

# 2018 Benefits Summary

This summary provides an overview of the PayPal U.S. benefit programs. Visit **paypalbenefits.com** to learn more.





# PayPal benefits are here to support your mental, physical, and emotional balance so you can achieve a happy and healthy life.

#### Who Is Eligible for Benefits?

If you're a regular U.S. employee working 20 hours or more per week on a continuous basis, you're eligible for the following benefits:

- Medical
- Dental
- Vision
- Employee Assistance Program (EAP)
- Flexible Spending Account (FSA)
- Short- and Long-Term Disability
- Life Insurance
- Accidental Death & Dismemberment (AD&D)

You're eligible for coverage as of your hire date (or benefits eligibility date), and the elections you make as a new hire will remain in effect for the calendar year, unless you have a qualifying life event (see "Changing Your Elections").

Newly eligible employees have 31 days to enroll in benefits. If you don't make an enrollment selection, you'll automatically be enrolled in employee-only coverage for the \$300 Deductible Medical plan, Core Dental plan, and Core Vision plan.

#### **Changing Your Elections**

If you have a qualifying life event—such as getting married or divorced, having a child, or experiencing a change in your eligibility—you can make changes to your benefits. You must contact Your Benefits Resources (YBR) within 31 days of the event date to make any updates to your coverage. If you wait beyond the 31-day period, you will not be able to change your benefits.

#### **Can I Enroll My Dependents?**

Eligible dependents include your spouse or domestic partner and children up to age 26. View dependent eligibility requirements online at **ybr.com/benefits/paypal**.

#### **How Do I Enroll?**

PayPal's benefits enrollment and eligibility administrator is YBR. You can log in to YBR from **paypalbenefits.com**, or you can access YBR directly.

- Via **paypalbenefits.com**: Go to New to Benefits > Enroll in Your Health and Insurance Benefits
- Via YBR direct: ybr.com/benefits/paypal
- Telephone: 844-474-6641
- If you have questions while you're logged in to YBR, you can select the "live chat" feature to get answers.

Each year, the Benefits Annual Enrollment period is held in the fall. This is your once-a-year chance to enroll in or make changes to your benefits, unless you have a qualifying life event (see "Changing Your Elections"). The benefits you select during Annual Enrollment will take effect January 1 of the following year.

#### **Got Questions?**

We're here to help. If you have questions about your benefits or enrollment, please call YBR Customer Service at 844-474-6641, or visit **ybr.com/benefits/paypal**. For claims assistance during the year, please refer to the U.S. Benefits Contact Information section at the back of this guide for each carrier's contact information.

# Medical Options

You have several choices for medical coverage, depending on where you live.

### **UnitedHealthcare**

With UnitedHealthcare (UHC), you have access to a national, extensive network of physicians and health care facilities. You can receive care from any provider, but you'll pay less when you visit in-network providers. Prescription drug coverage is provided through CVS/caremark. You'll receive a medical plan ID card from UnitedHealthcare and a prescription ID card from CVS/caremark. UnitedHealthcare offers two medical plan options:

#### \$300 Deductible

- In-network preventive care is covered at 100%.
- Once you meet your annual deductible, the plan pays 90% of most in-network eligible expenses, and you pay the remainder until you reach your out-of-pocket maximum.
- Once you reach the out-of-pocket maximum for the year, the plan pays 100% of eligible in-network expenses for the rest of the year.
- Out-of-network coverage is available.
- See the medical plan comparison chart on page 4 for benefit coverage and limits.

### Consumer Directed Health Plan (CDHP) with Health Savings Account (HSA)

- A high-deductible health plan.
- With the exception of preventive exams, all care (including prescriptions) is subject to the annual deductible.
- Deductibles and coinsurance apply toward out-of-pocket maximums.
- You can make tax-free contributions to a Health Savings
   Account (HSA) to pay for qualified medical expenses or save
   for a future medical expense.
- PayPal contributes to your HSA.
- The HSA is managed by HealthEquity.

**NOTE:** If you have an HSA and are also enrolled in the Health Care Flexible Spending Account (FSA), you can receive reimbursement for **only** dental and vision expenses through your FSA because you are already receiving a health care tax benefit through your HSA.

#### **HSA Contributions**

|   | Employee Only | Employee<br>with Covered<br>Dependents |
|---|---------------|--|
| PayPal Contribution   | \$450         | \$900                                  |
| 2018 Contribution<br>Maximum (including<br>PayPal's contribution) | \$3,450       | \$6,900                                |

You can contribute an additional \$1,000 if you're age 55 or older.

## Health Maintenance Organization (HMO)

You can also choose an HMO medical plan if you live in Arizona, California, or Utah.

