

NewCrop Identity Proofing and Credentialing Service: Doctor's Summary

Surescripts, the electronic pharmacy network, now requires identity proofing and credentialing *before you are able to transmit prescriptions*. Identity proofing is done through Verizon's Universal Identity Service (UIS). (This is a separate division of the company from mobile phones.) NewCrop then confirms your license, practice, etc. Your EMR may allow prescription printing, but the following process must be completed before transmitting is activated. (This summary is followed by a detailed step-by-step document.)

Question: Have you ever signed up for EPCS with Verizon with any other hospital/nursing home/office before? If so, please note that you are NOT allowed to use the same email address or cell phone number when you go through this process. Make sure you use your own personal email address (gmail works well for this process) and you cannot share email addresses with anyone else in the office.

- Identity proofing
 - NOTE: UIS confirms that you are who you say you are. Thus, be sure and enter your personal information and address, not your practice information.
 - Start by using this link to the Verizon UIS site.
<https://universalid.verizon.com/uid/index.php/issuanceservice/registration/individual/41511098-65c2-4cfb-8ee5-6e021671a669/ZFR>
 - Set up
 - Create a user name: this cannot be changed.
 - Create a password: this can be unique
 - Completion of the UIS process requires your entering a 6 digit one-time pass code. Enter your desired methods to receive this. The land line option is needed as a back-up method separate from the mobile phone.
 - Your mobile phone for text messages
 - Direct phone line, if available, for a voice message.
 - Download the app on your phone, see attached document.
 - FOBs or hard tokens are also available (Contact your EMR for more information)
 - Answer the Identity Confirmation questions: only 2 minutes are allowed.
 - If you successfully answer all questions, your vetting level is "high." You will now see the "Safe BioPharma page" (The "certificate" is a page of random characters that provides an unbreakable encryption method.)
 - If you fail the questions, your vetting level is "medium." Follow the steps to submit a notarized attestation form.
 - Upon completion of ID proofing, NewCrop will continue with credentialing.
- Credentialing
 - Email providerverification@newcroprx.com with the following:
 - The email address you used when signing up for your IDP profile.
 - Your personal mobile number which will be used once, only for verification purposes.
 - Your office address, phone number and contact person, such as office manager. (This contact CANNOT be the provider.) This will be used once to confirm you are in an active practice.
 - The EMR that you will be using.
 - Scanned copies or fax to 832-553-1889

- Medical license, DEA, NPI
 - State ID such as driver's license
- Upon completion, you will receive a confirming text message. NewCrop will inform your EMR that you may now transmit prescriptions electronically.
- Thanks for your patience with this unavoidably complex process.

NewCrop IDP Process and Policy

Please read and complete this entire process.

You will need to click on the link below, go through the IDP process. When you are going through the process you will need to use their **home address** not their office address. You will also need to add your home/office/cell phone numbers. Each provider can only use 1 email address, this email address cannot be shared by anyone else in the practice. One email address per provider.

<https://universalid.verizon.com/uid/index.php/issuanceservice/registration/individual/41511098-65c2-4cfb-8ee5-6e021671a669/ZFR>

Step 1: Enter your contact information.
Enter some basic information about yourself in the fields below.

Name	Prefix <input type="text" value="TestDoctor"/>	Middle Name <input type="text"/>	Documentation <input type="text"/>	Suffix <input type="text"/>
Email Address	<input type="text" value="epcsdocumentation@gmail.com"/>			
Country	UNITED STATES			
Address	<p>If you are a healthcare professional with a license, please enter the address associated with your license. Otherwise, please enter your primary residential address</p> <p><input type="text" value="123 Test"/></p> <p><input type="text" value="Address 2"/></p> <p><input type="text" value="Address 3"/></p> <p>Documentation <input type="text" value="TX"/> <input type="text" value="77002"/></p>			
Phone	<p>The telephone number(s) you list below will be used to verify your identity whenever you log onto the system. You may use a landline, mobile phone, or both. Only direct lines are supported.</p> <p>Home: +1 <input type="text"/> Format: (xxxxxxxx)</p> <p>Mobile: +1 <input type="text" value="7135551621"/> Format: (xxxxxxxx)</p> <p>Work: +1 <input type="text"/> Format: (xxxxxxxx)</p> <p>Fax: +1 <input type="text"/> Format: (xxxxxxxx)</p>			

NEXT

User Profile Set Up

Universal ID | [Select To Learn More About Universal ID](#)

CONTACT INFO HEALTHCARE INFO USER PIN SECURITY Q/A VERIFICATION IDENTITY Q/A CERTIFICATE

Step 2: Healthcare Information
Give us some information about your licenses and certificates.
Please provide atleast one of the following DEA License or License Number

License Type: MEDICAL DOCTOR ▼

License Number: TX1212 TX ▼

DEA License: AD9965822

PREVIOUS NEXT

User Profile Set Up

Universal ID | [Select To Learn More About Universal ID](#)

CONTACT INFO HEALTHCARE INFO USER PIN SECURITY Q/A VERIFICATION IDENTITY Q/A CERTIFICATE

Step 3: Create your Username and Password
We've suggested some user names for you based on what we know. You can enter your own desired name below and Universal ID will check if it is available.

