Bike Sharing Analysis with Ford GoBike Data

May 4, 2019

1 Bike Sharing Analysis with Ford GoBike Data

Introduction

Over the past decade, bicycle-sharing systems have been growing in number and popularity in cities across the world. Bicycle-sharing systems allow users to rent bicycles for short trips, typically 30 minutes or less. Thanks to the rise in information technologies, it is easy for a user of the system to access a dock within the system to unlock or return bicycles. These technologies also provide a wealth of data that can be used to explore how these bike-sharing systems are used. In this project, I will perform an exploratory analysis on data provided by Ford GoBike, a bike-share system provider.

Primary Wrangling

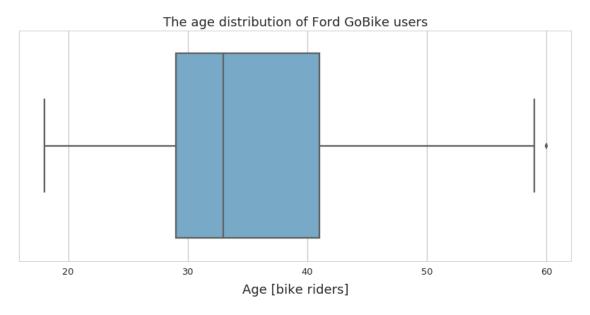
t's time to collect and explore our data. In this project, we will focus on the record of individual trips taken in from 2017 to November, 2018.

Ford GoBike Data: https://s3.amazonaws.com/fordgobike-data/index.html

```
In [1]: # import all packages and set plots to be embedded inline
        from requests import get
        from os import path, getcwd, makedirs, listdir
        from io import BytesIO
        from zipfile import ZipFile
        import pandas as pd
        import numpy as np
        import matplotlib
        from matplotlib import pyplot as plt
        import matplotlib.ticker as tick
        import seaborn as sns
        import datetime
        import math
        import calendar
        import warnings
        warnings.filterwarnings('ignore')
        from IPython.display import Image
        %matplotlib inline
In [2]: # download the dataset with pandas
        folder_name_of_csvs = 'trip_data_files'
```

```
In [3]: makedirs(folder_name_of_csvs)
        pd.read_csv('https://s3.amazonaws.com/fordgobike-data/2017-fordgobike-tripdata.csv').to_
        for month in range(1,12):
            month_string = str(month)
            month_leading_zero = month_string.zfill(2)
            bike_data_url = 'https://s3.amazonaws.com/fordgobike-data/2018' + month_leading_zero
            response = get(bike_data_url)
            # code below opens zip file; BytesIO returns a readable and writeable view of the co
            unzipped_file = ZipFile(BytesIO(response.content))
            # puts extracted zip file into folder trip_data_files
            unzipped_file.extractall(folder_name_of_csvs)
In [4]: # Combine All Locally Saved CSVs into One DataFrame
        list_csvs = []
        for file_name in listdir(folder_name_of_csvs):
            list_csvs.append(pd.read_csv(folder_name_of_csvs+'/'+file_name))
        df = pd.concat(list_csvs)
In [5]: df.to_csv('data.csv')
In [6]: # Examine DataFrame
        df = pd.read_csv('data.csv')
In [7]: len(df)
Out[7]: 2252058
In [8]: #Set visualization style
        sns.set_style('whitegrid')
        sns.set_context("talk")
In [9]: #Filter data to include reasonable member age range
        df['member_age'] = 2018-df['member_birth_year']
In [10]: # Check age distrubition
         df['member_age'].describe(percentiles = [.1, .2, .3, .4, .5, .6, .7, .75, .8, .9, .95])
Out[10]: count
                  2.079810e+06
                  3.553289e+01
        mean
         std
                  1.051074e+01
         min
                 1.800000e+01
         10%
                 2.400000e+01
         20%
                  2.700000e+01
         30%
                  2.900000e+01
         40%
                  3.100000e+01
         50%
                  3.300000e+01
```

```
60%
                  3.600000e+01
         70%
                  3.900000e+01
                  4.100000e+01
         75%
         80%
                  4.400000e+01
         90%
                  5.100000e+01
         95%
                  5.600000e+01
         max
                  1.370000e+02
         Name: member_age, dtype: float64
In [28]: plt.figure(figsize=(14,6))
         sns.boxplot(x='member_age', data=df, palette='Blues', orient='h')
         plt.title("The age distribution of Ford GoBike users", fontsize=18, y=1.0)
         plt.xlabel("Age [bike riders]", fontsize=18, labelpad=10)
         plt.savefig('image01.png');
```



Here is the distrubition of users. Ages from 18 to 56 takes 95% of the users. There were users more than 100 years old. So, we can remove users more than 60 years old.

```
In [12]: df = df[df['member_age'] <= 60]
In [13]: df['member_age'].mean()
Out[13]: 34.783988359178586
In [17]: df.drop(['Unnamed: 0', 'member_birth_year'], axis=1, inplace=True)</pre>
```

