**JENNY ZHANG**

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**HIGHLIGHTS**

* Bachelor & Master Degree in Computer Science from China and Canada
* Over 12 years of working experience as QA/QA manager, including more than 7 years people/project management experience, in world-leading IT companies such as **Symantec**, **Autodesk**, **Oracle**, etc. in both China and North America
* Extensive experience with Mobile, SaaS Cloud services, 2D/3D design, financial and enterprise information management platform
* Experienced in planning and establishing new teams from scratch
* **PMP** certificate; expertise on waterfall as well as agile development process; rich project management experience including project requirement analysis, quality control and risk management
* Excellent communication and coordination skills with multi-geo global teams; good team player and quick learner

**EMPLOYMENT**

**Sep 2011 – Oct 2014**

**Employer: Symantec** ([www.symantec.com](http://www.symantec.com) ), China R&D Center, Chengdu, China

**Position: Software QA Manager**

**Main Responsibilities:**

* Lead Chengdu QA team in Symantec Enterprise Mobile Management SaaS project, which is a scalable MDM (device management) and MAM (app management) platform deployed on cloud that enterprises can rely on to enable, secure and manage mobile devices. The supported mobile device OS includes iOS, Android, etc.
* Effectively established Chengdu QA team (including 1st line lead) within 2 months; communicated and cooperated with multiple geo-location teams in US and India
* Responsible for project and resource planning and scheduling; identify project scope with US management and manage and mitigate risks; prioritize and distribute tasks to the team to ensure the project can be delivered with high quality on time in each milestone
* Create overall test plans; review function specs and test strategies with PM, QA and Dev owners
* Attend project meetings with US management team and provide solid product quality analysis on weekly basis
* Successfully delivered 7 intensive release cycles; collaborated with us managers on Agile transformation planning
* Worked closely with local product managers and sales to target/debug issues from local customers; delivered product trainings to local marketing/sales teams
* Conduct annual performance evaluation

**Oct 2007 – Sep 2011**

**Employer: Autodesk** ([www.autodesk.com](http://www.autodesk.com)), China R&D Center, Shanghai, China

**Position: Software QA Manager**

**Main Responsibilities:**

* Lead China QA team in developing Plant Solutions products, which are 2D & 3D products applications based on AutoCAD aimed at Plant design industry; the 3D product won Professional Engineering Magazine’s Best Product of Year Award in 2009 for Innovation.
* Established China Plant QA team from scratch through hiring and acquisition
* Cooperated with US and Singapore management teams in project and resource planning in weekly meetings; created and reviewed test plans and strategies
* Provided guidance to team member in daily tasks associated with testing, debugging and releasing
* Successfully managed China Plant QA team in full-release cycles of Plant 2D and 3D products
* Closely collaborated with sales, sales channels to expand product branding in China market

**Nov 2006 – Oct 2007**

**Employer: Tek Systems** ([http://www.teksystems.ca](javascript:ol('http://www.teksystems.ca');)) **,** Montreal, Quebec, Canada

**Position: Senior SQA Consultant**

**Main Responsibilities:**

* Worked as senior automation SQA consultant for UBS Investment Bank (<http://www.ubs.com>) on loan trading management product
* Participated in designing data-driven automation regression testing suite framework by using HP Mercury QTP 8.2
* Executed automation regression testing on various data sets and provided analysis report on weekly basis
* Cooperated with business analysts to define sets of automation test cases according to business model

**Feb 2004 – Nov 2006**

**Employer: Oracle Corp.** ([www.oracle.com](http://www.oracle.com)), Montreal, Quebec, Canada

**Position:Sr. Software QA/Software QA**

**Main Responsibilities:**

* Worked on Oracle Collaboration Suite project which facilitates enterprise wide communication, data sharing, and team work; collaborated with multi-location teams in US, Canada, India and China
* Created test strategies, test cases for critical features of Collaboration Suite Calendar web client; executed testing, analyzed the testing results, reported and tracked bugs
* Responsible for setting up and maintaining different testing environments on multiple platforms and performed integration testing
* Led development of regression testing automation suite by HP Mercury WinRunner 7.5
* Supervised/mentored junior team members

**Jan 2003 – Jun 2003**

**Employer: Research In Motion** ([www.rim.com](http://www.rim.com)),Mississauga, Ontario, Canada

**Position: Software Developer (Internship)**

**Main Responsibilities:**

* Involved in building a new Java/XML frameworks deployed on BlackBerry handhelds for mobilizing web services.
* Designed high level and detail design documentation; implemented web service applications connecting to MS SQL Server 2000
* Performed white box testing for functionality and structural flow of application code, performed unit, integration and regression testing for the application.

**Aug 1998 – Sep 2000**

**Employer:** Information Center of Chengdu University of Information Technology, China

**Position: Software Tester**

Participated in real-time control system for Advanced Radar Process Terminal III(ARPT-III)(sponsored by National Weather Bureau)

**Certificate, Award & Additional Role**

* **PMP** (Project Management Professional), PMI 12/2012
* Outstanding employee applause award from headquarter, Symantec 2014
* Chair of Chengdu employee relationship committee, Symantec 2013 ~2014

**TRAINING**

***People Management***

Leadership and Mindset Change

Mange Changes and Decision Making

Crucial Conversation Workshop

Situational Leadership Workshop

***Project Management & Technical***

Scrum Master Training

Agile Transformation

Project Planning & Management Workshop

PMP training

**EDUCATION:**

***Master of Computer Science***

Ottawa-Carleton Institute for Computer Science, University of Ottawa, Canada

***Bachelor degree of Computer Science***

Computer Science & Engineering Dept., Southwest Jiaotong University, China

**Language**

Fluent in English and Mandarin

**References:**

Available upon request