Maven Marketing Campaign Marketing campaign analysis report from 2012 to 2014 **INCOME LEVELS Customers** Low-level: 1,000 - 40,000\$ Middle-level: 41,000 - 60,000\$ Upper Middle-level: 61,000 - 80,000\$ High Level: 81,000 - 165,000\$ **AGE GROUPS** Channels

INSIGHTS

- 1. Last campaign got an amazing response from the customers of all regions, Spain being on top. 2. Average customers are from a high-level income group and belong to the Middle Age group and are married with a graduate degree.
- 3. Customers spent most of their money on Wine & Meat in all the regions, Spain being the first to spend \$339k on Wines and \$179k on Meat purchase.
- 4. Purchase channels Deal and Catalog are under performing. All age groups prefer shopping directly from the store or from the Web.
- 5. Web purchases are mostly done by Married, Middle Age group adults with pHD, Masters & **Graduate** degree.

RECOMMENDATIONS 1. Purchase channels **Deal** and **Catalog** must be redesigned & add more exciting offers with

- discounts which attracts the customer, specially targeting top purchasing countries Spain, Saudi Arabia and Canada.
 - 2. Old age adults are consuming barely each product, an awareness advertisement containing healthy food consumption also must be the part of the marketing campaign.
 - 3. Strategies employed in the 5th and last campaign should be adopted for other campaigns.
- 4. The upper middle level income community in the top 3 countries should be targeted for the next campaigns to get the most profit.
- 5. 'How Web Purchases Are Done' tutorial advertisement could improve the rate of web

WHICH CHANNELS ARE UNDER PERFORMING?



Young Adult: 16 - 35 years

Old Adult: 61- 90 years

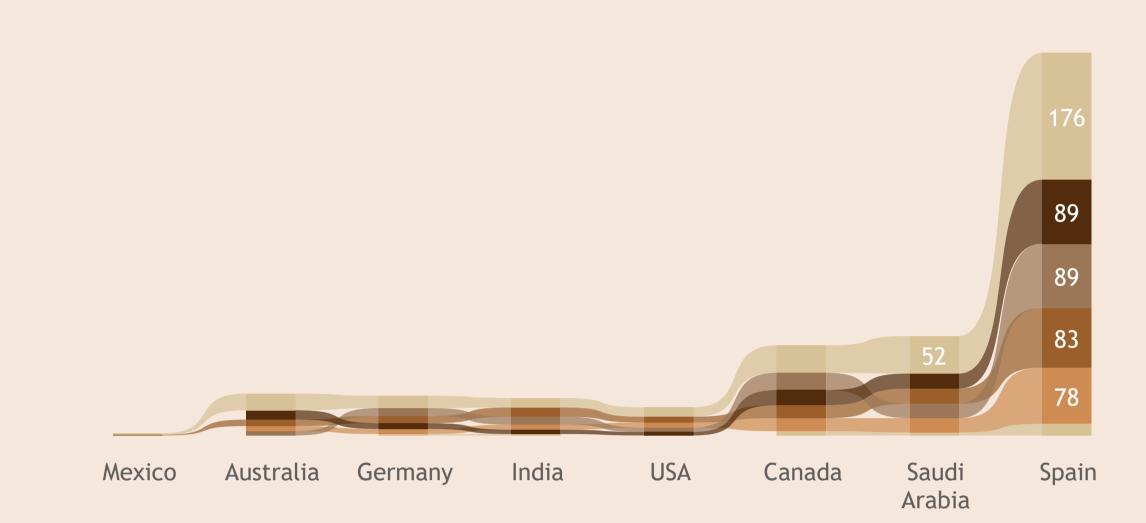
Middle-Age Adult: 35 - 60 years

WHICH MARKETING CAMPAIGN WAS THE MOST SUCCESSFUL?



Campaigns Overview

Campaign 1Campaign 2Campaign 3Campaign 4Campaign 5Last Campaign



WHICH PRODUCTS ARE PERFORMING BEST?

