera Navigator Data Management	This guide shows you how to use Cloudera Navigator Data Management component for comprehensive data governance, compliance, data stewardship, and other data management tasks.
Cloudera Operation	This guide shows how to monitor the health of a Cloudera deployment and diagnose issues. You can obtain metrics and usage information and view processing activities. This guide also describes how to examine logs and reports to troubleshoot issues with cluster configuration and operation as well as monitor compliance.
Cloudera Security	This guide is intended for system administrators who want to secure a cluster using data encryption, user authentication, and authorization techniques. It provides conceptual overviews and

Cloudera Primary User Personas

Cloudera has defined the following set of personas described in this topic. These personas are characters based on real people, where each persona represents a user type. This collection of personas helps define the goals and activities of typical users of Cloudera products. Defining personas for software products is a *moving target* because user types change over time. This collection is the result of a 2018 study collecting data from about fifteen leaders in Cloudera product management and engineering. These primary personas are being validated with some customers to ensure their accuracy and will be updated as needed.

For comments or questions, please contact our Cloudera product design lead at gconvertino@cloudera.com.

Infrastructure

The personas in this group use either Cloudera Manager or Altus to manage CDH clusters on-premises or in the cloud.

Jim — Senior Hadoop Administrator



Skills and Background

- · Very strong knowledge of HDFS and Linux administration
- · Understanding of:
 - Distributed/grid computing
 - VMs and their capabilities
 - Racks, disk topologies, and RAID
 - Hadoop architecture
- · Proficiency in Java

Tools:

Cloudera

- Cloudera Manager/CDH
- Navigator
- BDR
- Workload XM

Third-party Tools: Configuration management tools, log monitoring tools, for example, Splunk, Puppet, Chef, Ganglia, or Grafana

Goals:

- Achieve consistent high availability and performance on Hadoop clusters
- · User administration, including creating new users and updating access control rights upon demand

Typical Tasks:

• Monitor cluster performance to ensure high percentage up time

- Back up and replicate appropriate files to ensure disaster recovery
- Schedule and perform cluster upgrades
- Security: enable and check status of security services and configurations
- Analyze query performance with Workload XM to ensure optimum cluster performance
- Provision new clusters

Jen — Junior Hadoop Administrator



Skills and Background

- Basic knowledge of HDFS
- Limited knowledge of Linux (shell scripting mostly)
- General understanding of:
 - Distributed/grid computing
 - VMs and their capabilities
 - Racks, disk topologies, and RAID
 - Hadoop architecture

Tools:

Cloudera

- Cloudera Manager/CDH
- Navigator
- Workload XM

Third-party Tools: Configuration management tools, log monitoring tools, for example, Splunk, Puppet, Chef, Ganglia, or Grafana

Goals:

• Maintain high availability and performance of Hadoop clusters

Typical Tasks:

- · Perform basic procedures to ensure clusters are up and running
- Perform maintenance work flows

Sarah — Cloud Administrator



Skills and Background

Cloudera Primary User Personas

- Understands public cloud primitives (Virtual Private Cloud)
- Understands security access policies (Identity Access Management)
- Proficiency in Java

Tools:

Cloudera

Altus

Third-party Tools: Amazon Web Services, Microsoft Azure

Goals:

- · Maintain correct access to cloud resources
- · Maintain correct resource allocation to cloud resources, such as account limits

Typical Tasks:

• Create the Altus environment for the organization

Data Ingest, ETL, and Metadata Management

The personas in this group typically use Navigator, Workload XM, HUE, Hive, Impala, and Spark.

Terence — Enterprise Data Architect or Modeler



Skills and Background

- · Experience with:
 - ETL process
 - Data munging
 - Wide variety of data wrangling tools

Tools:

Cloudera

- Navigator
- Workload XM
- HUE
- Hive
- Impala
- Spark

Third-party Tools: ETL and other data wrangling tools

Goals:

- Maintain organized/optimized enterprise data architecture to support the business needs
- Ensure that data models support improved data management and consumption
- · Maintain efficient schema design

Typical Tasks:

- · Organize data at the macro level: set architectural principles, create data models, create key entity diagrams, and create a data inventory to support business processes and architecture
- Organize data at the micro level: create data models for specific applications
- Map organization use cases to execution engines (Impala, Spark, Hive)
- · Provide logical data models for the most important data sets, consuming applications, and data quality rules
- Provide data entity descriptions
- Ingest new data into the system: use ingest tools, monitor ingestion rate, data formatting, and partitioning strategies

Kara — Data Steward and Data Curator



Skills and Background

- · Experience with:
 - ETL process
 - Data wrangling tools

Tools:

Cloudera

- Navigator
- HUE data catalog

Third-party Tools: ETL and other data wrangling tools

Goals:

- Maintain metadata (technical and custom)
- Maintain data policies to support business processes
- Maintain data lifecycle at Hadoop scale
- · Maintain data access permissions

Typical Tasks:

- Manage technical metadata
- · Classify data at Hadoop scale
- · Create and manage custom and business metadata using policies or third-party tools that integrate with Navigator

Analytics and Machine Learning

The personas in this group typically use Cloudera Data Science Workbench (CDSW), HUE, HDFS, and HBase.

Cloudera Primary User Personas

Song — Data Scientist



Skills and Background

- Statistics
- Related scripting tools, for example R
- Machine learning models
- SQL
- Basic programming

Tools:

Cloudera

- CDSW
- · HUE to build and test queries before adding to CDSW
- HDFS
- HBase

Third-party Tools: R, SAS, SPSS, and others. Command-line scripting languages such as Scala, Python, Tableau, Qlik, and some Java

Goals:

Solve business problems by applying advanced analytics and machine learning in an ad hoc manner

Typical Tasks:

- · Access, explore, and prepare data by joining and cleaning it
- Define data features and variables to solve business problems as in data feature engineering
- Select and adapt machine learning models or write algorithms to answer business questions
- Tune data model features and hyper parameters while running experiments
- Publish the optimized model for wider use as an API for BI Analysts or Data Owners to use as part of their reporting
- · Publish data model results to answer business questions for consumption by Data Owners and BI Analysts

Jason — Machine Learning Engineer



Skills and Background

- · Machine learning and big data skills
- Software engineering

Tools:

Cloudera

- Spark
- HUE to build and test queries before adding to application
- CDSW

Third-party Tools: Java

Goals:

• Build and maintain production machine learning applications

Typical Tasks:

• Set up big data machine learning projects at companies such as Facebook

Cory — Data Engineer



Skills and Background

- Software engineering
- SQL mastery
- ETL design and big data skills
- Machine learning skills

Tools:

Cloudera

- CDSW
- Spark/MapReduce
- Hive
- Oozie
- · Altus Data Engineering
- HUE
- Workload XM

Third-party Tools: IDE, Java, Python, Scala

Goals:

- Create data pipelines (about 40% of working time)
- Maintain data pipelines (about 60% of working time)

Typical Tasks:

- Create data workflow paths
- Create code repository check-ins
- Create XML workflows for production system launches

Sophie — Application Developer



Skills and Background

• Deep knowledge of software engineering to build real-time applications

Tools:

Cloudera

HBase

Third-party Tools: Various software development tools

Goals:

· Applications developed run and successfully send workloads to the cluster. For example, connects a front-end to HBase on the cluster.

Typical Tasks:

- Develops application features, but does not write the SQL workload. Rather writes the application that sends the workloads to the cluster.
- Tests applications to ensure they run successfully

Abe — SQL Expert/SQL Developer



Skills and Background

• Deep knowledge of SQL dialects and schemas

Tools:

Cloudera

- HUE
- Cloudera Manager to monitor Hive queries
- · Hive via command line or HUE
- Impala via HUE, another BI tool, or the command line
- Navigator via HUE
- · Sentry via HUE
- Workload XM via HUE

Third-party Tools: SQL Studio, TOAD

Goals:

· Create workloads that perform well and that return the desired results

Typical Tasks:

- Create query workloads that applications send to the cluster
- Ensure optimal performance of query workloads by monitoring the query model and partitioning strategies
- Prepare and test queries before they are added to applications

Kiran — SQL Analyst/SQL User



Skills and Background

- Has high-level grasp of SQL concepts, but prefers to drag and drop query elements
- Good at data visualization, but prefers pre-populated tables and queries

Tools:

Cloudera

- HUE
- Cloudera Manager to monitor queries
- · Oozie to schedule workloads
- Impala (rather than Hive)

Third-party Tools: Reporting and business intelligence tools like Cognos, Crystal Reports

Goals:

• To answer business questions and problems based on data

Typical Tasks:

- Create query workloads that applications send to the cluster
- Ensure optimal performance of queries (query model, partitioning strategies)

Christine — BI Analyst



Skills and Background

- Ability to:
 - View reports and drill down into results of interest
 - Tag, save, share reports and results

Cloudera Primary User Personas

Tools:

Cloudera

- HUE
- Navigator via HUE

Third-party Tools: SQL query tools, Tableau, Qlik, Excel

Goals:

- Apply data preparation and analytic skills to solve recurrent business problems. For example, to create a weekly sales report.
- Provide reports for the Business/Data Owner

Typical Tasks:

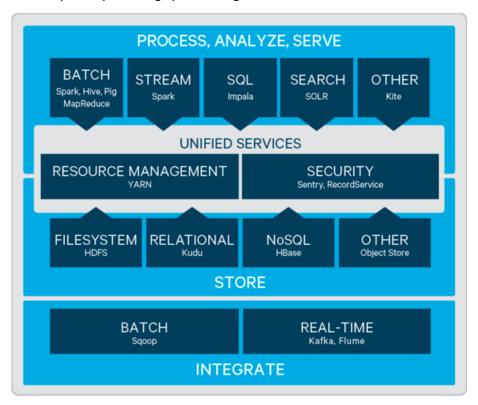
- Access, explore, and prepare data by joining and cleaning it
- Create reports to satisfy requests from business stakeholders to solve business problems

CDH Overview

CDH is the most complete, tested, and popular distribution of Apache Hadoop and related projects. CDH delivers the core elements of Hadoop - scalable storage and distributed computing - along with a Web-based user interface and vital enterprise capabilities. CDH is Apache-licensed open source and is the only Hadoop solution to offer unified batch processing, interactive SQL and interactive search, and role-based access controls.

CDH provides:

- Flexibility—Store any type of data and manipulate it with a variety of different computation frameworks including batch processing, interactive SQL, free text search, machine learning and statistical computation.
- Integration—Get up and running quickly on a complete Hadoop platform that works with a broad range of hardware and software solutions.
- Security—Process and control sensitive data.
- Scalability—Enable a broad range of applications and scale and extend them to suit your requirements.
- High availability—Perform mission-critical business tasks with confidence.
- Compatibility—Leverage your existing IT infrastructure and investment.



For information about CDH components, which is out of scope for Cloudera documentation, see the links in External **Documentation** on page 32.

Apache Hive Overview in CDH

Hive data warehouse software enables reading, writing, and managing large datasets in distributed storage. Using the Hive query language (HiveQL), which is very similar to SQL, queries are converted into a series of jobs that execute on a Hadoop cluster through MapReduce or Apache Spark.

Users can run batch processing workloads with Hive while also analyzing the same data for interactive SQL or machine-learning workloads using tools like Apache Impala or Apache Spark—all within a single platform.

As part of CDH, Hive also benefits from:

- · Unified resource management provided by YARN
- · Simplified deployment and administration provided by Cloudera Manager
- Shared security and governance to meet compliance requirements provided by Apache Sentry and Cloudera **Navigator**

Use Cases for Hive

Because Hive is a petabyte-scale data warehouse system built on the Hadoop platform, it is a good choice for environments experiencing phenomenal growth in data volume. The underlying MapReduce interface with HDFS is hard to program directly, but Hive provides an SQL interface, making it possible to use existing programming skills to perform data preparation.

Hive on MapReduce or Spark is best-suited for batch data preparation or ETL:

- You must run scheduled batch jobs with very large ETL sorts with joins to prepare data for Hadoop. Most data served to BI users in Impala is prepared by ETL developers using Hive.
- You run data transfer or conversion jobs that take many hours. With Hive, if a problem occurs partway through such a job, it recovers and continues.
- · You receive or provide data in diverse formats, where the Hive SerDes and variety of UDFs make it convenient to ingest and convert the data. Typically, the final stage of the ETL process with Hive might be to a high-performance, widely supported format such as Parquet.

Hive Components

Hive consists of the following components:

The Metastore Database

The metastore database is an important aspect of the Hive infrastructure. It is a separate database, relying on a traditional RDBMS such as MySQL or PostgreSQL, that holds metadata about Hive databases, tables, columns, partitions, and Hadoop-specific information such as the underlying data files and HDFS block locations.

The metastore database is shared by other components. For example, the same tables can be inserted into, queried, altered, and so on by both Hive and Impala. Although you might see references to the "Hive metastore", be aware that the metastore database is used broadly across the Hadoop ecosystem, even in cases where you are not using Hive itself.

The metastore database is relatively compact, with fast-changing data. Backup, replication, and other kinds of management operations affect this database. See Configuring the Hive Metastore for CDH for details about configuring the Hive metastore.

Cloudera recommends that you deploy the Hive metastore, which stores the metadata for Hive tables and partitions, in "remote mode." In this mode the metastore service runs in its own JVM process and other services, such as HiveServer2, HCatalog, and Apache Impala communicate with the metastore using the Thrift network API.

See Starting the Hive Metastore in CDH for details about starting the Hive metastore service.

HiveServer2

HiveServer2 is a server interface that enables remote clients to submit queries to Hive and retrieve the results. It replaces HiveServer1, which has been deprecated and will be removed in a future release of CDH. HiveServer2 supports multi-client concurrency, capacity planning controls, Sentry authorization, Kerberos authentication, LDAP, SSL, and provides better support for JDBC and ODBC clients.

HiveServer2 is a container for the Hive execution engine. For each client connection, it creates a new execution context that serves Hive SQL requests from the client. It supports JDBC clients, such as the Beeline CLI, and ODBC clients. Clients connect to HiveServer2 through the Thrift API-based Hive service.

See Configuring HiveServer2 for CDH for details on configuring HiveServer2 and see Starting, Stopping, and Using HiveServer2 in CDH for details on starting/stopping the HiveServer2 service and information about using the Beeline CLI to connect to HiveServer2. For details about managing HiveServer2 with its native web user interface (UI), see Using HiveServer2 Web UI in CDH.

How Hive Works with Other Components

Hive integrates with other components, which serve as query execution engines or as data stores:

Hive on Spark

Hive traditionally uses MapReduce behind the scenes to parallelize the work, and perform the low-level steps of processing a SQL statement such as sorting and filtering. Hive can also use Spark as the underlying computation and parallelization engine. See Running Apache Hive on Spark in CDH for details about configuring Hive to use Spark as its execution engine and see Tuning Apache Hive on Spark in CDH for details about tuning Hive on Spark.

Hive and HBase

Apache HBase is a NoSQL database that supports real-time read/write access to large datasets in HDFS. See Using Apache Hive with HBase in CDH for details about configuring Hive to use HBase. For information about running Hive queries on a secure HBase server, see <u>Using Hive to Run Queries on a Secure HBase Server</u>.

Hive on Amazon S3

Use the Amazon S3 filesystem to efficiently manage transient Hive ETL (extract-transform-load) jobs. For step-by-step instructions to configure Hive to use S3 and multiple scripting examples, see Configuring Transient Hive ETL Jobs to Use the Amazon S3 Filesystem. To optimize how Hive writes data to and reads data from S3-backed tables and partitions, see Tuning Hive Performance on the Amazon S3 Filesystem. For information about setting up a shared Amazon Relational Database Service (RDS) as your Hive metastore, see How To Set Up a Shared Amazon RDS as Your Hive Metastore for CDH.

Hive on Microsoft Azure Data Lake Store

In CDH 5.12 and higher, both Hive on MapReduce2 and Hive-on-Spark can access tables on Microsoft Azure Data Lake store (ADLS). In contrast to Amazon S3, ADLS more closely resembles native HDFS behavior, providing consistency, file directory structure, and POSIX-compliant ACLs. See Configuring ADLS Connectivity for CDH for information about configuring and using ADLS with Hive on MapReduce2.

Apache Impala Overview

Impala provides fast, interactive SQL queries directly on your Apache Hadoop data stored in HDFS, HBase, or the Amazon Simple Storage Service (S3). In addition to using the same unified storage platform, Impala also uses the same metadata, SQL syntax (Hive SQL), ODBC driver, and user interface (Impala query UI in Hue) as Apache Hive. This provides a familiar and unified platform for real-time or batch-oriented queries.

Impala is an addition to tools available for querying big data. Impala does not replace the batch processing frameworks built on MapReduce such as Hive. Hive and other frameworks built on MapReduce are best suited for long running batch jobs, such as those involving batch processing of Extract, Transform, and Load (ETL) type jobs.



Note: Impala graduated from the Apache Incubator on November 15, 2017. In places where the documentation formerly referred to "Cloudera Impala", now the official name is "Apache Impala".

Impala Benefits

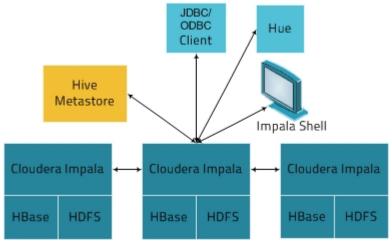
Impala provides:

- Familiar SQL interface that data scientists and analysts already know.
- Ability to query high volumes of data ("big data") in Apache Hadoop.

- Distributed queries in a cluster environment, for convenient scaling and to make use of cost-effective commodity hardware.
- Ability to share data files between different components with no copy or export/import step; for example, to write with Pig, transform with Hive and query with Impala. Impala can read from and write to Hive tables, enabling simple data interchange using Impala for analytics on Hive-produced data.
- Single system for big data processing and analytics, so customers can avoid costly modeling and ETL just for analytics.

How Impala Works with

The following graphic illustrates how Impala is positioned in the broader Cloudera environment:



The Impala solution is composed of the following components:

- Clients Entities including Hue, ODBC clients, JDBC clients, and the Impala Shell can all interact with Impala. These interfaces are typically used to issue queries or complete administrative tasks such as connecting to Impala.
- · Hive Metastore Stores information about the data available to Impala. For example, the metastore lets Impala know what databases are available and what the structure of those databases is. As you create, drop, and alter schema objects, load data into tables, and so on through Impala SQL statements, the relevant metadata changes are automatically broadcast to all Impala nodes by the dedicated catalog service introduced in Impala 1.2.
- Impala This process, which runs on DataNodes, coordinates and executes queries. Each instance of Impala can receive, plan, and coordinate queries from Impala clients. Queries are distributed among Impala nodes, and these nodes then act as workers, executing parallel query fragments.
- · HBase and HDFS Storage for data to be queried.

Queries executed using Impala are handled as follows:

- 1. User applications send SQL queries to Impala through ODBC or JDBC, which provide standardized querying interfaces. The user application may connect to any impalad in the cluster. This impalad becomes the coordinator for the query.
- 2. Impala parses the guery and analyzes it to determine what tasks need to be performed by impalad instances across the cluster. Execution is planned for optimal efficiency.
- 3. Services such as HDFS and HBase are accessed by local impalad instances to provide data.
- **4.** Each impalad returns data to the coordinating impalad, which sends these results to the client.

Primary Impala Features

Impala provides support for:

- Most common SQL-92 features of Hive Query Language (HiveQL) including SELECT, joins, and aggregate functions.
- HDFS, HBase, and Amazon Simple Storage System (S3) storage, including:
 - HDFS file formats: delimited text files, Parquet, Avro, SequenceFile, and RCFile.