Ford GoBike spreaded the service to San Francisco, Oakland and San Jose. However, it's hard to imagine traffic. So regarding this complexity, I decided to focus on San Fancisco area.

```
In [18]: #Filter data only to include San Francisco rides
                      max_longitude_sf = -122.3597
                      min_longitude_sf = -122.5147
                      max_latitude_sf = 37.8121
                      min_latitude_sf = 37.7092
In [19]: end_station_latitude_mask = (df['end_station_latitude']>=min_latitude_sf) & (df['end_station_latitude']
                      start_station_latitude_mask = (df['start_station_latitude']>=min_latitude_sf) & (df['st
In [20]: end_station_longitude_mask =(df['end_station_longitude']>=min_longitude_sf) & (df['end_station_longitude']>=min_longitude_sf) & (df['end_
                      start_station_longitude_mask = (df['start_station_longitude']>=min_longitude_sf) & (df[
In [21]: df = df[end_station_latitude_mask & start_station_latitude_mask & end_station_longitude
In [22]: len(df)
Out[22]: 1505886
In [23]: # high-level overview of data shape and composition
                      print(df.shape)
                      print(df.dtypes)
                      print(df.head(10))
(1505886, 17)
Unnamed: 0.1
                                                                   float64
                                                                        int64
bike_id
bike_share_for_all_trip
                                                                      object
                                                                        int64
duration_sec
end_station_id
                                                                   float64
end_station_latitude
                                                                   float64
end_station_longitude
                                                                   float64
end_station_name
                                                                      object
end_time
                                                                      object
member_gender
                                                                      object
start_station_id
                                                                   float64
start_station_latitude
                                                                   float64
start_station_longitude
                                                                   float64
start_station_name
                                                                      object
start_time
                                                                      object
user_type
                                                                      object
                                                                   float64
member_age
dtype: object
          Unnamed: 0.1
                                             bike_id bike_share_for_all_trip
                                                                                                                               duration_sec \
                                                    1035
0
                                NaN
                                                                                                                      Νo
                                                                                                                                                       598
1
                                NaN
                                                    1673
                                                                                                                      Νo
                                                                                                                                                       943
2
                                NaN
                                                    3498
                                                                                                                     Νo
                                                                                                                                                 18587
3
                                NaN
                                                    3129
                                                                                                                     Νo
                                                                                                                                                  18558
17
                                NaN
                                                    2011
                                                                                                                                                       258
                                                                                                                     Νo
                                                       439
                                                                                                                                                    1983
19
                                NaN
                                                                                                                     Νo
```

```
20
             NaN
                       321
                                                 No
                                                               581
22
                      3097
                                                Yes
                                                               592
             NaN
                      2102
23
             NaN
                                                 No
                                                               833
25
             NaN
                      3121
                                                 Νo
                                                               277
    end_station_id
                     end_station_latitude
                                            end_station_longitude
0
             114.0
                                37.764478
                                                       -122.402570
1
             324.0
                                37.788300
                                                       -122.408531
2
              15.0
                                37.795392
                                                       -122.394203
3
              15.0
                                37.795392
                                                       -122.394203
17
             336.0
                                                       -122.407377
                                37.763281
              11.0
                                37.797280
                                                       -122.398436
19
              22.0
                                                       -122.394643
20
                                37.789756
22
              93.0
                                                       -122.391198
                                37.770407
              85.0
23
                                37.770083
                                                       -122.429156
25
             120.0
                                37.761420
                                                       -122.426435
                                       end_station_name \
0
                            Rhode Island St at 17th St
1
                   Union Square (Powell St at Post St)
2
    San Francisco Ferry Building (Harry Bridges Pl...
    San Francisco Ferry Building (Harry Bridges Pl...
3
                           Potrero Ave and Mariposa St
17
                                Davis St at Jackson St
19
20
                                 Howard St at Beale St
22
                          4th St at Mission Bay Blvd S
23
                               Church St at Duboce Ave
25
                                  Mission Dolores Park
                     end_time member_gender
                                              start_station_id \
0
    2018-03-01 00:09:45.1870
                                        Male
                                                          284.0
1
    2018-02-28 23:36:59.9740
                                        Male
                                                            6.0
                                     Female
2
    2018-02-28 23:30:42.9250
                                                           93.0
3
    2018-02-28 23:30:12.4500
                                       Male
                                                           93.0
17 2018-02-28 23:06:21.4980
                                       Male
                                                           88.0
    2018-02-28 23:02:59.6970
                                       Male
19
                                                          121.0
20 2018-02-28 23:00:09.8260
                                       Male
                                                           66.0
22 2018-02-28 22:49:33.8350
                                     Female
                                                          284.0
    2018-02-28 22:47:17.2420
                                     Female
                                                          129.0
25 2018-02-28 22:39:46.4050
                                     Female
                                                          108.0
    start_station_latitude start_station_longitude
0
                  37.784872
                                          -122.400876
                                          -122.403234
1
                  37.804770
2
                                          -122.391198
                  37.770407
3
                  37.770407
                                          -122.391198
17
                  37.770030
                                          -122.411726
19
                 37.759210
                                          -122.421339
```

```
20
                 37.778742
                                        -122.392741
22
                 37.784872
                                        -122.400876
23
                 37.758862
                                        -122.412544
25
                 37.764710
                                        -122.419957
                                   start_station_name \
0
    Yerba Buena Center for the Arts (Howard St at ...
1
                        The Embarcadero at Sansome St
2
                         4th St at Mission Bay Blvd S
3
                         4th St at Mission Bay Blvd S
17
                                 11th St at Bryant St
19
                                   Mission Playground
20
                                3rd St at Townsend St
22
   Yerba Buena Center for the Arts (Howard St at ...
23
                               Harrison St at 20th St
25
                                 16th St Mission BART
                  start_time
                               user_type member_age
    2018-02-28 23:59:47.0970 Subscriber
                                                30.0
0
1
    2018-02-28 23:21:16.4950
                                Customer
                                                31.0
    2018-02-28 18:20:55.1900
2
                                Customer
                                                32.0
    2018-02-28 18:20:53.6210
                                                37.0
3
                                Customer
17 2018-02-28 23:02:02.5250 Subscriber
                                                29.0
19 2018-02-28 22:29:56.6310 Subscriber
                                                28.0
20 2018-02-28 22:50:27.9530 Subscriber
                                                29.0
22 2018-02-28 22:39:40.9490 Subscriber
                                                28.0
23 2018-02-28 22:33:23.6680 Subscriber
                                                28.0
25 2018-02-28 22:35:08.6470 Subscriber
                                                34.0
```

