User Experience Design

Learning Activity: Task Models and User Journeys



Read or review these chapters on Task Models and User Journeys:

- Chapter 12: Creating Task Models and User Journeys That Convey Real User Behavior
- Chapter 15: Designing Usable Information Architectures

Read: Chapter 12 and 15 from <u>Smashing UX Design: Foundations for Designing Online User Experiences</u>

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