**Delivery Management System**

The system has multiple types of users which is the Super Admin and Branch Admin and Delivery Staff. The Admin user can manage all the data in the system, including managing the staff user. The user can only track a parcel and manage the list of packages where the origin or the destination of a parcel. The couriered items have multiple statuses, which are the “Item Accepted by Courier”, “Collected”, “Shipped”, “In-Transit”, “Arrived at Destination”, “Out for Delivery”, “Ready to Pick up”, “Delivered”, “Picked-up”, and “Unsuccessful Delivery Attempt”.

**Super Admin**

* **Admin Login**
* The page where the admin user submits their system credentials to access the admin side of the system.
* **Admin Dashboard**
* The page where the admin user is being redirected by default after logging into the system. This page displays a summary of the data of the system.
* **Manage Staff**
* The page where admin manage the staff.
* **Manage Branch**
* The page where the admin submits the information on the new branch of the courier company.
* **Manage Parcel**
* The page where admin manage parcel such as the parcel details and the sender and receiver details.
* Assign parcel to specific staff for delivery.
* Change items status such as collected, shipped, Out to delivery, Arrived at destination etc.
* Keep track the parcel according to status.
* **Return Parcel**
* Return parcels those are unsuccessful to delivery
* **Report**
* Parcel list report
* Staff report
* Delivery report between two dates
* **Account**
* The pages show the charges of Parcel

**Branch Admin**

* **Admin Login**
* The page where the admin user submits their system credentials to access the admin side of the system.
* **Admin Dashboard**
* The page where the admin user is being redirected by default after logging into the system. This page displays a summary of the data of the system.
* **Manage Parcel**
* The page where admin manage parcel such as the parcel details and the sender and receiver details.
* Assign parcel to specific staff for delivery.
* Change items status such as collected, shipped, Out to delivery, Arrived at destination etc.
* Keep track the parcel according to status.
* **Return Parcel**
* Return parcels those are unsuccessful to delivery
* **Report**
* Parcel list report
* Staff report
* Delivery report between two dates
* **Account**
* The pages show the charges of Parcel

**Delivery Staff User**

* **Staff Login**
* The page where the staff submits their system credentials to access the staff side of the system.
* **Staff Dashboard**
* The page where the staff user is being redirected by default after logging into the system. This page displays a summary of the data of the system.
* **Manage Parcel**
* List of parcels which are assigned to staff
* Change items status such as delivered etc.