What is the structure of your dataset?

There are 1505886 rides in the dataset with 16 features like bike_id, user_type, member_age, start_station_name etc. Most variables are numeric in the dataset.

What is/are the main feature(s) of interest in your dataset?

I'm most interested in figuring out and understanding the users' behaviors and personal details like;

Average riding duration

Average riding distance

Leisure or to go far away

Age groups of users

Genders

Weekly day distrubition etc. in the dataset.

What features in the dataset do you think will help support your investigation into your feature(s) of interest?

I expect that age group and purpose of usage will make a strong effect in the dataset. I also think that the other investigations will clarify the customers' behaviors as well.

Univariate Exploration

```
In [24]: #Generate new fields for date from start_time and end_time
         df['start_time']=pd.to_datetime(df['start_time'])
         df['end_time'] = pd.to_datetime(df['end_time'])
In [25]: df['start_time_date']=df['start_time'].dt.date
         df['end_time_date'] = df['end_time'].dt.date
In [26]: df['start_time_year_month']=df['start_time'].map(lambda x: x.strftime('%Y-%m'))
         df['end_time_year_month']=df['end_time'].map(lambda x: x.strftime('%Y-%m'))
In [29]: df['start_time_year_month_renamed'] = df['start_time'].dt.strftime('%y' + '-' + '%m')
In [30]: df['start_time_year']=df['start_time'].dt.year.astype(int)
         df['end_time_year'] = df['end_time'].dt.year.astype(int)
In [31]: df['start_time_month'] = df['start_time'].dt.month.astype(int)
         df['end_time_month'] = df['end_time'].dt.month.astype(int)
In [32]: df['start_time_hour_minute']=df['start_time'].map(lambda x: x.strftime('%H-%m'))
         df['end_time_hour_minute'] = df['end_time'].map(lambda x: x.strftime('%H-%m'))
In [33]: df['start_time_hour']=df['start_time'].dt.hour
         df['end_time_hour'] = df['end_time'].dt.hour
In [34]: df['start_time_weekday']=df['start_time'].dt.weekday_name
         df['end_time_weekday']=df['end_time'].dt.weekday_name
In [35]: df['start_time_weekday_abbr']=df['start_time'].dt.weekday.apply(lambda x: calendar.day_
         df['end_time_weekday_abbr']=df['end_time'].dt.weekday.apply(lambda x: calendar.day_abbr
In [36]: #Generate a new field for member age group from member_age_bin
         df['member_age_bins'] = df['member_age'].apply(lambda x: '10 - 20' if 10<x<=20
                                                            else '20 - 30' if 20 < x < = 30
                                                            else '30 - 40' if 30 < x < = 40
                                                            else '40 - 50' if 40 < x < = 50
                                                            else '50 - 60' if 50 < x < = 60
                                                            else x)
In [37]: #Generate minutes for trip duration from duration_sec
         df['duration_min'] = df['duration_sec']/60
In [38]: #Generate new fields for distance
         def distance(origin, destination):
             11 11 11
             Parameters
             _____
             origin : tuple of float
                 (lat, long)
             destination : tuple of float
                 (lat, long)
```

```
Returns
             _____
             distance_in_km:float
             lat1, lon1 = origin
             lat2, lon2 = destination
             radius = 6371 # km
             dlat = math.radians(lat2 - lat1)
             dlon = math.radians(lon2 - lon1)
             a = (math.sin(dlat / 2) * math.sin(dlat / 2) +
                  math.cos(math.radians(lat1)) * math.cos(math.radians(lat2)) *
                  math.sin(dlon / 2) * math.sin(dlon / 2))
             c = 2 * math.atan2(math.sqrt(a), math.sqrt(1 - a))
             d = radius * c
             return d
In [39]: df['distance_km_estimates'] = df.apply(lambda x: distance((x['start_station_latitude'],
         df['distance_miles_estimates'] = df['distance_km_estimates']*0.621371
```

2 Question 1. How is Ford GoBike growing?

Average count of rides per bike per day

I decided to select August in order to compare the data findings because it is in summer season.

```
In [40]: count_of_rides = df.groupby('start_time_year_month_renamed')['bike_id'].size().reset_ir
In [41]: count_of_unique_rides = df.groupby('start_time_year_month_renamed')['bike_id'].nunique(
In [42]: count_of_rides_df = count_of_rides.merge(count_of_unique_rides, on='start_time_year_mont)
In [43]: count_of_rides_df['number_of_used'] = count_of_rides_df['bike_id']/count_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_df['unit_of_rides_d
```

Compared these two months in different years, the average increased 2.23 times in August 2018, where average count of rides per bike per day reaches to (2.6237).