Products Overview

Countries

Channels Overview

CatalogDealsStoreWeb

2.8K

2K

0K

6.4K

Spain



2.0K

Saudi Arabia

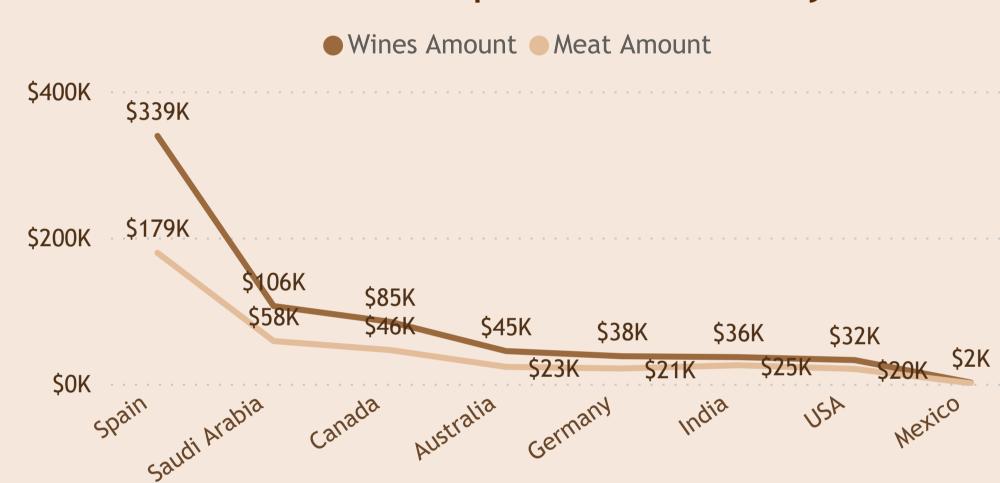
0.9K

1.6K

Canada

0.7K

Wines & Meat Consumption Per Country

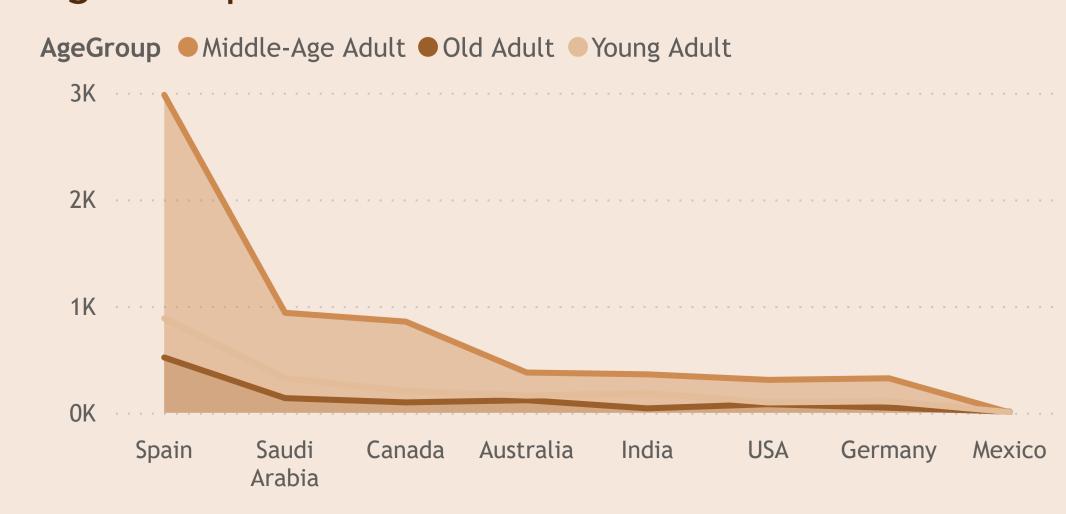


WHAT DOES THE AVERAGE CUSTOMER LOOK LIKE?



WHAT FACTORS ARE SIGNIFICANTLY RELATED TO THE NUMBER OF WEB PURCHASES?

Web Purchases Associated With Each Country & Age Group



Total Web Purchases By Income Levels

