

Section Introduction

What defines "good" or "bad"? Oftentimes, this is dependent on the norms of a society or culture, meaning morality and ethics can differ based on where a person was born. A "good" technology improves human experience overall, encouraging health and education as well as inspiring growth. In contrast a "bad" technology demotivates, misinforms, and misguides, negatively impacting a person's mental, spiritual, emotional, and physical well-being and growth. Technology often eases various aspects of our lives; however, as we move further into a future governed by automation and artificial intelligence (AI), we have the responsibility to use ethical and moral values to protect our society from unintended consequences of unconstrained technological advancements.

In this section, four competencies are covered across two modules. This section of the course contains Modules 11 and 12, as follows:

- Module 11: Ethics of IT Organizations
- Module 12: AI Ethics

[< Previous](#)

[Next >](#)