Count of daily bike rides from July 2017 to November 2018

```
In [48]: def transform_axis_fmt(tick_val, pos):
             if tick_val >= 1000:
                  val = int(tick_val/1000)
                  return '{:d}K'.format(val)
             elif tick_val >= 1000000:
                  val = int(tick_val/1000000)
                  return '{:d}M'.format(val)
             else:
                  return int(tick_val)
In [49]: df.groupby('start_time_date').agg({'bike_id':'count'}).plot(style='-', legend=False, fi
         plt.title('The daily trend of bike rides', fontsize=22, y=1.015)
         plt.xlabel('year-month', labelpad=16)
         plt.ylabel('count [rides]', labelpad=16)
         ax = plt.gca()
         ax.yaxis.set_major_formatter(tick.FuncFormatter(transform_axis_fmt))
         plt.savefig('image02.png');
                                  The daily trend of bike rides
       4K
    count [rides]
```

Compared to begining of July 2017, where daily rides were less than 1K, it increased to more than 5000 after less than year (June 2018) There is huge decrease around January 2018 and November 2018 because it's too cold. (Winter session time starts).

2018-03

year-month

2K

1K

0

2017-07

2017-09

2017-11

2018-01

2018-05

2018-07

2018-09

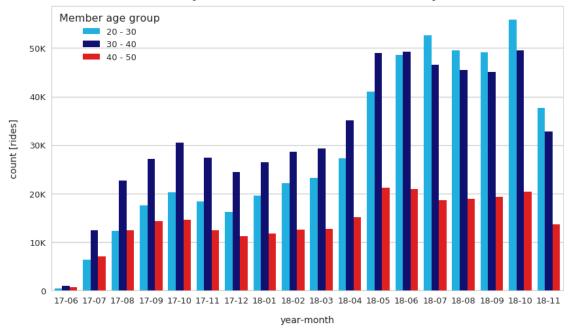
2018-11

```
ax = plt.gca()
ax.yaxis.set_major_formatter(tick.FuncFormatter(transform_axis_fmt))
plt.savefig('image03.png')
```

Compared to begining of July 2017, where daily rides were less than 1K, it increased to more than 5000 after less than year (June 2018) There is huge decrease around January 2018 and November 2018 because it's too cold. (Winter session time starts).

```
In [53]: plt.figure(figsize=(14,8))
    my_palette = {'20 - 30': 'deepskyblue', '30 - 40': 'navy', '40 - 50': 'red'}
    ax = sns.countplot(x='start_time_year_month_renamed', hue='member_age_bins', palette=my
    plt.title('The monthly trend of bike rides for 20 to 50 years olds', fontsize=22, y=1.0
    plt.xlabel('year-month', labelpad=16)
    plt.ylabel('count [rides]', labelpad=16)
    leg = ax.legend()
    leg.set_title('Member age group',prop={'size':16})
    ax = plt.gca()
    ax.yaxis.set_major_formatter(tick.FuncFormatter(transform_axis_fmt))
    plt.savefig('image04.png');
```





20-30 years old users are rapidly growing compared to other user groups. When the service first started 30-40 years old users were dominant, however 20-30 years old users became leader in a year.

3 Question 2. How does rides trend change per age, gender, weekday, and hour of a day?

Total rides

```
In [54]: df['bike_id'].sum()
Out[54]: 3314668961

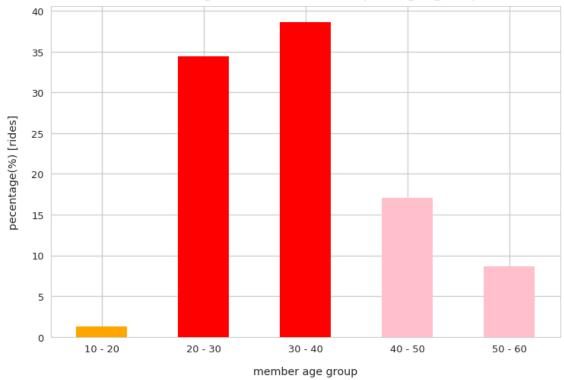
There were 3.31 billion rides.
    Distrubition of bike rides vs user age group

In [55]: trip_by_age_df = df.groupby('member_age_bins').agg({'bike_id':'count'})

In [56]: trip_by_age_df['perc'] = (trip_by_age_df['bike_id']/trip_by_age_df['bike_id'].sum())*10

In [61]: new_color = ['orange', 'red', 'red', 'pink', 'pink']
    trip_by_age_df['perc'].plot(kind='bar', color=new_color, figsize=(12,8))
    plt.title('Percentage of all bike rides per age group', fontsize=22, y=1.015)
    plt.xlabel('member age group', labelpad=16)
    plt.ylabel('pecentage(%) [rides]', labelpad=16)
    plt.xticks(rotation=360)
    plt.savefig('image05.png');
```

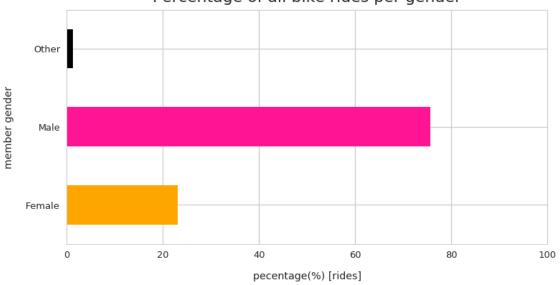
Percentage of all bike rides per age group



20 to 40 years old people took the more than %70 of bike rides. Among those, 30 to 40 years old people's rides account almost %40 of all bike rides.

