

Waseem Zahr Aljumah

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Objective:

Highly motivated Computer Science graduate with practical experience in IT support, business and system analysis, and front-end development. Looking for an opportunity to leverage problem-solving abilities, technical expertise, and a user-centered approach to support organizational objectives and enhance scalable digital solutions

Education:

Bachelor's Degree in Computer Science

May 2025

Taibah University

Experience:

IT Intern – Coop Training

June 2024 – August 2024

Anwar Al Madinah Movenpick Hotel

- Inspected and maintained Access Points and network switches to ensure internal network stability
- Worked with the Opera Property Management System (PMS) for hotel operations
- Performed maintenance and repairs on laptops and desktop workstations
- Monitored hardware status to ensure daily operational readiness
- Provided technical support and troubleshooting for staff across departments.

Projects:

Graduation Project: AutoPartSA – An E-Platform for Car Spare Parts & Maintenance Services

An e-platform that connects users with certified car agencies and spare parts providers, enabling easy online purchase of parts and direct booking of maintenance appointments. The platform improves the post-sale experience by simplifying access to car-related services.

Courses and Certifications:

- **AI Track** | IBM: 2025
 - AI Agents, LLMs, Chatbots, TTS, Data Summaries with Granite, Generative AI Tools | IBM.
- **Introduction to Packet Tracer** | Cisco. 2024
- **Cybersecurity Track** | FutureX: 2023
 - EHE, Network Security, Penetration Testing, Incident Response and Forensics | Coursera.

Skills:

Technical:

- **Programming Languages:** Java
- **Front-End:** HTML, CSS
- **Core Competencies:** Web Development, IT Support, Problem-Solving, Network Fundamentals & Troubleshooting
- Business & System Analysis
- **Tools & Systems:** Microsoft Office, Opera PMS
- Laptop & desktop hardware maintenance

Personal:

- Team Collaboration
- Effective Problem Solving
- Fast Learner and Adaptable to New Systems
- Strong Communication
- Commitment and Accuracy in Task Execution

Languages:

- Arabic – Native.
- English – Intermediate.