

User Testing Results

Remote Test

Name: User 1

Bio:

He is a grade 11 highschool student. His main life consists of video game, homework, anime and badminton.

Cloud storage experience:

He uses cloud storage sometimes, mainly for photos, and online work. He uses Google Drive because it is most easily accessible with Chrome,

Tasks and Comments

1. [Product] should be changed to brand name.
2. An extra comma should be eliminated.
3. Preferred dragging to the folder.
4. Start randomly pressing to see where is clickable. (a very bad feature for the user testing by invision.)
5. "matters [more] to you"

Remote Test

Name: User 2

Bio:

She is a third-year microbiology student at UBC, she will be going to a year of co-op at BC cancer agency starting in the Fall for lab work. She plays video games and do hot yoga on her spare time.

Cloud storage experience:

She uses it pretty often, mostly on buses on the phone, as she has to commute from Burnaby to UBC and is a very long way. She used to use Dropbox, but then her promotion expired, and she switched to using Google Drive. She prefers Google Drive's collaboration tools such as Google Doc, but likes Dropbox's layout better for the home version. She wishes Google Drive has a function to hide the Quick Access function on the Home page that takes a lot of space.

Tasks and Comments

1. Letters in front of a placeholder should have a white background so the words are not distracted by the placeholder box with the cross.
2. One word for the right side of the equation
3. The left side of the description for the 3 box description should be center aligned.
4. Missing a period for the right side of the 3 box description
5. "Creating amazing things" is not in line with the sub-description, change to "Intuitive Systems".
6. Getting started is very vague, should change to "Learn More" for the button.
7. Preferred and drag, and pointed out should be a right click, which I explained that it intends to do that.

In person Test

Name: User 3

Bio:

She is a third-year art history and philosophy student at McGill. She works and takes summer course in the summer. On her spare time, she does pilates.

Cloud storage experience:

She uses Google Drive for homework and group projects. She doesn't like the fact that the edit is not safe in the google doc. when internet is unstable.

Tasks and Comments

1. Clever is an adjective, should change to cleverness.
2. Two c-beginning for the adjectives, the last one should also be a c-beginning, not m-beginning.
3. She wants to know what the product can "optimize".
4. "Better" is too vague.
5. She thinks the welcome page is too fake, she wants to know more in depth of the features, and how these features achieve what it says.
6. Dragging folder is first instinct.