

# Abdul Wasay

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## EDUCATION

### Bachelor of Commerce in Information Technology

BCOM ITEC

Toronto, Ontario

Expected Graduation, May 2025

- **Concentrations:** Business System Analyst, Quality Assurance
- **Related Coursework:** Python, Object-Oriented Programming, ERP Systems, Electronic Commerce Systems, Management Information Systems, Power BI, Statistics & Applications

## EXPERIENCE

### Locomobi World Inc.

Toronto, Ontario

Software/Hardware Quality Assurance Intern

July 2023 – Current

- Implemented Agile Methodology and Scrum practices to meticulously document and maintain detailed records of test cases, test scenarios, test results, and any encountered issues throughout the testing process.
- Formulated comprehensive testing plans to evaluate new firmware, software, websites, and hardware modules.
- Utilized TestFlight for app updates and testing, contributing to a 10% increase in the speed of app deployment. Leveraged JIRA for issue tracking and reporting, fostering seamless collaboration with fellow software developers.
- Performed manual testing for parking meters, ticket dispensers, and parking stations achieving a 15% enhancement in the accuracy of ticket, payment, and related data processing.
- Captured log data and performed regression testing of parking meters and dispensers to ensure proper functioning.
- Utilize a cloud management portal, called Worldstream, to verify information completeness from various parking sites, including LPNs, violation codes, and payment details, resulting in a 10% improvement in data accuracy.

### 21GFox Technologies

Mississauga, Toronto, Ontario

Quality Assurance Intern

Jan 2023 – July 2023

- Applied Agile Methodology to conduct comprehensive testing of applications and websites, resulting in a 10% efficiency improvement achieved through the identification and resolution of issues to ensure optimal functionality.
- Designed, documented, and executed test scenarios to identify software bugs for applications and websites, resulting in 15% improvement in applications and websites' efficiency.
- Tested applications on different operating systems, specifically on Apple and Android, and collaborated with developers to guarantee proper functioning.
- Lead and performed meetings with clients to showcase application and website status and development.
- Performed cross-platform testing to ensure applications and websites are synonymous with each other and utilized JIRA to report and track bugs and issues.

### On Point Financial Tutors

Mississauga, Toronto, Ontario

Social Media Manager and Analyst

Aug 2022 – Dec 2022

- Managed social media channels which lead to a 10% increase in customer engagement on their platforms.
- Created and implemented impactful strategies to increase company brand awareness and engagement.
- Drove brand awareness by 15% by developing 4 online marketing campaigns and cultivated strong corporate image and identity with clear branding.
- Analyzed and reported social media and online marketing campaign results to implement new social media strategies.

## CERTIFICATES

### Programming With Mosh

The Complete Python Mastery

- Covered topics such as Primitive Types, Control Flow, Functions, Data Structures, Classes, Modules, Python Standard Library, Python Package Index, Popular Python Packages, Web Applications, and Machine Learning with Python.

### Coursera

Google IT Support

- Covered topics such as Powershell, Linux File Systems, Command-Line Interface, Troubleshooting, DNS, Network Models, Directory Service, Lightweight Directory Access Protocol (LDAP), Backup

## SKILLS

**Programming Skills and Tools:** Python, HTML/CSS, IntelliJ, PyCharm, Visual Studio Code (VSC), JIRA, PowerBI, Microsoft Office Suite (Excel/Access/Word/PowerPoint), SAP

**Soft Skills:** Excellent Organizational Skills, Problem-Solving Skills, Detailed-Oriented, Interpersonal Skills, Strong Work Ethic