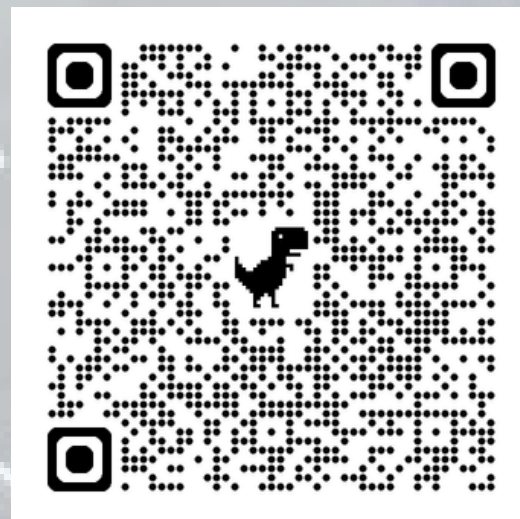


# MACHINE LEARNING PROJECT

## ONLINE TRANSACTION DATA ANALYSIS AND FORECASTING FOR PRINCE OF SONGKHLA UNIVERSITY COOPERATIVE CREDIT AND SAVING, LIMITED



[HTTPS://WWW.CANVA.COM/DESIGN/DAGT1J1-  
C84/BGZ2IX7LCSMSBHWMT4AITG/VIEW?  
UTM\\_CONTENT=DAGT1J1-  
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M=LINK&UTM\\_SOURCE=EDITOR](https://www.canva.com/design/DAGT1J1-C84/BGZ2IX7LCSMSBHWMT4AITG/view?utm_content=DAGT1J1-C84&utm_campaign=designshare&utm_medium=link&utm_source=editor)

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## Emphasizing the need for capacity planning to accommodate growth

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- The savings cooperative is experiencing exponential growth in its mobile app usage as members increasingly adopt digital banking services. The organization needs to develop a robust strategy to accommodate this surge in demand and ensure seamless user experiences.

