

## Introduction to Systems Thinking

# Lesson 2: Quiz

## Lesson 2: Quiz

0.0/2.0 points (ungraded)

Take this quiz to check your understanding of the concepts in this lesson. You may wish to refer to [A Pocket Guide for Using the Archetypes](#). After submitting, select "Show Answer" to see the correct responses.

### Question 1

Managers at JTK Inc. are required to coach and develop the skills of their direct reports. Each year, the managers are evaluated against an expectation that for each six supervised employees, the manager will identify two for promotion. Theoretically, this should mean that employees at JTK experience a high level of attention and help from their managers and that everyone's skills are being developed. In practice, however, the managers are so busy that not much real coaching occurs and each year, just before the evaluation period begins, a sudden flood of promotions come in for processing. Which archetype matches this system?

- ☐ Tragedy of the commons
- ☐ Fixes that fail
- ☐ Limits to success
- ☐ Drifting goals

### Question 2

A law practice wishes to file a class-action lawsuit against a large farm-equipment manufacturer that has, the lawyers believe, sold unsafe tractors. The practice begins to advertise for farmers who have been injured when using these tractors, wanting to include them in the lawsuit. Obviously, the number of farmers in the country is limited, and not all would have been injured. When the lawyers begin to run ads on radio and TV stations in rural areas, there is an initial surge of responses, but after a few weeks, the number of responses begins to dwindle. Which archetype matches this system?

- ☐ Shifting the burden/addiction
- ☐ Limits to success
- ☐ Tragedy of the commons
- ☐ Escalation

Submit

### Next Step

Now move on to the next lesson.

## Attributions and References

### Reference

Kim, D., & Lannon, C. (2018). *A pocket guide to using the archetypes*. The Systems Thinker.

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