Network Management

Policy Statement

The networks of Jubilee Life Insurance should be managed in a way that only the concerned individuals who have a job related need should be able to access a particular network. Firewalls, IDS/IPS and related equipment should be used to protect the network from the intruders and malicious users.

Objective

This Policy is aimed at ensuring smooth and controlled operations of all JLI networks by stating network management guidelines.

Prerequisite

This procedure should be read in conjunction with:

- Information Security Policies, including:
- Communications Security

Responsibility

- Group Head Digital, Technology and Strategic Planning
- Network Administrator

Procedure

Step	Description	Responsibility
Network Documentation		
1.	High level network diagram showing main network domains and connections	Network Administrator
Logging & Monitoring		
1.	Logs of VPN, firewalls, IPS/IDS and Network Monitoring Systems, where applicable, shall be retained at a minimum for one year.	Network Administrator
2.	Logs shall be reviewed periodically for any suspicious activities.	Network Administrator
3.	Network devices & mediums/links shall be monitored real time through available tools to ensure the network connectivity across JLI.	Network Administrator
4. <i>(</i>	Down time of any sort should be approved, recorded and periodically reviewed to identify recurring problems and highlighted solutions.	Network Administrator