- Health Net HMO (AZ)
- Kaiser Permanente HMO (CA)
- SelectHealth HMO (UT)

You must receive care within the HMO plan's network of providers and facilities, except in the event of an emergency, when out-of-network coverage may be available. You'll select a Primary Care Physician (PCP) who will provide routine services and can refer you to other providers in the network when you need to see a specialist or be hospitalized.

You're **eligible for coverage as of your hire date** (or benefits eligibility date), and the elections you make as a new hire will remain in effect for the calendar year, unless you have a qualifying life event and update your selections within 31 days of the event date.

# Medical Options

#### Important Information About the \$300 Deductible and CDHP Health Plans

**Deductible:** Amount you must pay each year before coinsurance benefits are paid.

**\$300 Deductible:** Each covered individual must meet the individual deductible.

**CDHP:** The entire family must meet the family deductible before coinsurance kicks in for any individual; the deductible applies to all services except preventive care exams.

#### Out-of-Pocket Maximum (OOPM): The maximum you will pay before the plan pays 100% of covered charges. Includes amounts paid toward your annual deductible, copays, coinsurance, and prescriptions. Just like the family deductible, if you cover one or more dependents, you must meet the full family out-of-pocket maximum amount before the plan begins to pay the remainder of eligible medical benefits for the rest of the year. This applies even if only one member of your family is

**Prescriptions under the CDHP:** Deductible and coinsurance apply.

using the plan's benefits.

#### Prescription Drug Coverage

Chronic Condition
Medications: Medications
prescribed for the
treatment of diabetes, high
blood pressure, and high
cholesterol are provided at
no cost to UnitedHealthcare
plan participants when they
are filled by in-network
pharmacies.

Prescription Quantity Information: You may purchase up to a 30-day supply at a retail location. You may purchase up to a 90-day supply of maintenance drugs via mail order or at a CVS or Target pharmacy for a reduced copay. (Does not apply to CDHP.)

#### **Medical Plan Comparison Chart**

The following table summarizes the medical plan options. Refer to the plan's Summary Plan Description for specific details about each plan.

|                 |            |                                  | UnitedHealthcare<br>CDHP with HSA |                               |
|-----------------|------------|----------------------------------|-----------------------------------|-------------------------------|
|                 | In-Network | Out-of-Network <sup>1</sup>      | In-Network                        | Out-of-Network <sup>1</sup>   |
| Provider Choice | Network    | Providers outside the<br>Network | Network                           | Providers outside the Network |

#### **Annual Deductible**

| Individual | \$300 | \$500   | \$1,500 | \$2,500 |
|------------|-------|---------|---------|---------|
| Family     | \$900 | \$1,500 | \$3,000 | \$5,000 |

#### **Out-of-Pocket Maximum**

| Individual                                 | \$2,300  | \$3,500                  | \$3,500  | \$6,000                  |
|--|--|--------------------------|--|--------------------------|
| Family                                     | \$4,900  | \$7,500                  | \$7,000  | \$12,000                 |
| Coinsurance (plan pays)                    | 90%  | 70%²                     | 90%2   | 70%²                     |
| Hospital (inpatient)                       | \$250 copay, then<br>90% covered   | 70% covered <sup>2</sup> | 90% covered <sup>2</sup>                                   | 70% covered <sup>2</sup> |
| Emergency Room³ (copay waived if admitted) | \$100 copay, then 90% covered <sup>2</sup> (for both in- and out-of-network) |                          | 90% covered <sup>2</sup> (for both in- and out-of-network) |                          |
| Doctor Office Visits                       | \$20 copay   | 70% covered <sup>2</sup> | 90% covered <sup>2</sup>                                   | 70% covered <sup>2</sup> |
| Specialist Office Visits                   | \$35 copay   | 70% covered <sup>2</sup> | 90% covered <sup>2</sup>                                   | 70% covered <sup>2</sup> |
| Annual Physical Exams                      | 100% covered   | 70% covered <sup>2</sup> | 100% covered   | 70% covered <sup>2</sup> |
| Diagnostic X-ray/Lab                       | 90% covered <sup>2</sup>   | 70% covered <sup>2</sup> | 90% covered <sup>2</sup>                                   | 70% covered <sup>2</sup> |

#### **Prescription Drug Coverage**

Prescription coverage provided by CVS/caremark for UnitedHealthcare plan participants.

