

How to: Turn a Datagen job back on

Enterprise Content Operations

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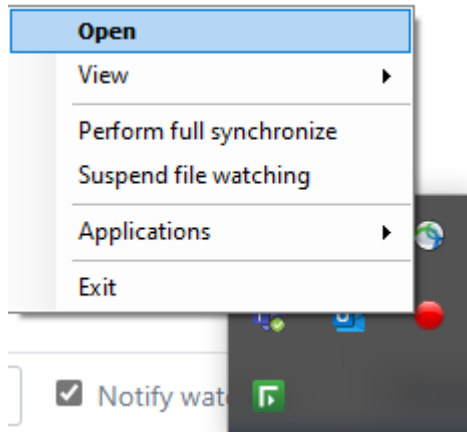
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Schedule jobs will turn off periodically due to unforeseen circumstances. It is our job to monitor these jobs and turn them back on in the event that run into an error and shut off. This document will show you how to do so.

Steps:

1. Go to Red Ball > OAM 2010



OAM 2010

A hosting environment for applications, this is the production release of this product.

2. Go to application > tools > Datagen Core in the top left hand corner
3. Click the text box under "Status", then enter "Failed"

Drag a column header here to group by that column							
AppName	ScheduleName	ActiveProcess	SiloName	NextRunTime	LastRunTime	Status	Message
► BKSLJ CA - TRANSACTION BUILDE	TB_LIEN_RSPO	Y	Non-DMZ	5/24/2022 4:08:00 PM	5/24/2022 4:05:00 PM	Failed	Error: Cannot set column 'JudgmentCaseNumber'
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 8	Y	Non-DMZ	5/3/2022 12:32:00 PM	5/3/2022 12:22:00 PM	Failed	Access to the path '\\alawmokdat200\CORE_Proc
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 9	Y	Non-DMZ	5/3/2022 12:32:00 PM	5/3/2022 12:22:00 PM	Failed	Access to the path '\\alawmokdat200\CORE_Proc
CA_FILEPULLFTP	CA_FILEPULLFTP_REG	Y	OLD-DMZ	5/28/2022 6:00:00 AM	5/27/2022 3:03:00 PM	Failed	ERROR From Class1: Unable to connect to the re

4. You can also search for a specific job by entering the name under the "ScheduleName" text box
5. Right click > contacts > read comments for troubleshooting steps
6. Right click the job that is turned off, then click "reset"

You are done! Be sure to refresh the page periodically if you are monitoring Datagen jobs over a prolonged period. Reply to any email threads asking to turn a specific job back on.