

Appendix - V

Transcript of consultation with the client for feedback

Me: Hello Mr. Abdul, so now that we have the program running and I showed you how to access and use it, I would like to ask you some questions regarding my program and I was also wondering if you could give me feedback or maybe suggestions for improvements on it?

Him: Yes, go right ahead.

Me: I have developed a success criteria and I am just going to go through all the points. The first one is for access to the website, the program will require the teacher to log in and enter their first and last name and password. Do you think this has been met?

Him: Yes, definitely. I was able to log in with the information provided that you showed me and it worked successfully as well. I don't see many ways you can improve this. I am quite impressed with the quality of this website.

Me: Thank you! The second criteria is the program will allow the teacher to add the current day's attendances and completion of COVID screenings for all students. Has this been met?

Him: Yes it has. I could add attendance and edit it again, but the checkboxes were glitchy sort of. I think if you had more time on this project this could have been easily fixed.

Me: Yes, I agree. The third point for my success criteria is the program will allow the teacher to view and edit their personal information. Has this successfully been met?

Him: It has. I was able to change my information and password to what I wanted it to be after I had logged in to the website. There is nothing that I can think of that you can improve for this point.

Me: Okay! Moving on to the fourth point, the program will allow the teacher to edit and view student records. Do you think this has been met?

Him: Yes. After we followed the test plan and you showed me how to navigate the website, my students' records could be changed and viewed. Nothing to improve here either.

Me: That's good. My fifth point was that the program will allow the teacher to record daily student progress depending on the student's needs in their respective programs. Has this been completed?

Him: Yes, definitely. For my hafiz students, I was able to enter their progress differently than the other kids. Both worked well. I don't see much ways you can improve this.

Me: Any feedback for this function?

Him: No, I was quite satisfied with it.

Me: Okay that's good. My sixth criteria is that in case of data entry errors, the program automatically gives warning messages to the teacher. Was this met?

Him: Definitely. Before I even entered the website, I added the wrong log-in information and it showed that I had. It was by accident, but immediately there was a notification on the side.

Me: Any feedback?

Him: No, it worked well.

Me: Okay, my seventh criteria was that the program will generate a monthly progress report for each student. Would you say this has been met? Any feedback?

Him: Yes it has. I don't have any feedback as it worked perfectly. I could view monthly progress for expected students who were in the program longer than 30 days. I don't see many ways you can improve this. The program also showed the students who were there for eligible for monthly progress in the class list.

Me: Okay last but not least, the teacher will be able to add and delete students. Has this been met?

Him: Definitely. This was one of the first functions we tested after we logged in. I could add a new student and delete one as well. Both functions worked really well. I could think of no improvements that could be made.

Me: We are done with the success criteria! Do you have any general recommendations for improving the product?

Him: Well besides the checkboxes in attendance, I can think of two more functions that could be added and be quite useful. There was the initial student pickup information option that we discussed earlier before the program was made. It involved displaying and editing information about how the student is going to get picked up from the madrasa and by who. This would have been useful as most students do get pickup by parents. Oh and also, maybe improve on the readability of the program by adding by including larger text size or captioning.

Me: Hm I did not think of improving readability. And yes, I guess the pickup option would be useful. I was sort of behind on schedule and couldn't get this finished on time.

Him: Yes I am aware, it is impressive what you have done so far. This program will be a lot of help in running my madrasa. I think it would make this process much easier for me.

Me: I am glad I could help! Do you have any other suggestions?

Him: Well the COVID concern menu could have been made as well. There is not much use for it

anymore as the pandemic has calmed down, but it would still have been useful.

Me: I'll keep that in mind. Are you satisfied with the program?

Him: Yes, very much, it was a lot of help.

Me: Well I'm happy I got the opportunity to assist you!