

Heuristics

Ancient Greek: εὕρισκω, "find" or "discover".



**USABILITY!
IT MAKES
PEOPLE NOT
HATE YOU!**

**Visibility of a
system's
status**


The system should always keep the user informed on what's going on

Loading...

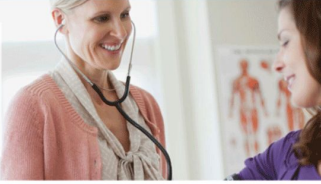


**Match the system
with the real
world**

Use the user's same language through real world conventions.



Preventive CareFor MenFor WomenFor Children



PREVENTIVE CARE IS IMPORTANT TO YOUR HEALTH

Health Benefits & Coverage


WHAT IS PREVENTIVE CARE?

Preventive care (sometimes called "preventative care") is routine health care that includes screenings, services and counseling to help prevent illness, disease or other health problems. It's covered by your plan because it can help you stay healthy and lets you know if you may develop a health problem.

Don't let disease sneak up on you. Preventive care could save your life.


UNDERSTANDING YOUR PREVENTIVE CARE BENEFITS

As mentioned in your benefits booklet, many screenings and tests are covered at 100% with no out-of-pocket costs to you as part of your health plan. Use your preventive care and stop health problems before they get serious.

 SUMMARY OF PREVENTIVE CARE SERVICES

WHICH TYPES OF SERVICES ARE COVERED AT 100%?

Preventive care that is 100% covered includes many important services like the ones listed below. This list is not complete, so please see the full list of preventive care services and any limitations on the [Men](#), [Women](#) and [Children](#) pages.




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Abacus Private Cloud Quick Facts


✓ 8 Data Centers	✓ 100% Renewable Data Center Power	✓ SOC1/SOC2/SOC3/SSAE16 Certifications
✓ 256-bit AES Data Encryption	✓ 99.999% Uptime Service Level Agreement	✓ Unlimited Cloud Platform Support
✓ No Fee for After Hours Support	✓ No Fee for Client Data Export	✓ No Fee for Device Reconfiguration
✓ Accessible Anywhere, Anytime	✓ Up to 60 Months Price Guarantee	



Law Firm Business Continuity Management

A cloud-based legal software solution, Abacus Private Cloud offers fully integrated backup and disaster recovery cloud technology in addition to custom Business Continuity solutions that address both catastrophic and clinical events to protect your firm's confidential and irreplaceable case and client data from the unpredictable.


[Learn More](#)



Full-Spectrum Security


Abacus Private Cloud is complete with robust security and compliance policies, including two-factor authentication, five tiers of physical, network and data security, information handling and data privacy protocols in accordance with NIST standards, and geographically redundant, SSAE-16 and SOC-1, 2, and -3 compliant data centers.

[Learn More](#)



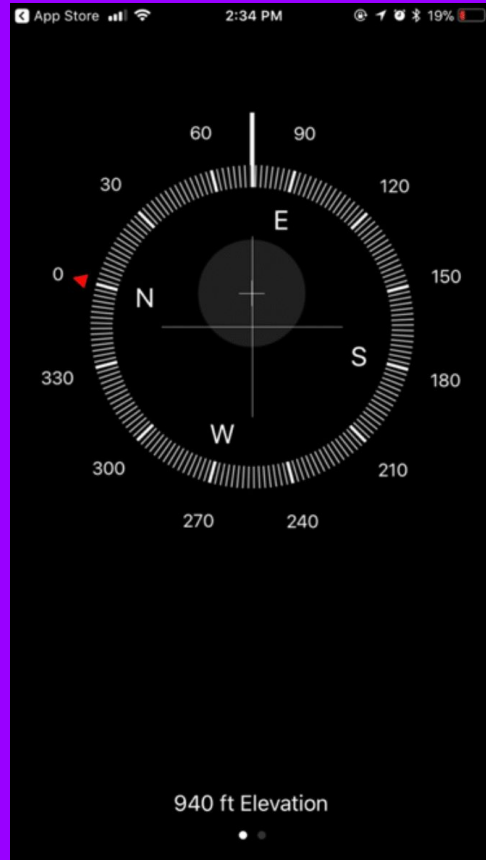
Zero Capital Investment

Private Cloud environments reduce up-front capital expenses such as server hardware and software, backup hardware and software, network infrastructure and installation fees. Leverage your operating expenses budget while speeding time to deployment with Abacus Private Cloud virtualization technology.