- Compression codecs: Snappy, GZIP, Deflate, BZIP.
- · Common data access interfaces including:
 - JDBC driver.
 - ODBC driver.
 - Hue Beeswax and the Impala Query UI.
- impala-shell command-line interface.
- Kerberos authentication.

Cloudera Search Overview

Cloudera Search provides easy, natural language access to data stored in or ingested into Hadoop, HBase, or cloud storage. End users and other web services can use full-text queries and faceted drill-down to explore text, semi-structured, and structured data as well as quickly filter and aggregate it to gain business insight without requiring SQL or programming skills.

Cloudera Search is Apache Solr fully integrated in the Cloudera platform, taking advantage of the flexible, scalable, and robust storage system and data processing frameworks included in CDH. This eliminates the need to move large data sets across infrastructures to perform business tasks. It further enables a streamlined data pipeline, where search and text matching is part of a larger workflow.

Cloudera Search incorporates Apache Solr, which includes Apache Lucene, SolrCloud, Apache Tika, and Solr Cell. Cloudera Search is included with CDH 5 and higher.

Using Cloudera Search with the CDH infrastructure provides:

- Simplified infrastructure
- Better production visibility and control
- Quicker insights across various data types
- Quicker problem resolution
- · Simplified interaction and platform access for more users and use cases beyond SQL
- Scalability, flexibility, and reliability of search services on the same platform used to run other types of workloads on the same data
- A unified security model across all processes with access to your data
- Flexibility and scale in ingest and pre-processing options

The following table describes Cloudera Search features.

Table 1: Cloudera Search Features

Feature	Description
Unified management and monitoring with Cloudera Manager	Cloudera Manager provides unified and centralized management and monitoring for CDH and Cloudera Search. Cloudera Manager simplifies deployment, configuration, and monitoring of your search services. Many existing search solutions lack management and monitoring capabilities and fail to provide deep insight into utilization, system health, trending, and other supportability aspects.
Index storage in HDFS	Cloudera Search is integrated with HDFS for robust, scalable, and self-healing index storage. Indexes created by Solr/Lucene are directly written in HDFS with the data, instead of to local disk, thereby providing fault tolerance and redundancy.
	Cloudera Search is optimized for fast read and write of indexes in HDFS while indexes are served and queried through standard Solr mechanisms. Because

Feature	Description
	data and indexes are co-located, data processing does not require transport or separately managed storage.
Batch index creation through MapReduce	To facilitate index creation for large data sets, Cloudera Search has built-in MapReduce jobs for indexing data stored in HDFS or HBase. As a result, the linear scalability of MapReduce is applied to the indexing pipeline, off-loading Solr index serving resources.
Real-time and scalable indexing at data ingest	Cloudera Search provides integration with Flume to support near real-time indexing. As new events pass through a Flume hierarchy and are written to HDFS, those events can be written directly to Cloudera Search indexers.
	In addition, Flume supports routing events, filtering, and annotation of data passed to CDH. These features work with Cloudera Search for improved index sharding, index separation, and document-level access control.
Easy interaction and data exploration through Hue	A Cloudera Search GUI is provided as a Hue plug-in, enabling users to interactively query data, view result files, and do faceted exploration. Hue can also schedule standing queries and explore index files. This GUI uses the Cloudera Search API, which is based on the standard Solr API. The drag-and-drop dashboard interface makes it easy for anyone to create a Search dashboard.
Simplified data processing for Search workloads	Cloudera Search can use Apache Tika for parsing and preparation of many of the standard file formats for indexing. Additionally, Cloudera Search supports Avro, Hadoop Sequence, and Snappy file format mappings, as well as Log file formats, JSON, XML, and HTML.
	Cloudera Search also provides Morphlines, an easy-to-use, pre-built library of common data preprocessing functions. Morphlines simplifies data preparation for indexing over a variety of file formats. Users can easily implement Morphlines for Flume, Kafka, and HBase, or re-use the same Morphlines for other applications, such as MapReduce or Spark jobs.
HBase search	Cloudera Search integrates with HBase, enabling full-text search of HBase data without affecting HBase performance or duplicating data storage. A listener monitors the replication event stream from HBase RegionServers and captures each write or update-replicated event, enabling extraction and mapping (for example, using Morphlines). The event is then sent directly to Solr for indexing and storage in HDFS, using the same process as for other indexing workloads of Cloudera Search. The indexes can be served immediately, enabling free-text searching of HBase data.

How Cloudera Search Works

In near real-time indexing use cases, such as log or event stream analytics, Cloudera Search indexes events that are streamed through Apache Flume, Apache Kafka, Spark Streaming, or HBase. Fields and events are mapped to standard Solr indexable schemas. Lucene indexes the incoming events and the index is written and stored in standard Lucene index files in HDFS. Regular Flume event routing and storage of data in partitions in HDFS can also be applied. Events can be routed and streamed through multiple Flume agents and written to separate Lucene indexers that can write into separate index shards, for better scale when indexing and quicker responses when searching.

The indexes are loaded from HDFS to Solr cores, exactly like Solr would have read from local disk. The difference in the design of Cloudera Search is the robust, distributed, and scalable storage layer of HDFS, which helps eliminate costly downtime and allows for flexibility across workloads without having to move data. Search queries can then be submitted to Solr through either the standard Solr API, or through a simple search GUI application, included in Cloudera Search, which can be deployed in Hue.

Cloudera Search batch-oriented indexing capabilities can address needs for searching across batch uploaded files or large data sets that are less frequently updated and less in need of near-real-time indexing. It can also be conveniently used for re-indexing (a common pain point in stand-alone Solr) or ad-hoc indexing for on-demand data exploration. Often, batch indexing is done on a regular basis (hourly, daily, weekly, and so on) as part of a larger workflow.

For such cases, Cloudera Search includes a highly scalable indexing workflow based on MapReduce or Spark. A MapReduce or Spark workflow is launched for specified files or folders in HDFS, or tables in HBase, and the field extraction and Solr schema mapping occurs during the mapping phase. Reducers use embedded Lucene to write the data as a single index or as index shards, depending on your configuration and preferences. After the indexes are stored in HDFS, they can be queried by using standard Solr mechanisms, as previously described above for the near-real-time indexing use case. You can also configure these batch indexing options to post newly indexed data directly into live, active indexes, served by Solr. This GoLive option enables a streamlined data pipeline without interrupting service to process regularly incoming batch updates.

The Lily HBase Indexer Service is a flexible, scalable, fault tolerant, transactional, near real-time oriented system for processing a continuous stream of HBase cell updates into live search indexes. The Lily HBase Indexer uses Solr to index data stored in HBase. As HBase applies inserts, updates, and deletes to HBase table cells, the indexer keeps Solr consistent with the HBase table contents, using standard HBase replication features. The indexer supports flexible custom application-specific rules to extract, transform, and load HBase data into Solr. Solr search results can contain columnFamily: qualifier links back to the data stored in HBase. This way applications can use the Search result set to directly access matching raw HBase cells. Indexing and searching do not affect operational stability or write throughput of HBase because the indexing and searching processes are separate and asynchronous to HBase.

Understanding Cloudera Search

Cloudera Search fits into the broader set of solutions available for analyzing information in large data sets. CDH provides both the means and the tools to store the data and run queries. You can explore data through:

- MapReduce or Spark jobs
- · Impala queries
- Cloudera Search gueries

CDH provides storage for and access to large data sets by using MapReduce jobs, but creating these jobs requires technical knowledge, and each job can take minutes or more to run. The longer run times associated with MapReduce jobs can interrupt the process of exploring data.

To provide more immediate queries and responses and to eliminate the need to write MapReduce applications, you can use Apache Impala. Impala returns results in seconds instead of minutes.

Although Impala is a fast, powerful application, it uses SQL-based querying syntax. Using Impala can be challenging for users who are not familiar with SQL. If you do not know SQL, you can use Cloudera Search. Although Impala, Apache Hive, and Apache Pig all require a structure that is applied at query time, Search supports free-text search on any data or fields you have indexed.

How Search Uses Existing Infrastructure

Any data already in a CDH deployment can be indexed and made available for query by Cloudera Search. For data that is not stored in CDH, Cloudera Search provides tools for loading data into the existing infrastructure, and for indexing data as it is moved to HDFS or written to Apache HBase.

By leveraging existing infrastructure, Cloudera Search eliminates the need to create new, redundant structures. In addition, Cloudera Search uses services provided by CDH and Cloudera Manager in a way that does not interfere with other tasks running in the same environment. This way, you can reuse existing infrastructure without the cost and problems associated with running multiple services in the same set of systems.

Cloudera Search and Other Cloudera Components

Cloudera Search interacts with other Cloudera components to solve different problems. The following table lists Cloudera components that contribute to the Search process and describes how they interact with Cloudera Search:

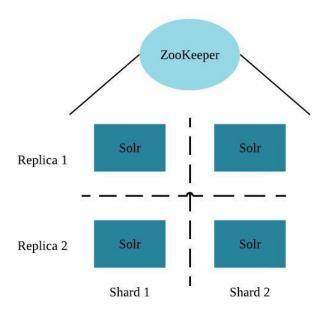
Component	Contribution	Applicable To
HDFS	Stores source documents. Search indexes source documents to make them searchable. Files that support Cloudera Search, such as Lucene index files and write-ahead logs, are also stored in HDFS. Using HDFS provides simpler provisioning on a larger base, redundancy, and fault tolerance. With HDFS, Cloudera Search servers are essentially stateless, so host failures have minimal consequences. HDFS also provides snapshotting, inter-cluster replication, and disaster recovery.	All cases
MapReduce	Search includes a pre-built MapReduce-based job. This job can be used for on-demand or scheduled indexing of any supported data set stored in HDFS. This job uses cluster resources for scalable batch indexing.	Many cases
Flume	Search includes a Flume sink that enables writing events directly to indexers deployed on the cluster, allowing data indexing during ingestion.	Many cases
Hue	Hue includes a GUI-based Search application that uses standard Solr APIs and can interact with data indexed in HDFS. The application provides support for the Solr standard query language and visualization of faceted search functionality.	Many cases
Morphlines	A morphline is a rich configuration file that defines an ETL transformation chain. Morphlines can consume any kind of data from any data source, process the data, and load the results into Cloudera Search. Morphlines run in a small, embeddable Java runtime system, and can be used for near real-time applications such as the flume agent as well as batch processing applications such as a Spark job.	Many cases
ZooKeeper	Coordinates distribution of data and metadata, also known as shards. It provides automatic failover to increase service resiliency.	Many cases
Spark	The CrunchIndexerTool can use Spark to move data from HDFS files into Apache Solr, and run the data through a morphline for extraction and transformation.	Some cases
HBase	Supports indexing of stored data, extracting columns, column families, and key information as fields. Although HBase does not use secondary indexing, Cloudera Search can facilitate full-text searches of content in rows and tables in HBase.	Some cases
Cloudera Manager	Deploys, configures, manages, and monitors Cloudera Search processes and resource utilization across services on the cluster. Cloudera Manager helps simplify Cloudera Search administration, but it is not required.	Some cases
Cloudera Navigator	Cloudera Navigator provides governance for Hadoop systems including support for auditing Search operations.	Some cases
Sentry	Sentry enables role-based, fine-grained authorization for Cloudera Search. Sentry can apply a range of restrictions to various actions, such as accessing data, managing configurations through <i>config</i> objects, or creating collections. Restrictions are consistently applied, regardless of how users attempt to complete actions. For example, restricting access to data in a collection restricts that access whether queries come from the command line, a browser, Hue, or through the admin console.	Some cases

Component	Contribution	Applicable To
Oozie	Automates scheduling and management of indexing jobs. Oozie can check for new data and begin indexing jobs as required.	Some cases
Impala	Further analyzes search results.	Some cases
Hive	Further analyzes search results.	Some cases
Parquet	Provides a columnar storage format, enabling especially rapid result returns for structured workloads such as Impala or Hive. Morphlines provide an efficient pipeline for extracting data from Parquet.	Some cases
Avro	Includes metadata that Cloudera Search can use for indexing.	Some cases
Kafka	Search uses this message broker project to increase throughput and decrease latency for handling real-time data.	Some cases
Sqoop	Ingests data in batch and enables data availability for batch indexing.	Some cases

Cloudera Search Architecture

Cloudera Search runs as a distributed service on a set of servers, and each server is responsible for a portion of the searchable data. The data is split into smaller pieces, copies are made of these pieces, and the pieces are distributed among the servers. This provides two main advantages:

- Dividing the content into smaller pieces distributes the task of indexing the content among the servers.
- Duplicating the pieces of the whole allows queries to be scaled more effectively and enables the system to provide higher levels of availability.



Each Cloudera Search server can handle requests independently. Clients can send requests to index documents or perform searches to any Search server, and that server routes the request to the correct server.

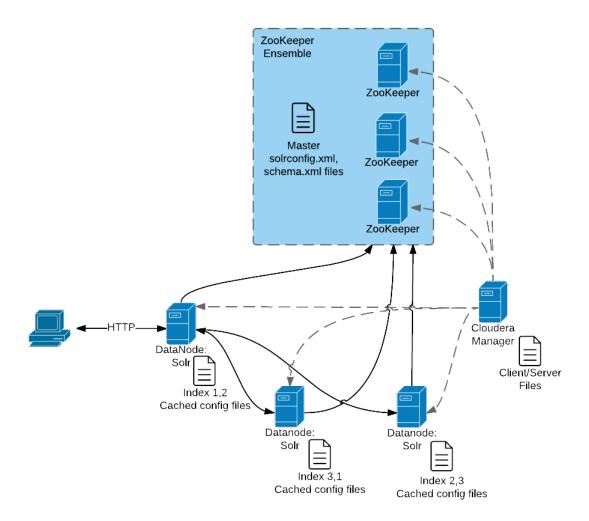
Each Search deployment requires:

- ZooKeeper on at least one host. You can install ZooKeeper, Search, and HDFS on the same host.
- HDFS on at least one, but as many as all hosts. HDFS is commonly installed on all cluster hosts.
- Solr on at least one but as many as all hosts. Solr is commonly installed on all cluster hosts.

More hosts with Solr and HDFS provides the following benefits:

- More Search servers processing requests.
- More Search and HDFS collocation increasing the degree of data locality. More local data provides faster performance and reduces network traffic.

The following graphic illustrates some of the key elements in a typical deployment.



This graphic illustrates:

- 1. A client submit a query over HTTP.
- 2. The response is received by the NameNode and then passed to a DataNode.
- **3.** The DataNode distributes the request among other hosts with relevant shards.
- 4. The results of the query are gathered and returned to the client.

Also notice that the:

- Cloudera Manager provides client and server configuration files to other servers in the deployment.
- · ZooKeeper server provides information about the state of the cluster and the other hosts running Solr.

The information a client must send to complete jobs varies:

- For queries, a client must have the hostname of the Solr server and the port to use.
- For actions related to collections, such as adding or deleting collections, the name of the collection is required as well.
- Indexing jobs, such as MapReduceIndexer jobs, use a MapReduce driver that starts a MapReduce job. These jobs can also process morphlines and index the results to Solr.

Cloudera Search Configuration Files

Configuration files in a Cloudera Search deployment include:

- Solr config files stored in ZooKeeper. Copies of these files exist on all Solr servers:
 - solrconfig.xml: Contains Solr configuration parameters.
 - schema.xml: Contains configuration that specifies the fields a document can contain, and how those fields are processed when adding documents to the index, or when querying those fields.
- Files copied from hadoop-conf in HDFS configurations to Solr servers:
 - core-site.xml
 - hdfs-site.xml
 - ssl-client.xml
 - hadoop-env.sh
 - topology.map
 - topology.py
- Cloudera Manager manages the following configuration files:
 - cloudera-monitor.properties
 - cloudera-stack-monitor.properties
- · Logging and security configuration files:
 - log4j.properties
 - jaas.conf
 - solr.keytab
 - sentry-site.xml

You can use parcels or packages to deploy Search. Some files are always installed to the same location and some files are installed to different locations based on whether the installation is completed using parcels or packages.

Client Files

Client files are always installed to the same location and are required on any host where corresponding services are installed. In a Cloudera Manager environment, Cloudera Manager manages settings. In an unmanaged deployment, all files can be manually edited. Client configuration locations are:

- /etc/solr/conf for Solr client settings files
- /etc/hadoop/conf for HDFS, MapReduce, and YARN client settings files
- /etc/zookeeper/conf for ZooKeeper configuration files

Server Files

Server configuration file locations vary based on how services are installed.

- Cloudera Manager environments store configuration files in /var/run/.
- Unmanaged environments store configuration files in /etc/<service>/conf. For example:
 - /etc/solr/conf
 - /etc/zookeeper/conf
 - /etc/hadoop/conf

Cloudera Search Tasks and Processes

For content to be searchable, it must exist in CDH and be indexed. Content can either already exist in CDH and be indexed on demand, or it can be updated and indexed continuously. To make content searchable, first ensure that it is ingested or stored in CDH.

Ingestion

You can move content to CDH by using:

- Flume, a flexible, agent-based data ingestion framework.
- A copy utility such as distop for HDFS.
- Sqoop, a structured data ingestion connector.

Indexing

Content must be indexed before it can be searched. Indexing comprises the following steps:

- 1. Extraction, transformation, and loading (ETL) Use existing engines or frameworks such as Apache Tika or Cloudera Morphlines.
 - a. Content and metadata extraction
 - b. Schema mapping
- 2. Index creation using Lucene.
 - a. Index creation
 - **b.** Index serialization

Indexes are typically stored on a local file system. Lucene supports additional index writers and readers. One HDFS-based interface implemented as part of Apache Blur is integrated with Cloudera Search and has been optimized for CDH-stored indexes. All index data in Cloudera Search is stored in and served from HDFS.

You can index content in three ways:

Batch indexing using MapReduce

To use MapReduce to index documents, run a MapReduce job on content in HDFS to produce a Lucene index. The Lucene index is written to HDFS, and this index is subsequently used by Search services to provide query results.

Batch indexing is most often used when bootstrapping a Search cluster. The Map phase of the MapReduce task parses input into indexable documents, and the Reduce phase indexes the documents produced by the Map. You can also configure a MapReduce-based indexing job to use all assigned resources on the cluster, utilizing multiple reducing steps for intermediate indexing and merging operations, and then writing the reduction to the configured set of shard sets for the service. This makes the batch indexing process as scalable as MapReduce workloads.

Near real-time (NRT) indexing using Flume

Cloudera Search includes a Flume sink that enables you to write events directly to the indexer. This sink provides a flexible, scalable, fault-tolerant, near real-time (NRT) system for processing continuous streams of records to create live-searchable, free-text search indexes. Typically, data ingested using the Flume sink appears in search results in seconds, although you can tune this delay.

Data can flow from multiple sources through multiple flume hosts. These hosts, which can be spread across a network, route this information to one or more Flume indexing sinks. Optionally, you can split the data flow, storing the data in HDFS while writing it to be indexed by Lucene indexers on the cluster. In that scenario, data exists both as data and as indexed data in the same storage infrastructure. The indexing sink extracts relevant data, transforms the material, and loads the results to live Solr search servers. These Solr servers are immediately ready to serve queries to end users or search applications.

This flexible, customizable system scales effectively because parsing is moved from the Solr server to the multiple Flume hosts for ingesting new content.

Search includes parsers for standard data formats including Avro, CSV, Text, HTML, XML, PDF, Word, and Excel. You can extend the system by adding additional custom parsers for other file or data formats in the form of Tika plug-ins. Any type of data can be indexed: a record is a byte array of any format, and custom ETL logic can handle any format variation.

In addition, Cloudera Search includes a simplifying ETL framework called Cloudera Morphlines that can help adapt and pre-process data for indexing. This eliminates the need for specific parser deployments, replacing them with simple commands.

