

Introduction to Systems Thinking

Lesson 1: Quiz

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0.0/5.0 points (ungraded)

Take this quiz to check your understanding of the concepts in this lesson. After submitting, select "Show Answer" to see the correct responses.

Question 1

What is a system, as Daniel Kim would define it?

- ☐ All the different animals on a farm
- ☐ Items stored in a pantry
- ☐ Offices in a financial services company
- ☐ A restaurant serving customers

Question 2

Which statement describes systems thinking?

- ☐ It is a way of disconnecting each part of a situation to examine it individually.
- ☐ It is a disciplined approach which understands situations both by examining its parts and the unified whole.
- ☐ It is a philosophy based on the flow of one event to another.
- ☐ It is a step-by-step set of instructions.

Question 3

What does David Peter Stroh mean by clarity as relates to a system?

- ☐ The ability to see a situation in black and white terms.
- ☐ The ability to see a situation accurately and completely.
- ☐ The ability to see a situation's flaws, like the flaws in a diamond.
- ☐ The ability to see a situation in all its facets, like a diamond.

Question 4

What describes a system and a systemic problem within it?

- ☐ A fleet of trucks that have sustained hail damage
- ☐ A country engaging in a democratic election
- ☐ A group of construction workers building a bridge
- ☐ A car with a dead battery

Question 5

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- ☐ The highways around a growing city becoming congested because of additional residents.
- ☐ Remodelers painting a home's exterior.
- ☐ Commuters being held up on the highway due to a three-car crash
- ☐ Rain falling on a children's playground, keeping them from playing

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Next Step

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