

Educational Experience

Firefighter Recruit Academy 155 - TEEEX - Texas A&M. College Station, TX Jan '18 – Mar 18'

- 92% Average - NFPA Firefighter 1 and Firefighter 2, HAZMAT Awareness and Operations
- Paramilitary training environment, Building Construction, use of Fire Fighter tools daily

Advanced Diploma – Business Administration (Marketing Major) - George Brown College Sept '12 – Dec '15

Firefighter Certifications

- OFAI Stage One, Two & Three
- Pro-Board Certified
- NFPA 1001, Standard for Firefighter
- NFPA 472, Hazmat Awareness & Operations
- IAFF Fire Ground Survival Awareness Training
- Emergency Vehicle Driver Training
- WHIMIS Certified
- Working At Heights Certified
- 92% Average at TEEEX
- SCBA & PPE Training – 1:50 Test time
- IMS 100 - Introduction to Incident Management System

Medical Certifications

- Canadian Red Cross Emergency Medical Responder
- St. John's Ambulance First Aid CPR C + AED
- Previous Certifications in Bronze Star and Cross Lifesaving

Additional Certifications

- EM 131 - Accessible Customer Service for Emergency Responders
- Water Damage Standards (Pinchin Engineering Ltd)
- D License with Z Air Brake Endorsement
- Reading Smoke Damage (Pinchin Engineering Ltd.)

Fluency

- Portuguese (Read & Write – Fluent Speaking)
- Spanish (Read & Write – Fluent Speaking)
- Italian (Understand – Minor Speaking)
- French (Read & Minor Speaking)

Volunteer Experience

- **Hospital for Sick Children (SickKids)** – Trauma & Neurology Unit
- **Habitat for Humanity** (Restore Helper & Build Site Worker)
- **Habitat for Humanity** – (Ghana, Africa 2008)
Built 4 homes for families in need of housing. Also donated hundreds of Math, English and Geography texts book

Work Experience

Crawford & Company, Property Adjuster

Sept '17 – Present

- Assess claims from fire and storm damage to homeowners nationwide
- Communicate with homeowners, engineers, and contractors daily regarding building construction

MGB Claim Consultant, General Field Adjuster

Sept '16 – Oct 17'

- Engage in discussions with distraught business owners who have lost all they have owned, and attempt to the best of my ability, to bring them back to their position prior to the loss.
- Left due to promotion, with more exposure to residential structures instead of commercial structures

Munich Re (Temple Insurance Division), Claims Assistant

Nov '15 – Sept '16

- First responder for claims of all sizes (Property, Liability, and Crime).
- Daily communication with lawyers and Adjusters.
- Left due to promotion

Markel International, Technical Assistant

May '14 – Aug 15'

- Assisted in paperless projects, converting multimillion dollar files into simple computerized documents.
- Directly worked for the National Marketing Manager, as well as the National Property manager in all technical demands.

Footlocker, Sales Associate

Nov '13 – May 15'

- Knowledge of sporting equipment as well as physiology due to various body styles assisted

VisionScape, Landscaper/Hardscaper

Jun '14 – Sept 14'

- As a Team, responsible for removing poisonous plants from multimillion dollar home yards
- Installing 400lb natural stone steps, interlocking pool and drive ways
- Vast knowledge of tools as well as heavy machinery

LIDS/New Era Group, Sales Associate

Jan '11 – Jul 13'

- Knowledge of over 150 sporting teams including professional and minor leagues