Cloudera Search is designed to handle a variety of use cases:

- Search supports routing to multiple Solr collections to assign a single set of servers to support multiple user groups (multi-tenancy).
- Search supports routing to multiple shards to improve scalability and reliability.
- Index servers can be collocated with live Solr servers serving end-user queries, or they can be deployed on separate commodity hardware, for improved scalability and reliability.
- Indexing load can be spread across a large number of index servers for improved scalability and can be replicated across multiple index servers for high availability.

This flexible, scalable, highly available system provides low latency data acquisition and low latency querying. Instead of replacing existing solutions, Search complements use cases based on batch analysis of HDFS data using MapReduce. In many use cases, data flows from the producer through Flume to both Solr and HDFS. In this system, you can use NRT ingestion and batch analysis tools.

NRT indexing using the API

Other clients can complete NRT indexing. This is done when the client first writes files directly to HDFS and then triggers indexing using the Solr REST API. Specifically, the API does the following:

- 1. Extract content from the document contained in HDFS, where the document is referenced by a URL.
- **2.** Map the content to fields in the search schema.
- 3. Create or update a Lucene index.

This is useful if you index as part of a larger workflow. For example, you could trigger indexing from an Oozie workflow.

Querying

After data is available as an index, the guery API provided by the Search service allows direct gueries to be completed or to be facilitated through a command-line tool or graphical interface. Hue includes a simple GUI-based Search application, or you can create a custom application based on the standard Solr API. Any application that works with Solr is compatible and runs as a search-serving application for Cloudera Search because Solr is the core.

Apache Kudu Overview

Apache Kudu is a columnar storage manager developed for the Hadoop platform. Kudu shares the common technical properties of Hadoop ecosystem applications: It runs on commodity hardware, is horizontally scalable, and supports highly available operation.

Apache Kudu is a top-level project in the Apache Software Foundation.

Kudu's benefits include:

- Fast processing of OLAP workloads.
- Integration with MapReduce, Spark, Flume, and other Hadoop ecosystem components.
- Tight integration with Apache Impala, making it a good, mutable alternative to using HDFS with Apache Parquet.
- Strong but flexible consistency model, allowing you to choose consistency requirements on a per-request basis, including the option for strict serialized consistency.
- Strong performance for running sequential and random workloads simultaneously.
- Easy administration and management through Cloudera Manager.
- High availability. Tablet Servers and Master use the Raft consensus algorithm, which ensures availability as long as more replicas are available than unavailable. Reads can be serviced by read-only follower tablets, even in the event of a leader tablet failure.
- · Structured data model.

By combining all of these properties, Kudu targets support applications that are difficult or impossible to implement on currently available Hadoop storage technologies. Applications for which Kudu is a viable solution include:

- Reporting applications where new data must be immediately available for end users
- Time-series applications that must support queries across large amounts of historic data while simultaneously returning granular queries about an individual entity
- Applications that use predictive models to make real-time decisions, with periodic refreshes of the predictive model based on all historical data

Kudu-Impala Integration

Apache Kudu has tight integration with Apache Impala, allowing you to use Impala to insert, query, update, and delete data from Kudu tablets using Impala's SQL syntax, as an alternative to using the Kudu APIs to build a custom Kudu application. In addition, you can use JDBC or ODBC to connect existing or new applications written in any language, framework, or business intelligence tool to your Kudu data, using Impala as the broker.

- CREATE/ALTER/DROP TABLE Impala supports creating, altering, and dropping tables using Kudu as the persistence layer. The tables follow the same internal/external approach as other tables in Impala, allowing for flexible data ingestion and querying.
- INSERT Data can be inserted into Kudu tables from Impala using the same mechanisms as any other table with HDFS or HBase persistence.
- UPDATE/DELETE Impala supports the UPDATE and DELETE SQL commands to modify existing data in a Kudu table row-by-row or as a batch. The syntax of the SQL commands is designed to be as compatible as possible with existing solutions. In addition to simple DELETE or UPDATE commands, you can specify complex joins in the FROM clause of the query, using the same syntax as a regular SELECT statement.
- Flexible Partitioning Similar to partitioning of tables in Hive, Kudu allows you to dynamically pre-split tables by hash or range into a predefined number of tablets, in order to distribute writes and queries evenly across your cluster. You can partition by any number of primary key columns, with any number of hashes, a list of split rows, or a combination of these. A partition scheme is required.
- Parallel Scan To achieve the highest possible performance on modern hardware, the Kudu client used by Impala parallelizes scans across multiple tablets.
- High-efficiency queries Where possible, Impala pushes down predicate evaluation to Kudu, so that predicates are evaluated as close as possible to the data. Query performance is comparable to Parquet in many workloads.

Example Use Cases

Streaming Input with Near Real Time Availability

A common business challenge is one where new data arrives rapidly and constantly, and the same data needs to be available in near real time for reads, scans, and updates. Kudu offers the powerful combination of fast inserts and updates with efficient columnar scans to enable real-time analytics use cases on a single storage layer.

Time-Series Application with Widely Varying Access Patterns

A time-series schema is one in which data points are organized and keyed according to the time at which they occurred. This can be useful for investigating the performance of metrics over time or attempting to predict future behavior based on past data. For instance, time-series customer data might be used both to store purchase click-stream history and to predict future purchases, or for use by a customer support representative. While these different types of analysis are occurring, inserts and mutations might also be occurring individually and in bulk, and become available immediately to read workloads. Kudu can handle all of these access patterns simultaneously in a scalable and efficient manner.

Kudu is a good fit for time-series workloads for several reasons. With Kudu's support for hash-based partitioning, combined with its native support for compound row keys, it is simple to set up a table spread across many servers without the risk of "hotspotting" that is commonly observed when range partitioning is used. Kudu's columnar storage engine is also beneficial in this context, because many time-series workloads read only a few columns, as opposed to the whole row.

In the past, you might have needed to use multiple datastores to handle different data access patterns. This practice adds complexity to your application and operations, and duplicates your data, doubling (or worse) the amount of storage required. Kudu can handle all of these access patterns natively and efficiently, without the need to off-load work to other datastores.

Predictive Modeling

Data scientists often develop predictive learning models from large sets of data. The model and the data might need to be updated or modified often as the learning takes place or as the situation being modeled changes. In addition, the scientist might want to change one or more factors in the model to see what happens over time. Updating a large set of data stored in files in HDFS is resource-intensive, as each file needs to be completely rewritten. In Kudu, updates happen in near real time. The scientist can tweak the value, re-run the query, and refresh the graph in seconds or minutes, rather than hours or days. In addition, batch or incremental algorithms can be run across the data at any time, with near-real-time results.

Combining Data In Kudu With Legacy Systems

Companies generate data from multiple sources and store it in a variety of systems and formats. For instance, some of your data might be stored in Kudu, some in a traditional RDBMS, and some in files in HDFS. You can access and query all of these sources and formats using Impala, without the need to change your legacy systems.

Related Information

- Apache Kudu Concepts and Architecture
- Overview of Apache Kudu Installation and Upgrade in CDH
- Kudu Security Overview
- More Resources for Apache Kudu

Apache Sentry Overview

Apache Sentry is a granular, role-based authorization module for Hadoop. Sentry provides the ability to control and enforce precise levels of privileges on data for authenticated users and applications on a Hadoop cluster. Sentry currently works out of the box with Apache Hive, Hive Metastore/HCatalog, Apache Solr, Impala, and HDFS (limited to Hive table data).

Sentry is designed to be a pluggable authorization engine for Hadoop components. It allows you to define authorization rules to validate a user or application's access requests for Hadoop resources. Sentry is highly modular and can support authorization for a wide variety of data models in Hadoop.

For more information, see Authorization With Apache Sentry.

Apache Spark Overview

Apache Spark is a general framework for distributed computing that offers high performance for both batch and interactive processing. It exposes APIs for Java, Python, and Scala and consists of Spark core and several related projects:

- Spark SQL Module for working with structured data. Allows you to seamlessly mix SQL queries with Spark programs.
- Spark Streaming API that allows you to build scalable fault-tolerant streaming applications.
- MLlib API that implements common machine learning algorithms.
- GraphX API for graphs and graph-parallel computation.

You can run Spark applications locally or distributed across a cluster, either by using an <u>interactive shell</u> or by <u>submitting</u> an application. Running Spark applications interactively is commonly performed during the data-exploration phase and for ad hoc analysis.

To run applications distributed across a cluster, Spark requires a cluster manager. Cloudera supports two cluster managers: YARN and Spark Standalone. When run on YARN, Spark application processes are managed by the YARN ResourceManager and NodeManager roles. When run on Spark Standalone, Spark application processes are managed by Spark Master and Worker roles.



Note:

This page contains information related to Spark 1.6, which is included with CDH. For information about the separately available parcel for CDS 2 Powered by Apache Spark, see the documentation for CDS

Unsupported Features

The following Spark features are not supported:

- Spark SQL:
 - Thrift JDBC/ODBC server
 - Spark SQL CLI
- Spark Dataset API
- SparkR
- GraphX
- Spark on Scala 2.11
- Mesos cluster manager

Related Information

- Managing Spark
- Monitoring Spark Applications
- Spark Authentication
- Spark Encryption
- Cloudera Spark forum
- **Apache Spark documentation**

External Documentation

Cloudera provides documentation for CDH as a whole, whether your CDH cluster is managed by Cloudera Manager or not. In addition, you may find it useful to refer to documentation for the individual components included in CDH. Where possible, these links point to the main documentation for a project, in the Cloudera release archive. This ensures that you are looking at the correct documentation for the version of a project included in CDH. Otherwise, the links may point to the project's main site.

- Apache Avro
- Apache Crunch
- Apache DataFu
- Apache Flume
- Apache Hadoop
- Apache HBase
- **Apache Hive**
- Hue
- Kite
- Apache Mahout
- **Apache Oozie**

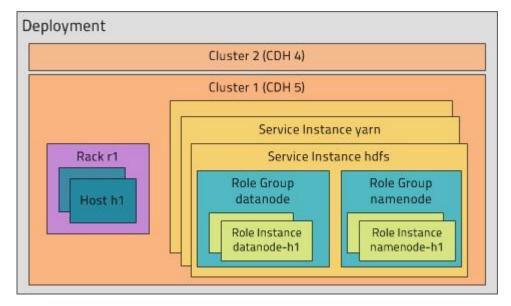
- Apache Parquet
- Apache Pig
- Apache Sentry
- Apache Solr
- Apache Spark
- Apache Sqoop
- Apache Sqoop2
- Apache Whirr
- Apache ZooKeeper

Cloudera Manager 5 Overview

Cloudera Manager is an end-to-end application for managing CDH clusters. Cloudera Manager sets the standard for enterprise deployment by delivering granular visibility into and control over every part of the CDH cluster—empowering operators to improve performance, enhance quality of service, increase compliance and reduce administrative costs. With Cloudera Manager, you can easily deploy and centrally operate the complete CDH stack and other managed services. The application automates the installation process, reducing deployment time from weeks to minutes; gives you a cluster-wide, real-time view of hosts and services running; provides a single, central console to enact configuration changes across your cluster; and incorporates a full range of reporting and diagnostic tools to help you optimize performance and utilization. This primer introduces the basic concepts, structure, and functions of Cloudera Manager.

Terminology

To effectively use Cloudera Manager, you should first understand its terminology. The relationship between the terms is illustrated below and their definitions follow:



Some of the terms, such as cluster and service, will be used without further explanation. Others, such as role group, gateway, host template, and parcel are expanded upon in later sections.

A common point of confusion is the overloading of the terms service and role for both types and instances; Cloudera Manager and this section sometimes uses the same term for type and instance. For example, the Cloudera Manager Admin Console Home > Status tab and Clusters > ClusterName menu lists service instances. This is similar to the practice in programming languages where for example the term "string" may indicate either a type (java.lang.String) or an instance of that type ("hi there"). When it's necessary to distinguish between types and instances, the word "type" is appended to indicate a type and the word "instance" is appended to explicitly indicate an instance.

deployment

A configuration of Cloudera Manager and all the clusters it manages.

dynamic resource pool

In Cloudera Manager, a named configuration of resources and a policy for scheduling the resources among YARN applications or Impala queries running in the pool.

cluster

- A set of computers or racks of computers that contains an <u>HDFS</u> filesystem and runs <u>MapReduce</u> and other processes on that data. A pseudo-distributed cluster is a CDH installation run on a single machine and useful for demonstrations and individual study.
- In Cloudera Manager, a logical entity that contains a set of hosts, a single version of CDH installed on the hosts, and the service and role instances running on the hosts. A host can belong to only one cluster. Cloudera Manager can manage multiple CDH clusters, however each cluster can only be associated with a single Cloudera Manager Server or Cloudera Manager HA pair.

host

In Cloudera Manager, a physical or virtual machine that runs role instances. A host can belong to only one cluster.

rack

In Cloudera Manager, a physical entity that contains a set of physical hosts typically served by the same switch.

service

- A Linux command that runs a System V init script in /etc/init.d/ in as predictable an environment as possible, removing most environment variables and setting the current working directory to /.
- A category of managed functionality in Cloudera Manager, which may be distributed or not, running in a cluster. Sometimes referred to as a service type. For example: MapReduce, HDFS, YARN, Spark, and Accumulo. In traditional environments, multiple services run on one host; in distributed systems, a service runs on many hosts.

service instance

In Cloudera Manager, an instance of a service running on a cluster. For example: "HDFS-1" and "yarn". A service instance spans many role instances.

role

In Cloudera Manager, a category of functionality within a service. For example, the HDFS service has the following roles: NameNode, SecondaryNameNode, DataNode, and Balancer. Sometimes referred to as a role type. See also user role.

role instance

In Cloudera Manager, an instance of a role running on a host. It typically maps to a Unix process. For example: "NameNode-h1" and "DataNode-h1".

role group

In Cloudera Manager, a set of configuration properties for a set of role instances.

host template

A set of role groups in Cloudera Manager. When a template is applied to a host, a role instance from each role group is created and assigned to that host.

gateway

A type of role that typically provides client access to specific cluster services. For example, HDFS, Hive, Kafka, MapReduce, Solr, and Spark each have gateway roles to provide access for their clients to their respective services. Gateway roles do not always have "gateway" in their names, nor are they exclusively for client access. For example, Hue Kerberos Ticket Renewer is a gateway role that proxies tickets from Kerberos.

The node supporting one or more gateway roles is sometimes referred to as the gateway node or edge node, with the notion of "edge" common in network or cloud environments. In terms of the Cloudera cluster, the gateway nodes

Cloudera Manager 5 Overview

in the cluster receive the appropriate client configuration files when Deploy Client Configuration is selected from the Actions menu in Cloudera Manager Admin Console.

parcel

A binary distribution format that contains compiled code and meta-information such as a package description, version, and dependencies.

static service pool

In Cloudera Manager, a static partitioning of total cluster resources—CPU, memory, and I/O weight—across a set of services.

Cluster Example

Consider a cluster **Cluster 1** with four hosts as shown in the following listing from Cloudera Manager:

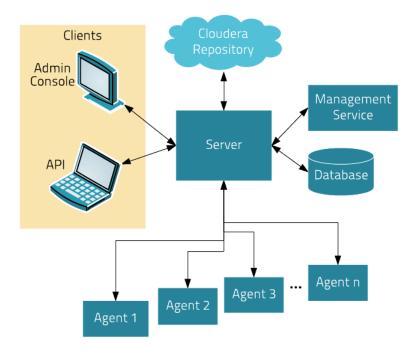


The host tcdn501-1 is the "master" host for the cluster, so it has many more role instances, 21, compared with the 7 role instances running on the other hosts. In addition to the CDH "master" role instances, tcdn501-1 also has Cloudera Management Service roles:

Service	Instance	Name
None	None	deploy-client-config
H <u>HBase</u>	Master	hbase-MASTER
■ HDFS	NameNode	hdfs-NAMENODE
<u>► HDFS</u>	<u>SecondaryNameNode</u>	hdfs-SECONDARYNAMENODE
W Hive	Hive Metastore Server	hive-HIVEMETASTORE
W Hive	<u>HiveServer2</u>	hive-HIVESERVER2
Hue Hue	Hue Server	hue-HUE_SERVER
¥ Impala	Impala Catalog Server	impala-CATALOGSERVER
¥ Impala	Impala StateStore	impala-STATESTORE
Cloudera Management Service	Alert Publisher	cloudera-mgmt-ALERTPUBLISHER
Cloudera Management Service	Event Server	cloudera-mgmt-EVENTSERVER
Cloudera Management Service	Host Monitor	cloudera-mgmt-HOSTMONITOR
Cloudera Management Service	Navigator Audit Server	cloudera-mgmt-NAVIGATOR
Cloudera Management Service	Navigator Metadata Server	cloudera-mgmt-NAVIGATORMETASERVER
Cloudera Management Service	Reports Manager	cloudera-mgmt-REPORTSMANAGER
Cloudera Management Service	Service Monitor	cloudera-mgmt-SERVICEMONITOR
Oozie	Oozie Server	oozie-OOZIE_SERVER
☆ Spark	Master	spark-SPARK_MASTER
¥ YARN (MR2 Included)	JobHistory Server	yarn-JOBHISTORY
# YARN (MR2 Included)	ResourceManager	yarn-RESOURCEMANAGER

Architecture

As depicted below, the heart of Cloudera Manager is the Cloudera Manager Server. The Server hosts the Admin Console Web Server and the application logic, and is responsible for installing software, configuring, starting, and stopping services, and managing the cluster on which the services run.



The Cloudera Manager Server works with several other components:

- Agent installed on every host. The agent is responsible for starting and stopping processes, unpacking configurations, triggering installations, and monitoring the host.
- Management Service a service consisting of a set of roles that perform various monitoring, alerting, and reporting functions.
- Database stores configuration and monitoring information. Typically, multiple logical databases run across one or more database servers. For example, the Cloudera Manager Server and the monitoring roles use different logical databases.
- Cloudera Repository repository of software for distribution by Cloudera Manager.
- **Clients** are the interfaces for interacting with the server:
 - Admin Console Web-based UI with which administrators manage clusters and Cloudera Manager.
 - API API with which developers create custom Cloudera Manager applications.

Heartbeating

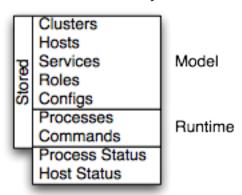
Heartbeats are a primary communication mechanism in Cloudera Manager. By default Agents send heartbeats every 15 seconds to the Cloudera Manager Server. However, to reduce user latency the frequency is increased when state is changing.

During the heartbeat exchange, the Agent notifies the Cloudera Manager Server of its activities. In turn the Cloudera Manager Server responds with the actions the Agent should be performing. Both the Agent and the Cloudera Manager Server end up doing some reconciliation. For example, if you start a service, the Agent attempts to start the relevant processes; if a process fails to start, the Cloudera Manager Server marks the start command as having failed.

State Management

The Cloudera Manager Server maintains the state of the cluster. This state can be divided into two categories: "model" and "runtime", both of which are stored in the Cloudera Manager Server database.

State Maintained by CM Server



Cloudera Manager models CDH and managed services: their roles, configurations, and inter-dependencies. Model state captures what is supposed to run where, and with what configurations. For example, model state captures the fact that a cluster contains 17 hosts, each of which is supposed to run a DataNode. You interact with the model through the Cloudera Manager Admin Console configuration screens and API and operations such as "Add Service".

Runtime state is what processes are running where, and what commands (for example, rebalance HDFS or run a Backup/Disaster Recovery schedule or rolling restart or stop) are currently running. The runtime state includes the exact configuration files needed to run a process. When you select Start in the Cloudera Manager Admin Console, the server gathers up all the configuration for the relevant services and roles, validates it, generates the configuration files, and stores them in the database.

