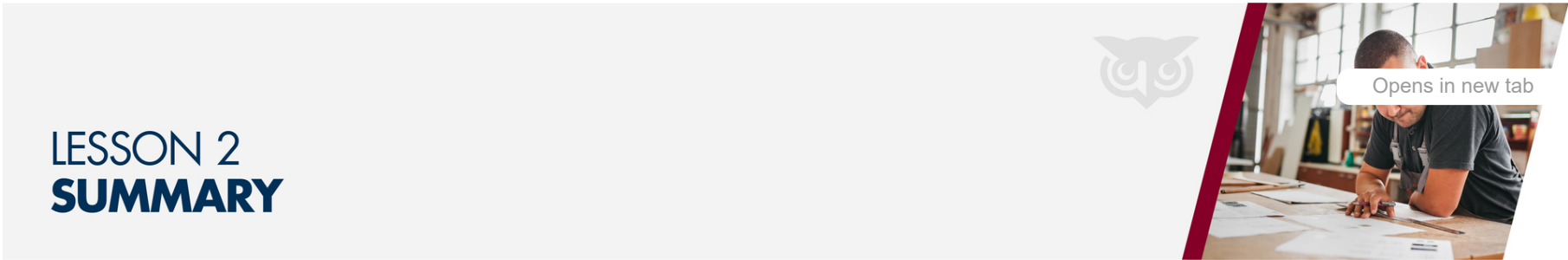


Introduction to Systems Thinking

Lesson 2: Summary



Lesson 2: Summary

Take a moment to think about what you learned in this lesson.

When applying systems thinking to a case study or a real-world situation:

- In a complex case study, one that might present multiple points of view, it is helpful to use something like the Four Steps Tool, which incorporates the Iceberg tool, the BOT diagram, and the systems archetypes to generate and then defend a solution to the central problem.

Next Step

There is no lesson quiz for this lesson. Instructions for completing section 3 are provided on the following page.

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