Kevin Atkinson

[wasabikev@gmail.com](mailto:wasabikev@gmail.com) | Shoreline Washington 98155 | 206.403.0006 | [linkedin.com/in/atkinsonkevin](https://www.linkedin.com/in/atkinsonkevin)

**SUMMARY OF QUALIFICATIONS**

Technology Leadership | Strategic Planning | Business Operations | Enterprise Solutions

Experienced Director of Technology & Operations with an MBA in IT Management, I’m seeking to blend my strategic technology leadership with my passion for generative AI by aligning technology with business goals to transform operational solutions. By building my own API wrapper, I've established a foundation for my ongoing exploration into AI orchestration, underscoring my ambition to build bespoke systems.

Known for a proactive work ethic and a customer-centric approach, I'm excited to leverage my expertise with enterprise systems and guiding new business solutions in the era of generative AI. My experience with business operations, strategic use of technology, and information security positions me uniquely for forward-thinking organizations that value impactful technology integration in high-stakes environments.

**INDEPENDENT PROJECT**

**Generative AI API Wrapper** [**https://github.com/wasabikev/AI-UI**](https://github.com/wasabikev/AI-UI)

**Independent Project** (July 2023 – present)

* Spearheaded the development of a web-based conversational interface that facilitates interactions with LLM APIs, aimed at creating a bootstrap tool for building AI experiences.
* Implemented layered system prompt management UX, enabling a variety of AI-assisted dialogues and establishing a framework for rapid prototyping and orchestration.
* Implemented project hosting on DigitalOcean, establishing a solid foundation for continuous development and seamless deployment of new features.

**SKILLS**

Strategic Planning, Business Operations, Project Management, Cross-functional Team Leadership, Proactive Problem Solving, Business Process Improvement, Systems Design, Workflow Analysis, Python (Flask), JavaScript, HTML, CSS, UI/UX design and development, LLM APIs, PostgreSQL, SQL, Generative AI, Solutions Architecture, Technology Management, Information Systems, Security, Systems Administration, Network Administration, Telecommunications, Vendor Management, Server Administration, Project Management, Website Development, Network Architecture, Operations Management, Systems Analysis, Change Management, Windows, Leadership, Technology Implementation, AI Integration, Data Architecture and Management, MS Office 365, MS Teams, Version Control/GitHub, Business Model Development, Enterprise Solution Design

**PROFESSIONAL EXPERIENCE**

**Hagen, Kurth, Perman & Co., P.S.**, Seattle, Washington

**Director of Technology and Operations** (7/2014 – Present)

Spearheaded the transformation of technology and business operations of a public accounting firm, ensuring system availability, enhancing information security, and improving client experiences. Developed and implemented multi-year strategic plans, leading to operational resilience and flexible work arrangements.

* Consistently mentioned on employee surveys as a positive, supportive problem solver.
* Led strategic planning and business development of new Client Accounting Services department. The new line of service has grown to $100,000 of recurring revenue and set to easily scale further.
* Developed metrics and KPIs for owner compensation analysis, succession planning, and operations.
* Orchestrated migration to a hybrid remote-first operation, enabling nationwide talent acquisition.
* Provided strategic initiative leadership and collaborative support wherever needed for the firm.

**Hagen, Kurth, Perman & Co., P.S.** (continued)

**Director of Information Technology** (10/2011 – 6/2014)

Orchestrated enterprise technology management and application support for a team of 40, driving company-wide projects in web marketing, business analysis, succession planning, and metrics communications.

* Led the implementation and customization of a SQL-based ERP solution, improving business metric capture around referral sources, client profitability by segment, and staff resource allocation.
* Pioneered the migration from a physical network infrastructure to a VM-based architecture with cloud-based redundancy, bolstering disaster recovery capabilities.
* Conceived and executed a tracking system that unified applications and databases, enhancing data analysis capabilities and paving the way for a new workflow management system.

**Senior Network Administrator** (9/2006 – 10/2011)

* Led helpdesk operations, provided robust network support, and drove key IT projects to successful completion.
* Built a technology operations budget and improved tracking to provide insight into IT costs while facilitating comparative metrics analysis

**The Art Institute of Seattle**, Seattle, Washington

**Assistant Director of Technology** (7/2005 – 9/2006) **|** **Technology Services Supervisor** (6/2003 – 7/2005)

* Principal technologist for the college. Managed a comprehensive $700,000 annual capital budget.
* Successfully led a diverse team of up to 35 people to support technology operations for the college.

**EDUCATION**

**Western Governors University (WGU) Washington**

**Master of Business Administration (MBA), Information Technology Management**

**The Evergreen State College Art Institute of Seattle**

**Bachelor of Science (BS), Computer Science Associate of Arts, 3D Animation**

**COMMUNITY**

**North City Neighborhood Association – Community Volunteer and Treasurer**, since 2018