When you update a configuration (for example, the Hue Server web port), you have updated the model state. However, if Hue is running while you do this, it is still using the old port. When this kind of mismatch occurs, the role is marked as having an "outdated configuration". To resynchronize, you restart the role (which triggers the configuration re-generation and process restart).

While Cloudera Manager models all of the reasonable configurations, some cases inevitably require special handling. To allow you to workaround, for example, a bug or to explore unsupported options, Cloudera Manager supports an "advanced configuration snippet" mechanism that lets you add properties directly to the configuration files.

Configuration Management

Cloudera Manager defines configuration at several levels:

- The service level may define configurations that apply to the entire service instance, such as an HDFS service's default replication factor (dfs.replication).
- The role group level may define configurations that apply to the member roles, such as the DataNodes' handler count (dfs.datanode.handler.count). This can be set differently for different groups of DataNodes. For example, DataNodes running on more capable hardware may have more handlers.
- The role instance level may override configurations that it inherits from its role group. This should be used sparingly, because it easily leads to configuration divergence within the role group. One example usage is to temporarily enable debug logging in a specific role instance to troubleshoot an issue.
- · Hosts have configurations related to monitoring, software management, and resource management.
- Cloudera Manager itself has configurations related to its own administrative operations.

Role Groups

You can set configuration at the service instance (for example, HDFS) or role instance (for example, the DataNode on host17). An individual role inherits the configurations set at the service level. Configurations made at the role level override those inherited from the service level. While this approach offers flexibility, configuring a set of role instances in the same way can be tedious.

Cloudera Manager 5 Overview

Cloudera Manager supports role groups, a mechanism for assigning configurations to a group of role instances. The members of those groups then inherit those configurations. For example, in a cluster with heterogeneous hardware, a DataNode role group can be created for each host type and the DataNodes running on those hosts can be assigned to their corresponding role group. That makes it possible to set the configuration for all the DataNodes running on the same hardware by modifying the configuration of one role group. The HDFS service discussed earlier has the following role groups defined for the service's roles:

□	♦ State	♦ Host	♦ Role Group
□ O <u>Balancer</u>	N/A	tcdn501-1.ent.cloudera.com	Balancer Default Group
□ O DataNode	Started	tcdn501-2.ent.cloudera.com	DataNode Default Group
□ O DataNode	Started	tcdn501-3.ent.cloudera.com	DataNode Default Group
□ O DataNode	Started	tcdn501-4.ent.cloudera.com	DataNode Default Group
□	Started	tcdn501-1.ent.cloudera.com	NameNode Default Group
□ <u>SecondaryNameNode</u>	Started	tcdn501-1.ent.cloudera.com	SecondaryNameNode Default Group

In addition to making it easy to manage the configuration of subsets of roles, role groups also make it possible to maintain different configurations for experimentation or managing shared clusters for different users or workloads.

Host Templates

In typical environments, sets of hosts have the same hardware and the same set of services running on them. A host template defines a set of role groups (at most one of each type) in a cluster and provides two main benefits:

- Adding new hosts to clusters easily multiple hosts can have roles from different services created, configured, and started in a single operation.
- · Altering the configuration of roles from different services on a set of hosts easily which is useful for quickly switching the configuration of an entire cluster to accommodate different workloads or users.

Server and Client Configuration

Administrators are sometimes surprised that modifying /etc/hadoop/conf and then restarting HDFS has no effect. That is because service instances started by Cloudera Manager do not read configurations from the default locations. To use HDFS as an example, when not managed by Cloudera Manager, there would usually be one HDFS configuration per host, located at /etc/hadoop/conf/hdfs-site.xml. Server-side daemons and clients running on the same host would all use that same configuration.

Cloudera Manager distinguishes between server and client configuration. In the case of HDFS, the file /etc/hadoop/conf/hdfs-site.xml contains only configuration relevant to an HDFS client. That is, by default, if you run a program that needs to communicate with Hadoop, it will get the addresses of the NameNode and JobTracker, and other important configurations, from that directory. A similar approach is taken for /etc/hbase/conf and /etc/hive/conf.

In contrast, the HDFS role instances (for example, NameNode and DataNode) obtain their configurations from a private per-process directory, under /var/run/cloudera-scm-agent/process/unique-process-name. Giving each process its own private execution and configuration environment allows Cloudera Manager to control each process independently. For example, here are the contents of an example 879-hdfs-NAMENODE process directory:

```
$ tree -a /var/run/cloudera-scm-Agent/process/879-hdfs-NAMENODE/
  /var/run/cloudera-scm-Agent/process/879-hdfs-NAMENODE/
      cloudera_manager_Agent_fencer.py
      cloudera_manager_Agent_fencer_secret_key.txt
      cloudera-monitor.properties
      core-site.xml
      dfs_hosts_allow.txt
      dfs_hosts_exclude.txt
      event-filter-rules.json
      hadoop-metrics2.properties
```

```
hdfs.keytab
hdfs-site.xml
log4j.properties
logs
   stderr.log
    stdout.log
topology.map
topology.py
```

Distinguishing between server and client configuration provides several advantages:

- Sensitive information in the server-side configuration, such as the password for the Hive Metastore RDBMS, is not exposed to the clients.
- A service that depends on another service may deploy with customized configuration. For example, to get good HDFS read performance, Impala needs a specialized version of the HDFS client configuration, which may be harmful to a generic client. This is achieved by separating the HDFS configuration for the Impala daemons (stored in the per-process directory mentioned above) from that of the generic client (/etc/hadoop/conf).
- · Client configuration files are much smaller and more readable. This also avoids confusing non-administrator Hadoop users with irrelevant server-side properties.

Deploying Client Configurations and Gateways

A client configuration is a zip file that contain the relevant configuration files with the settings for a service. Each zip file contains the set of configuration files needed by the service. For example, the MapReduce client configuration zip file contains copies of core-site.xml, hadoop-env.sh, hdfs-site.xml, log4j.properties, and mapred-site.xml. Cloudera Manager supports a Download Client Configuration action to enable distributing the client configuration file to users outside the cluster.

Cloudera Manager can deploy client configurations within the cluster; each applicable service has a Deploy Client Configuration action. This action does not necessarily deploy the client configuration to the entire cluster; it only deploys the client configuration to all the hosts that this service has been assigned to. For example, suppose a cluster has 10 hosts, and a MapReduce service is running on hosts 1-9. When you use Cloudera Manager to deploy the MapReduce client configuration, host 10 will not get a client configuration, because the MapReduce service has no role assigned to it. This design is intentional to avoid deploying conflicting client configurations from multiple services.

To deploy a client configuration to a host that does not have a role assigned to it you use a gateway. A gateway is a marker to convey that a service should be accessible from a particular host. Unlike all other roles it has no associated process. In the preceding example, to deploy the MapReduce client configuration to host 10, you assign a MapReduce gateway role to that host.

Gateways can also be used to customize client configurations for some hosts. Gateways can be placed in role groups and those groups can be configured differently. However, unlike role instances, there is no way to override configurations for gateway instances.

In the cluster we discussed earlier, the three hosts (tcdn501-[2-5]) that do not have Hive role instances have Hive gateways:

•	♦ Role Name	♦ State	♦ Host	♦ Role Group
	Gateway	N/A	tcdn501-2.ent.cloudera.com	Gateway Default Group
	Gateway	N/A	tcdn501-3.ent.cloudera.com	Gateway Default Group
□ 0	Gateway	N/A	tcdn501-4.ent.cloudera.com	Gateway Default Group
O	Gateway	N/A	tcdn501-1.ent.cloudera.com	Gateway Default Group
	Hive Metastore Server	Started	tcdn501-1.ent.cloudera.com	Hive Metastore Server Default Group
	HiveServer2	Started	tcdn501-1.ent.cloudera.com	HiveServer2 Default Group

Process Management

In a non-Cloudera Manager managed cluster, you most likely start a role instance process using an init script, for example, service hadoop-hdfs-datanode start. Cloudera Manager does not use init scripts for the daemons it manages; in a Cloudera Manager managed cluster, starting and stopping services using init scripts will not work.

In a Cloudera Manager managed cluster you can only start or stop role instance processes using Cloudera Manager. Cloudera Manager uses an open source process management tool called <u>supervisord</u>, that starts processes, takes care of redirecting log files, notifying of process failure, setting the effective user ID of the calling process to the right user, and so on. Cloudera Manager supports automatically restarting a crashed process. It will also flag a role instance with a bad health flag if its process crashes repeatedly right after start up.

Stopping the Cloudera Manager Server and the Cloudera Manager Agents will not bring down your services; any running role instances keep running.

The Agent is started by init.d at start-up. It, in turn, contacts the Cloudera Manager Server and determines which processes should be running. The Agent is monitored as part of Cloudera Manager's host monitoring: if the Agent stops heartbeating, the host is marked as having bad health.

One of the Agent's main responsibilities is to start and stop processes. When the Agent detects a new process from the Server heartbeat, the Agent creates a directory for it in /var/run/cloudera-scm-agent and unpacks the configuration. It then contacts supervisord, which starts the process.

These actions reinforce an important point: a Cloudera Manager process never travels alone. In other words, a process is more than just the arguments to exec()—it also includes configuration files, directories that need to be created, and other information.

Software Distribution Management

A major function of Cloudera Manager is to install CDH and managed service software. Cloudera Manager installs software for new deployments and to upgrade existing deployments. Cloudera Manager supports two software distribution formats: packages and parcels.

A package is a binary distribution format that contains compiled code and meta-information such as a package description, version, and dependencies. Package management systems evaluate this meta-information to allow package searches, perform upgrades to a newer version, and ensure that all dependencies of a package are fulfilled. Cloudera Manager uses the native system package manager for each supported OS.

A parcel is a binary distribution format containing the program files, along with additional metadata used by Cloudera Manager. The important differences between parcels and packages are:

- The use of Parcels requires that your cluster be managed by Cloudera Manager. This includes any components that are not a regular part of CDH, such as Spark 2.
- Parcels are self-contained and installed in a versioned directory, which means that multiple versions of a given parcel can be installed side-by-side. You can then designate one of these installed versions as the active one. With packages, only one package can be installed at a time so there is no distinction between what is installed and what is active.
- You can install parcels at any location in the filesystem. They are installed by default in /opt/cloudera/parcels. In contrast, packages are installed in /usr/lib.
- When you install from the Parcels page, Cloudera Manager automatically downloads, distributes, and activates the correct parcel for the operating system running on each host in the cluster. All CDH hosts that make up a logical cluster need to run on the same major OS release to be covered by Cloudera Support. Cloudera Manager needs to run on the same OS release as one of the CDH clusters it manages, to be covered by Cloudera Support. The risk of issues caused by running different minor OS releases is considered lower than the risk of running different major OS releases. Cloudera recommends running the same minor release cross-cluster, because it simplifies issue tracking and supportability. You can, however, use RHEL/Centos 7.2 as the operating system for gateway hosts. See Operating System Support for Gateway Hosts (CDH 5.11 and higher only).

Because of their unique properties, parcels offer the following advantages over packages:

- Distribution of CDH as a single object Instead of having a separate package for each part of CDH, parcels have just a single object to install. This makes it easier to distribute software to a cluster that is not connected to the Internet.
- Internal consistency All CDH components are matched, eliminating the possibility of installing parts from different versions of CDH.
- Installation outside of /usr In some environments, Hadoop administrators do not have privileges to install system packages. These administrators needed to use CDH tarballs, which do not provide the infrastructure that packages do. With parcels, administrators can install to /opt, or anywhere else, without completing the additional manual steps of regular tarballs.



Note: With parcels, the path to the CDH libraries is /opt/cloudera/parcels/CDH/lib instead of the usual /usr/lib. Do not link /usr/lib/ elements to parcel-deployed paths, because the links may cause scripts that distinguish between the two paths to not work.

- Installation of CDH without sudo Parcel installation is handled by the Cloudera Manager Agent running as root or another user, so you can install CDH without sudo.
- Decoupled distribution from activation With side-by-side install capabilities, you can stage a new version of CDH across the cluster before switching to it. This allows the most time-consuming part of an upgrade to be done ahead of time without affecting cluster operations, thereby reducing downtime.
- Rolling upgrades Packages require you to shut down the old process, upgrade the package, and then start the new process. Any errors in the process can be difficult to recover from, and upgrading requires extensive integration with the package management system to function seamlessly. With parcels, when a new version is staged side-by-side, you can switch to a new minor version by simply changing which version of CDH is used when restarting each process. You can then perform upgrades with rolling restarts, in which service roles are restarted in the correct order to switch to the new version with minimal service interruption. Your cluster can continue to run on the existing installed components while you stage a new version across your cluster, without impacting your current operations. Major version upgrades (for example, CDH 4 to CDH 5) require full service restarts because of substantial changes between the versions. Finally, you can upgrade individual parcels or multiple parcels at the same time.
- Upgrade management Cloudera Manager manages all the steps in a CDH version upgrade. With packages, Cloudera Manager only helps with initial installation.
- Additional components Parcels are not limited to CDH. Impala, Cloudera Search, LZO, Apache Kafka, and add-on service parcels are also available.
- Compatibility with other distribution tools Cloudera Manager works with other tools you use for download and distribution. For example, you can use Puppet. Or, you can download the parcel to Cloudera Manager Server manually if your cluster has no Internet connectivity and then have Cloudera Manager distribute the parcel to the cluster.

Host Management

Cloudera Manager provides several features to manage the hosts in your Hadoop clusters. The first time you run Cloudera Manager Admin Console you can search for hosts to add to the cluster and once the hosts are selected you can map the assignment of CDH roles to hosts. Cloudera Manager automatically deploys all software required to participate as a managed host in a cluster: JDK, Cloudera Manager Agent, CDH, Impala, Solr, and so on to the hosts.

Once the services are deployed and running, the Hosts area within the Admin Console shows the overall status of the managed hosts in your cluster. The information provided includes the version of CDH running on the host, the cluster to which the host belongs, and the number of roles running on the host. Cloudera Manager provides operations to manage the lifecycle of the participating hosts and to add and delete hosts. The Cloudera Management Service Host Monitor role performs health tests and collects host metrics to allow you to monitor the health and performance of the hosts.

Resource Management

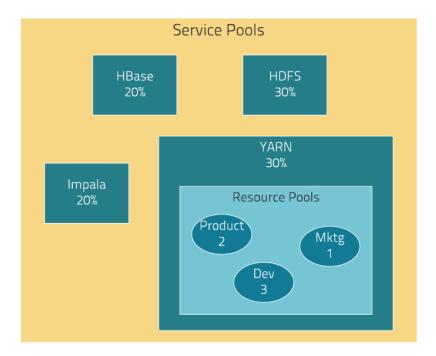
Resource management helps ensure predictable behavior by defining the impact of different services on cluster resources. Use resource management to:

- Guarantee completion in a reasonable time frame for critical workloads.
- Support reasonable cluster scheduling between groups of users based on fair allocation of resources per group.
- Prevent users from depriving other users access to the cluster.

With Cloudera Manager 5, statically allocating resources using cgroups is configurable through a single static service pool wizard. You allocate services as a percentage of total resources, and the wizard configures the cgroups.

Static service pools isolate the services in your cluster from one another, so that load on one service has a bounded impact on other services. Services are allocated a static percentage of total resources—CPU, memory, and I/O weight—which are not shared with other services. When you configure static service pools, Cloudera Manager computes recommended memory, CPU, and I/O configurations for the worker roles of the services that correspond to the percentage assigned to each service. Static service pools are implemented per role group within a cluster, using Linux control groups (cgroups) and cooperative memory limits (for example, Java maximum heap sizes). Static service pools can be used to control access to resources by HBase, HDFS, Impala, MapReduce, Solr, Spark, YARN, and add-on services. Static service pools are not enabled by default.

For example, the following figure illustrates static pools for HBase, HDFS, Impala, and YARN services that are respectively assigned 20%, 30%, 20%, and 30% of cluster resources.



You can dynamically apportion resources that are statically allocated to YARN and Impala by using dynamic resource pools.

Depending on the version of CDH you are using, dynamic resource pools in Cloudera Manager support the following scenarios:

 YARN (CDH 5) - YARN manages the virtual cores, memory, running applications, maximum resources for undeclared children (for parent pools), and scheduling policy for each pool. In the preceding diagram, three dynamic resource pools—Dev, Product, and Mktg with weights 3, 2, and 1 respectively—are defined for YARN. If an application starts and is assigned to the Product pool, and other applications are using the Dev and Mktg pools, the Product resource

pool receives 30% x 2/6 (or 10%) of the total cluster resources. If no applications are using the Dev and Mktg pools, the YARN Product pool is allocated 30% of the cluster resources.

• Impala (CDH 5 and CDH 4) - Impala manages memory for pools running queries and limits the number of running and queued queries in each pool.

User Management

Access to Cloudera Manager features is controlled by user accounts. A user account identifies how a user is authenticated and determines what privileges are granted to the user.

Cloudera Manager provides several mechanisms for authenticating users. You can configure Cloudera Manager to authenticate users against the Cloudera Manager database or against an external authentication service. The external authentication service can be an LDAP server (Active Directory or an OpenLDAP compatible directory), or you can specify another external service. Cloudera Manager also supports using the Security Assertion Markup Language (SAML) to enable single sign-on.

For information about the privileges associated with each of the Cloudera Manager user roles, see Cloudera Manager User Roles.

Security Management

Cloudera Manager strives to consolidate security configurations across several projects.

Authentication

Authentication is a process that requires users and services to prove their identity when trying to access a system resource. Organizations typically manage user identity and authentication through various time-tested technologies, including Lightweight Directory Access Protocol (LDAP) for identity, directory, and other services, such as group management, and Kerberos for authentication.

Cloudera clusters support integration with both of these technologies. For example, organizations with existing LDAP directory services such as Active Directory (included in Microsoft Windows Server as part of its suite of Active Directory Services) can leverage the organization's existing user accounts and group listings instead of creating new accounts throughout the cluster. Using an external system such as Active Directory or OpenLDAP is required to support the user role authorization mechanism implemented in Cloudera Navigator.

For authentication, Cloudera supports integration with MIT Kerberos and with Active Directory. Microsoft Active Directory supports Kerberos for authentication in addition to its identity management and directory functionality, that is, LDAP.

These systems are not mutually exclusive. For example, Microsoft Active Directory is an LDAP directory service that also provides Kerberos authentication services, and Kerberos credentials can be stored and managed in an LDAP directory service. Cloudera Manager Server, CDH nodes, and Cloudera Enterprise components, such as Cloudera Navigator, Apache Hive, Hue, and Impala, can all make use of Kerberos authentication.

Authorization

Authorization is concerned with who or what has access or control over a given resource or service. Since Hadoop merges together the capabilities of multiple varied, and previously separate IT systems as an enterprise data hub that stores and works on all data within an organization, it requires multiple authorization controls with varying granularities. In such cases, Hadoop management tools simplify setup and maintenance by:

- Tying all users to groups, which can be specified in existing LDAP or AD directories.
- Providing role-based access control for similar interaction methods, like batch and interactive SQL queries. For example, Apache Sentry permissions apply to Hive (HiveServer2) and Impala.

CDH currently provides the following forms of access control:

Cloudera Manager 5 Overview

- Traditional POSIX-style permissions for directories and files, where each directory and file is assigned a single owner and group. Each assignment has a basic set of permissions available; file permissions are simply read, write, and execute, and directories have an additional permission to determine access to child directories.
- Extended Access Control Lists (ACLs) for HDFS that provide fine-grained control of permissions for HDFS files by allowing you to set different permissions for specific named users or named groups.
- Apache HBase uses ACLs to authorize various operations (READ, WRITE, CREATE, ADMIN) by column, column family, and column family qualifier. HBase ACLs are granted and revoked to both users and groups.
- Role-based access control with Apache Sentry.

