

Waseem Zahr Aljumah

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Objective:

A highly motivated Computer Science graduate with practical experience in IT support and Technical Support. I am passionate about business and systems analysis and front-end development. I am seeking an opportunity to leverage my problem-solving skills, technical expertise, and user-centric approach to support organizational goals and deliver effective digital solutions.

Education:

Bachelor's Degree in Computer Science

May 2025

Taibah University

Experience:

IT Intern – Coop Training

June 2024 – August 2024

Anwar Al Madinah Movenpick Hotel

- Maintained and monitored network infrastructure (Access Points & switches)
- Supported hotel operations using Opera PMS
- Performed hardware maintenance for laptops and desktop systems
- Provided technical support and troubleshooting for hotel staff

Projects:

Graduation Project: AutoPartSA – An E-Platform for Car Spare Parts & Maintenance Services

An e-platform that connects users with certified car agencies and spare parts providers, enabling easy online purchase of parts and direct booking of maintenance appointments. The platform improves the post-sale experience by simplifying access to car-related services.

Courses and Certifications:

- **AI Track | IBM:** 2025
 - AI Agents, LLMs, Chatbots, TTS, Data Summaries with Granite, Generative AI Tools | IBM.
- **Introduction to Packet Tracer | Cisco.** 2024
- **Cybersecurity Track | FutureX:** 2023
 - EHE, Network Security, Penetration Testing, Incident Response and Forensics | Coursera.

Skills:

Technical:

- **Programming Languages:** Java, Python
- **Front-End:** HTML, CSS, JS
- **Database:** MySQL
- **Core Competencies:** Web Development, IT Support, Problem-Solving, Network Fundamentals & Troubleshooting
- **Tools & Systems:** Microsoft Office, Opera PMS, Cisco Packet Tracer, Git/GitHub
- Laptop & desktop hardware maintenance
- Business & System Analysis

Personal:

- Team Collaboration
- Effective Problem Solving
- Fast Learner and Adaptable to New Systems
- Strong Communication
- Commitment and Accuracy in Task Execution

Languages:

- Arabic – Native.
- English – Intermediate.