Bike rides per gender

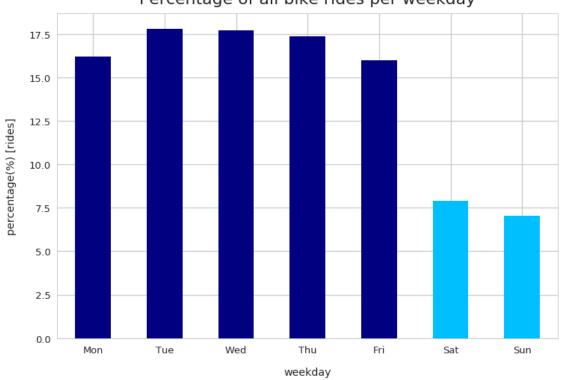
Percentage of all bike rides per gender



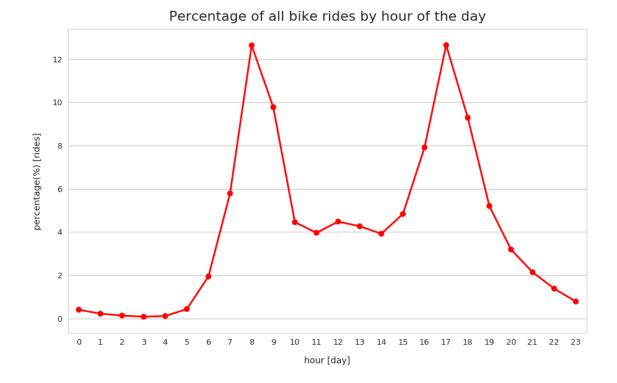
Male took around %76 of all bike rides, and female took around %22 of them. *Bike rides per weekday*

```
plt.xlabel('weekday', labelpad=16)
plt.ylabel('percentage(%) [rides]', labelpad=16)
plt.xticks(rotation=360)
plt.savefig('image07.png');
```





People use this service on weekdays more than weekends. *Peak hours of the day*



8am and 5pm are the peak hours for this service. Also, people use this service when they are in lunch time as well.

4 Discuss the distribution(s) of your variable(s) of interest. Were there any unusual points? Did you need to perform any transformations?

I checked each variables one by one. (Average rides, daily and monthly trend of riders, age groups, genders, weekdays or weekends comparision, peak hours, user types with distances etc.) All these variables are important in order to understand the dataset and communicating the datafindings at the end of this project. We can talk about some of the variables. For example; There were 3.31 billion rides. 20-30 years old users are rapidly growing compared to other user groups. When the service first started 30-40 years old users were dominant, however 20-30 years old users became leader in a year. 20 to 40 years old people took the more than %70 of bike rides. Among those, 30 to 40 years old people's rides account almost %40 of all bike rides. Male took around %76 of all bike rides, and female took around %24 of them. People use this service on weekdays more than weekends. 8am and 5pm are the peak hours for this service. Also, people use this service when they are in lunch time as well.

5 Of the features you investigated, were there any unusual distributions? Did you perform any operations on the data to tidy, adjust, or change the form of the data? If so, why did you do this?

I tidy up the data which contains member ages more than 60 years old. Ages from 18 to 56 takes 95% of the users. There were users more than 100 years old. Regarding this situation and results of age distrubition, we can remove users more than 60 years old. I generated new fields such as duration, time, age groups etc. in order to calculate them easily and understand the dataframe. Ford GoBike spreaded the service to San Francisco, Oakland and San Jose. However, it's hard to imagine traffic. So regarding this complexity, I decided to focus on San Fancisco area by limiting with latitude and longitude.

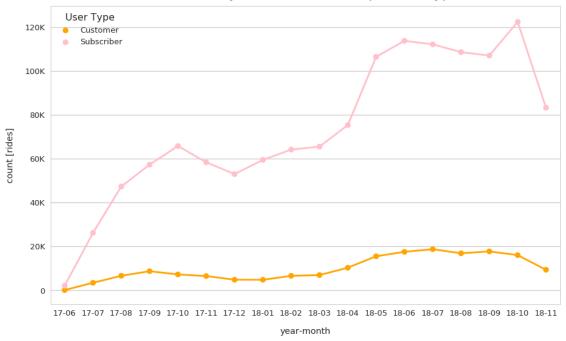
6 Bivariate Exploration

7 Question 3. Are there any difference between subscribers' and customers' behaviors?

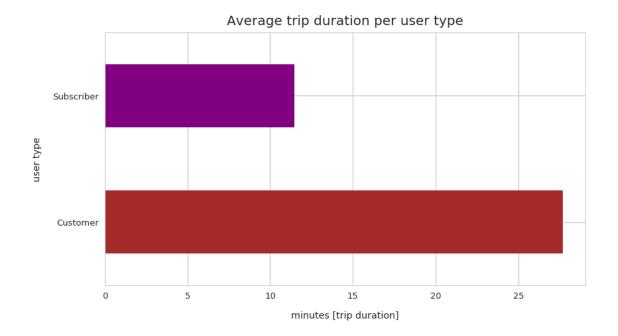
Percentage of bike rides of subscribers vs customers