Encryption

Data at rest and data in transit encryption function at different technology layers of the cluster:

Cloudera Management Service

The Cloudera Management Service implements various management features as a set of roles:

- Activity Monitor collects information about activities run by the MapReduce service. This role is not added by default.
- Host Monitor collects health and metric information about hosts
- Service Monitor collects health and metric information about services and activity information from the YARN and Impala services
- Event Server aggregates relevant Hadoop events and makes them available for alerting and searching
- Alert Publisher generates and delivers alerts for certain types of events
- Reports Manager generates reports that provide an historical view into disk utilization by user, user group, and directory, processing activities by user and YARN pool, and HBase tables and namespaces. This role is not added in Cloudera Express.

In addition, for certain editions of the Cloudera Enterprise license, the Cloudera Management Service provides the Navigator Audit Server and Navigator Metadata Server roles for Cloudera Navigator.

Health Tests

Cloudera Manager monitors the health of the services, roles, and hosts that are running in your clusters using health tests. The Cloudera Management Service also provides health tests for its roles. Role-based health tests are enabled by default. For example, a simple health test is whether there's enough disk space in every NameNode data directory. A more complicated health test may evaluate when the last checkpoint for HDFS was compared to a threshold or whether a DataNode is connected to a NameNode. Some of these health tests also aggregate other health tests: in a distributed system like HDFS, it's normal to have a few DataNodes down (assuming you've got dozens of hosts), so we allow for setting thresholds on what percentage of hosts should color the entire service down.

Health tests can return one of three values: Good, Concerning, and Bad. A test returns Concerning health if the test falls below a warning threshold. A test returns **Bad** if the test falls below a critical threshold. The overall health of a service or role instance is a roll-up of its health tests. If any health test is **Concerning** (but none are **Bad**) the role's or service's health is Concerning; if any health test is Bad, the service's or role's health is Bad.

In the Cloudera Manager Admin Console, health tests results are indicated with colors: Good , Concerning , and





One common question is whether monitoring can be separated from configuration. One of the goals for monitoring is to enable it without needing to do additional configuration and installing additional tools (for example, Nagios). By having a deep model of the configuration, Cloudera Manager is able to know which directories to monitor, which ports to use, and what credentials to use for those ports. This tight coupling means that, when you install Cloudera Manager all the monitoring is enabled.

Metric Collection and Display

To perform monitoring, the Service Monitor and Host Monitor collects metrics. A metric is a numeric value, associated with a name (for example, "CPU seconds"), an entity it applies to ("host17"), and a timestamp. Most metric collection is performed by the Agent. The Agent communicates with a supervised process, requests the metrics, and forwards them to the Service Monitor. In most cases, this is done once per minute.

A few special metrics are collected by the Service Monitor. For example, the Service Monitor hosts an HDFS canary, which tries to write, read, and delete a file from HDFS at regular intervals, and measure whether it succeeded, and how long it took. Once metrics are received, they're aggregated and stored.

Using the Charts page in the Cloudera Manager Admin Console, you can query and explore the metrics being collected. Charts display time series, which are streams of metric data points for a specific entity. Each metric data point contains a timestamp and the value of that metric at that timestamp.

Some metrics (for example, total_cpu_seconds) are counters, and the appropriate way to query them is to take their rate over time, which is why a lot of metrics queries contain the dt0 function. For example, dt0(total_cpu_seconds). (The dt0 syntax is intended to remind you of derivatives. The 0 indicates that the rate of a monotonically increasing counter should never have negative rates.)

Events, Alerts, and Triggers

An event is a record that something of interest has occurred – a service's health has changed state, a log message (of the appropriate severity) has been logged, and so on. Many events are enabled and configured by default.

An *alert* is an event that is considered especially noteworthy and is triggered by a selected event. Alerts are shown with an Alert badge when they appear in a list of events. You can configure the Alert Publisher to send alert notifications by email or by SNMP trap to a trap receiver.

A trigger is a statement that specifies an action to be taken when one or more specified conditions are met for a service, role, role configuration group, or host. The conditions are expressed as a tsquery statement, and the action to be taken is to change the health for the service, role, role configuration group, or host to either Concerning (yellow) or Bad (red).

Cloudera Manager Admin Console

Cloudera Manager Admin Console is the web-based UI that you use to configure, manage, and monitor CDH.

If no services are configured when you log into the Cloudera Manager Admin Console, the Cloudera Manager installation wizard displays. If services have been configured, the Cloudera Manager top navigation bar:



and Home page display. The Cloudera Manager Admin Console top navigation bar provides the following tabs and menus:

Clusters > cluster_name

- Services Display individual services, and the Cloudera Management Service. In these pages you can:
 - View the status and other details of a service instance or the role instances associated with the service
 - Make configuration changes to a service instance, a role, or a specific role instance
 - Add and delete a service or role
 - Stop, start, or restart a service or role.
 - View the commands that have been run for a service or a role
 - View an audit event history
 - Deploy and download client configurations
 - Decommission and recommission role instances

- Enter or exit maintenance mode
- Perform actions unique to a specific type of service. For example:
 - Enable HDFS high availability or NameNode federation
 - Run the HDFS Balancer
 - Create HBase, Hive, and Sqoop directories
- Cloudera Manager Management Service Manage and monitor the Cloudera Manager Management Service. This includes the following roles: Activity Monitor, Alert Publisher, Event Server, Host Monitor, Navigator Audit Server, Navigator Metadata Server, Reports Manager, and Service Monitor.
- Cloudera Navigator Opens the Cloudera Navigator user interface.
- Hosts Displays the hosts in the cluster.
- Reports Create reports about the HDFS, MapReduce, YARN, and Impala usage and browse HDFS files, and manage quotas for HDFS directories.
- Utilization Report Opens the Cluster Utilization Report. displays aggregated utilization information for YARN and Impala jobs.
- MapReduce_service_name Jobs Query information about MapReduce jobs running on your cluster.
- YARN_service_name Applications Query information about YARN applications running on your cluster.
- Impala_service_name Queries Query information about Impala queries running on your cluster.
- Dynamic Resource Pools Manage dynamic allocation of cluster resources to YARN and Impala services by specifying the relative weights of named pools.
- Static Service Pools Manage static allocation of cluster resources to HBase, HDFS, Impala, MapReduce, and YARN services.
- Hosts Display the hosts managed by Cloudera Manager.
 - All Hosts Displays a list of manage hosts in the cluster.
 - Roles Displays the roles deployed on each host.
 - Host Templates Create and manage Host Templates, which define sets of role groups that can be used to easily expand a cluster.
 - **Disks Overview** Displays the status of all disks in the cluster.
 - Parcels Displays parcels available in the cluster and allows you to download, distribute, and activate new parcels.

In this page you can:

- View the status and a variety of detail metrics about individual hosts
- Make configuration changes for host monitoring
- View all the processes running on a host
- Run the Host Inspector
- Add and delete hosts
- Create and manage host templates
- Manage parcels
- Decommission and recommission hosts
- Make rack assignments
- Run the host upgrade wizard
- Diagnostics Review logs, events, and alerts to diagnose problems. The subpages are:
 - **Events** Search for and displaying events and alerts that have occurred.
 - Logs Search logs by service, role, host, and search phrase as well as log level (severity).
 - Server Log -Display the Cloudera Manager Server log.
- Audits Query and filter audit events across clusters, including logins, across clusters.
- Charts Query for metrics of interest, display them as charts, and display personalized chart dashboards.
- Backup Manage replication schedules and snapshot policies.

- Administration Administer Cloudera Manager. The subpages are:
 - Settings Configure Cloudera Manager.
 - Alerts Display when alerts will be generated, configure alert recipients, and send test alert email.
 - Users Manage Cloudera Manager users and user sessions.
 - **Security** Generate Kerberos credentials and inspect hosts.
 - License Manage Cloudera licenses.
 - Language Set the language used for the content of activity events, health events, and alert email messages.
 - AWS Credentials Configure S3 connectivity to Cloudera Manager.



Parcel Icon -

link to the **Hosts** > **Parcels** page.

- Running Commands Indicator 🕾 displays the number of commands currently running for all services or roles.
- Search Supports searching for services, roles, hosts, configuration properties, and commands. You can enter a partial string and a drop-down list with up to sixteen entities that match will display.
- Support Displays various support actions. The subcommands are:
 - Send Diagnostic Data Sends data to Cloudera Support to support troubleshooting.
 - Support Portal (Cloudera Enterprise) Displays the Cloudera Support portal.
 - Mailing List (Cloudera Express) Displays the Cloudera Manager Users list.
 - Scheduled Diagnostics: Weekly Configure the frequency of automatically collecting diagnostic data and sending to Cloudera support.
 - The following links open the latest documentation on the Cloudera web site:
 - Help
 - Installation Guide
 - API Documentation
 - Release Notes
 - About Version number and build details of Cloudera Manager and the current date and time stamp of the Cloudera Manager server.
- Logged-in User Menu The currently logged-in user. The subcommands are:
 - Change Password Change the password of the currently logged in user.
 - Logout

Starting and Logging into the Admin Console

1. In a web browser, enter http://Server host:7180, where Server host is the FQDN or IP address of the host where the Cloudera Manager Server is running.

The login screen for Cloudera Manager Admin Console displays.

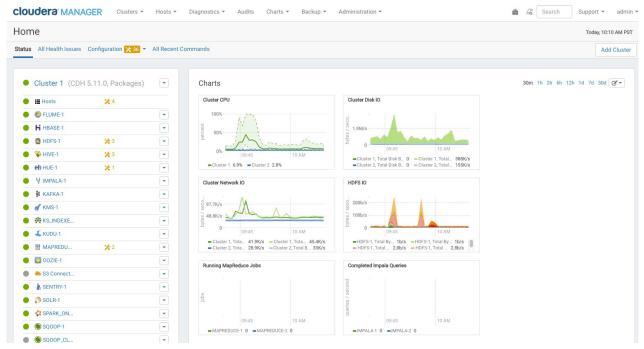
2. Log into Cloudera Manager Admin Console using the credentials assigned by your administrator. User accounts are assigned roles that constrain the features available to you.



Note: You can configure the Cloudera Manager Admin Console to automatically log out a user after a configurable period of time. See Automatic Logout on page 53.

Cloudera Manager Admin Console Home Page

When you start the Cloudera Manager Admin Console on page 47, the Home > Status tab displays.



You can also go to the **Home > Status** tab by clicking the Cloudera Manager logo in the top navigation bar.

Status

The Status tab contains:

- Clusters The clusters being managed by Cloudera Manager. Each cluster is displayed either in summary form or in full form depending on the configuration of the Administration > Settings > Other > Maximum Cluster Count Shown In Full property. When the number of clusters exceeds the value of the property, only cluster summary information displays.
 - **Summary Form** A list of links to cluster status pages. Click **Customize** to jump to the **Administration** > Settings > Other > Maximum Cluster Count Shown In Full property.
 - Full Form A separate section for each cluster containing a link to the cluster status page and a table containing links to the Hosts page and the status pages of the services running in the cluster.

Each service row in the table has a menu of actions that you select by clicking



and can contain one or more of the following indicators:

Indicator	Meaning	Description	
9 2	Health issue	Indicates that the service has at least one health issue. The indicator shows the number of health issues at the highest severity level. If there are Bad health test results, the indicator is red. If there are no Bad health test results, but Concerning test results exist, then the indicator is yellow. No indicator is shown if there are no Bad or Concerning health test results.	
			Important: If there is one Bad health test result and two Concerning health results, there will be three health issues, but the number will be one.
		Click the indicator to display the Health Issues pop-up dialog box.	
		By default only Bad health test results are shown in the dialog box. To display Concerning health test results, click the Also show <i>n</i> concerning issue(s)	

Indicator	Meaning	Description
		link.Click the link to display the Status page containing with details about the health test result.
×4	Configuration issue	Indicates that the service has at least one configuration issue. The indicator shows the number of configuration issues at the highest severity level. If there are configuration errors, the indicator is red. If there are no errors but configuration warnings exist, then the indicator is yellow. No indicator is shown if there are no configuration notifications.
		Important: If there is one configuration error and two configuration warnings, there will be three configuration issues, but the number will be one.
		Click the indicator to display the Configuration Issues pop-up dialog box.
		By default only notifications at the Error severity level are listed, grouped by service name are shown in the dialog box. To display Warning notifications, click the Also show <i>n</i> warning(s) link.Click the message associated with an error or warning to be taken to the configuration property for which the notification has been issued where you can address the issue.See <u>Managing Services</u> .
⊎ Restart Needed	Configuration modified	Indicates that at least one of a service's roles is running with a configuration that does not match the current configuration settings in Cloudera Manager.
© Refresh Needed		Click the indicator to display the <u>Stale Configurations</u> page. To bring the cluster up-to-date, click the Refresh or Restart button on the Stale Configurations page or follow the instructions in <u>Refreshing a Cluster</u> , <u>Restarting a Cluster</u> , or <u>Restarting Services and Instances after Configuration Changes</u> .
	Client configuration redeployment required	Indicates that the client configuration for a service should be redeployed. Click the indicator to display the <u>Stale Configurations</u> page. To bring the cluster up-to-date, click the Deploy Client Configuration button on the Stale Configurations page or follow the instructions in <u>Manually Redeploying Client Configuration Files</u> .

- Cloudera Management Service - A table containing a link to the Cloudera Manager Service. The Cloudera Manager Service has a menu of actions that you select by clicking



- Charts - A set of charts (dashboard) that summarize resource utilization (IO, CPU usage) and processing metrics.

Click a line, stack area, scatter, or bar chart to expand it into a full-page view with a legend for the individual charted entities as well more fine-grained axes divisions.

By default the time scale of a dashboard is 30 minutes. To change the time scale, click a duration link

30m 1h 2h 6h 12h 1d 7d 30d at the top-right of the dashboard.

To set the dashboard type, click and select one of the following:

- Custom displays a custom dashboard.
- Default displays a default dashboard.
- Reset resets the custom dashboard to the predefined set of charts, discarding any customizations.

Cloudera Manager 5 Overview

All Health Issues

Displays all health issues by cluster. The number badge has the same semantics as the per service health issues reported on the Status tab.

- By default only Bad health test results are shown in the dialog box. To display Concerning health test results, click the Also show *n* concerning issue(s) link.
- To group the health test results by entity or health test, click the buttons on the Organize by Entity/Organize by Health Test switch.
- Click the link to display the Status page containing with details about the health test result.

All Configuration Issues

Displays all configuration issues by cluster. The number badge has the same semantics as the per service configuration issues reported on the Status tab. By default only notifications at the Error severity level are listed, grouped by service name are shown in the dialog box. To display Warning notifications, click the Also show n warning(s) link. Click the message associated with an error or warning to be taken to the configuration property for which the notification has been issued where you can address the issue.

All Recent Commands

Displays all commands run recently across the clusters. A badge indicates how many recent commands are still running. Click the command link to display details about the command and child commands. See also Viewing Running and Recent Commands.

Starting and Logging into the Cloudera Manager Admin Console

1. In a web browser, enter http://Server host:7180, where Server host is the FQDN or IP address of the host where the Cloudera Manager Server is running.

The login screen for Cloudera Manager Admin Console displays.

2. Log into Cloudera Manager Admin Console using the credentials assigned by your administrator. User accounts are assigned <u>roles</u> that constrain the features available to you.



Note: You can configure the Cloudera Manager Admin Console to automatically log out a user after a configurable period of time. See Automatic Logout on page 53.

Displaying the Cloudera Manager Server Version and Server Time

To display the version, build number, and time for the Cloudera Manager Server:

- 1. Open the Cloudera Manager Admin Console.
- 2. Select Support > About.

Displaying Cloudera Manager Documentation

To display Cloudera Manager documentation:

- 1. Open the Cloudera Manager Admin Console.
- 2. Select Support > Help, Installation Guide, API Documentation, or Release Notes. By default, the Help and Installation Guide files from the Cloudera web site are opened. This is because local help files are not updated after installation. You can configure Cloudera Manager to open either the latest Help and Installation Guide from the Cloudera web site (this option requires Internet access from the browser) or locally-installed Help and Installation Guide by configuring the Administration > Settings > Support > Open latest Help files from the Cloudera website property.

Automatic Logout

For security purposes, Cloudera Manager automatically logs out a user session after 30 minutes. You can change this session logout period.

To configure the timeout period:

- 1. Click Administration > Settings.
- 2. Click Category > Security.
- 3. Edit the Session Timeout property.
- 4. Click Save Changes to commit the changes.

When the timeout is one minute from triggering, the user sees the following message:

Automatic Logout for Your Protection



Due to inactivity, your current work session is about to expire. For your security, Cloudera Manager sessions automatically end after 30 minutes of inactivity.

Your current session will expire in 1 minute.

Press any key or click anywhere to continue.

If the user does not click the mouse or press a key, the user is logged out of the session and the following message appears:

Automatic Log Out Due to Inactivity

You are now logged out of your account.

We hadn't heard from you for about 30 minute(s), so for your security Cloudera Manager automatically logged you out of your account. Log back in below to continue.

admin		
••••		
	Log In	

Cloudera Manager API

Remember me

The Cloudera Manager API provides configuration and service lifecycle management, service health information and metrics, and allows you to configure Cloudera Manager itself. The API is served on the same host and port as the Cloudera Manager Admin Console on page 47, and does not require an extra process or extra configuration. The API supports HTTP Basic Authentication, accepting the same users and credentials as the Cloudera Manager Admin Console.

Resources

- Quick Start
- Cloudera Manager API tutorial

Cloudera Manager 5 Overview

- Cloudera Manager API documentation
- Python client
- Using the Cloudera Manager API for Cluster Automation on page 56

Obtaining Configuration Files

1. Obtain the list of a service's roles:

```
http://cm_server_host:7180/api/v19/clusters/clusterName/services/serviceName/roles
```

2. Obtain the list of configuration files a process is using:

```
http://cm_server_host:7180/api/v19/clusters/clusterName/services/serviceName/roles/roleName/process
```

3. Obtain the content of any particular file:

```
http://cm_server_host:7180/api/v19/clusters/clusterName/services/serviceName/roles/roleName/process/
configFiles/configFileName
```

For example:

```
http://cm_server_host:7180/api/v19/clusters/Cluster%201/services/OOZIE-1/roles/
OOZIE-1-OOZIE_SERVER-e121641328fcb107999f2b5fd856880d/process/configFiles/oozie-site.xml
```

Retrieving Service and Host Properties

To update a service property using the Cloudera Manager APIs, you'll need to know the name of the property, not just the display name. If you know the property's display name but not the property name itself, retrieve the documentation by requesting any configuration object with the query string view=FULL appended to the URL. For example:

```
http://cm_server_host:7180/api/v19/clusters/Cluster%201/services/service_name/config?view=FULL
```

Search the results for the display name of the desired property. For example, a search for the display name HDFS Service Environment Advanced Configuration Snippet (Safety Valve) shows that the corresponding property name is hdfs_service_env_safety_valve:

```
"name" : "hdfs_service_env_safety_valve",
   "require" : false,
   "displayName": "HDFS Service Environment Advanced Configuration Snippet (Safety
Valve)",
   "description" : "For advanced use onlyu, key/value pairs (one on each line) to be
inserted into a roles
  environment. Applies to configurations of all roles in this service except client
configuration."
   "relatedName" : "",
   "validationState" : "OK"
```

Similar to finding service properties, you can also find host properties. First, get the host IDs for a cluster with the URL:

```
http://cm_server_host:7180/api/v19/hosts
```

This should return host objects of the form:

```
"hostId" : "2c2e951c-aaf2-4780-a69f-0382181f1821",
   "ipAddress" : "10.30.195.116",
   "hostname" : "cm_server_host",
   "rackId" : "/default",
   "hostUrl" :
"http://cm_server_host:7180/cmf/hostRedirect/2c2e951c-adf2-4780-a69f-0382181f1821",
```

```
"maintenanceMode" : false,
   "maintenanceOwners" : [ ],
   "commissionState" : "COMMISSIONED",
   "numCores" : 4,
   "totalPhysMemBytes" : 10371174400
}
```

Then obtain the host properties by including one of the returned host IDs in the URL:

Backing Up and Restoring the Cloudera Manager Configuration

You can use the Cloudera Manager REST API to export and import all of its configuration data. The API exports a JSON document that contains configuration data for the Cloudera Manager instance. You can use this JSON document to back up and restore a Cloudera Manager deployment.