|                     | \$300 Deductible  |                | CDHP with HSA            |                          |
|---------------------|-------------------|----------------|--------------------------|--------------------------|
|                     | In-Network        | Out-of-Network | In-Network               | Out-of-Network           |
| Generic             | \$104             | \$10 + 50%     | 90% covered <sup>2</sup> | 70% covered <sup>2</sup> |
| Brand Formulary     | \$25 <sup>4</sup> | \$25 + 50%     | 90% covered <sup>2</sup> | 70% covered <sup>2</sup> |
| Brand Non-Formulary | \$40 <sup>4</sup> | \$35 + 50%     | 90% covered <sup>2</sup> | 70% covered <sup>2</sup> |

#### **Out-of-Pocket Maximum**

Combined with medical out-of-pocket maximum (OOPM)

| Individual | \$3,000 | No limit | \$3,500 | No limit |
|------------|---------|----------|---------|----------|
| Family     | \$6,000 | No limit | \$7,000 | No limit |

#### **Employee Costs Per Pay Period**

Your benefit costs are based on whether you cover only yourself, or yourself and your eligible dependent(s).

|                            | \$300 Deductible | CDHP with HSA |
|----------------------------|------------------|---------------|
| Employee Only              | \$48             | \$39          |
| Employee + Spouse/Partner* | \$163            | \$123         |
| Employee + Child(ren)      | \$138            | \$115         |
| Employee + Family          | \$231            | \$159         |

#### **Medical Plan Comparison Chart**

The following table summarizes the medical plan options. Refer to the plan's Summary Plan Description for specific details about each plan.

|                 | Kaiser HMO (CA)                  | Health Net HMO (AZ)       | SelectHealth HMO (UT)       |
|-----------------|----------------------------------|---------------------------|-----------------------------|
| Provider Choice | Kaiser facilities and physicians | Health Net providers only | SelectHealth providers only |

#### **Annual Deductible**

| Individual | None | None | \$150 |
|------------|------|------|-------|
| Family     | None | None | \$300 |

#### **Out-of-Pocket Maximum**

| Individual                                 | \$1,500 <sup>5</sup>           | \$2,000                        | \$1,5005                                    |
|--|--------------------------------|--------------------------------|---|
| Family                                     | \$3,0005                       | \$4,000                        | \$3,0005                                    |
| Coinsurance (plan pays)                    | N/A                            | N/A                            | N/A   |
| Hospital                                   | \$250 copay, then 100% covered | \$250 copay, then 100% covered | \$250 copay, then 100% covered <sup>2</sup> |
| Emergency Room³ (copay waived if admitted) | \$100 copay                    | \$100 copay                    | \$100 copay                                 |
| Doctor Office Visits                       | \$20 copay                     | \$20 copay                     | \$20 copay                                  |
| Specialist Office Visits                   | \$35 copay                     | \$35 copay                     | \$35 copay                                  |
| Annual Physical Exams                      | 100% covered                   | 100% covered                   | 100% covered                                |
| Diagnostic X-ray/Lab                       | 100% covered                   | 100% covered                   | 100% covered                                |

#### **Prescription Drug Coverage**

PRESCRIPTION COPAY (In-Network Only)

|                     | Kaiser            | Health Net        | SelectHealth |
|---------------------|-------------------|-------------------|--------------|
| Generic             | \$10              | \$106             | \$10         |
| Brand Formulary     | \$25              | \$256             | \$25         |
| Brand Non-Formulary | \$25 <sup>†</sup> | \$40 <sup>6</sup> | \$45         |

#### **Employee Costs Per Pay Period**

Your benefit costs are based on whether you cover only yourself, or yourself and your eligible dependent(s).

|                            | Kaiser | Health Net | SelectHealth |
|----------------------------|--------|------------|--------------|
| Employee Only              | \$36   | \$49       | \$47         |
| Employee + Spouse/Partner* | \$120  | \$174      | \$152        |
| Employee + Child(ren)      | \$98   | \$147      | \$126        |
| Employee + Family          | \$169  | \$249      | \$215        |

\*The IRS states that the fair market value for domestic partner coverage is taxable to the employee. This means the full cost of individual coverage (for your domestic partner) would be added to your taxable income. This is referred to as "imputed income." You will see domestic partner imputed income added to your earnings (to incur the tax liability) and then deducted from your gross pay.

- 1. If you use an out-of-network provider, you will be responsible for any billed charges that exceed "customary and reasonable" charges.
- 2. Deductible applies.
- 3. If services are not a true emergency, applicable hospital benefits apply, based on the provider's network status.
- ${\it 4. Copays will be applied toward a combined medical and prescription out-of-pocket maximum.}\\$
- 5. Includes office visit and pharmacy copays.
- 6. Copays apply toward separate prescription out-of-pocket maximum (OOPM) of \$1,000 individual and \$2,000 family.
- \*Requires pre-authorization by your Primary Care Physician (PCP).