Desired Username: * testdoctor documentation Yes, testdoctor documentation is available

☒ testdoctor documentation
☐ testdoctordocumentation
☐ ldocumentation
☐ testdoctord
☐ testdoctor_documentation

Password: * View Password Rules

Confirm Password: *

4-digit PIN: *

PREVIOUS NEXT

User Profile Set Up

Universal ID | [Select To Learn More About Universal ID](#)

CONTACT INFO HEALTHCARE INFO USER PIN SECURITY Q/A VERIFICATION IDENTITY Q/A CERTIFICATE

Step 4: Choose your security questions
To gain access to your user profile if you forget your credentials, you'll need to answer three security questions.

Question 1 * Please select a question ▼

Answer

Question 2 * Please select a question ▼

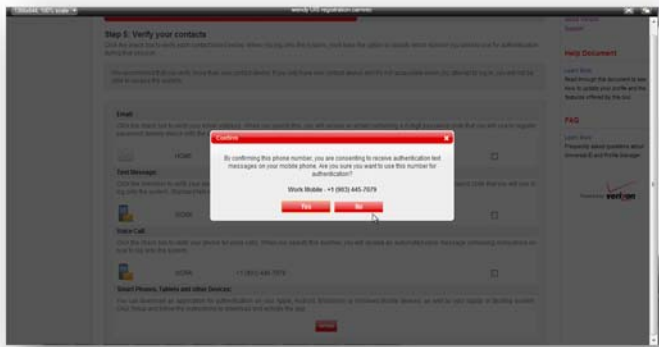
Answer

Question 3 * Please select a question ▼

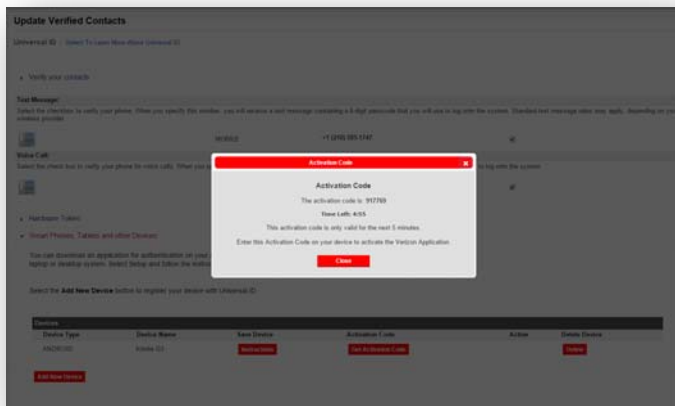
Answer

PREVIOUS NEXT

Provider will need to choose a way to receive their OTP (one time password) phone call/text message.
Select your passcode method – text or voice call. Review the confirmation message > Click <Yes>



A confirmation/activation passcode will be sent via voice call or text message > Enter the 6-digit One Time Passcode. Click <Verify>



A check mark will confirm your selection > Click <Next>

Update Verified Contacts

Universal ID | [Select To Learn More About Universal ID](#)

Verify your contacts

Select the check box to verify the corresponding contact listed below. When you log into the system, you'll have the option to specify which one you want to use for authentication during that session.

Text Message:
Select the checkbox to verify your phone. When you specify this number, you will receive a text message containing a 6-digit passcode that you will use to log onto the system. Standard text message rates may apply, depending on your wireless provider.

	MOBILE	+1 (210) 585-1747	<input checked="" type="checkbox"/>
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Voice Call:
Select the checkbox to verify your phone for voice calls. When you specify this number, you will receive an automated voice message containing instructions on how to log onto the system.

	MOBILE	+1 (210) 585-1747	<input checked="" type="checkbox"/>
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Hardware Token:

Smart Phones, Tablets and other Devices:

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Enter the last 4 digits of your Social Security Number > Select the month and year of your birth from the drop down lists provided > Click <Next>

verizon

Universal ID | [Learn More](#)

User Profile Set Up

[CONTACT INFO](#) [REALTIME INFO](#) [USER PIN](#) [SECURITY Qs](#) [VERIFICATION](#) [IDENTITY Qs](#) [CERTIFICATE](#)

Step 6: Identity Verification
Based on the information you have already provided along with the Social Security information and date of birth we ask for below, the system will attempt to verify your identity. You will be presented with a set of five questions each with five possible answers and will be required to answer them within two minutes to get a higher assurance credential. Your assurance level can also be increased later. The system uses your SSN in order to verify your identity and does not save this information.