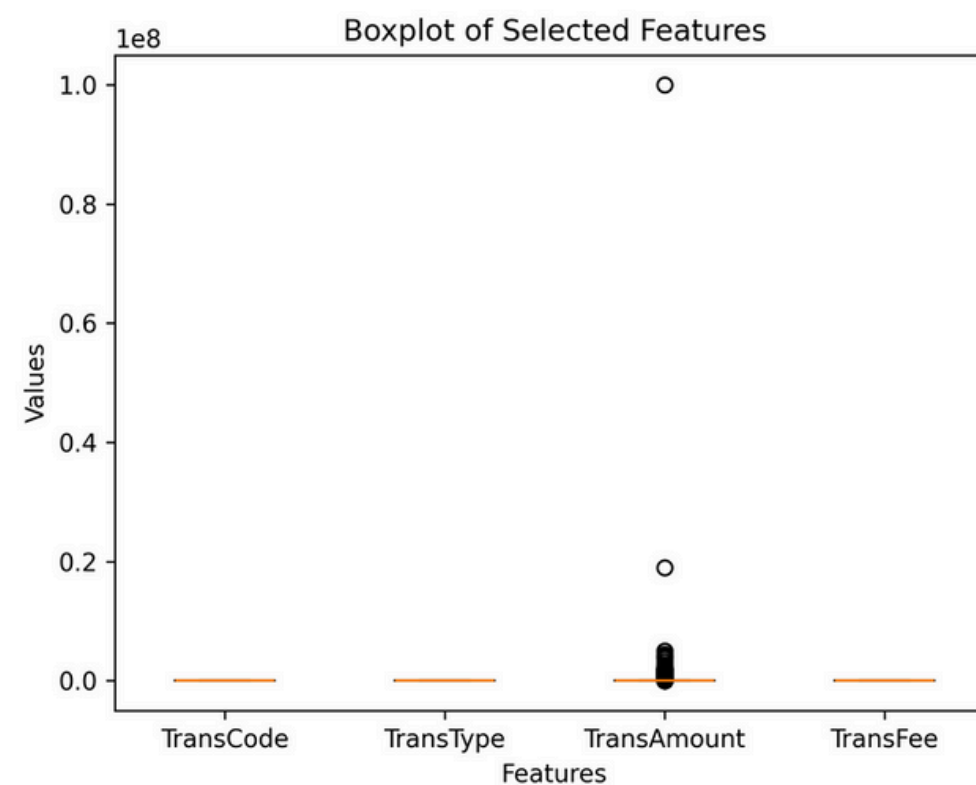
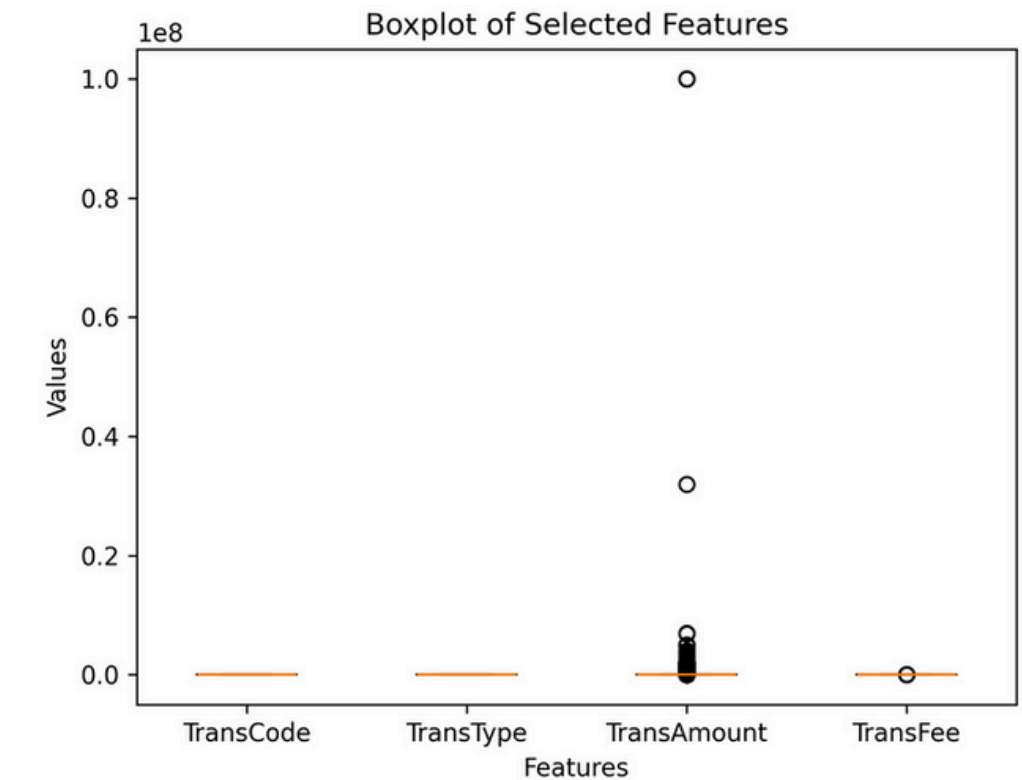