Minimum Required Role: Cluster Administrator (also provided by Full Administrator)

Exporting the Cloudera Manager Configuration

- 1. Log in to the Cloudera Manager server host as the root user.
- 2. Run the following command:

```
# curl -u admin_uname:admin_pass "http://cm_server_host:7180/api/v19/cm/deployment" >
path_to_file/cm-deployment.json
```

Where:

- admin uname is a username with either the Full Administrator or Cluster Administrator role.
- admin_pass is the password for the admin_uname username.
- cm_server_host is the hostname of the Cloudera Manager server.
- path_to_file is the path to the file where you want to save the configuration.

Redacting Sensitive Information from the Exported Configuration

The exported configuration may contain passwords and other sensitive information. You can configure redaction of the sensitive items by specifying a JVM parameter for Cloudera Manager. When you set this parameter, API calls to Cloudera Manager for configuration data do not include the sensitive information.



Important: If you configure this redaction, you cannot use an exported configuration to restore the configuration of your cluster due to the redacted information.

To configure redaction for the API:

- 1. Log in the Cloudera Manager server host.
- 2. Edit the /etc/default/cloudera-scm-server file by adding the following property (separate each property with a space) to the line that begins with export CMF_JAVA_OPTS:

```
-Dcom.cloudera.api.redaction=true
```

For example:

```
export CMF_JAVA_OPTS="-Xmx2G -Dcom.cloudera.api.redaction=true"
```

3. Restart Cloudera Manager:

\$ sudo service cloudera-scm-server restart

Restoring the Cloudera Manager Configuration



Important: This feature requires a Cloudera Enterprise license. It is not available in Cloudera Express. See Managing Licenses for more information.

Using a previously saved JSON document that contains the Cloudera Manager configuration data, you can restore that configuration to a running cluster.

- 1. Using the Cloudera Manager Administration Console, stop all running services in your cluster:
 - a. On the Home > Status tab, click



to the right of the cluster name and select Stop.

b. Click Stop in the confirmation screen. The Command Details window shows the progress of stopping services.

When All services successfully stopped appears, the task is complete and you can close the Command Details window.



Warning: If you do not stop the cluster before making this API call, the API call will stop all cluster services before running the job. Any running jobs and data are lost.

- 2. Log in to the Cloudera Manager server host as the root user.
- **3.** Run the following command:

```
# curl --upload-file path_to_file/cm-deployment.json
-u admin_uname:admin_pass
http://cm_server_host:7180/api/v19/cm/deployment?deleteCurrentDeployment=true
```

Where:

- admin_uname is a username with either the Full Administrator or Cluster Administrator role.
- admin_pass is the password for the admin uname username.
- cm_server_host is the hostname of the Cloudera Manager server.
- path_to_file is the path to the file containing the JSON configuration file.

Using the Cloudera Manager API for Cluster Automation

One of the complexities of Apache Hadoop is the need to deploy clusters of servers, potentially on a regular basis. If you maintain hundreds of test and development clusters in different configurations, this process can be complex and cumbersome if not automated.

Cluster Automation Use Cases

Cluster automation is useful in various situations. For example, you might work on many versions of CDH, which works on a wide variety of OS distributions (RHEL 5 and RHEL 6, Ubuntu Precise and Lucid, Debian Wheezy, and SLES 11). You might have complex configuration combinations—highly available HDFS or simple HDFS, Kerberized or non-secure, YARN or MRv1, and so on. With these requirements, you need an easy way to create a new cluster that has the required setup. This cluster can also be used for integration, testing, customer support, demonstrations, and other purposes.

You can install and configure Hadoop according to precise specifications using the Cloudera Manager REST API. Using the API, you can add hosts, install CDH, and define the cluster and its services. You can also tune heap sizes, set up

HDFS HA, turn on Kerberos security and generate keytabs, and customize service directories and ports. Every configuration available in Cloudera Manager is exposed in the API.

The API also provides access to management functions:

- Obtaining logs and monitoring the system
- Starting and stopping services
- Polling cluster events
- Creating a disaster recovery replication schedule

For example, you can use the API to retrieve logs from HDFS, HBase, or any other service, without knowing the log locations. You can also stop any service with no additional steps.

Use scenarios for the Cloudera Manager API for cluster automation might include:

- OEM and hardware partners that deliver Hadoop-in-a-box appliances using the API to set up CDH and Cloudera Manager on bare metal in the factory.
- Automated deployment of new clusters, using a combination of Puppet and the Cloudera Manager API. Puppet does the OS-level provisioning and installs the software. The Cloudera Manager API sets up the Hadoop services
- Integrating the API with reporting and alerting infrastructure. An external script can poll the API for health and metrics information, as well as the stream of events and alerts, to feed into a custom dashboard.

Java API Example

This example covers the Java API client.

To use the Java client, add this dependency to your project's pom.xml:

```
ct>
  <repositories>
   <repository>
     <id>cdh.repo</id>
     <url>https://repository.cloudera.com/artifactory/cloudera-repos</url>
     <name>Cloudera Repository</name>
   </repository>
 </repositories>
  <dependencies>
   <dependency>
     <groupId>com.cloudera.api</groupId>
     <artifactId>cloudera-manager-api</artifactId>
     <version>4.6.2
                                  <!-- Set to the version of Cloudera Manager you use
   </dependency>
 </dependencies>
</project>
```

The Java client works like a proxy. It hides from the caller any details about REST, HTTP, and JSON. The entry point is a handle to the root of the API:

```
RootResourcev19 apiRoot = new ClouderaManagerClientBuilder().withHost("cm.cloudera.com")
.withUsernamePassword("admin", "admin").build().getRootv19();
```

From the root, you can traverse down to all other resources. (It's called "v19" because that is the current Cloudera Manager API version, but the same builder will also return a root from an earlier version of the API.) The tree view shows some key resources and supported operations:

- RootResourcev19
 - ClustersResourcev19 host membership, start cluster
 - ServicesResourcev19 configuration, get metrics, HA, service commands

Cloudera Manager 5 Overview

- RolesResource add roles, get metrics, logs
- RoleConfigGroupsResource configuration
- ParcelsResource parcel management
- HostsResource host management, get metrics
- UsersResource user management

For more information, see the <u>Javadoc</u>.

The following example lists and starts a cluster:

```
// List of clusters
ApiClusterList clusters = apiRoot.getClustersResource().readClusters(DataView.SUMMARY);
for (ApiCluster cluster : clusters)
 LOG.info("{}: {}", cluster.getName(), cluster.getVersion());
// Start the first cluster
ApiCommand cmd = apiRoot.getClustersResource().startCommand(clusters.get(0).getName());
while (cmd.isActive()) {
   Thread.sleep(100);
   cmd = apiRoot.getCommandsResource().readCommand(cmd.getId());
LOG.info("Cluster start {}", cmd.getSuccess() ? "succeeded" : "failed " +
cmd.getResultMessage());
```

Python Example

You can see an example of automation with Python at the following link: Python example. The example contains information on the requirements and steps to automate a cluster deployment.

Extending Cloudera Manager

In addition to the set of software packages and services managed by Cloudera Manager, you can also define and add new types of services using custom service descriptors. When you deploy a custom service descriptor, the implementation is delivered in a Cloudera Manager parcel or other software package. For information on the extension mechanisms provided by Cloudera Manager for creating custom service descriptors and parcels, see Cloudera Manager Extensions.

Cloudera Navigator Data Management Overview

Cloudera Navigator Data Management is a complete solution for data governance, auditing, and related data management tasks that is fully integrated with the Hadoop platform. Cloudera Navigator lets compliance groups, data stewards, administrators, and others work effectively with data at scale. This brief introduction includes the following topics:

- Data Management Challenges on page 59
- Cloudera Navigator Data Management Capabilities on page 59
- Getting Started with Cloudera Navigator on page 60
- Cloudera Navigator Frequently Asked Questions on page 66

For further information on using and administering Cloudera Navigator Data Management see the Navigator product guide.

Data Management Challenges

As Hadoop clusters have become ubiquitous in organizations large and small, the ability to store and analyze all types of data at any scale brings with it some management challenges for reasons such as these:

- Data volumes are extremely large and continue to grow, with increased velocity while comprising various data types.
- Data ingested by the cluster at one point in time is transformed by many different processes, users, or applications. The result is that the provenance of any data entity can be difficult at best to trace.
- Multi-user and multi-tenant access to the data is the norm. Each user group may need different levels of access to the data, at varying degrees of granularity.

These characteristics make it difficult to answer questions such as these:

- Where did the data originate? Has it been altered, and if so, by whom or by what process?
- Are downstream processes using that data, and if so, how?
- Have unauthorized people been trying to get to the data? Can we verify all accesses and attempted access to our
- · Are we prepared for an audit? For example, can we prove that the values shown in the organization's G/L have not been mishandled? Will the bank examiners approve our data governance operations? In general, can the data's validity be trusted, and better yet, proven?
- · Are data retention mandates being met? Are we complying with all industry and government regulations for preservation and deletion of data? Can we automate the life cycle of our data?
- Where is the most important data? Is there a way to get an at-a-glance view about overall cluster activity, over various time periods, by data type?

Enabling organizations to quickly answer questions such as these and many more is one of the chief benefits of Cloudera Navigator.

Cloudera Navigator Data Management Capabilities

As an organization's clusters consume more and more data, its business users want self-service access to that data. For example, business users might want to find data relevant for a current market analysis by searching using the nomenclature common to their field of expertise rather than needing to know all the file types that might contain such data.

At the same time, the organization's security team wants to know about all attempts to access any and all data. They want to be able to quickly identify confidential data and to track any data entity to its source (provenance). The

Cloudera Navigator Data Management Overview

compliance group wants to be audit-ready at all times. And everyone, organization wide, wants to completely trust the integrity of the data they are using.

These are the kinds of data management challenges that Cloudera Navigator data management was designed to meet head on. Data stewards, administrators, business analysts, data scientists, and developers can obtain better value from the vast amounts of data stored in Hadoop clusters through the growing set of features provided by Cloudera Navigator data management.

The following capabilities are all available through the Cloudera Navigator console.

Analytics

The Cloudera Navigator analytics system leverages the metadata system, policies, and auditing features to provide a starting place for most users, from data stewards to administrators. Get at-a-glance overviews of all cluster data across various dimensions and using a variety of interactive tools to easily filter and drill down into specific data objects. For example, Data Stewardship Analytics has a Dashboard and Data Explorer that provide comprehensive yet intuitive tools for interacting with all data in the system. The HDFS Analytics page displays histograms of technical metadata for HDFS files (file size, block size, and so on). <u>Use the mouse and brush over any histogram to display the lower level</u> details, along with selectors and other filters for digging further below the surface of the data objects.

Auditing

In addition to meeting the needs of data stewards, Cloudera Navigator also meets governance needs by providing secure real-time auditing. The Navigator Audit Server creates a complete and immutable record of cluster activity (in its own database) that is easy to retrieve when needed. Compliance groups can configure, collect, and view audit events that show who accessed data, when, and how.

Metadata

The analytics, lineage, and search capabilities of Cloudera Navigator rely on metadata, both the technical metadata inherent in the data object itself (date, file type, and so on) or the metadata you define (managed metadata) to characterize data objects so they can be easily found by data stewards, data scientists, and other business users.

For example, Navigator Metadata Server captures information about table, file, and database activity, including file and table creation and modification trends, all of which is displayed in visually clean renderings on the Data Stewardship dashboard.

Policies

Cloudera Navigator policies let you automate actions based on data access or on a schedule, to add metadata, create alerts, move data, or purge data.

Search

By default, the Cloudera Navigator console opens to the Search menu. Use this sophisticated (yet simple) filtering scheme to find all types of entities that meet your criteria, then drill down to explore a specific entity's lineage. High level diagrams can be filtered further using the interactive tools provided, letting you follow the data upstream or downstream and in myriad other ways.

Getting Started with Cloudera Navigator

Cloudera Navigator features and functions are available through the Cloudera Navigator console, a web-based user interface provided by the host configured with the Navigator Metadata Server role (daemon). The Cloudera Navigator console invokes the REST APIs exposed by the web service provided by the Navigator Metadata Server role instance. The APIs can be called directly by in-house, third-party, and other developers who want to further automate tasks or implement functionality not currently provided by the Cloudera Navigator console. This topic discusses both of these interfaces to the Cloudera Navigator metadata component.



Note: Navigator Metadata Server is one of the roles (daemons) that comprises Cloudera Navigator. The other role is Navigator Audit Server. See Cloudera Navigator Data Management for details.

The following steps assume that the Cloudera Navigator data management component is running, and that you know the host name and port of the node in the cluster configured with the Navigator Metadata Server role. See Cloudera <u>Installation</u> and <u>Cloudera Administration</u> guides for more information about setting up Cloudera Navigator.

Cloudera Navigator Console

The Cloudera Navigator console is the web-based user interface that provides data stewards, compliance groups, auditing teams, data engineers, and other business users access to Cloudera Navigator features and functions.

The Cloudera Navigator console provides a unified view of auditing, lineage, and other data management capabilities across all clusters managed by a given Cloudera Manager instance. That is, if the Cloudera Manager instance manages five clusters, the Cloudera Navigator console can obtain auditing, lineage, metadata management, and so on for the same five clusters. Cloudera Navigator uses its technical metadata gathering feature to keep track of which cluster originates the data.

Accessing the Cloudera Navigator Console

The Cloudera Navigator console can be accessed from the Cloudera Manager Admin Console or directly on the Navigator Metadata Server instance. Only Cloudera Manager users with the role of Navigator Administrator (or Full Administrator) can access Cloudera Navigator console from the Cloudera Manager Admin Console.

From the Cloudera Manager Admin Console:

- 1. Open your browser.
- 2. Navigate to the Cloudera Manager Admin Console.
- **3.** Log in as either Navigator Administrator or Full Administrator.
- **4.** From the menu, select **Clusters** > **Cluster-n**.
- **5.** Select **Cloudera Navigator** from the menu.
- **6.** Log in to the Cloudera Navigator console.

To access the Cloudera Navigator console directly:

- **1.** Open your browser.
- 2. Navigate to the host within the cluster running the Cloudera Navigator Metadata Server role.

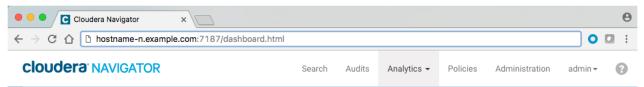
http://fqdn-1.example.com:7187/login.html

In this example, node 1 of the cluster is running the Navigator Metadata Server role, hosted on the default port 7187. The login page displays.

3. Log in to the Cloudera Navigator console using the <u>credentials</u> assigned by your administrator.

Menu and Icon Overview

The Cloudera Navigator console opens to an empty Search results page and displays the following menu.



The user name (the account that is logged in to Cloudera Navigator) and question mark icon (see the table) always display. However, other available menu choices depend on the Cloudera Navigator user role of the logged in account. In this example, the admin account is logged in. That account has Navigator Administrator privileges which means that all menu items display and the user has full access to all system features. For a user account limited to Policy Editor privileges, only the Policies menu item displays.

This table provides a reference to all menu choices.

Icon or menu	Description
Search	Displays sets of filters that can be applied to find specific entities by source type, type, owner, cluster name, and tags.
Audits	Displays summary list of current audit events for the selected filter. Define filters for audit events, create reports based on selected time frames and filters, export selected audit details as CSV or JSON files.
Analytics	Menu for HDFS Analytics and Data Stewardship Analytics selections. This is your entry point for several dashboards that display the overall state of cluster data and usage trends: • Data Stewardship Analytics displays Dashboard and Data Explorer tabs.
	HDFS Analytics displays Metadata and Audit tabs.
Policies	Displays a list of existing policies and enables you to create new policies.
Administration	Displays tabs for Managed Metadata, Role Management, and Purge schedule settings.
user_name	Displays account (admin, for example) currently logged in to Cloudera Navigator. Menu for Command Actions, My Roles, Enable Debug Mode, and Logout selections.
?	Help icon and menu. Provides access to Help, API Documentation, and About selections. Select Help to <u>display Cloudera Navigator documentation</u> . Select About to <u>display version information</u> .

This is just an overview of the menu labels in the Cloudera Navigator console and pointers to some of the sub-menus. See the Cloudera Navigator Data Management guide for details.

Displaying Documentation

Online documentation is accessible from Cloudera Navigator console as follows:

- 1. Click Help.
- 2. Select Help from the menu.

The Cloudera Data Management guide displays.



Note: You can also view the Cloudera Data Management guide outside the scope of a running instance of Cloudera Navigator. See also the complete <u>list of other Cloudera Navigator data management</u> component documentation.

Displaying Version Information

To display the version and build number for the Cloudera Navigator data management component:

- 2. Select About from the menu. The versions for both Cloudera Navigator and the Cloudera Manager instance with which it is associated display, as shown below:



3. Click Close to dismiss the message and redisplay the Cloudera Navigator console.

Cloudera Navigator APIs

Cloudera Navigator exposes REST APIs on the host running the Navigator Metadata Server role. In-house, third-party, and other developers can use the APIs to provide functionality not currently available through the Cloudera Navigator console or to customize their users' experience.

The APIs are used by the Cloudera Navigator console at runtime as users interact with the system. The Cloudera Navigator console has a debug mode that captures API calls and responses to a file that can then be downloaded and analyzed. See <u>Using Debug Mode</u> on page 64 for details.

Documentation and a brief tutorial for the Cloudera Navigator APIs are available on the same node of the cluster that runs the Navigator Metadata Server role. These are also accessible from the Cloudera Navigator console. Example pathnames for direct access (outside the Cloudera Navigator console) are shown in the table.

Resource	Default location
APIs	http://fqdn-n.example.com:port/api/vn/operation
API Documentation	http://fqdn-n.example.com:port/api-console/index.html
API Usage Tutorial	http://fqdn-n.example.com:port/api-console/tutorial.html

Operations on the API are invoked using the following general pattern:

http://fqdn-n.example.com:port/api/vn/operation

The n in vn for the APIs represents the version number, for example, v11 for the Cloudera Navigator version 2.11.x. The API version number is located at the bottom of the Cloudera Navigator API documentation page.

The API uses HTTP Basic Authentication and accepts the same users and credentials that have access to the Cloudera Navigator console.

The resources listed in the table are aimed at technical and general audiences for Cloudera Navigator Data Management. The GitHub repository is aimed at developers.

Resource	Default location
GitHub <u>cloudera/navigator-sdk</u>	Cloudera Navigator SDK is a client library that provides functionality to help users extract metadata from Navigator and to enrich the metadata in Navigator with custom metadata models, entities, and relationships.
Cloudera Community Data Management forum	Cloudera Community > Data Management > Data Discovery, Optimization forum for Cloudera Navigator users and developers.
Cloudera Engineering Blog	In-depth technical content provided by Cloudera engineers about components and specific subject areas.

