

# Ward Alhadid

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## Skills

Business-oriented, focused, analytical, innovative, and results-oriented, time management, and people management. Believe in policies and regulations, task sharing and teamwork, planning, and implementation. Proficient in JavaScript and React.

## Experience

May 2018 - November, 2022

**Virginia Fastlink LLC – Metro by T-Mobile Authorized Dealer, VA – *District Manager***

- **Training:** Observing sales representative's customer service and working with them to enhance customer service. Keep track of promotions, training and business rules to give answers about any vague information.
- **Coordination:** Effectively work with the management team; General manager, Sr Account service representatives, and store managers, to ensure accurate transfer of information and the right implementation of orders. As well as, working on methods to solve day-to-day problems.
- **Inventory:** Order, Receive, Distribute, Transfer and Check the inventory.
- **Schedule:** Setting a weekly schedule for the employees.

## Education

September 2012 - January 2018

**University of Jordan, Jordan – *B.Sc. degree in Mechanical Engineering***

B.Sc. degree in Mechanical Engineering with a rating (Good).

The graduation project was about a study of (A combined Optical, Thermal and Electrical analysis on the performance of a PV V-trough system) With a grade (Excellent).

## Certificates

- **FreeCodeCamp** – *Responsive Web Design.*
- **FreeCodeCamp** – *JavaScript Algorithms and Data Structures.*
- **FreeCodeCamp** – *Front End Development Libraries.*

## References

Available upon request.