Complete Ownership of Data

Unlike other Public Cloud storage and SaaS providers that may keep you from accessing your own data, with Abacus Private Cloud you own your data. Upon termination of any business relationship, you will always have access to your irreplaceable case and client data.





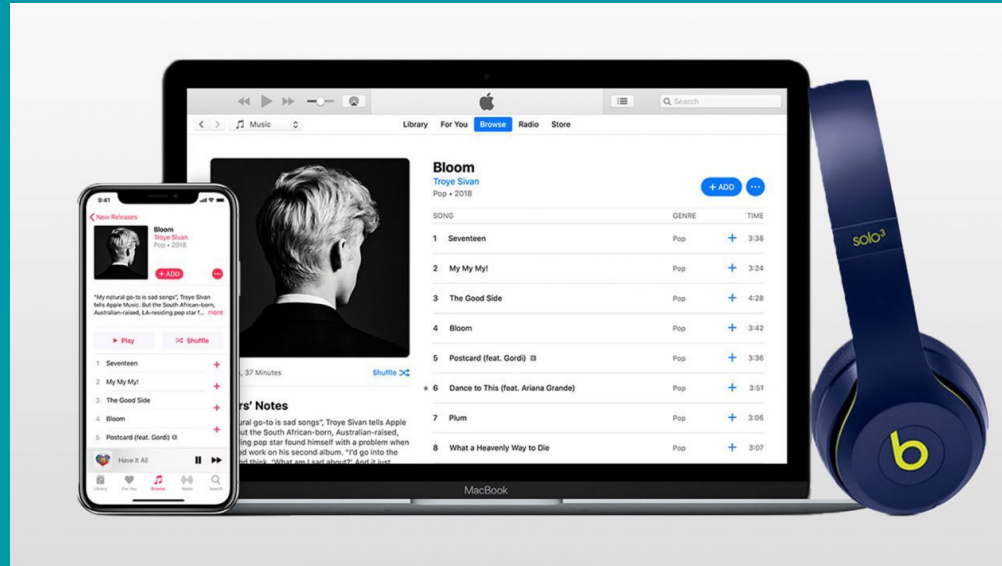
**Let the user be
free and stay in
control.**

