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| **Emilio Grande, P. Eng.** | H: (416) 762-8615  C: (647) 466-7322  [grande\_emilio@yahoo.ca](mailto:grande_emilio@yahoo.ca)  Skype: emilio.grande |
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| **Summary of Experience** | |
| * 3+ years as a Software QA Manager * 10+ years as a Software QA Engineer * 5+ years as a Software and Hardware manual QA Tester * 3+ years as a Field Service Technician * 2+ years as an Electrical Consultant Engineer | |

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| **Skills** |
| |  |  | | --- | --- | | Software QA Managing | On Time and on budget project-products delivery; Outsource teams; Resources with stakeholders’ interests. Strong communication, interpersonal and leadership skills. Analytical skills in developing testing process and software development process. | | Software QA Engineer | Analytical skills in developing testing process and software development process | | Reporting/Documentation | Progress reporting, statistical reporting, analytical reporting on various levels – stakeholders, managers, developers and QA. Creation of User Stories, Test Plans, Test Cases, Test Results reports, work flow definition and process definition documentation. Web reporting solutions – web reports, hands-free email generation. | | Programming Languages | VB, ASP.NET, Batch files, VBScript, JScript and WInTask; HTML, CSS, Selenium, Java, SQL, C programming Language under Unix and MS-DOS, UNIX, Fortran, Pascal, Turin, PDP-11 Assembly, 68000 Assembly | | Software Apps | Microsoft Office (Word/Excel/PowerPoint), Microsoft Visual Studio, Rational Functional Tester, Eclipse, WinTask, JIRA Atlassian and add-ons like Zypher and Confluence, Test Director, Axosoft OnTime PeopleSoft, SVN, GIT | | Databases | SQL Server 2005, Oracle, Microsoft Access, MySQL | | Operating Systems | Apple iOS (iPad/iPod/workstation), Windows, Linux and Cloud, IIS | | Testing | Drivers, Websites, and Applications (web and device). Platforms include browser dependent products, on desktops, mobile and kiosk platforms. TDD, BDD, Agile. | | Electrical Design | Lighting, Power and Emergency systems on CAD. Retrofitting. | |

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| **Work Experience** |
| |  |  | | --- | --- | | **Financial Software QA Tester** | | | *2016Dec–2017May* | QA Consultants assigned to Canadian Tire Corporation’s Financial and Supply Management System, Toronto, Ontario | |  | | | * Test Peoplesoft software version upgrade for Canadian Tire Corporations’ Financial and Supply Management division * Create BDD Feature List File documents for QA testing automation | |  |  |  | | --- | --- | | **Platform Services Development QA Delivery Manager** | | | *2016Mar–2016Nov* | QA Consultants assigned to Quickplay-AT&T, Toronto, Ontario | |  | | | * Directly interact, communicate and work with 15 Technical QA on the Platform Development Services team to deliver an on-line web streaming service. Blackout manual testing. E2E system testing. * Tasks included daily scrums, defect triage meetings, testing requirement gathering and code reviews, and monitor end-to-end integration testing and results * Documentation creation: Test Plans, Test Cases, Test Matrices, Definition documents, Progress Tracking, and Daily reports | |  |  |  |  | | --- | --- | --- | | **Software QA Engineer** | | | | *2006May–2016Feb* | Aareas Interactive, Toronto, Ontario |  | |  | | | | * Software Release Builds and Outsource Manager:   + Manage software QA testing and final assurances of new feature enhancements and defect fixes by communicating and coordinating efforts among People, Technology and Software to deliver customer software releases bi-weekly on different platforms - desktop, mobile and kiosk   + Lead a QA team of 3 people in Dhaka, Bangladesh * Software QA Engineer:   + Manual and automated testing - test design, mappings, analysis, and implementation – STLC – 24/7 Salescentre CRM application for Construction Developer Clients, and Condonow.com website for on-line home purchasing | | |  |  |  |  | | --- | --- | --- | | **Automation QA Software Developer and QA Tester** | | | | *1993-2005* | ATI Technologies, Markham, Ontario |  | |  | | | | * Designed, built and maintained two internal websites, including setting up servers:   + Test Infrastructure Development Team - developed using ASP.NET and ORACLE database * Developed applications to generate and send out email reports:   + Triaged test case run results to developers or others   + Weekly summary to managers   + Repair reminders to developers   + Hanged computers or other system problems * Set up and maintained a TV Broadcasting Transmission for internal testing   + European PAL, Japanese and North American NTSC Transmission * Software driver testing * Hardware testing: BOIS testing and ATI Video Graphic card testing | | |  |  |  |  | | --- | --- | --- | | **Electrical Engineering Consultant** |  | | | *1991Jul-1992Feb* | Megan Ltd., Consulting Engineers, Richmond Hill, Ontario |  | | *1990Sep-1991Feb* | Mancini, Saldan Ltd., Consulting Engineers, Etobicoke, Ontario | | |  | | | | * AutoCAD drafting and drawing preparation of Electrical, Mechanical and Plumbing systems * Lighting System design, Power System design, and Energy management and retrofitting projects | | |  |  |  |  | | --- | --- | --- | | **Customer Engineer** | | | | *Summer of 1989 and Spring of 1990* | TeleRoute Communications Inc., Concord, Ontario |  | | *1987Sep-1988Dec* | Lanpar Technologies, Markham, Ontario |  | |  | | | | * Investigated and tested Customer Fax Call Diverter modems * Addressed and dealt with customer concerns – in-office customer call assistance and on-site * Serve customers in the field by trouble shooting and on-site repair * Issues included communication and computer hardware problems – terminals, printers, modems, and cables | | | |

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| **Education** |
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| |  |  |  | | --- | --- | --- | | **Other Technical Trainings / Certifications** | | | | Other Trainings | Ontario Building Code, Variable Speed Drives (Altivar 5), 3M FaxXchange 4040, Customer Satisfaction Skills,  Programmable Logical Controllers – PLC  POS (Point of Sales) Terminal Systems |  | |