**Introduction to Systems Thinking** 

## Lesson 4.4: An Iceberg Diagram for The Case of **Community Cooperation**

## **Overview**

Read the second part of "The Case of Recycling Trouble" to represent its interconnections and patterns visually in an iceberg diagram.

## The Case of Recycling Trouble, Part 2

The residents of Resort del Sol were dissatisfied with the results of their manager's decision to locate one recycling collection station at the back of their community. Contrary to the manager's hopes, most residents did not go out of their way to drop off items in this inconvenient spot and had simply returned to throwing recyclables into the regular trash.

And now another factor arose: The city had just passed a new law that required recycling for senior communities, whereas in the past, this had not been mandated. Any community not in compliance risked sizable fines.

## The Iceberg Tool

Now use the Iceberg Tool to show how patterns and interconnections can be represented visually, using "The Case of Recycling Trouble" as your basis at this point in its history. Use this version of the tool for your diagram.



Iceberg Tool on Patterns and Structure Template Blank (Word version)



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