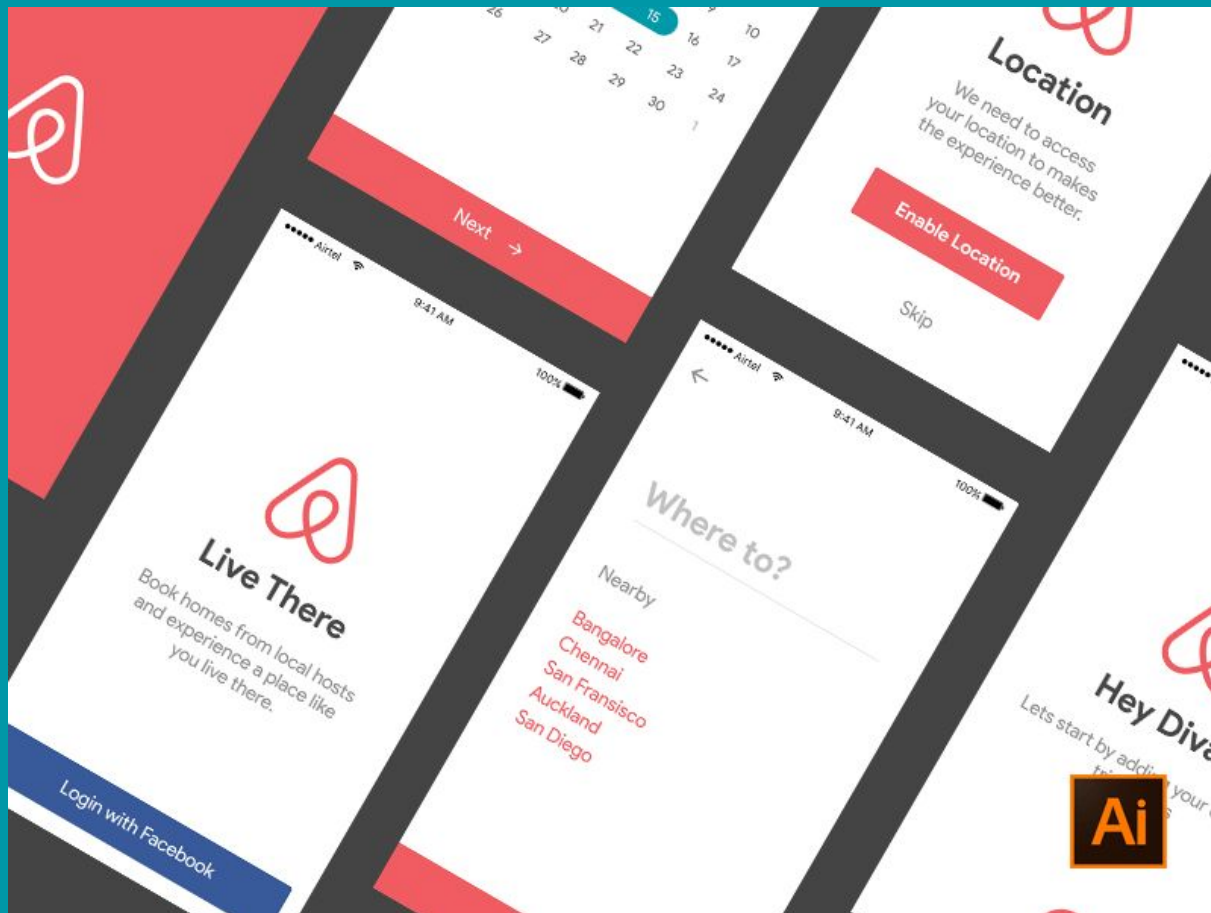
Users commit mistake, support'em and let them to undo and redo.



Consistency and standards

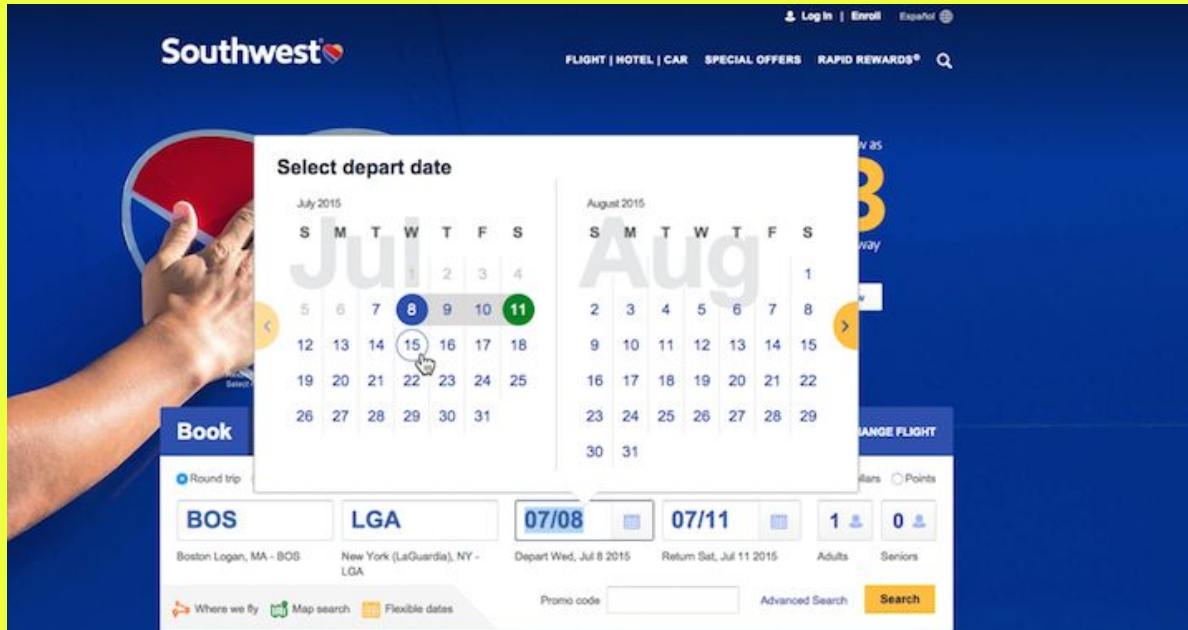
A consistent process through the whole platform reduce cognitive load on users.