Percentage of subscribers is almost %88.15. Percentage of customers is almost %11.85. *User trends of bike rides of subscribers vs customers*

The monthly trend of bike rides per user type

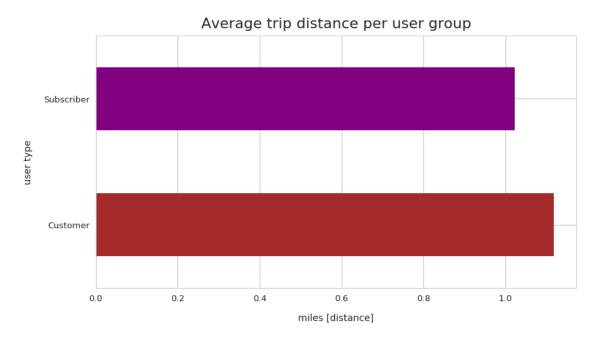


Customers' rides seems increasing slightly. There is a decrease on November 2018 for subscribers but it seems like it is related with winter season.



Subscribers' average trip duration is around 11 minutes. Customers' average trip duration is around 28 minutes. *Average trip distance of subscribers vs customers*

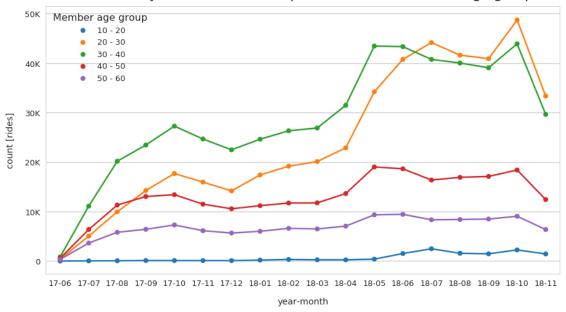
Out[82]: Text(0.5,0,'miles [distance]')



Subscribers and customers trip distance were about the same, which is slightly more than one mile.

The trend of subscribers' bike rides per age group

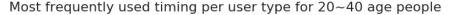
The monthly trend of bike rides per subscribers' member age group

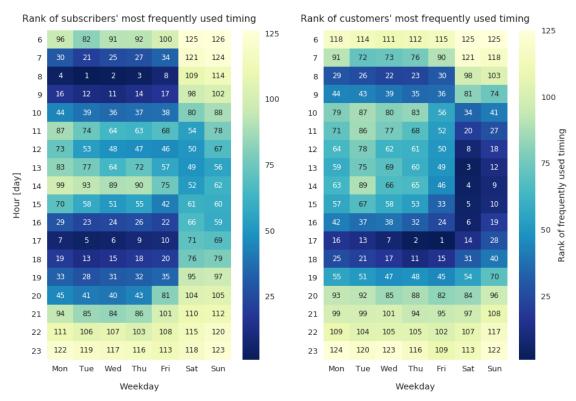


Main purpose bike rides for subscribers and customers (20~40 years age group)

In [87]: subscriber_hour_df['count_perc'] = subscriber_hour_df['count'].apply(lambda x: (x/subscriber_hour_df['count'])

```
In [88]: subscriber_hour_df['rank'] = subscriber_hour_df['count_perc'].rank(ascending=False).ast
In [89]: subscriber_hour_df_pivoted = subscriber_hour_df.pivot_table(index='start_time_hour', co
In [90]: customer_hour_df = df[(df['member_age']>=20) & (df['member_age']<40)</pre>
                                       &(df['start_time_hour']>5)&(df['user_type']=='Customer')
                                      ].groupby(['start_time_weekday_abbr', 'start_time_hour']).
In [91]: customer_hour_df['start_time_weekday_abbr'] = pd.Categorical(customer_hour_df['start_ti
In [92]: customer_hour_df['count_perc'] = customer_hour_df['count'].apply(lambda x: (x/customer_
In [93]: customer_hour_df['rank'] = customer_hour_df['count_perc'].rank(ascending=False).astype(
In [94]: customer_hour_df_pivoted = customer_hour_df.pivot_table(index='start_time_hour', column
In [95]: plt.figure(figsize=(15,10))
        plt.subplot(121)
         plt.suptitle('Most frequently used timing per user type for 20~40 age people', fontsize
         sns.heatmap(subscriber_hour_df_pivoted, fmt='d', annot=True, cmap='YlGnBu_r', annot_kws
         plt.title("Rank of subscribers' most frequently used timing", y=1.015)
         plt.xlabel('Weekday', labelpad=16)
         plt.ylabel('Hour [day]', labelpad=16)
         plt.yticks(rotation=360)
         plt.subplot(122)
         sns.heatmap(customer_hour_df_pivoted, fmt='d', annot=True, cmap='YlGnBu_r', annot_kws={
         plt.title("Rank of customers' most frequently used timing", y=1.015)
         plt.xlabel('Weekday', labelpad=16)
         plt.ylabel(' ')
         plt.yticks(rotation=360)
         plt.savefig('image13.png');
```





Subscribers are most frequently used this service around 7~9am and 4~6pm. Customers are used this service at weekend around 10am~5pm and weekday 5pm~6pm. Customers use this service during weekend for leisure and weekdays after work.

