**Helpii.se**

**Introduction :**  The Helpii.se is a search platform where people can find **Services** by **Location**.

For example 1 :

WHAT = Plumber

WHERE = Bern

For Example 2 :

WHAT = Electrician

WHERE = Basel

The system has 2 types of users.

1. **Service provider**  
   -- Service provider can create his/her account with what type of service offering by him/her  
   -- For example : Electrician, Carpenter,Plumber,Car Washing, Car service, Mechanic etc..
2. **Customer  
   --** Customer can also have it’s own account where he can communicate with Service provider in Chat functionality.

System has option to choose what type of account would you like to create ? (1) As a service provider OR (2) Customer ?

**Registration Field and Role For Service Provider** :

* First name
* Last name
* Email
* Password
* Re-Enter Password
* Contact Number
* Alternate contact number
* Select your Skills (Here there are many option will be there to select. Of course it will be a multi selection. So USER1 has skills of Plumber as well as Electrician also. So he can select both from the option
* Description about self
* Upload Profile Picture
* PRICE (there will be an option for service provider to set the price with 2 option, (1) Minimum charge (2) Per hour/full day charge)
* Service provider can select to display per hour charge or full day charge.
* Service provider has own DASHBOARD where he/she can see
  + How many new request I got
  + How many new message I got
  + How many Reviews I have
  + Can see his/her rating
  + Sorting on dashboard to sort out the Ascending/Descending
  + Search by name or skills (For example if one service provider has 2 skills then he can filter the record by skills selection
  + Allow / Block for chat
  + Allow to enter the tag
* Terms and condition
* Service provider can Edit his/her profile
* DASHBOAD With how many users use services till date. And all the basic functionality like sorting,searching, pagination,allow user for chat,block etc.
* IMPORTANT : Service provider cannot be delete his/her rating reviews.

**Registration Field and Role For Customer/End User** :

* First name
* Last name
* Email
* Password
* Re-Enter Password
* Contact Number
* What type of service you are looking for / Interested in what type of service ?
* Terms and condition
* User has own dashboard where he/she can see the list of service provider who contacted/provide a service earlier
* Dashboard has chat functionality where user can click and get the list of service provider who talked for the services in past,

**Home Page** :

Home page as a landing page where it contains two fields and it will work ajax based.

1. What (2) Where

**Login Page** :

There are login page with some information on the left and right side panel contains the log in form.

There will be a field like :  
(1) Email Address (2) Password  
  
Of course the 1 login is for all user, The system will identify by user role. For example, during registration time, what he selected. As service provider or end user.

**After Login** :

* User will get the listing,
* Of course there are mixed of skills provider will be display
* User can Search for what type of service he / she wanted to search
* Based on search the result will be display
* The result having a list of service provider based on TAG, Service , Location, Rating
* User have option to be filter with rating & price as well
* When user will select any one service provider and click on it, then go to the detail page of that service provider.
* On the left side, the profile will be display within rate,rating,description, services etc.. and on right hand side, the Recommended service provider will be display.
* Hire for the service/invite for the service
* Once service provider can finish the job then user can write a **REVIEW & RATING** with facebook over the profile
* NOTE : We are finding the facebook review system.. But if it’s not work then we will go with our local system that means user can login for the rating and review, give feedback to the service provider and submit.
* The custom / local rating review system has 2 things only.
  + Rating with star icon
  + Text Area, Where customer can type the review.

**Chat Functionality** :

* User can find the service provider based on services and location
* He got the result
* Choose any one
* Click on it
* The profile will be open
* There will be a button with message / Chat Icon
* User will click on it and redirected over the chat box/chat window/chat page
* User can message to service provider & chat with him/her
* Of course there will be a BELL icon to indicates as new message at top

**PLATFORM :** We will go through the LaraVel & Vue.JS & For design we will use Bootstrap.