Name: Thom Wendy
Address: 123 Amy Street
Longview, TX 75605
UNITED STATES

Social Security #: [LAST 4 DIGITS]
Date of Birth: 03 / 1975

After you click the NEXT button, you will have two minutes to answer five (5) questions to confirm your identity.

NEXT

Related Links
[About Universal ID](#)
[About Verizon](#)
[Support](#)

Help Document
[Learn More](#)
Read through this document to see how to update your profile and the features offered by this tool.

FAQ
[Learn More](#)
Frequently asked questions about Universal ID and Profile Manager.

Powered by **verizon**

Now you will need to answer the security questions, this is a timed section so please pay attention to the time remaining and chose the correct responses:

User Profile Set Up

Universal ID

Select To Learn More About Universal ID

CONTACT INFO

HEALTHCARE INFO

USER PIN

SECURITY Q/A

VERIFICATION

IDENTITY Q/A

CERTIFICATE

Step 6: Identity Verification

Please answer the questions below within the two minute period.

Time Left: 1:43

Question 1:

Which of the following STREETS have you PREVIOUSLY or CURRENTLY used as your address?

Answer:

☐ CANDATLITA RUN
 ☐ MCKENNANS CHURCH SQ
 ☐ HOLLY SPRINGS PKWY SW
 ☐ BLUEMOUND RUN
 ☒ NONE OF THE ABOVE

Question 2:

Which of the following PEOPLE have resided with you or used the same address as you?

Answer:

☐ ELEANOR PAULL
 ☐ DUANE GIBBONS
 ☐ LORRAINE LAFAVE
 ☐ ADELE SMALL
 ☒ NONE OF THE ABOVE

If you have successfully answered all the security questions you should now see the certificate page with the language indicating it has been provisioned. Enter your password created above and click the 'Next' button

SAFE-BioPharma Certificate

This will issue you a SAFE-BioPharma certificate that chains to the Federal Bridge Certificate Authority (FBCA).

Your certificate has been provisioned.

View Certificate

Subscriber Agreement

SAFE-BioPharma End-User Subscriber Agreement

I. This SAFE-BioPharma End-User Subscriber Agreement (the "Agreement") is a binding, contractual agreement between me and SAFE-BioPharma, Association ("SAFE-BioPharma"), a nonprofit Association chartered in the US State of Delaware. I am applying for a digital identity, in the form of a digital credential and associated hardware ("Credential"), from SAFE-BioPharma that will enable me to create and use Digital Signatures in electronic form. I agree not to challenge the legal effect, validity, or enforceability of any electronic record or electronic signature (including any Digital Signature), within the context of the SAFE-BioPharma system, on the grounds that it is in digital rather than paper form.

II. The Credentials provided under this Agreement are issued within the SAFE-BioPharma system to facilitate SAFE-BioPharma Digital Signatures. Terms and words used in this Agreement are consistent with the meanings as defined in the SAFE-BioPharma Certificate Policy (the "CP").

Your subscriber agreement is ready for signing. Please enter your password below and select next.

Password

NEXT

You should see a popup asking you if you agree to the terms of the certificate. Click sign

Subscriber Agreement

I agree to the terms defined by the placement of my signature on this document. I intend this signature to be legally binding per my executed SAFE-BioPharma subscriber agreement.

Sign

Cancel

Your account has been successfully created. Your account has been successfully created. You are required to receive at least a medium assurance level with Verizon to complete your IDP process. If you received an LOA 2 (medium) or LOA 3 (high) then please follow the steps below. If you did not receive a medium or high then you will need to attempt again (under a different email address) or submit a notary form.

YOU DO NOT HAVE TO SUBMIT A NOTARY IF YOU RECEIVED AN LOA 2 OR MEDIUM ASSURANCE LEVEL.

You will be asked to print out an identity form to be signed by a notary. This form must be faxed to UIS at 1-800-701-9814 as well as mailed via certified mail so that it can be tracked if needed.

**Once you have completed the IDP profile process please email
NewCrop the following information:**

Email address you used when you set up your IDP PROFILE, Office Address and contact name and phone number at the office (not the provider)

****Photo Copy of the following documents: DEA#/NPI#/State License# and state it is issued from/Drivers LicensePlease and the name of your cell phone carrier and cell phone number email NewCrop at:

PROVIDERVERIFICATION@NEWCROPRX.COM

NewCrop will then validate all of your credentials to verify you are truly a provider with active credentials.

Once NewCrop has validated all this information we will then send you a text message to your cell phone letting you know that you have been IDP successfully and you can now work with your EMR to be added to their system.