

Title:

Business Phones Keep Up With Changes In Technology

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Summary:

The basic premise that defines a business phone has been simple and well stated for many years. Business phones, unlike home telephones, need to be able to handle a large call volume and provide functionality that is useful to the end user. This usually includes the ability to field several calls at the same time, put people on hold when necessary, and direct phone traffic to wherever it needs to go.

Keywords:

Telephone, telephones, phone, phones, telephone systems, telephone system

Article Body:

The basic premise that defines a business phone has been simple and well stated for many years. Business phones, unlike home telephones, need to be able to handle a large call volume and provide functionality that is useful to the end user. This usually includes the ability to field several calls at the same time, put people on hold when necessary, and direct phone traffic to wherever it needs to go. Business phones have accomplished these tasks with flying colors going all the way back the earliest models. Even more impressive, however, is the ability business phone manufacturers have shown to incorporate new and expanding technologies into their products.

Technology has grown by leaps and bounds, especially in the last two decades. From faxes to cellular phones and the dawning of the computer age, changes that have affected phones in general, but particularly business phones, have been varying and abundant. Looking at other industries where technology has influenced design and protocols, one can easily see that not all manufacturers share the same competitiveness that business phone manufacturers share in relation to keeping their products as current as possible. Digital telephones were available before the digital alarm clock, digital wrist watch or the digital thermostat.

While it could be argued for the digital alarm clock or the digital wrist watch that this is simply a matter of function not really benefitting form, I doubt that anyone would dispute the exclusion of the thermostat in that description.

Like the digitalization of the telephone, digitalized thermostats offer options that were not possible prior to the conversion. From the ability to adjust temperature settings based on time to the increased level of accuracy, digitalization has offered great benefits to this particular product. Why then, were products such as these so much slower than the business telephone to adopt digitalization?

It is more a testament to the dedication of telephone equipment manufacturers than it is a knock on other product manufacturers. The telephone business is highly competitive, and the ultimate beneficiary of this competitiveness is the consumer. Whatever changes lie ahead for technology, you can be certain that business phone manufacturers will incorporate those changes into their products.