Polly Su

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Objective

Complete the UCR Extension program for Full Stack Web Development and work in a fast paced environment demanding strong organizational, technical, and great interpersonal skills.

Experience

Renova Energy Corp

2015 - present

- Experience as HOA Specialist coordinated applications with Home Owner Associations for Approvals
- Understanding of the Net Energy Metering Agreements with Utilities and completed and submitted projects for Approval
- Schedule and arrange Projects for installations between 13 crews
- Help set up and maintain our CRM system (Oracle NetSuite) including new Workflows, Extensions, and streamlining new work procedures
- Create new Searches and Reports for pipeline and revenue planning
- Set up and implement new record and form types
- Complete testing before projects go live from Sandbox to Production
- Case management for issues reported to IT

Education

UCR Extension 2020 - current

Web Development Bootcamp

Skills and Qualifications Summary

CRM Administrator Efficient and Productive Self Motivated Customer Service & Relations Independent Worker Accurate Typing 85 words/minute Fast Learner Organized Computer Operations Detail Oriented Multi-tasking

Problem Solving