

2015.October.02  
P.A.M.M Rathnasekara  
Jayasiri Niwasa,Kadhangoda,Kuruwita

Dear Sir /

Welcome NDB Bank Online

We are delighted to welcome you to a World of convenience with our World Class Internet Banking service, NDB Bank  
Your User ID for this service (user ID)

In order to maintain the security of the service, we request you to call at your branch personally to collect your password. When you log-in for the first time, you will be requested to change your existing login/transaction passwords. The single password generated by the bank will initially be accepted as both login and transaction password Remember password is case-sensitive and may consist of alphabetic, numerical and non-alphanumeric characters, so you would need exactly as shown. Your new passwords should be at least 8 characters in length.

On every occasion you login, the system checks the 'User ID' and 'password' . If an incorrect User ID or password is times consecutively, the system will lock the User ID, for security reasons. In case of a User ID lock, please inform the bank to re-activate same

If you need any assistance or clarifications, please call our 24 hour Call Centre on 2448888. Your feedback on our Internet service would also be welcome.

Please use our mailbox facility to communicate with the bank and request any changes to your personal details or other  
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Thank you for banking with NDB Bank.



Yours faithfully,  
Ganga Wanigaratne  
Head - Branch/Cards Operations & Customer Service