



GUE-9110217-1162577



TOUR NAME:

Free Tour of Paris

TOUR DATE:

6/28/2014

TOUR TIME:

11:00 AM

PRICE:

EUR 0

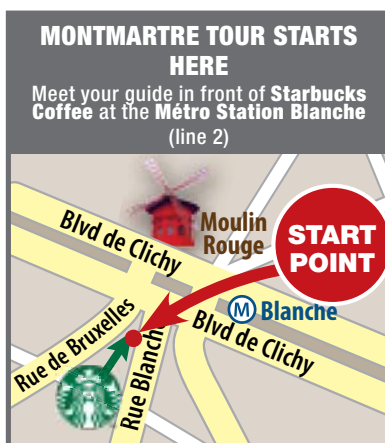
GUEST NAME:

Mrs. Jenny Wu

NO. OF GUESTS:

2

TOUR START POINTS:



Miss it, miss out!



**Tours start promptly.
We strongly recommend that you arrive
15 minutes prior to
the start of the tour.**

TERMS & CONDITIONS:

Thank you for booking a tour using our booking software Trekksoft. We appreciate your trust in us and are looking forward to showing you the best that Europe has to offer. Payment needs to be recorded as paid to TrekkSoft, an authorized agent of this Tour Operator/Activity Provider. Subsequently, it is TrekkSoft that will appear on the customer's credit card statement in a case of an online transaction/purchase.

FREE TOURS

Individuals

FREE TOURS are intended for the enjoyment of individual travelers. The tours are operated on a tips-only basis, and there is no upfront cost to access the tour. Whilst it is not necessary for individual travelers to prebook their place, we strongly advise doing so. In some cities, we charge a non-refundable, non-transferable reservation fee on prebookings for the FREE TOUR. This fee covers the booking alone, and is not payment for the tour, which is provided by your freelance tour guide. Individuals presenting themselves at the start point are not subject to any charge and places are allocated on a first-come-first-served basis.

Prebooking gives you priority onto the tour over guests with no reservation in the rare case a tour is oversubscribed and saves you from waiting in line upon presenting yourself before the tour to a Meeting Point Manager. However, we do require that you do so no later than 10 minutes before the start of the tour, after which point we reserve the right to allocate your place to somebody else. This is in the interests of fairness to all those wishing to participate on the tour, as well as to ensure their punctual start.

Groups (ten or more persons traveling together)

Groups of ten or more persons wishing to take the FREE TOUR are subject to a per-person fee. Our FREE TOURS are intended for small groups and individuals. Groups of ten or more persons should therefore book for the appropriate number of people online when clicking Book Now on our FREE TOURS page, or contact us to schedule a private tour which is the only way to guarantee your group will travel together with a private guide. Please email us at privatetours@neweuropetours.eu.

SELECT TOURS

Select tours are paid tours. Your ticket and booking confirmation will be sent to you automatically by email upon successful completion of your order. If you do not receive this mail for any reason, you are asked to contact us as it may mean that your order has not been successfully processed. Please check your junk or spam folder first.

You should print your ticket or be ready to show it on your smart phone or tablet, and present it alongside valid photo ID before the start of your tour. If you do not have access to a smart phone or printer, please pay at the start point rather than prebook online. Whilst we will attempt to verify bookings for those who turn up without a valid printed ticket, we are not always able to do so and therefore make no guarantees. In this case you will be required to pay again.

Similarly, if you are unable to prove your student status, or are not under the age of 18 and traveling with a parent or guardian, you may be asked to pay the difference between a student and a regular ticket.

Your tour ticket includes your guide(s), and may include transportation costs where specifically indicated. Food, beverages, incidentals, bathrooms, and anything else not specifically included in the tour price is not included.

Children under 13 may participate on the tours for free, except for tours where entry costs are included in the price. The Eiffel Tower tour in Paris is one example. All participants wishing to join our Pub Crawls must be 18 years of age, with a valid driver's license, passport or ID card as proof of age.

CANCELLATIONS AND REFUNDS

Our Fault

We work very hard to ensure that all tours run as scheduled and enjoy a 99% success rate. When a tour cancels, and it is the fault of SANDEMANs NEW Europe or one of the freelance guides we work with, we will refund your prebought ticket as well as offer up to 100% of the value of the original ticket price as credit towards the purchase of another tour as compensation. This credit cannot be used in any other way and will not be cashable.

Your Request

Should you not be able to attend your tour and need to cancel a tour booking letting us know at least 24 hours before your tour, we will cancel your ticket and credit you 50% of the purchase price towards the purchase of an additional future tour. We have a no refund policy, unless we are at fault for the cancellation of your tour.

Acts of God

We may not be held responsible should we be unable to offer a tour due to Acts of God, (tsunamis, earthquakes, volcanic dust clouds, extreme weather, etc.).

PARTICIPATION IS VOLUNTARY

Participation in a SANDEMANs NEW Europe tour is strictly voluntary and both your freelance guide and SANDEMANs NEW Europe reserve the right to deny participation to anybody for any reason at any time.

As in all human endeavors, there is a level of risk. We do our best to keep the risk to a minimum. SANDEMANs NEW Europe, its contractors, parent and subsidiary companies, partners and employees assume no liability or responsibility for any injury, loss, damage or inconvenience sustained by any person using its services, nor to their property.

PRIVACY

SANDEMANs NEW Europe will never sell your personal information to any third party. We reserve the right to use data given to us for marketing and research purposes.

EMERGENCY CONTACT

The contact for all inquiries is that of our Head Office in Berlin. You may reach us during office hours, (Mon-Fri 9am - 6pm CET) and usually during weekends on +49 (0) 30 510 50030.

www.neweuropetours.eu