

# TV GUIDE: USAGE AND TROUBLESHOOTING

## IDENTIFICATION OF MAIN EQUIPMENT

### Samsung Television

Used to display multimedia content such as built-in applications like Netflix, Disney+, and YouTube, as well as connected devices through its HDMI inputs.

### Taïga Télécom Set-Top Box

Device used to receive and display cable TV channels. The set-top box is essential for changing channels and navigating through the programming guide. It is connected to one of the HDMI inputs on the Samsung TV.

### Samsung TV Remote Control

Used to control the functions of the Samsung TV, including volume, HDMI inputs, and accessing built-in applications like Netflix, Disney+, and YouTube. This remote allows you to select the set-top box for viewing available content but does not allow for channel navigation or selection.

### Taïga Télécom Set-Top Box Remote Control

Used exclusively to interact with the set-top box, particularly for changing TV channels, accessing the program guide, and navigating through the specific options of the TV service.

## INSTRUCTIONS FOR VIEWING TV CHANNELS

1. Group the two remotes present in the loft.
2. Check that the set-top box is in service. It displays the time when operational.
3. Ensure the set-top box is easily visible to users in front of the TV.
4. Make sure the time displayed on the set-top box faces forward from the TV.
5. Turn on the TV using either of the two remotes.
6. Press the button represented by the home icon on the Samsung TV remote to open the TV's functionality menu at the bottom of the screen.
7. Using the central button on the Samsung TV remote, select "Source" from the menu displayed in step 5.
8. Select the source labeled "TAIGA TELECOM - TO BE CONFIRMED" using the Samsung TV remote.
9. Point the Taïga Telecom set-top box remote towards the Taïga Telecom set-top box and use its buttons to change channels or access the guide.



#### NOTE:

**IF THE SAMSUNG TV DISPLAYS THE "WELCOME" MENU AFTER FOLLOWING THESE INSTRUCTIONS, PLEASE REFER TO OUR ADVICE BELOW.**

## INSTRUCTIONS IN CASE THE "WELCOME" IMAGE APPEARS ON THE TV:

We invite you to follow the instructions below if the "WELCOME" menu appears on the screen of the Samsung TV:

1. Unplug the Taïga Telecom set-top box from the electrical outlet.
2. Plug the Taïga Telecom set-top box back into the electrical outlet.
3. Quickly enter the Wi-Fi login information for the loft where you are staying in the required fields (within 1 minute). This information is available ON THE WELCOME MESSAGE AT THE ENTRANCE OF THE LOFT.
4. The Taïga Telecom set-top box will display a menu where the TV option is available.
5. Select TV using the Taïga Telecom set-top box remote.
6. Point the Taïga Telecom set-top box remote towards the Taïga Telecom set-top box and use its buttons to change channels or access the guide.

## TIPS FOR OPTIMIZING SIGNAL BETWEEN THE SET-TOP BOX AND ITS REMOTE

We recommend always pointing the Taïga Telecom set-top box remote directly at its device to optimize use and ensure better signal reception.

## TIPS FOR ADJUSTING THE TV VOLUME

Two settings can be adjusted for the TV volume. Here are our recommendations for simple and optimal management:

- Taïga Telecom Set-Top Box Volume: Set to 100% using the Taïga Telecom set-top box remote.
- Samsung TV Volume: Adjust according to your preferences using the Samsung TV remote.