



ANDREW SMITH

ABOUT ME

I am a professional tour guide with over 5 years of experience having visited multiple worldwide important monuments. I am currently working for an international company offering private trips to widely known sites across different countries.

END GOALS

- I aspire to deliver exceptional services to tourists helping them dive into different cultures.
- the goal is to offer budget-friendly trips to either a single country or as a multi countries experience.

USER ENVIRONMENT

Location: Company/home
Devices: Laptop/pc

WORK EXPERIENCE

Oct 2016 - present

Tour guide

- Developed creative tour programs to delight the clients and exceed their expectations.
- Explained the natural and cultural history of the ancient world.

FRUSTRATIONS & CONCERNS

- trips can be a long journey.
- it can be uncomfortable for children.
- these trips require an experienced and reliable tour guide to lead the group which is difficult to find.

SCENARIO

Andrew is currently working as a professional tour guide, responsible to guide tourists to historic cities. Moreover, he discusses more information about the names of the capital in the ancient world, what is the difference between the countries in terms of the populations and civilizations.