### Prescription Drug Coverage

Chronic Condition
Medications: Medications
prescribed for the
treatment of diabetes, high
blood pressure, and high
cholesterol are provided at
no cost to Health Net and
Kaiser HMO (CA) medical
plan participants when filled
by in-network pharmacies.

### Prescription Quantity Information

**Retail:** You may purchase up to a 30-day supply.

Mail Order: You may purchase up to a 90-day supply of maintenance drugs for just 2x the retail copay amount (does not apply to SelectHealth HMO).



When enrolling in dental and vision coverage, you have the choice of two plan options, so you can select the coverage that best meets your and your family's needs. View the dental and vision plan charts below to compare your plan options.

#### **Dental—Provided by Delta Dental**

|   | Core Plan                                    |                       | Enhanced Plan                  |                       |
|---|--|-----------------------|--------------------------------|-----------------------|
| Individual Deductible                         | In-Network: \$50                             | Out-of-Network: \$75  | In-Network: \$0                | Out-of-Network: \$50  |
| Family Deductible                             | In-Network: \$150                            | Out-of-Network: \$225 | In-Network: \$0                | Out-of-Network: \$150 |
| Annual Maximum Benefit (excludes orthodontia) | \$1,500 per person                           |                       | \$2,500 per person             |                       |
| Preventive and Diagnostic Care                | 100% and 2 cleanings per year*               |                       | 100% and 2 cleanings per year* |                       |
| Basic Care                                    | 80%  |                       | 80%                            |                       |
| Major Care                                    | 50%  |                       | 50%                            |                       |
| Orthodontia                                   | Not covered                                  |                       | 50%; Lifetime maximum: \$2,500 |                       |
| ID Cards                                      | ID cards are issued for dental plan options. |                       |                                |                       |

<sup>\*</sup>Additional third cleaning will be covered with no copay for members with diabetes.

#### Vision—Provided by Vision Service Plan (VSP)

|  | Core Plan   |  | Enhanced Plan*  |  |
|--|---|--|---|--|
|  | In-Network  | Out-of-Network   | In-Network  | Out-of-Network   |
| Coverage   | Exam: \$0 copay<br>Materials: \$20 copay  | Exam: \$0 copay<br>Materials: \$20 copay   | Exam: \$0 copay<br>Materials: \$20 copay                                      | Exam: \$0 copay<br>Materials: \$20 copay   |
| Eye Exam   | Every calendar year, covered in full**  | Every calendar year, up to<br>\$50 allowance   | Every calendar year,<br>covered in full**                                     | Every calendar year, up to<br>\$50 allowance   |
| Lens Benefit (per year)                          | \$20 copay  | Maximum benefit Single: up to \$50 Bifocal: up to \$75 Trifocal: up to \$100 Lenticular: up to \$125 | \$20 copay  | Maximum benefit Single: up to \$50 Bifocal: up to \$75 Trifocal: up to \$100 Lenticular: up to \$125 |
| Frames   | \$20 copay; up to \$150<br>(every calendar year)  | \$20 copay; up to \$75<br>(every calendar year)  | \$20 copay;<br>\$150 1st pair, \$150 2nd pair<br>(every calendar year)        | \$20 copay;<br>\$75 1st pair, \$75 2nd pair<br>(every calendar year)                                 |
| Contact Lenses<br>(per year; in place of frames) | Up to \$60 copay;<br>\$150 elective<br>Necessary covered 100%   | \$105 elective;<br>\$210 necessary   | Up to \$60 copay;<br>\$150 1st pair, \$150 2nd pair<br>Necessary covered 100% | \$150 elective;<br>\$300 necessary   |
| LASIK  | Not covered   | Not covered  | \$1,000 allowance   | Not covered  |
| ID Cards   | No ID cards are necessary. Simply provide your employee ID number to your participating VSP provider. |  |   |  |

<sup>\*</sup>Enhanced Plan: First and second pair allowance can be split between frames or lenses. Additional eye exam will be covered with no copay for members with diabetes.

#### **Employee Costs Per Pay Period**

Your dental and vision plan costs are based if whether you cover only yourself or yourself and your eligible dependent(s), too.

|                            | Dental |          | Vision |          |
|----------------------------|--------|----------|--------|----------|
|                            | Core   | Enhanced | Core   | Enhanced |
| Employee Only              | \$3    | \$7      | \$1    | \$2      |
| Employee + Spouse/Partner* | \$6    | \$14     | \$2    | \$5      |
| Employee + Child(ren)      | \$8    | \$17     | \$2    | \$5      |
| Employee + Family          | \$11   | \$23     | \$3    | \$8      |

<sup>\*</sup>The IRS states that the fair market value for domestic partner coverage is taxable to the employee. This means the full cost of individual coverage (for your domestic partner) would be added to your taxable income. This is referred to as "imputed income." You will see domestic partner imputed income added to your earnings (to incur the tax liability) and then deducted from your gross pay.

<sup>\*\*</sup>Additional eye exam will be covered with no copay for members with diabetes.



#### Life Insurance

**Basic Life:** Company-provided benefits of twice your annual earnings, up to a maximum of \$2 million.

**Optional Life:** One to six times your annual earnings, up to a maximum of \$2 million. Medical evidence of insurability (EOI) is required for policies greater than \$500,000 or three times your salary (whichever is less). EOI is also required during Annual Enrollment if you newly elect optional life coverage or increase your coverage by more than one level.

**Spouse Optional Life:** Up to the lesser of \$250,000 or 50% of employee coverage. Medical evidence of insurability (EOI) is required for policies greater than \$75,000.

Child Optional Life: Up to \$25,000.

### Accidental Death and Dismemberment (AD&D) Insurance

**Basic AD&D:** Company-provided benefits of twice your annual earnings, up to a maximum of \$2 million.

#### Optional Employee Only, or Employee and Family AD&D:

One to six times your annual earnings, up to a maximum of \$2 million.

#### **Disability Insurance (Short-Term and Long-Term)**

In the event you become disabled as a result of injury or illness, PayPal provides short- and long-term disability benefits at no cost to you:

**Short-Term Disability:** Provides 80% of your base salary, up to a maximum of \$6,500 per week. The Enhanced Maternity Benefit provides up to 100% of your base salary for the first eight weeks of pregnancy disability leave.

**Long-Term Disability:** Provides 67% of your base salary, up to \$25,000 per month.

#### More Health Resources

#### **Advance Medical (Expert Medical Opinion)**

Advance Medical provides you with complimentary access to expert medical opinion services. If you or a family member receive a diagnosis, or are considering a certain treatment, simply call Advance Medical at 888-416-7514 (U.S.), 650-284-0984 (outside U.S.). They'll assign a personal physician case manager who will work as your advocate.

#### **Advocacy Services**

Alight Advocacy Services can navigate the health care system on your behalf. If you're unable to resolve an issue with your provider, or need more urgent assistance, Alight's Advocacy Team can help. Your advocate will quickly and thoroughly research your inquiry and work directly with your insurance carrier to resolve the issue. Contact Alight's Advocacy team at 888-622-1200.

#### **Stanford Health Navigator Services**

Stanford Health Navigator Services is a unique benefit that gives you and your family complimentary access to health resources, either online or through a personal navigator. Your navigator can:

- Access the world-renowned Stanford Health Library, which
  provides scientifically based medical information that can help
  you make informed health care decisions.
- Answer any health care questions and provide additional support and resources.
- Help with scheduling appointments and coordinating specialist visits at Stanford Hospitals and Clinics.

Contact a Navigator at 844-463-7366.

Alight Advocacy Services can **navigate the health care system** on your behalf. If you're unable to resolve an issue with your provider, or need more urgent assistance, Alight's Advocacy Team can help.

# Financial Security

#### 401(k) Savings Plan

The 401(k) Savings Plan helps you build savings for an active, healthy, and financially stable future. Plan highlights include:

- You can contribute up to 50% of your eligible earnings, up to the IRS limit of \$18,000 for 2017. Check **paypalbenefits.com** for the 2018 limit when it becomes available.
- If you're age 50 or older, you can also make catch-up contributions of up to \$6,000 for 2018.
- You can designate some or all of your contributions as Roth contributions.
- PayPal matches 100% of your contributions, up to 4% of your compensation.
- Both employee and PayPal contributions are 100% vested immediately.

Visit schwab.com/workplace to learn more.

#### **Employee Stock Purchase Plan (ESPP)**

The ESPP gives you the opportunity to buy shares of PayPal's common stock at a discount. Plan highlights include:

- You can contribute 2%–10% of your after-tax eligible payroll earnings to purchase shares.
- The purchase price is equal to 85% of the closing price of common stock on either the first day of your applicable offering period or the actual purchase date, whichever is lower.
- When the purchase period ends, shares are purchased for you using contributions deducted from your paycheck. Your shares are then deposited into your E\*TRADE account.
- You can hold your shares as a long-term investment or immediately sell them for cash.
- Offering periods generally begin May 1 and November 1, with purchase dates generally occurring on April 30 and October 31.

#### **Business Travel Accident Insurance (BTA)**

You can use BTA and emergency travel assistance when you're traveling on behalf of the company. The policy provides life and AD&D insurance of up to five times your salary (\$1 million limit), insurance for medical expenses incurred outside your home country, lost baggage, and cash or cash equivalents.

#### Flexible Spending Accounts (FSA)

FSAs allow you to set aside pre-tax dollars from your paycheck to pay for eligible health care and dependent care expenses. You don't pay federal or state income taxes on your FSA contributions. When you have an eligible expense, you request a reimbursement to pay yourself back. There are two types of FSA accounts:

- Health Care FSA. Can be used for eligible out-of-pocket health care expenses (medical, dental, or vision care). You're issued an FSA debit card (for annual elections greater than \$100). You can carry over up to \$500 every year.
- Dependent Care FSA. Covers eligible dependent care expenses so that you (and your spouse) can work or attend school. Carefully consider your annual election. Any remaining balance in your account after the claim filing deadline will be forfeited.

If you're a non-exempt employee enrolled in the Dependent Care FSA, you're eligible for a company contribution of 15%, up to \$652 annually. Your annual contribution includes your contribution and PayPal's 15%. For example, if you elect a yearly contribution of \$1,000, PayPal will contribute \$150 (15% of \$1,000), which means you'll have \$1,150 to pay for eligible daycare expenses.

#### FSAs At-a-Glance

| Plan               | Maximum<br>Election | Eligible<br>Expenses                        |
|--------------------|---------------------|---|
| Health Care FSA    | \$2,600             | Medical,<br>prescription,<br>dental, vision |
| Dependent Care FSA | \$5,000             | Child care or elder care expenses           |

The 401(k) Savings Plan helps you build savings for an active, healthy, and financially stable future.



### **Time-Off Programs**

PayPal offers a variety of time off programs to meet your needs. Whether you're planning the annual family camping trip or taking time to recharge, our Time Off programs are here to support you.

#### **Sabbatical Program**

PayPal's Sabbatical Program provides four weeks of paid time off after five years of service. Take a break from the pace of your work and recharge with family, travel, pursue hobbies, work on your personal development—most important, have fun!

#### **Time Off**

- Non-exempt employees can use Paid Time Off (PTO) for vacation, personal time, or illness. You begin to accrue PTO from your first day of employment. If you're a full-time employee, your PTO accrues at 4.92 hours per pay period, with an additional day added for each year of service, up to 20 days per year. If you're a part-time employee, your PTO accrual will be pro-rated, based on your scheduled hours.
- Exempt employees use Tracking-Free Vacation (TFV) for time off related to vacation, personal time, or short-term illness. TFV means you work with your manager to take time off. It is not accrued and there is no annual limit.

#### **Holidays**

PayPal observes 10 holidays each year. In 2018, PayPal will observe the following holidays:

- New Year's Day, Monday, January 1
- Martin Luther King Day, Monday, January 15
- President's Day, Monday, February 19
- Memorial Day, Monday, May 28
- Independence Day, Wednesday, July 4
- Labor Day, Monday, September 3
- Thanksgiving Day, Thursday, November 22
- Day after Thanksgiving Day, Friday, November 23
- Company-Designated Holiday, Monday, December 24
- Christmas Day, Tuesday, December 25

#### **Give Time Off (GTO)**

Through our charitable giving initiative, PayPal GIVES, employees have the opportunity to be paid 100% of their base pay for eight hours per year while volunteering at a qualifying charitable organization. GTO is available after your first year of employment.

#### **Support Your Favorite Cause**

Receive a matching gift from PayPal when you give as little as \$10 to a nonprofit or charitable organization. PayPal will match it, dollar for dollar, up to \$2,500. Plus, when you volunteer your time, we'll give \$10 for every hour you donate, up to \$500, to the organization you've chosen. Visit paypal.com/paypalgives for information about eligible nonprofits, including those outside the U.S.

#### Paid Sick Leave (PSL)

Paid Sick Leave (PSL) is provided for time off if you are ill, have a medical appointment or need to take care of a sick family member.

If you're a non-exempt employee, you're eligible for five paid sick leave days (40 hours) per year which accrue per pay period until the maximum of 40 hours is reached. You can use PSL after 90 days of employment.

Exempt employees receive five paid sick leave days per year at the beginning of the year, which can be used after 90 days of employment.

#### **Enhanced Leaves**

There are three types of enhanced leave:

- Enhanced Maternity Benefit. Pays you 100% of your base pay for the first eight weeks of time away from work while you're on pregnancy disability. This benefit is coordinated with other benefits that may be payable, such as Short-Term Disability or any statutory programs.
- Paid Bonding Leave. Pays you 100% of your base pay, up to eight weeks, within the first year of the birth or placement of a child. This benefit is available to all mothers, fathers, same-sex spouses, and domestic partners. The benefit can be taken at one time or in increments (with supervisor approval). It will be coordinated with other benefits that may be payable, such as state-specific paid leave programs.
- Paid Family Care Leave. Allows you to take paid time off
  to care for a seriously ill family member. You receive 100%
  of your base pay for up to eight weeks to care for a sick
  spouse, child, or qualifying parent if you're certified as the
  primary caregiver. This leave will be coordinated with any
  other benefits that may be payable, such as state-specific
  paid family leave programs.

#### **Non-Exempt Employees**

You can take advantage of PayPal's Enhanced Leave Programs after your first full year of employment. You must give at least 90 days' notice of your intent to take leave. This allows us to continue to offer flexible working benefits and maintain appropriate service levels for our customers.

# Everyday Support

#### **Adoption and Surrogacy Assistance Benefits**

If you adopt a child or use a surrogate, PayPal will reimburse you up to \$10,000 in eligible expenses per adoption or surrogacy. Eligible expenses include attorney fees, court costs, adoption or surrogacy agency fees, and placement fees.

#### **Bright Horizons**

Bright Horizons provides backup care where and when you need it most—if your regular caregiver is out sick, your child has a school holiday, or an elderly family member is recovering from surgery.

- Short-term Care provides up to 10 back-up care uses per calendar year (each dependent counts as one use). For in-home care, you pay \$6 per hour for both child and adult/elder care (four-hour minimum). For center-based care, you'll pay \$15 per day for one child (\$25 for two or more).
- Long-term Care offers resources and discounts to provide care for your whole family, including nannies, sitters for elder care, pet sitters, housekeepers and more.

#### **Educational Assistance Program**

The Educational Assistance Program reimburses you up to \$5,250 per year for expenses related to continuing education and developmental programs that can be applied to your current role or a likely future role with the company. Courses must be pre-approved by your manager before you can receive reimbursement for tuition, books, and lab expenses. You must receive a passing grade of C or better for undergraduate courses, or a B or better for graduate courses.

#### **Employee Assistance Program (EAP)**

The EAP provides counseling and consultation services including convenient virtual visits and virtual mental health visits—designed to help you and your eligible family members with a wide range of personal, emotional, and financial issues. The EAP offers six counseling sessions per year on topics such as:

- Stress, depression, and anxiety
- Personal and family relationship challenges
- Emotional wellness

There's no enrollment required. EAP services are provided at no cost to you.

#### **Group Legal Benefits**

Group legal benefits cover a broad range of legal services, including:

- General telephone advice and office consultations
- Document review
- Wills and estate planning
- Real estate matters
- Debt matters

You may enroll in this plan during your initial enrollment period or during Annual Enrollment.

#### **Healthy Pregnancy App**

Expecting? Download the Family Health by Wildflower app to help ensure you and your baby stay healthy. The app is available to all employees.

#### **Identity Theft Protection**

If your identity has been stolen, Optum® Core ID Theft Protection immediately connects you to a specialist who can help you dispute fraudulent charges, help restore your identity, and take steps to avoid future losses. This program is provided at no cost to you.

#### meQuilibrium

meQuilibrium helps you build resilience to stress and reduce its negative effects through confidential digital coaching. You'll take a free stress assessment, create a meQ profile, and receive a personalized action plan.

#### **Milk Stork**

Milk Stork makes it possible for working moms to continue breastfeeding—even while traveling. You can either ship your milk home as needed, or bring it home with you in travel coolers.

#### **Pet Insurance**

Pet Insurance is available to you on a voluntary basis to help cover the cost for veterinary care for your household pets, such as dogs, cats, and birds. Employees receive a 5% discount under the PayPal group plan.

Pursuing fertility treatment can be complicated, emotionally draining, and expensive. Progyny can help you and your family during this very personal journey by providing services such as egg freezing, IVF, and pre-implantation genetic screening (if you are enrolled in a UnitedHealthcare plan).

#### **Real Appeal**

Real Appeal is a virtual weight-loss program that puts interactive videos, live online group discussions, and personalized coaching at your fingertips. This one-of-a-kind program is available to all U.S. employees, spouses, and dependents over age 18—at no extra cost to you.

#### Rethink

If you're raising a child with learning and/or behavioral challenges, Rethink can provide valuable support and research-based resources. You can have live tele-consultations with behavioral health experts, and you have access to easy-to-follow videos, printable materials, and training resources to best support your child in reaching his or her top potential. Rethink services are provided at no cost to you.

#### **U.S. BENEFITS CONTACT INFORMATION**

| Provider  | Website                    | Phone Number  | Description                                   |
|---|----------------------------|---|---|
| Your Benefits Resources™ (YBR) Customer Service   | ybr.com/benefits/paypal    | 844-474-6641  | For all benefit plan and enrollment inquiries |
| MyHR  | MyHR Online                | 855-489-0343  | MyHR  |
| Medical Plans   |                            |   | Policy #                                      |
| UnitedHealthcare \$300 Deductible<br>UnitedHealthcare CDHP with HSA   | welcometouhc.com/paypal    | 844-298-2737  | 909006  |
| CVS/caremark (Prescription provider for UnitedHealthcare participants)  | caremark.com               | 844-287-1297  | 1166  |
| Health Net HMO (AZ)   | healthnet.com              | 800-289-2818  | AJ889   |
| Kaiser HMO (CA)   | kp.org                     | 800-464-4000  | 604762 Northern CA, 232527 Southern CA        |
| SelectHealth HMO (UT)   | selecthealth.org           | 800-538-5038  | G1017120                                      |
| Vision Plan   |                            |   |   |
| Vision Service Plan (VSP)   | vsp.com                    | 800-877-7195  | 30057214                                      |
| Dental Plan   |                            |   |   |
| Delta Dental  | deltadentalins.com         | 800-765-6003  | 17690   |
| Life and Accident Insurance/Disability  |                            |   |   |
| Prudential, Basic and Optional Policies   | mybenefits.prudential.com  | 800-524-0542  | 52583   |
| AC Newman (AD&D) Basic and Optional Policies  | acnewman.com               | 877-226-8711  | ADD-123708 (Basic), PAI-123707 (Optional)     |
| Sedgwick Leaves, Disability and Workers' Compensation   | MyHR Online                | 855-233-7599  | Not Required                                  |
| Financial Security  |                            |   |   |
| Charles Schwab 401(k) Savings Plan  | schwab.com/workplace       | 800-724-7526  | PayPal  |
| Your Spending Account™ (YSA) Flexible Spending Accounts   | ybr.com/benefits/paypal    | 844-474-6641  | Not Required                                  |
| E*Trade   | etrade.com                 | 800-838-0908  | Not Required                                  |
| HealthEquity Health Savings Account (HSA) for participants enrolled in the Consumer Directed Health Plan (CDHP) | healthequity.com/ed/paypal | 866-346-5800  | Not Required                                  |
| Business Travel Policies  | MyHR Online                | 800-336-0627 (U.S.)<br>302-476-6194<br>(Outside U.S.) | Visit MyHR Online                             |
| Health Plan Resources   |                            |   |   |
| Advance Medical (Expert Medical Opinion)  | advance-medical.com/paypal | 888-416-7514 (U.S.)<br>650-284-0984<br>(Outside U.S.) | Not Required                                  |
| Alight Advocacy Services (Claims Assistance)  | alight.com/advocacy        | 888-622-1200  | Not Required                                  |
| Stanford Health Navigator   | shc.is/paypal              | 844-463-7366 (U.S.)<br>650-736-2741<br>(Outside U.S.) | Not Required                                  |
| Everyday Support  |                            |   |   |
| Arbor EAP (Nebraska)  | arborfamilycounseling.com  | 800-922-7379  | PayPal  |
| Bright Horizons   | careadvantage.com/paypal   | 877-BH-CARES  | UN: PayPal, PW: backup4u                      |
| Hyatt Legal   | legalplans.com             | 800-821-6400  | PW: 6091045                                   |
| Optum EAP   | liveandworkwell.com        | 866-248-4096  | PayPalUS                                      |
| Optum ID Core Theft Program   | liveandworkwell.com        | 866-248-4096  | PayPalUS                                      |
| Progyny   | progyny.com/member-portal  | 833-838-5850  | PayPal  |
| Rethink   | paypal.rethinkbenefits.com | 877-988-8871  | PayPal  |
| Real Appeal   | realappeal.com             | 844-344-REAL  | PayPal  |
| meQuilibrium  | mymeq.com/paypal           | 617-600-6671  | PayPal  |
| Milk Stork  | milkstork.com/paypal       | 888-207-6909  | PayPal  |
| Nationwide Pet Insurance  | petsnationwide.com         | 888-899-4874  | PayPal  |

The rights, if any, of employees to participate in the benefits programs and to receive benefits under such programs are governed by the terms and conditions of the applicable benefit plans and PayPal policies (the "Benefit Plans"), rather than any summary or other communication. In the event of any conflict between any summary or other communication and the Benefit Plans, the applicable Benefit Plan shall control. Information contained in this communication does not create a right to employment and will not be interpreted as forming an employment contract or affecting an employee's employment status, which remains at-will. PayPal reserves the right to make changes or cancel any benefits at any time, at PayPal's sole discretion.

