

Title:

Computer Consulting 101 PC Troubleshooting Advice

Word Count:

340

Summary:

Need some PC troubleshooting tips? This article helps you learn some of the most commonly requested Computer Consulting 101 PC troubleshooting advice.

Keywords:

Computer Consulting 101, PC Troubleshooting

Article Body:

While most small businesses really do need to find a good local computer consulting business to take care of their computer problems, there are some computer problems that are simple enough for even a technophobe to handle. At Computer Consulting 101, we've found there's one very simple piece of advice that often doesn't get communicated to non-technical small business end users: When in doubt, reboot first.

Seriously, while it may sound tremendously simple, end users often overlook it during typical computer panic attacks.

Anytime you're about to consider an issue a real IT support problem and call your computer consulting vendor, always reboot first.

First, exit out of whatever files and programs that you're working on. Then, run through a Shutdown and Restart sequence to reboot your computer.

If you suspect your computer problem involves something hardware-related, such as with your network card, modem, mouse, keyboard or sound card, you should even go one step further, before calling your computer consulting experts.

Go to your Start menu. Next, shutdown your PC. Then turn the power off for a minute or so... if you're computer didn't power itself off on its own. Then finally power your PC back up again and see if the problem resolved itself on its own. Many times a simple reboot is all it takes.

The Bottom Line

While this advice probably sounds very basic, at Computer Consulting 101 we've

found that a substantial percentage (as many as 10-20% of problems) of trouble calls for IT support become unnecessary after a reboot. And of course, because you probably pay every single time you pick up the phone, why not conserve your IT budget for those projects that can help your company drive more revenue, improve productivity, reduce overhead, and boost your bottom line. Remember, before you call a computer consulting professional, reboot first... so you can conserve your computer consulting budget for those problems that really require expert assistance.

Copyright MMI-MMVI, Computer Consulting 101 Blog. All Worldwide Rights Reserved.  
{Attention Publishers: Live hyperlink in author resource box required for copyright compliance}