8 Question 4. How is the trend of electric bike rides and which age group favors E-Bike more?

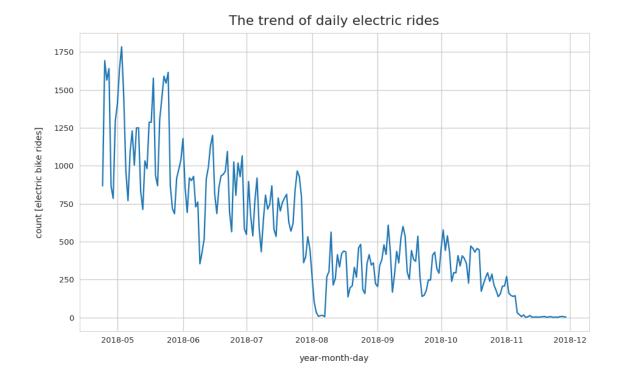
Ford GoBike annouced the launch of electric bikes as April 24th, 2018. It can be implied that the new electric bikes were added in a week after April 24th.

Predict electric bike

Out [98]: 313

There is huge difference between electric bike and normal bike rides. After the news of new launch of electric bike service, there may be high demands on riding electric bikes.

Count of daily electric bike rides from April 24th 2018 to November 30th 2018



There is a huge spike at the end of April. After that, it seems the usage trend for electric bikes are decreasing

9 Talk about some of the relationships you observed in this part of the investigation. How did the feature(s) of interest vary with other features in the dataset?

Percentage of subscribers is almost %88.15. Percentage of customers is almost %11.85. Customers' rides seems increasing slightly. There is a decrease on November 2018 for subscribers but it seems like it is related with winter season. Subscribers' average trip duration is around 11 minutes. Customers' average trip duration is around 28 minutes. Subscribers and customers trip distance were about the same, which is slightly more than one mile. I selected the most popular group 20-40 years old people in order to compare hiring days, time of the day, peak times etc. Subscribers are most frequently used this service around 7~9am and 4~6pm. Customers are used this service at weekend around 10am~5pm and weekday 5pm~6pm. Customers use this service during weekend for leisure and weekdays after work. On the other hand, i checked the electrical bike program. Ford GoBike annouced the launch of electric bikes as April 24th, 2018. 91.9% of rides are non-electric bike rides. Electric bike rides accounts for 8.1% of the total rides in the first month. It was inreased suddenly at the beginning of the program launch. There is a huge spike at the end of April. After that, it seems the usage trend for electric bikes are decreasing.

10 Did you observe any interesting relationships between the other features (not the main feature(s) of interest)?

I observed that at the beginning of electrical bike hiring program launch there was a high demand about this program. But after a while, it was decreased suddenly. Customers and subscribers may be more comfortable to drive a normal or ramdom bike rather than a electrical and advanced technological bikes.

11 Multivariate Exploration

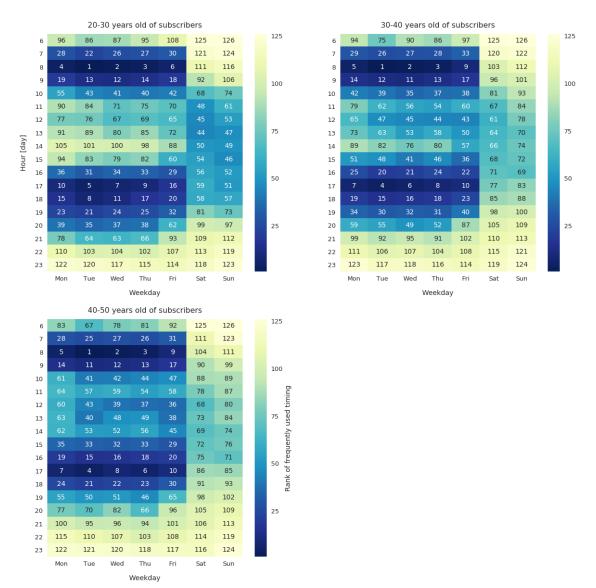
I want to explore in this part of the analysis is how the three variables (Age group, weekdays, timeframe of subscribers) in relationship with hiring. Because, subscribers are more common and hiring partners of this program.

```
In [106]: subscriber_hour_df2 = df[(df['member_age']>=20) & (df['member_age']<30)</pre>
                                        &(df['start_time_hour']>5)&(df['user_type']=='Subscriber
                                       ].groupby(['start_time_weekday_abbr', 'start_time_hour'])
In [107]: subscriber_hour_df3 = df[(df['member_age']>=30) & (df['member_age']<40)</pre>
                                        &(df['start_time_hour']>5)&(df['user_type']=='Subscriber
                                       ].groupby(['start_time_weekday_abbr', 'start_time_hour'])
In [108]: subscriber_hour_df4 = df[(df['member_age']>=40) & (df['member_age']<50)</pre>
                                        &(df['start_time_hour']>5)&(df['user_type']=='Subscriber
                                       ].groupby(['start_time_weekday_abbr', 'start_time_hour'])
In [109]: subscriber_hour_df2['start_time_weekday_abbr'] = pd.Categorical(subscriber_hour_df2['s
In [110]: subscriber_hour_df3['start_time_weekday_abbr'] = pd.Categorical(subscriber_hour_df3['s
In [111]: subscriber_hour_df4['start_time_weekday_abbr'] = pd.Categorical(subscriber_hour_df4['s
In [112]: subscriber_hour_df2['count_perc'] = subscriber_hour_df2['count'].apply(lambda x: (x/su
In [113]: subscriber_hour_df3['count_perc'] = subscriber_hour_df3['count'].apply(lambda x: (x/su
In [114]: subscriber_hour_df4['count_perc'] = subscriber_hour_df4['count'].apply(lambda x: (x/su
In [115]: subscriber_hour_df2['rank'] = subscriber_hour_df2['count_perc'].rank(ascending=False).
In [116]: subscriber_hour_df3['rank'] = subscriber_hour_df3['count_perc'].rank(ascending=False).
In [120]: subscriber_hour_df4['rank'] = subscriber_hour_df4['count_perc'].rank(ascending=False).
In [121]: subscriber_hour_df_pivoted2 = subscriber_hour_df2.pivot_table(index='start_time_hour',
In [122]: subscriber_hour_df_pivoted3 = subscriber_hour_df3.pivot_table(index='start_time_hour',
```