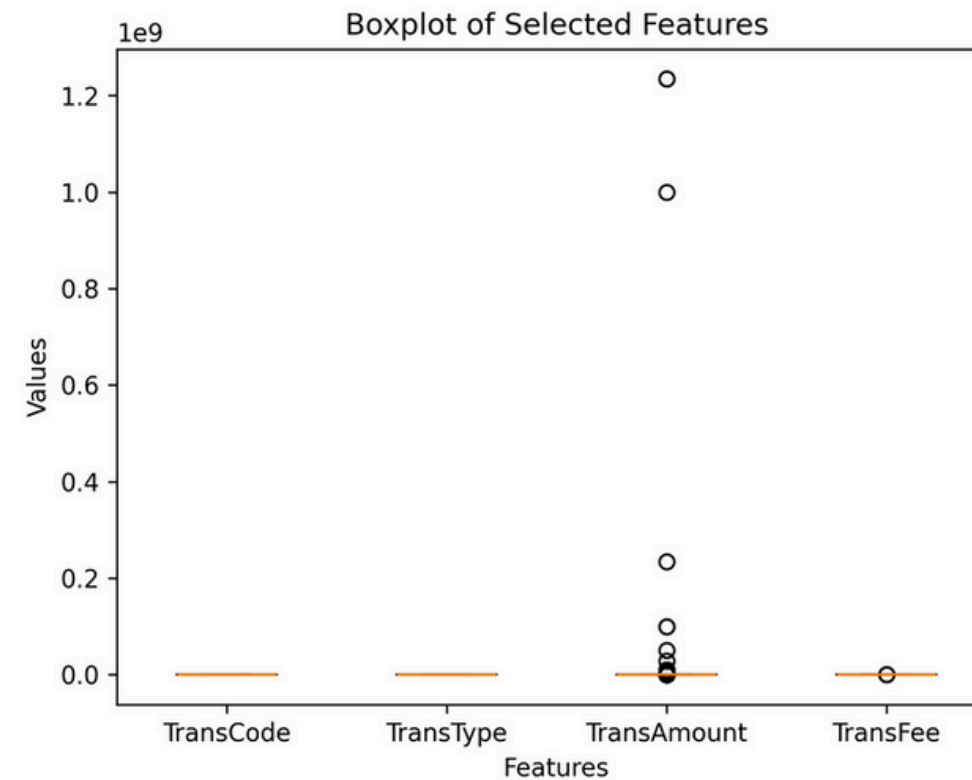
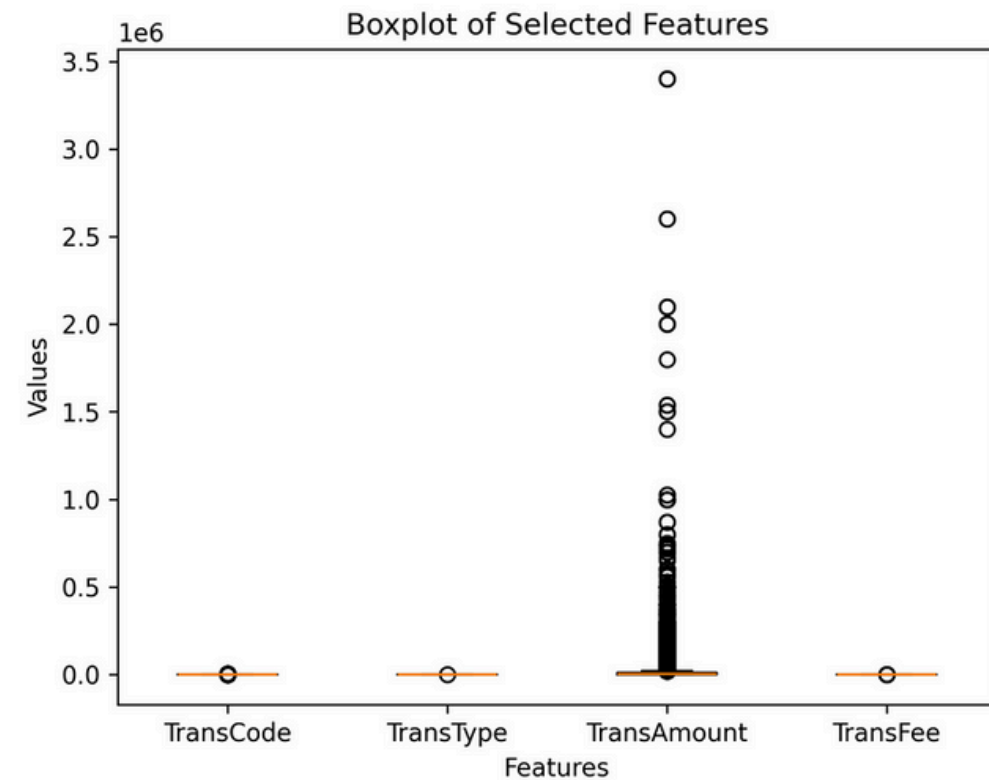
# Data Transformation

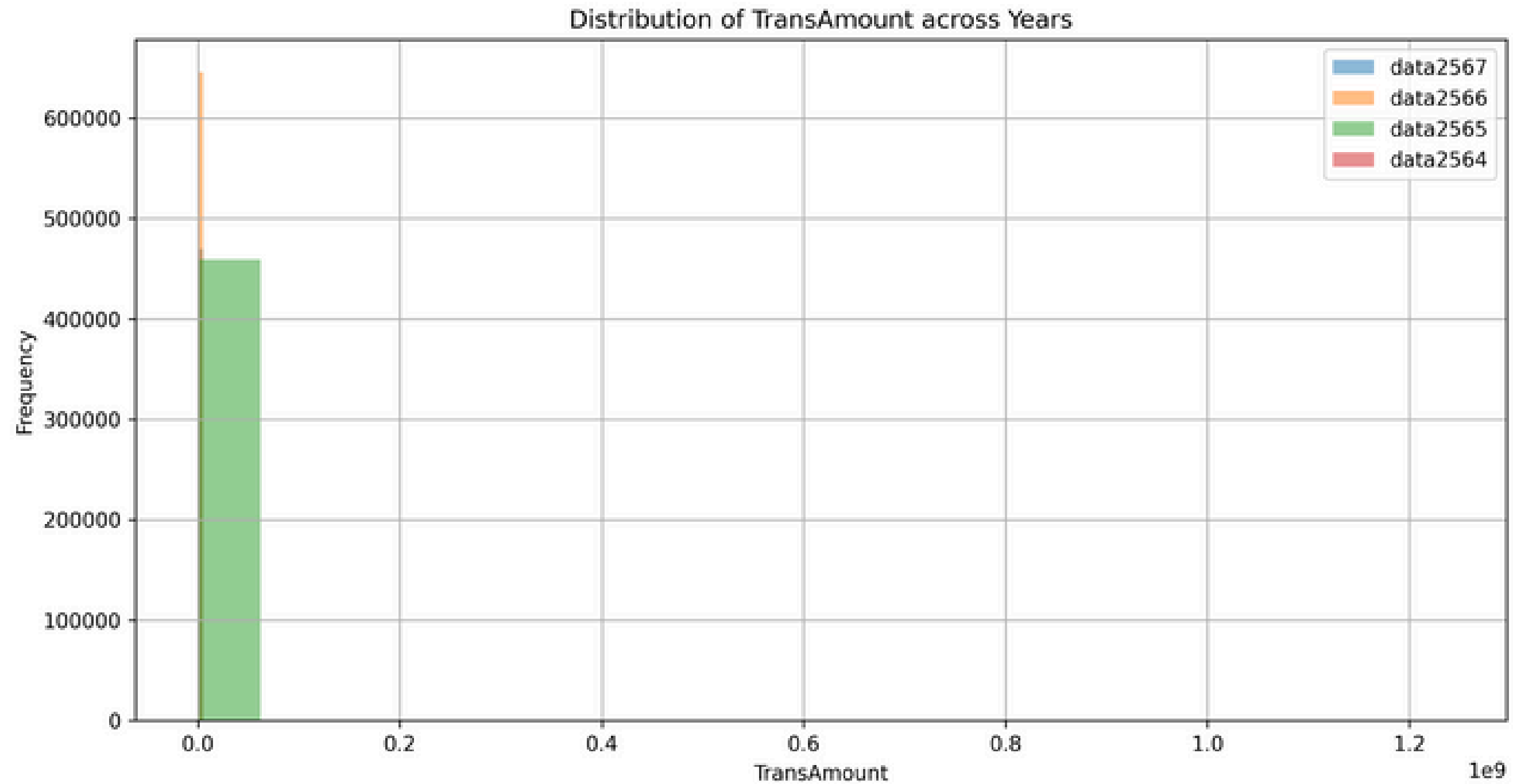
```

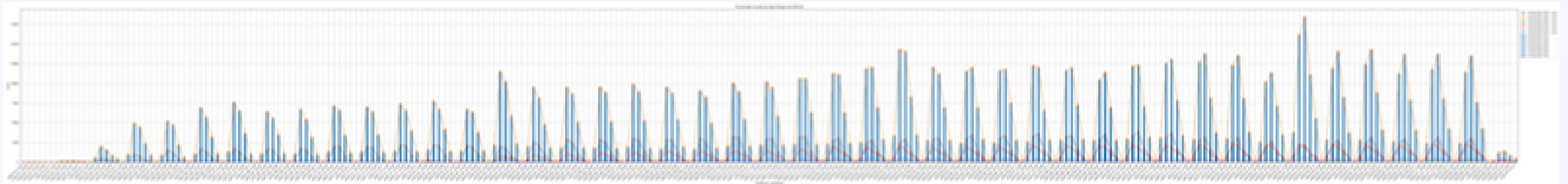
26 data2567, data2566, data2565, data2564 = import_data(path, files, '2567'), import_data(path, files, '2566'), import_data(path, files, '2565'), import_data(path, files, '2564')
27 datasets = [
28     ("data2567", data2567),
29     ("data2566", data2566),
30     ("data2565", data2565),
31     ("data2564", data2564),
32 ]
33 show_detail(
34     datasets,
35     shape=True,
36     column=True,
37     info=True,
38     describe=True,
39     is_null=True,
40     dtype=True,
41 )
42
43 # Columns to be plotted
44 columns = ['TransCode', 'TransType', 'TransAmount', 'TransFee']
45 labels = ['TransCode', 'TransType', 'TransAmount', 'TransFee']
46 # Iterate through each dataset
47 for label, df in datasets:
48     # Save the boxplot
49     plot_boxplot(df, columns, labels, filename=f'{image_path}boxplot_{label}.png')
50
51 plot_histograms(
52     datasets=datasets,
53     column='TransAmount',
54     filename=f'{image_path}hist_{datasets[0][0]}_{datasets[1][0]}_{datasets[2][0]}_{datasets[3][0]}{png}'
55 )
56
57 # Iterate through each dataset
58 for label, df in datasets:
59     # Convert Tran_Date to datetime and extract the month and year
60     df['Tran_Date'] = pd.to_datetime(df['Tran_Date'], format='%Y%m%d')
61     df['YearMonth'] = df['Tran_Date'].dt.to_period('M')
62
63     # Get the unique TransCode counts by month
64     transcode_counts = df.groupby(['YearMonth', 'TransCode']).size().unstack(fill_value=0)
65
66     # Save the DataFrame as an image
67     save_dataframe_as_image(df=transcode_counts, filename=f'{image_path}transcode_counts_{label}{png}')
    
```

