

Lesson 4.5: Your Iceberg Diagram

Overview

Engage with the material on this page to develop your own iceberg diagram of "The Case of the Curtailed Supplies."

Iceberg Tool, Completed for Comparison

See if your ideas for the Iceberg Tool are similar to this version, completed by a systems thinking expert:

 [Iceberg Tool for Recycling Trouble Case Study](#) (PDF version)

A Happy Ending for The Case of Recycling Trouble (Lesson 2)

The manager called We Take It again to see if the owner had any other options to offer Resort del Sol. And in fact, the owner did. Since the six dispersed stations had experienced overuse resulting in an unattractive situation, We Take It suggested its We Take It Away program to Resort del Sol.

This service provided every resident with four small household-size bins: red for plastics, black for glass, silver for aluminum, and brown for cardboard. The bins stacked to take up only two square feet of floor space. A size most residents could easily keep in a garage or storage area. We Take It Away could be offered at a price that residents could afford with a subsidy from management.

Two months after implementing We Take It Away, the residents' board met with the manager to evaluate it. All agreed that the residents were complying and the weekly pickups by We Take It were working well. They agreed to continue the program, declaring it a success.

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