Accessing API Documentation

The API documentation is available from the Cloudera Navigator console from a menu selection that navigates to the same URL listed in the table above.

To access the API documentation and tutorial:

- 1. Click Help.
- 2. Select API Documentation. The interactive API documentation page displays in a new window.
- 3. Click the Tutorial link near the top of the page to view the Cloudera Navigator API Usage Tutorial to learn about the APIs.

Locating the Version Information for the Navigator API

- 1. Click Help.
- **2.** Select **API Documentation** to display the API documentation.
- 3. Scroll to the bottom of the page. The version number is the last item on this page:

```
[ BASE URL: http://node-5.example.com:7187/api/api-docs, API VERSION: v10 ]
```

The API is structured into resource categories. Click a category to display the resource endpoints.

Using Debug Mode

Cloudera Navigator console debug mode captures API responses and requests during interaction with the server. Use debug mode to facilitate development efforts or when asked by Cloudera Support to troubleshoot issues.

Tip: Exploring debug files can be a good way to learn about the APIs.

To follow these steps you must be logged in to the Cloudera Navigator console.

Use Debug Mode to Collect Files for Troubleshooting

The general process for obtaining debug files to send to Cloudera Support is as follows:

- 1. Navigate to the Cloudera Navigator console menu item or page for which you want to obtain debug information.
- 2. Enable debug mode.
- 3. Reload the page and perform the specific action. For example, if you need to send a debug file to Cloudera Support for an error message that displays when you click on an entity in one of the charts, perform that action to raise the error message.
- 4. Download the debug file or files. Each time the counter changes, the content of the debug file content changes, so you should download each time the counter updates.
- **5.** Disable debug mode.

Enable Debug Mode

To enable debug mode:

- 1. Log in to the Cloudera Navigator console.
- 2. Select user_name > Enable Debug Mode.

The Cloudera Navigator consoles displays a notification message in the bottom right of the page:

```
Debug mode enabled. Captured 0 calls. Disable
                                                  Download debug file
```

Notice the links to Disable and Download debug file, which you can use at any time to do either. Do not disable debug mode until you have downloaded the debug file you need.

3. Reload the browser page.

The counter n displays the number of API calls captured in the debug file for the current session interaction. Here is an example from a downloaded debug file showing one of the responses after reloading the page:

```
"type": "GET",
  "url": "/api/v10/dashboard/clusters",
 "status": 200,
 "responseText": "{\n \"clusterInfos\" : [ {\n \"clusterId\" : \"Cluster 1\"
   ,\n \"clusterDisplayText\" : \"Cluster 1\"\n } ]\n}",
  "page": "http://fqdn-1.example.com:7187/dashboard.html",
  "timestamp": 1497719524407
},
```

Download Debug File or Files

As you perform actions with the Cloudera Navigator console, the counter refreshes and keeps tracks of current calls only (stateless nature of REST). In other words, download the debug file for any given action or selection that you want to examine.

To download the debug file:

- Enable Debug Mode if you haven't already.
- Click the **Download debug file** link in the debug-enabled notification message, bottom right corner of the page.
- Save the file to your local workstation.

Debug files use a naming convention that includes the prefix "api-data" followed by the name of the host and the UTC timestamp of the download time and the JSON file extension. The pattern is as follows:

```
api-data-fqdn-yyyy-mm-ddThh-mm-ss.json
```

For example:

```
api-data-fqdn-2.example.com-2017-06-15T09-00-32.json
```

Disable Debug Mode

When you are finished capturing and downloading debug files, you can disable debug mode.

• Click the **Disable debug mode** link in the notification message box.

The message box is dismissed and debug mode is disabled.

Or, use the Cloudera Navigator console menu:

• Select *user_name* > Disable Debug Mode.

Set Debug Logging Levels

The Cloudera Navigator Debug Mode allows you to configure the logging levels for individual methods in the application code. For example, to increase the logging detail for API calls, you would set the logging level for the org.apache.cxf.interceptor class to "DEBUG" level. If you are collecting debugging information for a specific issue, Cloudera support will provide the class name.

To set the logging level for a Cloudera Navigator application class:

- 1. Log in to the Cloudera Navigator console.
- 2. Add /debug to the Navigator URL:

```
http://fqdn-a.example.com:7187/debug
```

The debugging console appears.

- 3. Click Configure Logging.
- 4. In the Logger drop-down menu, select a Navigator class, such as org.apache.cxf.interceptor for API calls.
- **5.** Set the logging level for the class.

For example, for the API call logging, select **DEBUG**.

6. Click Submit.

When changed in Debug Mode, logging levels will return to their default values after restarting the Navigator Metadata Server. To permanently change the logging levels, use Cloudera Manager to add an entry in the Navigator Metadata Server Logging Advanced Configuration Snippet. Create the entry as follows:

```
log4j.logger.<classname>=<level>
```

For example, to set the API logging level to "DEBUG", include the following string in the Advanced Configuration Snippet:

```
log4j.logger.org.apache.cxf.interceptor=DEBUG
```

See Modifying Configuration Properties Using Cloudera Manager.

Cloudera Navigator Data Management Documentation Library

The Cloudera Documentation portal includes the following information for Cloudera Navigator data management component:

FAQ	Cloudera Navigator Frequently Asked Questions answers common questions about Cloudera Navigator data management component and how it interacts with other Cloudera products and cluster components.
Introduction	<u>Cloudera Navigator Data Management Overview</u> provides preliminary information about common Cloudera Navigator data management for data stewards, governance and compliance teams, data engineers, and administrators. Includes an introduction and overview of the Cloudera Navigator console (the UI) and the Cloudera Navigator API.
User Guide	<u>Cloudera Navigator Data Management</u> guide shows data stewards, compliance officers, and other business users how to use Cloudera Navigator for data governance, compliance, data stewardship, and other tasks. Topics include <u>Auditing</u> , <u>Metadata</u> , <u>Lineage Diagrams</u> . The guide includes a <u>Services and Security Management</u> chapter that shows systems administrators how to configure, customize, and tune the back-end services, and how to integrate <u>Cloudera Navigator and the Cloud</u> .
Installation	Installing the Cloudera Navigator Data Management Component
Upgrade	Upgrading the Cloudera Navigator Data Management Component
Security	Configuring Authentication for Cloudera Navigator
	Configuring TLS/SSL for Navigator Metadata Server
Release Notes	<u>Cloudera Navigator Data Management Release Notes</u> includes new features, changed features, known issues, and resolved issues for each release. Current users of Cloudera Navigator data management component should always read the release notes before upgrading.

Cloudera Navigator Frequently Asked Questions

Cloudera Navigator offers components for security, data management, and data optimization, as follows:

- Cloudera Navigator Data Encryption is a data-at-rest encryption and key management suite that includes Cloudera Navigator Encrypt, Cloudera Navigator Key Trustee Server, among other components.
- Cloudera Navigator Data Management is a comprehensive auditing, data governance, compliance, data stewardship, and data lineage discovery component that is fully integrated with Hadoop.
- Cloudera Navigator Optimizer is an analysis tool that profiles and analyzes query text in SQL workloads. Use Cloudera Navigator Optimizer to better understand workloads, identify and offload queries best-suited for Hadoop, and optimize workloads already running on Hive or Impala.

This Navigator YouTube video gives a light-hearted look at the Cloudera Navigator brand and helps identify the value of each of the Navigator components:

https://youtu.be/jl3cBU2lHeY

The FAQs below discuss the Cloudera Navigator Data Management component only.

For further information on using and administering Cloudera Navigator Data Management see the Navigator product guide.

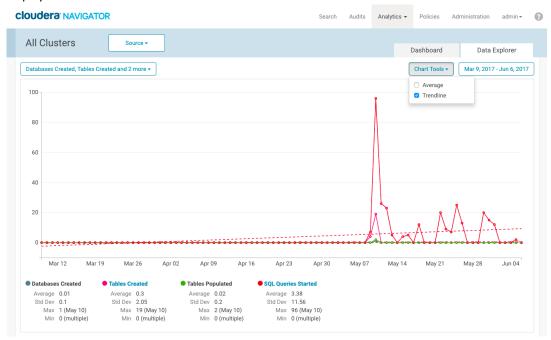
Is Cloudera Navigator a module of Cloudera Manager?

Not exactly. Cloudera Navigator is installed separately, after Cloudera Manager is installed, and it interacts behind the scenes with Cloudera Manager to deliver some of its core functionality. Cloudera Manager is used by cluster administrators to manage the cluster and all its services. Cloudera Navigator is used by administrators but also by security and governance teams, data stewards, and others to audit, trace data lineage from source raw data through final form, and perform other comprehensive data governance and stewardship tasks.

Does Cloudera Navigator have a user interface?

Yes. The Cloudera Navigator console is a browser-based user interface hosted on the node running an instance of the Navigator Metadata Server role. It provides a unified view of clusters associated with a given Cloudera Manager instance and lets you customize metadata, trace lineage, view audit events, and so on.

For example, the screenshot below shows a Data Explorer view of databases and tables created, tables populated, and SQL queries started within the specified timeframe (May 9, 2017 to June 6, 2017), with a trendline (the dashed line) displayed in the context of the results:



Clicking anywhere within the chart lets you drill down into the entities and begin identifying sources of spikes and trends and open lineage diagrams.

- See the <u>Cloudera Navigator Data Management Oveview</u> to learn more about the types of questions that Cloudera Navigator is designed to answer.
- See <u>Getting Started with Cloudera Navigator</u> for an overview of the Cloudera Manager console.

How can I access the Cloudera Navigator console?

The Cloudera Navigator console can be accessed from the Cloudera Manager Admin Console or directly on the Navigator Metadata Server instance. Using the Cloudera Manager Admin Console as a starting point requires the Cloudera Manager roles of either Navigator Administrator or Full Administrator.

From the Cloudera Manager Admin Console:

- 1. Select Clusters > Cluster-n.
- 2. Select Cloudera Navigator from the menu.

To access the Cloudera Navigator console directly:

Cloudera Navigator Data Management Overview

1. Open the browser to the host name of the node in the cluster that runs the Cloudera Navigator Metadata Server. For example, if node 2 in the cluster is running the Navigator Metadata Server role, the URL to the Cloudera Navigator console (assuming the default port of 7187) might look as follows:

http://fqdn-2.example.com:7187/login.html

2. Log in to the Cloudera Navigator console using the <u>credentials</u> assigned by your administrator.

What are the requirements for Cloudera Navigator?

Cloudera Navigator data management is a standard component of the Cloudera Enterprise edition. It is not included with Cloudera Express and requires an enterprise license. The Cloudera Enterprise license is an annual subscription that provides a complete portfolio of support and services. See Cloudera Enterprise Data Sheet for details.

Can Cloudera Navigator be purchased separately?

No. Cloudera Navigator auditing and metadata subsystems interact with various subsystems of Cloudera Manager. For companies without Kerberos or other external means of authentication, Cloudera Navigator uses Cloudera Manager for user authentication. In short, Cloudera Manager is a pre-requisite for Cloudera Navigator, and must be installed before you can install Cloudera Navigator.

What versions of Cloudera Manager, CDH, and Impala does Cloudera Navigator support?

See Product Compatibility Matrix for Cloudera Navigator.

Is Cloudera Navigator an open source project?

No. Cloudera Navigator is closed source software that is fully integrated with the Hadoop platform. Cloudera Navigator complements Cloudera Manager and part of the Cloudera suite of management capabilities for Hadoop clusters.

Do Cloudera Navigator logs differ from Cloudera Manager logs?

Yes. For example, Cloudera Navigator tracks and aggregates accesses to the data stored in CDH services and is used for audit reports and analysis. Cloudera Manager monitors and logs all the activity performed by CDH services that helps administrators maintain the health of the cluster. Together these logs provide better visibility into both data access and system activity for an enterprise cluster.

How can I learn more about Cloudera Navigator?

See Cloudera Navigator Data Management Overview for a more detailed introduction to Cloudera Navigator. Other Cloudera Navigator information resources are listed in the table. Installation, upgrade, administration, and security guides are all aimed at administrators.

User Guide	<u>Cloudera Navigator Data Management</u> guide shows data stewards, compliance officers, and business users how to use Cloudera Navigator for data governance, compliance, data stewardship, and other tasks. Topics include <u>Auditing</u> , <u>Metadata</u> , <u>Lineage Diagrams</u> , <u>Cloudera Navigator and the Cloud</u> , <u>Services and Security Management</u> , and more.
Installation	Installing the Cloudera Navigator Data Management Component
Upgrade	Upgrading the Cloudera Navigator Data Management Component
Security	Configuring Authentication for Cloudera Navigator
	Configuring TLS/SSL for Navigator Audit Server
	Configuring TLS/SSL for Navigator Metadata Server

Cloudera Navigator Data Encryption Overview



Warning: Encryption transforms coherent data into random, unrecognizable information for unauthorized users. It is absolutely critical that you follow the documented procedures for encrypting and decrypting data, and that you regularly back up the encryption keys and configuration files. Failure to do so can result in irretrievable data loss. See Backing Up and Restoring Key Trustee Server and **Clients** for more information.

Do not attempt to perform any operations that you do not understand. If you have any questions about a procedure, contact Cloudera Support before proceeding.

Cloudera Navigator includes a turnkey encryption and key management solution for data at rest, whether data is stored in HDFS or on the local Linux filesystem. Cloudera Navigator encryption comprises the following components:

Cloudera Navigator Key Trustee Server

Key Trustee Server is an enterprise-grade virtual safe-deposit box that stores and manages cryptographic keys. With Key Trustee Server, encryption keys are separated from the encrypted data, ensuring that sensitive data is protected in the event that unauthorized users gain access to the storage media.

Cloudera Navigator Key HSM

Key HSM is a service that allows Key Trustee Server to integrate with a hardware security module (HSM). Key HSM enables Key Trustee Server to use an HSM as the root of trust for cryptographic keys, taking advantage of Key Trustee Server's policy-based key and security asset management capabilities while satisfying existing internal security requirements regarding treatment of cryptographic materials.

Cloudera Navigator Encrypt

Navigator Encrypt is a client-side service that transparently encrypts data at rest without requiring changes to your applications and with minimal performance lag in the encryption or decryption process. Advanced key management with Key Trustee Server and process-based access controls in Navigator Encrypt enable organizations to meet compliance regulations and ensure unauthorized parties or malicious actors never gain access to encrypted data.

Key Trustee KMS

For HDFS Transparent Encryption, Cloudera provides Key Trustee KMS, a customized key management server (KMS) that uses Key Trustee Server for robust and scalable encryption key storage and management instead of the file-based Java KeyStore used by the default Hadoop KMS.

• Cloudera Navigator HSM KMS

Also for HDFS Transparent Encryption, Navigator HSM KMS provides a customized key management server (KMS) that uses third-party HSMs to provide the highest level of key isolation, storing key material on the HSM. When using the Navigator HSM KMS, encryption zone key material originates on the HSM and never leaves the HSM. While Navigator HSM KMS allows for the highest level of key isolation, it also requires some overhead for network calls to the HSM for key generation, encryption and decryption operations.

Cloudera Navigator HSM KMS Services and HA

Navigator HSM KMSs running on a single node fulfill the functional needs of users, but do not provide the non-functional qualities of service necessary for production deployment (primarily key data high availability and key data durability). You can achieve high availability (HA) of key material through the HA mechanisms of the backing HSM. However, metadata cannot be stored on the HSM directly, so the HSM KMS provides for high availability of key metadata via a built-in replication mechanism between the metadata stores of each KMS role instance. This release supports a two-node topology for high availability. When deployed using this topology,

Cloudera Navigator Data Encryption Overview

there is a durability guarantee enforced for key creation and roll such that a key create or roll operation will fail if it cannot be successfully replicated between the two nodes.

Cloudera Navigator encryption provides:

- · High-performance transparent data encryption for files, databases, and applications running on Linux
- Separation of cryptographic keys from encrypted data
- Centralized management of cryptographic keys
- Integration with hardware security modules (HSMs) from Thales and SafeNet
- Support for Intel AES-NI cryptographic accelerator for enhanced performance in the encryption and decryption process
- Process-Based Access Controls

Cloudera Navigator encryption can be deployed to protect different assets, including (but not limited to):

- Databases
- Log files
- Temporary files
- Spill files
- HDFS data

For planning and deployment purposes, this can be simplified to two types of data that Cloudera Navigator encryption can secure:

- 1. HDFS data
- 2. Local filesystem data

The following table outlines some common use cases and identifies the services required.

Table 2: Encrypting Data at Rest

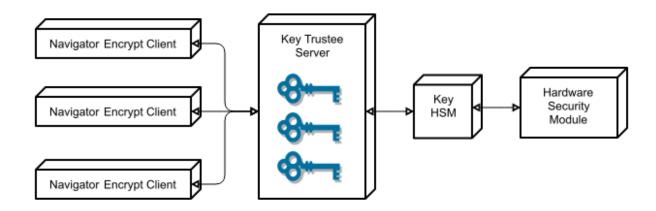
Data Type	Data Location	Key Management	Additional Services Required
HDFS	HDFS	Key Trustee Server	Key Trustee KMS
Metadata databases, including:	Local filesystem	Key Trustee Server	Navigator Encrypt
 Hive Metastore Cloudera Manager Cloudera Navigator Data Management Sentry 			
Temp/spill files for CDH components with native encryption:	Local filesystem	N/A (temporary keys are stored in memory only)	None (enable native temp/spill encryption for each component)
ImpalaYARNMapReduceFlumeHBaseAccumulo			
Temp/spill files for CDH components without native encryption:	Local filesystem	Key Trustee Server	Navigator Encrypt

Data Type	Data Location	Key Management	Additional Services Required
SparkKafkaSqoop2HiveServer2			
Log files	Local filesystem	Key Trustee Server	Navigator Encrypt Log Redaction

For instructions on using Navigator Encrypt to secure local filesystem data, see Cloudera Navigator Encrypt.

Cloudera Navigator Encryption Architecture

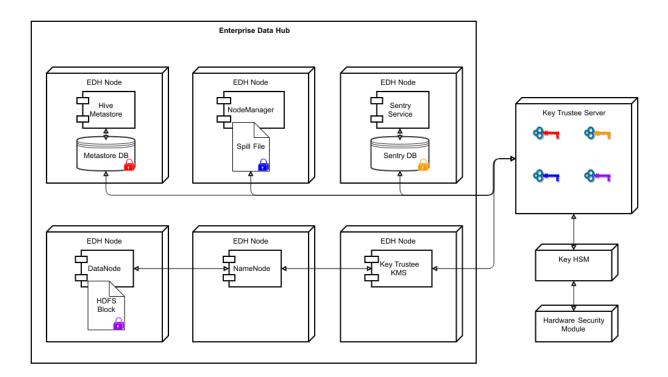
The following diagram illustrates how the Cloudera Navigator encryption components interact with each other:



Key Trustee clients include Navigator Encrypt and Key Trustee KMS. Encryption keys are created by the client and stored in Key Trustee Server.

Cloudera Navigator Encryption Integration with an EDH

The following diagram illustrates how the Cloudera Navigator encryption components integrate with an Enterprise Data Hub (EDH):



For more details on the individual components of Cloudera Navigator encryption, continue reading:

Cloudera Navigator Key Trustee Server Overview

Cloudera Navigator Key Trustee Server is an enterprise-grade virtual safe-deposit box that stores and manages cryptographic keys and other security artifacts. With Navigator Key Trustee Server, encryption keys are separated from the encrypted data, ensuring that sensitive data is still protected if unauthorized users gain access to the storage media.

Key Trustee Server protects these keys and other critical security objects from unauthorized access while enabling compliance with strict data security regulations. For added security, Key Trustee Server can integrate with a hardware security module (HSM). See Cloudera Navigator Key HSM Overview on page 73 for more information.

