

## Appendix - I

### Screenshots of the Initial Consultation with Client Emails

Computer Science Internal Assessment

External

Inbox x



to [redacted]

(2 days ago)

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Hello Mr.Abdul,

I hope this email finds you well. I am the sister of [redacted] and an IBDP student. I need to find a real-life problem and solve it digitally for my computer science internal assessment. Essentially, this means I have to develop a program that solves a problem for someone I know.

I have been led to believe that you are running your Madrasa single-handedly and have encountered many problems with manually managing student progress and records. My brother also informed me that many kids are joining this Madrasa as well, and I speculate as this Madrasa starts gaining more popularity, this process will become more difficult for you as well.

The purpose of this email is that I want to confirm with you that this is indeed an issue? I also wanted to propose the development of a program that could manage student progress and records and other functions of your choice, and wanted to ask if this would be of use to you?

Hope to hear from you soon,

[redacted]

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to me ▾

(2 days ago)

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Hello [redacted]

Yes, this is a problem and I am interested. This program would be a lot of use for me. Would it be possible for the program to complete attendance as well? A login page for parents may also be useful.

Have a good night,

[redacted]  
Miftahul Quran Academy  
[redacted]

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to [redacted] <[redacted]>

12:14 AM (18 hours ago)

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Yes, it completely would! I can come over with my brother Monday morning and maybe we can finalize the criteria of the program then?

[redacted]

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[Redacted]

to me ▾

8:02 AM (10 hours ago)



Sounds good. Thank you.

Have a good night,

[Redacted]

Miftahul Quran Academy

[Redacted]



\*Certain information has been censored due to personal and client's privacy\*