

# Troubleshooting: Stream Does not Support Writing

Enterprise Content Operations

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No headings included in this document

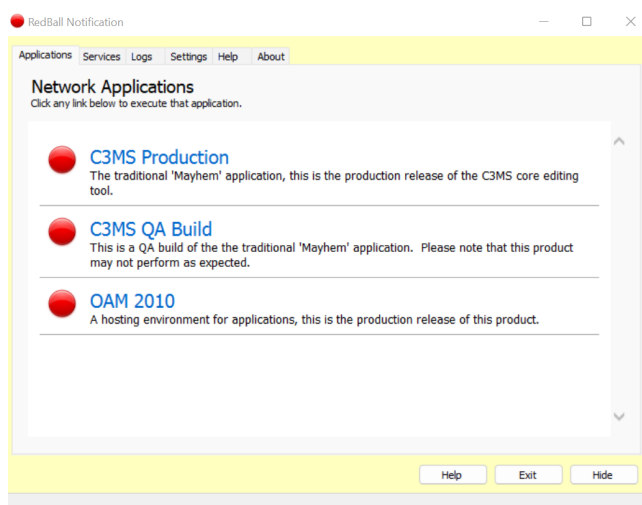
**Purpose:** You will occasionally encounter a "stream does not support writing" error when a DataGen job fails. One possible reason this error occurs is because an incomplete version of the file already exists in the file path. This document will show you where the file might be and what to do with the file.

### You Will Need:

- Red Ball
- Access to \\ALAWPOKCDAT200

### Process Steps:

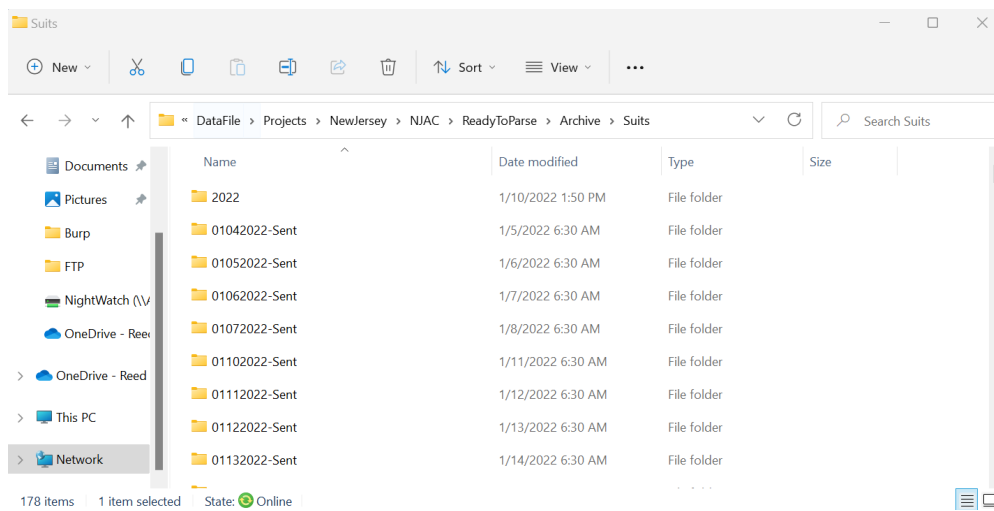
1. Navigate to Red Ball > OAM > DataGen Core



2. The below image shows an example of a job that has a "stream does not support writing" issue. Do not reset the job yet. Continue to step 3 for additional instructions.

AppName	ScheduleName	ActiveProcess	SiloName	NextRunTime	LastRunTime	Status	Message
BKSLJ CA - TRANSACTION BUILD	TB_CIVIL_DEJP	Y	Non-DMZ	11/16/2022 6:20:00 PM	11/16/2022 6:18:00 PM	Failed	Error: Execution Timeout Expired. The timeout pe
BKSLJ CA - TRANSACTION BUILD	TB_CIVIL_MIBA	Y	Non-DMZ	11/9/2022 6:13:00 PM	11/9/2022 6:10:00 PM	Failed	Error: Execution Timeout Expired. The timeout pe
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 3	Y	Non-DMZ	9/14/2022 4:23:00 PM	9/14/2022 4:24:00 PM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 4	Y	Non-DMZ	9/14/2022 11:38:00 PM	9/14/2022 11:38:00 PM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 5	Y	Non-DMZ	9/14/2022 6:02:00 PM	9/14/2022 6:03:00 PM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 6	Y	Non-DMZ	9/14/2022 5:00:00 PM	9/14/2022 5:00:00 PM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 7	Y	Non-DMZ	9/15/2022 12:31:00 AM	9/15/2022 12:30:00 AM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 8	Y	Non-DMZ	9/14/2022 4:46:00 PM	9/14/2022 4:46:00 PM	Failed	
BKSLJ SLJ HISTORY LOAD PROD	SLJ HISTORY LOAD 9	Y	Non-DMZ	9/14/2022 4:41:00 PM	9/14/2022 4:42:00 PM	Failed	
CA_FILEPULLFTP	CA_FILEPULLFTP_REG	Y	DMZ	10/17/2022 6:00:00 AM	10/16/2022 2:20:00 PM	Failed	ERROR From Class1: Exception occurred while l
CA_READYTOPARSEARCHIVEZIP	CA_READYTOPARSEARCHIVEZ	Y	Non-DMZ	11/22/2022 7:00:00 AM	11/15/2022 7:14:00 AM	Failed	There was an error in starting the process from D
CA_OKDC_WEBPULL	CA_OKDC_ZIP_CURR_AM	N	DMZ	10/27/2022 5:20:00 AM	10/26/2022 7:27:00 PM	Failed	ERROR From OKDC\WebPull: Error occurred durin
FFS FTP MOVER	NJXML	Y	Non-DMZ	11/18/2022 7:30:00 AM	11/17/2022 2:08:00 PM	Failed	Stream does not support writing.
MASTER CASE PROC PROD	MASTER CASE PROC PROD	Y	Non-DMZ	11/17/2022 4:35:00 AM	11/17/2022 3:50:00 AM	Failed	An error occurred while updating the entries. See
REQUEST ROUTING AUTOMATION	REQ_ROUTING SC TST MOB	Y	Non-DMZ	11/8/2022 9:51:00 AM	11/8/2022 9:51:00 AM	Failed	An error occurred while executing the command d

3. Navigate to the file path of the associated job. In this case, the file path would be \\alawpokcdat200\CORE\_Processing\Automated\_Data\DataFile\Projects\NewJersey\NJAC\ReadyToParse\Archive\Suits



4. Sort files by date modified (descending). If a zip.pgp file exists, cut/paste the file 1 level higher (which would be the exact file path from step 3).
5. Retry the job. If the job is successful, reply to the error email in Microsoft Outlook. If the job fails again, report your findings to [Scott.Morris@lexisnexisrisk.com](mailto:Scott.Morris@lexisnexisrisk.com)<sup>1</sup> or [Lee.Mason@lexisnexisrisk.com](mailto:Lee.Mason@lexisnexisrisk.com)<sup>2</sup>.

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