- Convert .xlsx to Dataframe
- Convert string type of datetime to datetime type
- Group age to 6 range
  - 0-18
  - 19-30
  - 31-40
  - 41-50
  - 51-60
  - 61+

# Data Distribution







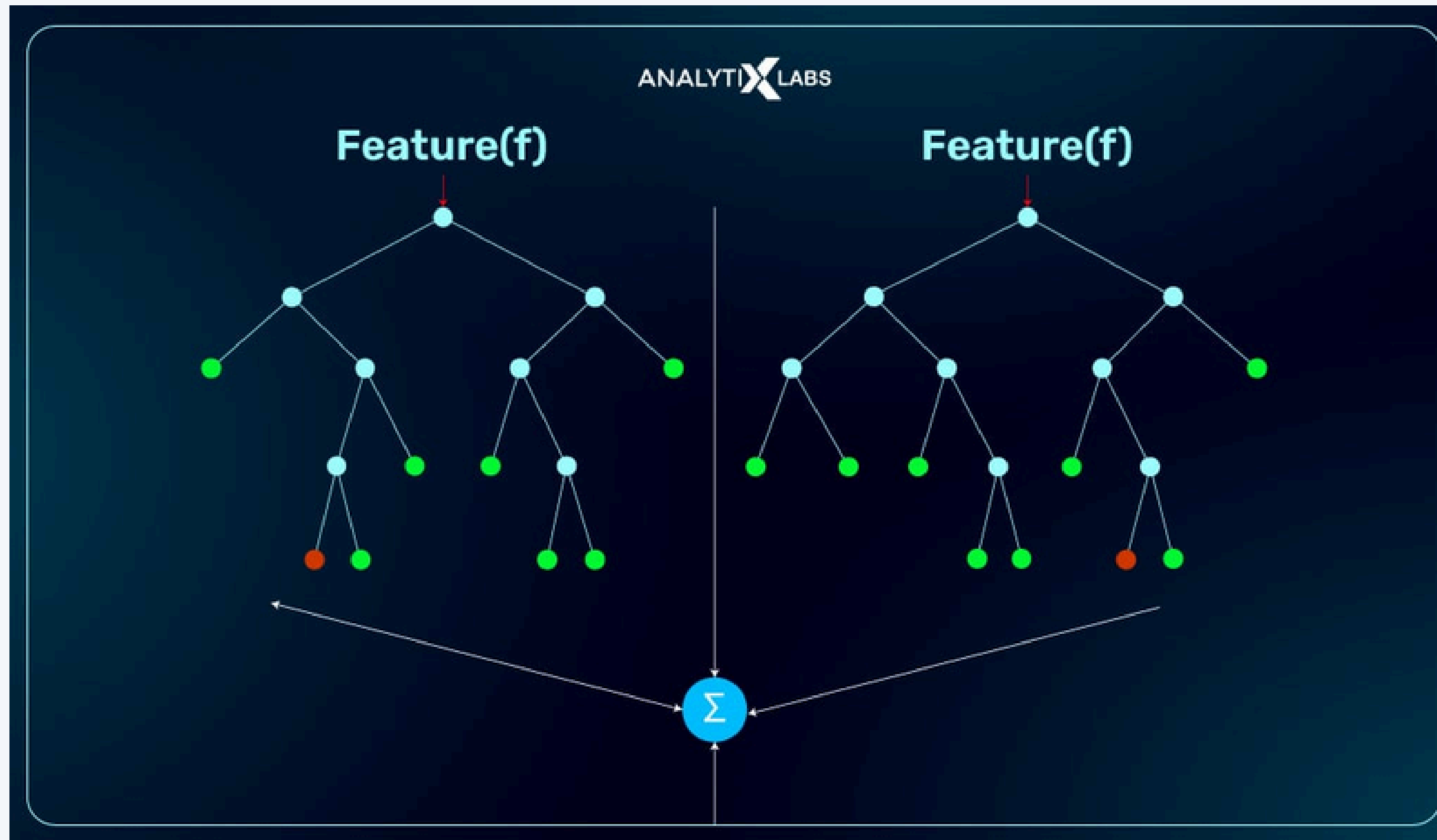


```
104 model_rf, model_svm, model_nn= None, None, None
105 X_train, X_test, y_train, y_test = None, None, None, None
106
107 # Prepare the data for the model
108 data = transcode_counts_by_age.reset_index()
109 data['YearMonth'] = data['YearMonth'].astype(str)
110
111 # Convert categorical variables to dummy/indicator variables
112 X = pd.get_dummies(data[['AgeRange']], drop_first=True) # Only AgeRange for now
113 X = pd.concat([X, data[transcode_counts_by_age.columns]], axis=1) # Add TransCode columns
114
115 # Create the target variable (e.g., predicting counts for a specific TransCode)
116 target_columns = transcode_counts_by_age.columns # All TransCodes as targets
117 y = X[target_columns]
118
119 # Ensure column names are strings
120 X.columns = X.columns.astype(str) # Convert all column names to strings
121 y.columns = y.columns.astype(str) # Convert all column names to strings
122
123 # Split the data into training and testing sets
124 X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
125
126 # Get the dummy column names from training data
127 age_range_dummy_cols = X_train.columns[X_train.columns.str.startswith('AgeRange_')]
```