In [123]: subscriber_hour_df_pivoted4 = subscriber_hour_df4.pivot_table(index='start_time_hour',

```
In [124]: plt.figure(figsize=(20,20))
         plt.subplot(221)
         plt.suptitle('Age group, weekdays, timeframe effects on hiring a bike', fontsize=30, y
          sns.heatmap(subscriber_hour_df_pivoted2, fmt='d', annot=True, cmap='YlGnBu_r', annot_k
         plt.title("20-30 years old of subscribers", y=1.015)
         plt.xlabel('Weekday', labelpad=16)
         plt.ylabel('Hour [day]', labelpad=16)
         plt.yticks(rotation=360)
         plt.subplot(222)
          sns.heatmap(subscriber_hour_df_pivoted3, fmt='d', annot=True, cmap='YlGnBu_r', annot_k
         plt.title("30-40 years old of subscribers", y=1.015)
         plt.xlabel('Weekday', labelpad=16)
         plt.ylabel(' ')
         plt.yticks(rotation=360)
         plt.subplot(223)
          sns.heatmap(subscriber_hour_df_pivoted4, fmt='d', annot=True, cmap='YlGnBu_r', annot_k
         plt.title("40-50 years old of subscribers", y=1.015)
         plt.xlabel('Weekday', labelpad=16)
         plt.ylabel(' ')
         plt.yticks(rotation=360)
         plt.savefig('image18.png');
```

Age group, weekdays, timeframe effects on hiring a bike



12 Talk about some of the relationships you observed in this part of the investigation. Were there features that strengthened each other in terms of looking at your feature(s) of interest?

I extended my investigation of bike hiring with 3 different variables such as age group, timeframe, weekday. The multivariate exploration here showed me that people who are older than the others have more time to drive a bike rather than a young people. 20-30 years old people are active when the time is commute like they drive a bike when they go to their offices or come back to their homes. These figures shows us when we become older, we can see that they drive these

bikes everytime in a day like in the lunch time or in the morning or in the afternoon. It may be related with their retirement or older people have much more flexiable working hours rather than youngers.

13 Were there any interesting or surprising interactions between features?

I was interested and also surprised because i did not expect to see these kind of figures for 40-50 years old group. I was expecting to see much less hiring quantities in a day but these figures show that they are active and they are flexiable rather than youngers.

14 Conclusion

There were 3.31 billion rides. 20-30 years old users are rapidly growing compared to other user groups. When the service first started 30-40 years old users were dominant, however 20-30 years old users became leader in a year. 20 to 40 years old people took the more than %70 of bike rides. Among those, 30 to 40 years old people's rides account almost %40 of all bike rides. Male took around %76 of all bike rides, and female took around %24 of them. People use this service on weekdays more than weekends. 8am and 5pm are the peak hours for this service. Also, people use this service when they are in lunch time as well. Percentage of subscribers is almost %88.15. Percentage of customers is almost %11.85. Customers' rides seems increasing slightly but subscibers' rides reached 6 times more than customers' on October 2018. There is a decrease on November 2018 for subscribers but it seems like it is related with winter season. Subscribers' average trip duration is around 11 minutes. Customers' average trip duration is around 28 minutes. Subscribers and customers trip distance were about the same, which is slightly more than one mile. 90% of bike rides take place on weekday. The peak bike rides time for all members is around commute time.

Finally, it seems that 40 to 50 years old age group use the service the most. After Ford GoBike did a pilot launch of e-bike on April 24th 2018, there have been quite a lot of electric bike rides as well, which reached to 10% of daily rides at the end of July 2018. However, daily electric bike rides is on downward trend.

In []: