# PLANING THE TECHNICAL Q-Commerce Website Foundation

Day:02

Shift: Tuesday 2 to 5

# Transitioning to Technical Planning

- Technical requirements for a food website may include hardware and software requirements, user interface design, and security considerations.
- The main objective of Online Food Ordering System is to manage the details of the item category, food delivery, add to cart, address. It manages all the information about the item category, customer, shopping cart. This Case study looks at the problem of setting up a fast food restaurant.

# Transitioning to Technical Planning

# Fronted Requirements Which we implemented

- Next.js Server-side Rendering
- User-friendly interface
- Responsive Design
- Fast Loading Speed
- Secure Payments Gateways
- Search & Filtering Functionality

## Sanity CMS as Backhand

- Collection Structure
- Schema definition
- Content Model

## Third-Party API's

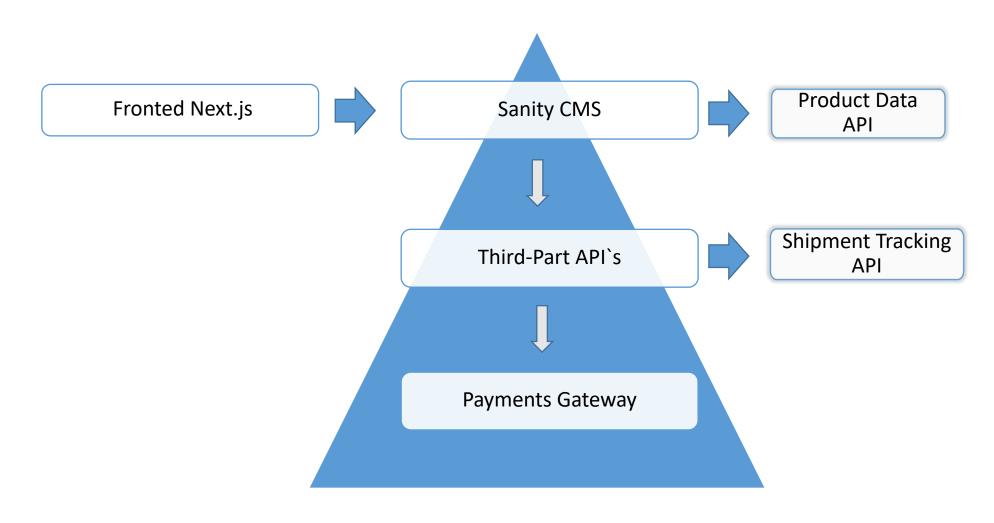
- Payment Gateway
- Shipment Tracking
- Notification API's
- Food Reviews
- Search Functionality

Present by Warda

# Systems Architecture

- Our Q-commerce platform leverages Next.js, Sanity CMS, and third-party integrations for seamless functionality:
- Payment gateways via Stripe and PayPal
- Shipping tracking through ShipStation and TrackingMore
- Product info syncing with ERP systems via Cin7 and TradeGecko
- Sanity CMS manages content, while Next.js delivers fast user experiences.

# Design System Architecture



# API's Requirements

- User Management
- Product Management
- Inventory Management
- Cart Management
- Payment Integration
- Shipment/Delivery Management
- Reviews and Ratings
- Admin Dashboard APIs
- Miscellaneous

## API's Requirements

#### **User Management**

This module manages all user-related activities.

#### **Key Features:**

**Authentication & Authorization:** Users can sign up, log in, and log out securely via email, social accounts, or OTP.

**User Profiles:** Users can update personal information, addresses, and preferences.

Roles & Permissions: Supports multiple roles like customers, delivery personnel, and

#### **Product Management**

This section handles the food products available for users to browse and purchase.

#### **Key Features:**

**CRUD Operations:** Admins can create, read, undate, and delete food products

update, and delete food products.

Categories: Products are organized into

categories like appetizers, desserts, or beverages.

Product Details: Includes price, description,

ingredients, availability, and images.

#### **Inventory Management**

Tracks product availability and stock levels to ensure smooth operations.

#### **Key Features:**

Stock Updates: Automatically adjusts

inventory after purchases.

**Low Stock Alerts:** Notifies admins when a product is about to go out of stock.

**Supplier Integration:** Helps with restocking directly from suppliers.

#### **Cart Management**

Manages the items selected by users before they proceed to checkout.

#### **Key Features:**

Add/Remove Items: Users can add or

remove items from their cart.

**Dynamic Pricing:** Automatically calculates the total price based on items and quantities. **Save for Later:** Allows users to save items for

future purchases.

#### **Payment Integration**

Facilitates secure and smooth payment processing.

#### **Key Features:**

Multiple Payment Methods: Supports credit/debit cards, UPI, wallets, and cash on delivery.

Payment Gateways: Integrates with popular

platforms like Stripe, PayPal.

**Refunds and Discounts:** Manages promo codes, discounts, and refund processes.

## **Shipment/Delivery Management**

Handles the delivery process for purchased products.

#### **Key Features:**

**Order Tracking:** Users can track the status of their orders in real-time.

**Delivery Partner Integration:** Works with APIs like EasyPost, Shippo, or AliExpress for delivery assignments.

**ETA (Estimated Time of Arrival):** Displays delivery time for user convenience.

#### **Admin Dashboard APIs**

APIs that allow admins to manage the platform efficiently.

#### **Key Features:**

**Order Management:** View, edit, or cancel orders.

**User Analytics:** Provides insights into user

behavior and preferences.

**Reports:** Generates reports on sales, inventory,

and platform performance.

## **Reviews and Ratings**

Allows users to share feedback about their experiences.

### **Key Features:**

**Product Reviews:** Users can rate and review specific food items.

**Service Feedback:** Collects feedback on delivery

and customer support.

Review Moderation: Admins can moderate

reviews to maintain quality and appropriateness.

#### Miscellaneous

Additional functionalities to improve user experience.

## **Key Features:**

Notifications: Push or email notifications for

order updates and promotions.

Search & Filters: Advanced product search and

filter options.

**Promotions:** Dynamic display of seasonal

discounts and offers.