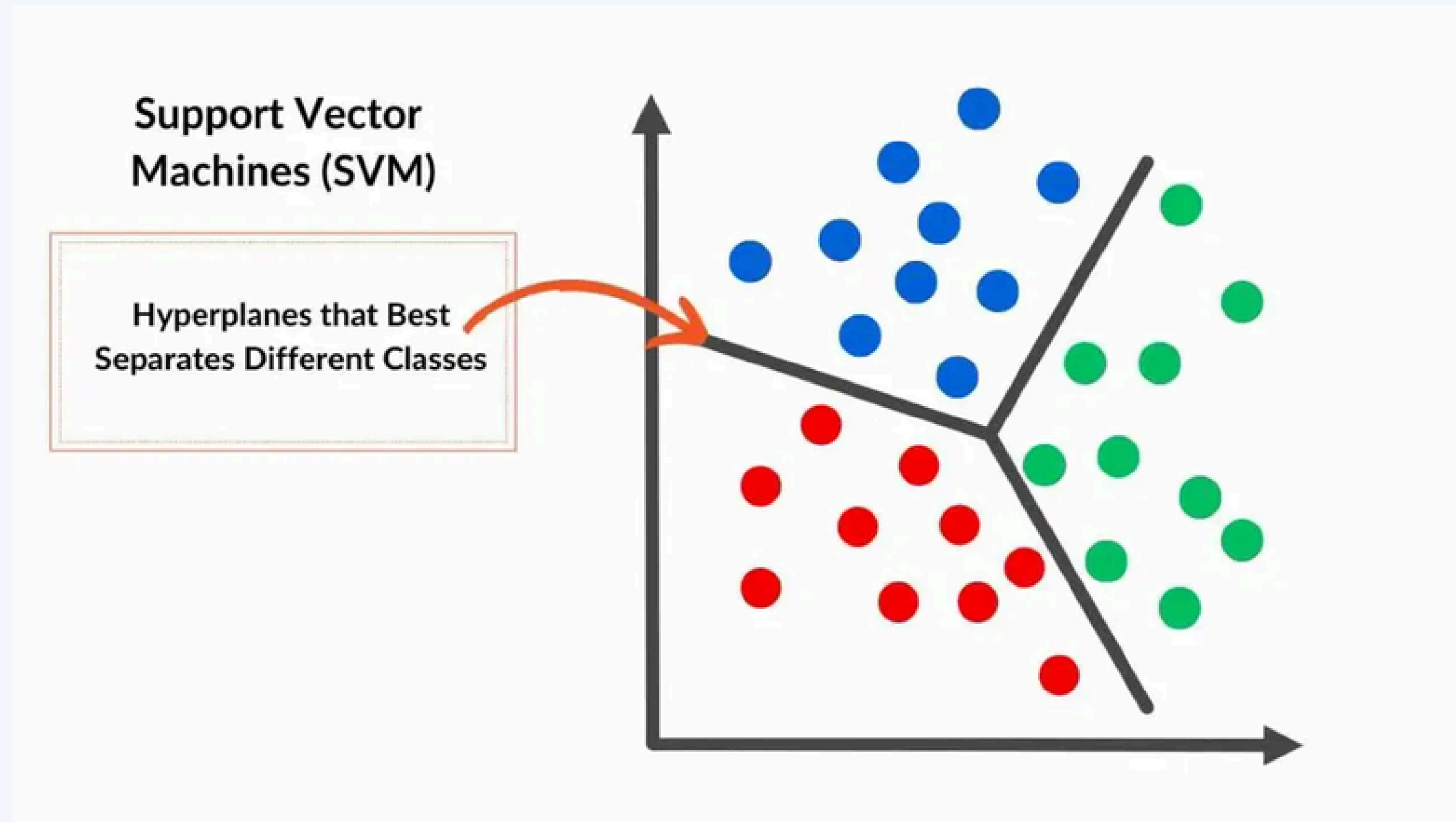
- Split dataset (2564 - 2567)
  - 80 % for training
  - 20 % for testing



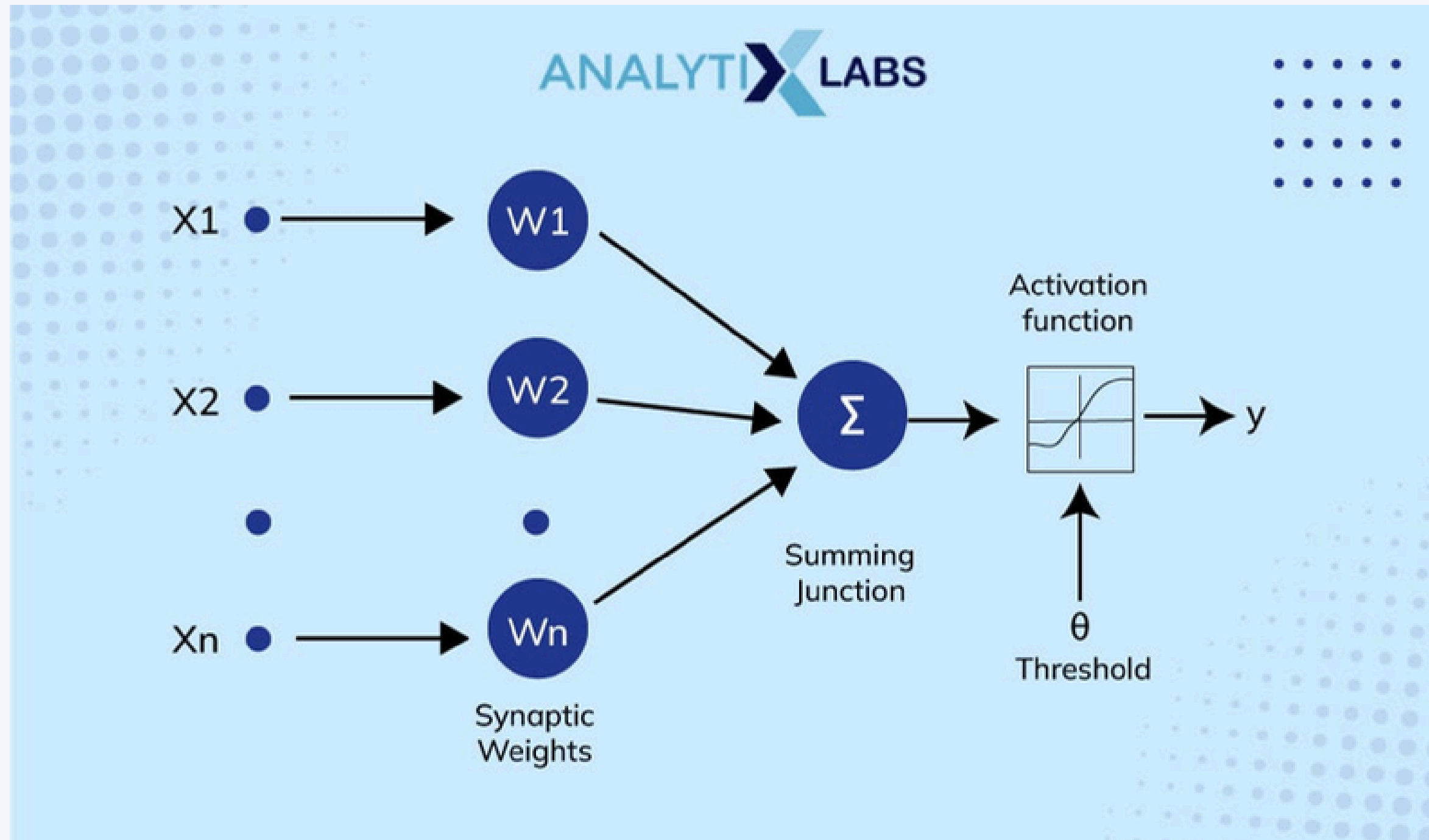
## Method 1: Random Forest Regression



## Method 2: Support Vector Machine



## Method 3: Neural Network



## Error Comparison Table

Metric	Random Forest	SVM	Neural Network
MSE	12780.29179814815	3135324.6340004043	127261186621465.58
MAE	46.469074074074065	778.4731053463337	3748915.6730751633

**Neural Network's best choice for the data result  
where the age range of **0-18 remains 0**, which is  
most consistent with reality**



# Thank You

For Your Attention