In conjunction with the Key Trustee KMS, Navigator Key Trustee Server can serve as a backing key store for HDFS Transparent Encryption, providing enhanced security and scalability over the file-based Java KeyStore used by the default Hadoop Key Management Server.

Cloudera Navigator Encrypt also uses Key Trustee Server for key storage and management.

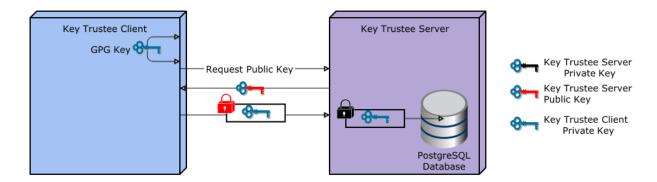
For instructions on installing Navigator Key Trustee Server, see Installing Cloudera Navigator Key Trustee Server. For instructions on configuring Navigator Key Trustee Server, see Initializing Standalone Key Trustee Server or Cloudera Navigator Key Trustee Server High Availability.

Key Trustee Server Architecture

Key Trustee Server is a secure object store. Clients register with Key Trustee Server, and are then able to store and retrieve objects with Key Trustee Server. The most common use case for Key Trustee Server is storing encryption keys to simplify key management and enable compliance with various data security regulations, but Key Trustee Server is agnostic about the actual objects being stored.

All interactions with Key Trustee Server occur over a TLS-encrypted HTTPS connection.

Key Trustee Server does not generate encryption keys for clients. Clients generate encryption keys, encrypt them with their private key, and send them over a TLS-encrypted connection to the Key Trustee Server. When a client needs to decrypt data, it retrieves the appropriate encryption key from Key Trustee Server and caches it locally to improve performance. This process is demonstrated in the following diagram:



The most common Key Trustee Server clients are Navigator Encrypt and Key Trustee KMS.

When a Key Trustee client registers with Key Trustee Server, it generates a unique fingerprint. All client interactions with the Key Trustee Server are authenticated with this fingerprint. You must ensure that the file containing this fingerprint is secured with appropriate Linux file permissions. The file containing the fingerprint is /etc/navencrypt/keytrustee/ztrustee.conf for Navigator Encrypt clients, and /var/lib/kms-keytrustee/keytrustee/.keytrustee/keytrustee.conf for Key Trustee KMS.

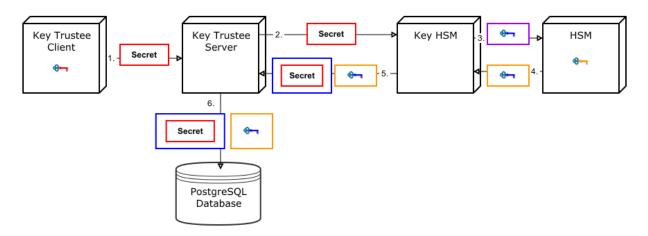
Many clients can use the same Key Trustee Server to manage security objects. For example, you can have several Navigator Encrypt clients using a Key Trustee Server, and also use the same Key Trustee Server as the backing store for Key Trustee KMS (used in HDFS encryption).

Cloudera Navigator Key HSM Overview

Cloudera Navigator Key HSM allows Cloudera Navigator Key Trustee Server to seamlessly integrate with a hardware security module (HSM). Key HSM enables Key Trustee Server to use an HSM as a root of trust for cryptographic keys, taking advantage of Key Trustee Server's policy-based key and security asset management capabilities while satisfying existing, internal security requirements for treatment of cryptographic materials.

Key HSM adds an additional layer of encryption to Key Trustee Server deposits, and acts as a root of trust. If a key is revoked on the HSM, any Key Trustee Server deposits encrypted with that key are rendered irretrievable.

The following diagram demonstrates the flow of storing a deposit in Key Trustee Server when Key HSM is used:



- 1. A Key Trustee client (for example, Navigator Encrypt or Key Trustee KMS) sends an encrypted secret to Key Trustee
- 2. Key Trustee Server forwards the encrypted secret to Key HSM.
- **3.** Key HSM generates a symmetric encryption key and sends it to the HSM over an encrypted channel.

Cloudera Navigator Data Encryption Overview

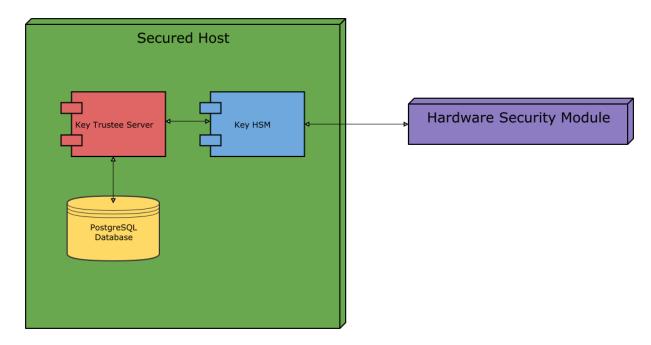
- 4. The HSM generates a new key pair and encrypts the symmetric key and returns the encrypted symmetric key to Key HSM.
- 5. Key HSM encrypts the original client-encrypted secret with the symmetric key, and returns the twice-encrypted secret, along with the encrypted symmetric key, to Key Trustee Server. Key HSM discards its copy of the symmetric key.
- 6. Key Trustee Server stores the twice-encrypted secret along with the encrypted symmetric key in its PostgreSQL database.

The only way to retrieve the original encrypted secret is for Key HSM to request the HSM to decrypt the encrypted symmetric key, which is required to decrypt the twice-encrypted secret. If the key has been revoked on the HSM, it is not possible to retrieve the original secret.

Key HSM Architecture

For increased security, Key HSM should always be installed on the same host running the Key Trustee Server. This reduces the attack surface of the system by ensuring that communication between Key Trustee Server and Key HSM stays on the same host, and never has to traverse a network segment.

The following diagram displays the recommended architecture for Key HSM:



For instructions on installing Navigator Key HSM, see Installing Cloudera Navigator Key HSM. For instructions on configuring Navigator Key HSM, see Initializing Navigator Key HSM.

Cloudera Navigator HSM KMS Overview

In addition to existing Navigator Key Trustee KMS (KT KMS) solutions (see Configuring the Key Management Server (KMS)), Cloudera offers the Navigator Hardware Security Module Key Management Server (HSM KMS) solution, which provides an additional encryption model (other encryption models include the Java Keystore KMS and KT KMS) to ensure the greatest level of encryption security for an enterprise's HDFS data.

Specifically, the Navigator HSM KMS solution provides the following key security benefits:

- Encryption zone keys (EZ keys) originate on and never leave the HSM. This is a significant reason to select an HSM. KMS over the existing KMS implementations, as it provides the highest level of EZ key security.
- The HSM KMS root of trust model differs from the model found in the existing KT KMS. KT KMS employs a client-based trust model, where there is an exchange of GPG keys that enable the client and server to identify and

communicate with each other privately. For some, this client-based trust level of GPG key exchange can be a bit of a challenge to manage and administer. So, the HSM KMS model can be easier to manage in terms of the exchange of root of trust because the HSM is the root of trust and always secures the EZ key(s)

For details on the client prerequisites and installation instructions for the available HSM KMS solutions, see:

- Installing Navigator HSM KMS Backed by Thales HSM
- Installing Navigator HSM KMS Backed by Luna HSM

For details about resource planning for HSM KMS, see Navigator HSM KMS HA Planning.

Data Privacy with HSM KMS: Encryption Zone Key Creation and Management

As mentioned previously, in the Navigator HSM KMS architecture the EZ key originates in and never leaves the HSM.

With the HSM KMS, EZ key generation occurs in the HSM device, meaning that the actual key being used to encrypt data encryption keys for HDFS encryption is created within the HSM, and never leaves the HSM. All EDEK encryption and decryption operations happen within the HSM, providing the greatest level of encryption zone key protection.

For additional details about encryption keys and zones, see Managing Encryption Keys and Zones.

HSM KMS High Availability (HA) Support

The HSM KMS supports HA using a two-node, leaderless HA model. Both nodes in the HSM KMS configuration are active, and both nodes are first-class providers of the KMS proxy service, meaning one node can be down while the other node continues to operate as normal.

The HSM KMS HA model also provides a durability guarantee for the two-node topology. When an EZ key is created or rolled, the information is written to at least two nodes before returning to the client. In this way, if there is a failure of one node, you can rest assured that there is always at least one copy of the EZ key on the other node that was created. So, when there are two nodes, data is written to both nodes before returning to the client.

Essentially, the HA model dictates writes to the number of nodes required by the durability guarantee, and then the remainder of synchronization operations occur in the background.

For details about how to enable HSM KMS HA, refer to Enabling Navigator HSM KMS High Availability.

Cloudera Navigator Encrypt Overview

Cloudera Navigator Encrypt transparently encrypts and secures data at rest without requiring changes to your applications and ensures minimal performance lag in the encryption or decryption process. Advanced key management with Cloudera Navigator Key Trustee Server and process-based access controls in Navigator Encrypt enable organizations to meet compliance regulations and prevent unauthorized parties or malicious actors from gaining access to encrypted data.

For instructions on installing Navigator Encrypt, see Installing Cloudera Navigator Encrypt. For instructions on configuring Navigator Encrypt, see Registering Cloudera Navigator Encrypt with Key Trustee Server.

Navigator Encrypt features include:

- · Automatic key management: Encryption keys are stored in Key Trustee Server to separate the keys from the encrypted data. If the encrypted data is compromised, it is useless without the encryption key.
- Transparent encryption and decryption: Protected data is encrypted and decrypted seamlessly, with minimal performance impact and no modification to the software accessing the data.
- Process-based access controls: Processes are authorized individually to access encrypted data. If the process is modified in any way, access is denied, preventing malicious users from using customized application binaries to bypass the access control.
- Performance: Navigator Encrypt supports the Intel AES-NI cryptographic accelerator for enhanced performance in the encryption and decryption process.

Cloudera Navigator Data Encryption Overview

- Compliance: Navigator Encrypt enables you to comply with requirements for HIPAA-HITECH, PCI-DSS, FISMA, EU Data Protection Directive, and other data security regulations.
- Multi-distribution support: Navigator Encrypt supports Debian, Ubuntu, RHEL, CentOS, and SLES.
- Simple installation: Navigator Encrypt is distributed as RPM and DEB packages, as well as SLES KMPs.
- Multiple mountpoints: You can separate data into different mountpoints, each with its own encryption key.

Navigator Encrypt can be used with many kinds of data, including (but not limited to):

- Databases
- Temporary files (YARN containers, spill files, and so on)
- Log files
- · Data directories
- · Configuration files

Navigator Encrypt uses dmcrypt for its underlying cryptographic operations. Navigator Encrypt uses several different encryption keys:

- Master Key: The master key can be a single passphrase, dual passphrase, or RSA key file. The master key is stored in Key Trustee Server and cached locally. This key is used when registering with a Key Trustee Server and when performing administrative functions on Navigator Encrypt clients.
- Mount Encryption Key (MEK): This key is generated by Navigator Encrypt using openss1 rand by default, but it can alternatively use /dev/urandom. This key is generated when preparing a new mount point. Each mount point has its own MEK. This key is uploaded to Key Trustee Server.
- dmcrypt Device Encryption Key (DEK): This key is not managed by Navigator Encrypt or Key Trustee Server. It is managed locally by dmcrypt and stored in the header of the device.

Process-Based Access Control List

The access control list (ACL) controls access to specified data. The ACL uses a process fingerprint, which is the SHA256 hash of the process binary, for authentication. You can create rules to allow a process to access specific files or directories. The ACL file is encrypted with the client master key and stored locally for quick access and updates.

Here is an example rule:

```
"ALLOW @mydata * /usr/bin/myapp"
```

This rule allows the /usr/bin/myapp process to access any encrypted path (*) that was encrypted under the category @mydata.



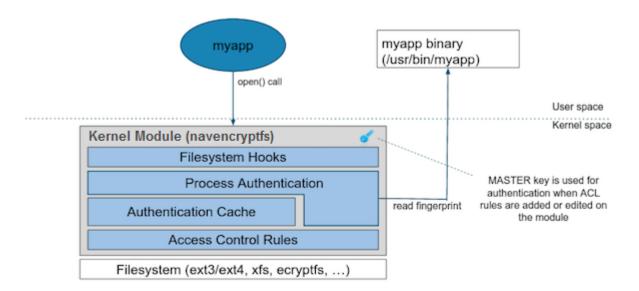
Note: You have the option of using wildcard characters when defining process-based ACLs. The following example shows valid wildcard definitions:

```
"ALLOW @* * *"
"ALLOW @* path/* /path/to/process"
```

Navigator Encrypt uses a kernel module that intercepts any input/output (I/O) sent to an encrypted and managed path. The Linux module filename is navencryptfs. ko and it resides in the kernel stack, injecting filesystem hooks. It also authenticates and authorizes processes and caches authentication results for increased performance.

Because the kernel module intercepts and does not modify I/O, it supports any filesystem (ext3, ext4, xfs, and so on).

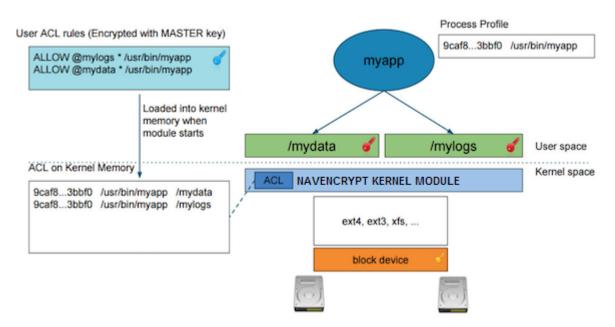
The following diagram shows /usr/bin/myapp sending an open() call that is intercepted by navencrypt-kernel-module as an open hook:



The kernel module calculates the process fingerprint. If the authentication cache already has the fingerprint, the process is allowed to access the data. If the fingerprint is not in the cache, the fingerprint is checked against the ACL. If the ACL grants access, the fingerprint is added to the authentication cache, and the process is permitted to access the data.

When you add an ACL rule, you are prompted for the master key. If the rule is accepted, the ACL rules file is updated as well as the navencrypt-kernel-module ACL cache.

The next diagram illustrates different aspects of Navigator Encrypt:



The user adds a rule to allow /usr/bin/myapp to access the encrypted data in the category @mylogs, and adds another rule to allow /usr/bin/myapp to access encrypted data in the category @mydata. These two rules are loaded into the navencrypt-kernel-module cache after restarting the kernel module.

The /mydata directory is encrypted under the @mydata category and /mylogs is encrypted under the @mylogs category using dmcrypt (block device encryption).

When myapp tries to issue I/O to an encrypted directory, the kernel module calculates the fingerprint of the process (/usr/bin/myapp) and compares it with the list of authorized fingerprints in the cache.

Cloudera Navigator Data Encryption Overview

Encryption Key Storage and Management

The master key and mount encryption keys are securely deposited in Key Trustee Server. One MEK per mount point is stored locally for offline recovery and rapid access. The locally-stored MEKs are encrypted with the master key.

The connection between Navigator Encrypt and Key Trustee Server is secured with TLS/SSL certificates.

The following diagram demonstrates the communication process between Navigator Encrypt and Key Trustee Server:



The master key is encrypted with a local GPG key. Before being stored in the Key Trustee Server database, it is encrypted again with the Key Trustee Server GPG key. When the master key is needed to perform a Navigator Encrypt operation, Key Trustee Server decrypts the stored key with its server GPG key and sends it back to the client (in this case, Navigator Encrypt), which decrypts the deposit with the local GPG key.

All communication occurs over TLS-encrypted connections.

Cloudera Navigator Optimizer

Cloudera Navigator Optimizer profiles and analyzes the query text in SQL workloads. This analysis helps you gain in-depth understanding of your workloads, identify and offload queries best-suited for Hadoop, and optimize your workloads already running on Hive or Impala.

Use Navigator Optimizer to

- Identify workloads to move to Hadoop: Offloading non-operational enterprise data warehouse (EDW) workloads to Hadoop can help you increase the efficiency of your EDW system.
- Optimize workloads already running on Hadoop: Use Navigator Optimizer to see what is happening with your workloads running on Hadoop and get recommendations for optimizing them.
- Slice and dice workloads by custom attributes: Add custom attribute information to your query workload file and Navigator Optimizer can pivot its analysis based on those custom attributes. For example, you can identify data access patterns for specific users, applications, or reports.
- · Get risk alerts based on Hive and Impala best practices: Before you offload a workload to Hive or Impala, Navigator Optimizer can assess the risk based on compatibility and complexity of these queries and suggest fixes for them.

For more information about Navigator Optimizer, see www.cloudera.com/products/cloudera-navigator-optimizer.html

Frequently Asked Questions About Cloudera Software

The following topics contain frequently asked questions about components and subsystems of the Cloudera Enterprise product:

- Cloudera Manager 5 Frequently Asked Questions
- <u>Cloudera Navigator Frequently Asked Questions</u>
- Impala Frequently Asked Questions
- Cloudera Search Frequently Asked Questions

Getting Support

This section describes how to get support.

Cloudera Support

Cloudera can help you install, configure, optimize, tune, and run CDH for large scale data processing and analysis. Cloudera supports CDH whether you run it on servers in your own datacenter or on hosted infrastructure services, such as Amazon Web Services, Microsoft Azure, or Google Compute Engine.

If you are a Cloudera customer, you can:

- Register for an account to create a support ticket at the support site.
- Visit the Cloudera Knowledge Base.

If you are not a Cloudera customer, learn how <u>Cloudera</u> can help you.

Information Required for Logging a Support Case

Before you log a support case, ensure you have either part or all of the following information to help Support investigate your case:

- If possible, provide a diagnostic data bundle following the instructions in Collecting and Sending Diagnostic Data
- For security issues, see How to Log a Security Support Case.
- Provide details about the issue such as what was observed and what the impact was.
- Provide any error messages that were seen, using screen capture if necessary & attach to the case.
- If you were running a command or performing a series of steps, provide the commands and the results, captured to a file if possible.
- Specify whether the issue took place in a new install or a previously-working cluster.
- Mention any configuration changes made in the follow-up to the issue being seen.
- Specify the type of release environment the issue is taking place in, such as sandbox, development, or production.
- The severity of the impact and whether it is causing outage.

Community Support

There are several vehicles for community support. You can:

- Register for the Cloudera forums.
- If you have any questions or comments about CDH, you can visit the <u>Using the Platform forum</u>.
- If you have any questions or comments about Cloudera Manager, you can
 - Visit the <u>Cloudera Manager forum</u> forum.
 - Cloudera Express users can access the Cloudera Manager support mailing list from within the Cloudera Manager Admin Console by selecting **Support** > **Mailing List**.
 - Cloudera Enterprise customers can access the <u>Cloudera Support Portal</u> from within the Cloudera Manager Admin Console, by selecting Support > Cloudera Support Portal. From there you can register for a support account, create a support ticket, and access the Cloudera Knowledge Base.
- If you have any questions or comments about Cloudera Navigator, you can visit the <u>Cloudera Navigator forum</u>.
- Find more documentation for specific components by referring to External Documentation on page 32.

Get Announcements about New Releases

To get information about releases and updates for all products, visit the Release Announcements forum.

Report Issues

Your input is appreciated, but before filing a request:

- Search the Cloudera issue tracker, where Cloudera tracks software and documentation bugs and enhancement requests for CDH.
- Search the <u>CDH Manual Installation</u>, <u>Using the Platform</u>, and <u>Cloudera Manager</u> forums.

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SPDX short identifier: Apache-2.0

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Appendix: Apache License, Version 2.0

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```