



# WILLIAM ARCE

F U L L   S T A C K   D E V E L O P E R   |   D E V O P S   E N G I N E E R

## CONTACT

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## EDUCATION

- **TECHNICAL HIGH SCHOOL IN INFORMATICS**  
Colegio Técnico San Luis  
2020 – 2023
- **BACHELOR'S IN SYSTEMS ANALYSIS**  
Universidad Americana  
2024 – 2028 (in progress)
- **DB2 FOR BEGINNERS**  
UDEMY  
2025
- **INTRODUCTION OF IBM I OPERATION**  
SOFTSHOP S.A.  
2025
- **PARTNER: NDG LINUX UNHATCHED**  
CISCO NETWORKING ACADEMY  
2024
- **PHP MICROFRAMEWORKS WITH SLIM**  
UDEMY  
2025
- **PRACTICAL LINUX COMMAND LINE 2.0**  
UDEMY  
2025

## PROFESSIONAL SUMMARY

Passionate about informatics, automation, and practical solutions development. Solid experience in Laravel, PHP, JavaScript, Ionic, React, Next.js, and Docker, plus complex environments with IBM i Access, DB2, and Slim Framework. Specialized in Linux server administration, Dockerized systems, and automated processes (Crons), focused on efficiency, security, and scalability. Experienced in project management with Jira, Redmine, and Scriptcase, as well as Android Studio apps and hybrid systems. Eager to create software that connects innovation, performance, and usability in DevOps and Full Stack roles.

## WORKING EXPERIENCE

- **QA ANALYST | DEVOPS ENGINEER (2025 – PRESENT)**  
**Inmobiliaria del Este, Asunción, Paraguay**
  - Automated processes using Airflow and Cron, reducing manual tasks by ~30% and improving operational efficiency.
  - Managed Linux servers, Dockerized deployments, and monitored scheduled tasks for stable infrastructure.
  - Performed QA analysis in web environments (PHP/Laravel/Slim, JavaScript), with automated API tests in Postman and tracking in Redmine, ensuring quality through continuous integration.
- **TECHNICAL BUSINESS RICOH (2024)**  
**Technoma, Asunción, Paraguay**
  - Specialized technician in Ricoh printer maintenance, repair, and support, with experience in fault diagnosis, part replacement, consumables management, and customer service.
  - Knowledge in network configuration, firmware, and troubleshooting for multifunctionals and laser equipment, improving uptime by ~20%.
- **TECHNOLOGY INTERN AT BANCARD (2022)**  
**Bancard, Asunción, Paraguay**
  - Collaborated in internal technical support, performing software/system installation and updates, data backups configuration, and connectivity issues resolution.
  - Participated in peripherals maintenance (printers, scanners) and procedure documentation, contributing to operational continuity for +100 users.

# SOFT SKILLS

## PROFESSIONAL

- Ability to work under pressure
- Teamwork
- Adaptability
- Analytical thinking
- Problem-solving
- Effective communication
- Self-taught learning
- Detail-oriented
- Time management

## LANGUAGES

- **ENGLISH: TECHNICAL**
- **SPANISH: NATIVE**

# TECHNICAL SKILLS

## PROFESSIONAL

- Frontend: React, Next.js, JavaScript, Ionic
- Backend: Laravel (PHP), Slim Framework
- DevOps & Infrastructure: Docker, Linux servers, Airflow (automation), Cron jobs, Git
- QA & Tools: Postman (API testing), Redmine, Jira, Scriptcase
- Databases: DB2, MySQL, PostgreSQL, MariaDB
- Other: Android Studio (hybrid apps), IBM i Access