Error prevention

A system carefully designed from beginning is better (and easier) than managing errors.




 [Your Amazon.com](#) [Today's Deals](#) [Gift Cards](#) [Sell](#) [Help](#)



[Shop by Department](#)

All etyl



etymotic in All Departments

etymotic in Electronics

etymotic in Health & Personal Care

etymotic in Industrial & Scientific

etymotic in Tools & Home Improvement

etymotic research

etymotic hf5

etymotic earplugs

etymotic hf3

etymotic en4

AVAILABLE UNLOCKED

fire

PHONE

~~\$449~~ \$189

Limited-time offer



This weekend



Mike F

Snooze until...



Tomorrow

Wed 08:00

Next week

Mon 08:00

Someday



Pick date & time



Pick place



Reply



2

Profile

* NAME

* MOBILE NUMBER



* LANGUAGE



**Recognition is
always better
than recall**

Reduce the user's memory load by showing all the options when needed. (Instead of relying on the user learning processes).

Your Recently Viewed Items and Featured Recommendations

You
viewed



View or edit
your browsing
history



RECENT SEARCHES:

city of sunnyvale furniture pick

up

freecycle

error bars excel 2013

San Jose Improv 62 S. Second

St.San Jose, ...

measuring usability

See all

Clear all

Turn off

FREQUENT SEARCHES:

freecycle

georgetown university

filezilla

icloud

acm digital



Share



Info



Born 194 years ago

Jodi Arias

Lana Del Rey

Conchita Wurst

Xbox One

Lesnar's plea

Lakers rumors

Plane crash



**Flexibility and
efficiency of use**

**Keep the product noob friendly and
empower advanced users through
accelerators.**



Edit > Paste

$$\text{Figure 8} + V$$

Aesthetic and minimalism

Displays should not contain information which is irrelevant or rarely needed.

Every extra unit of information competes with the relevant units and diminishes their relative visibility.

**Help to recognize
and recover from
errors**

It's always better to let the user know what's going on, instead of using codes.

Playback Error



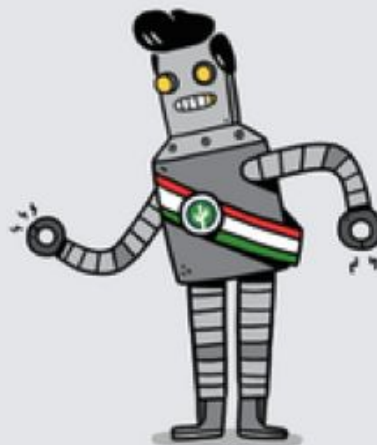
An error occurred trying to play "Dancer in the Dark".

Error code: s3014 (Media)

RETRY



404
ERROR
EN EL
INFRAESTROKCTOR



No podemos encontrar la página que estás buscando.
Prueba volviendo al [home](#).

**Provide easy to
read
documentation**

If needed, the documentation you provide for the user, should be easy to navigate and understand.