

Expert Medical Opinion

Bringing the world's experts within arm's reach

Expert Medical Opinion Benefit for PayPal Employees and Families

When faced with a medical problem, it's difficult to understand complex clinical information to make informed decisions. Not sure if your diagnosis is correct? Not certain you're getting the right treatment? Contact Advance Medical for the **Expert Medical Opinion** program. You will have access to a physician who can help you understand your options. This **Physician Case Manager** is your connection to *personalized* answers from Experts in all medical fields and specialties. Plus, this board-certified doctor is your ally and advocate for getting the best care possible. PayPal employees and family members can get **optimized care**, as well as the peace of mind that comes with knowing world-leading **Experts** are in their corner.



How will PayPal employees and family members access Expert Medical Opinion?

- Advance Medical can be reached in any of the following manners:
 - Telephone: +1-888-416-7514 or +1-650-284-0984 to speak with a live representative
 - Email: PayPal@advance-medical.com to receive a response same day or next business day
 - Fax: +1-617-987-0633 to submit documents
- You will be scheduled to speak with a physician who will be your point of contact throughout the process.

Who is eligible and what does it cost?

- Expert Medical Opinion is available to all PayPal employees globally and their spouses, domestic partners and dependent children. There is no charge.

What conditions or treatments are covered?

Expert Medical Opinion is open to any and all health concerns. For example:

- Any invasive procedure or surgery being considered
- Conditions where the diagnosis is not certain
- Conditions that have not responded to treatment
- Diagnosis with cancer or another serious disease
- Patient is not comfortable with recommended treatment
- Patient is uncertain about where to be treated

Is the program confidential?

- All conversations with Advance Medical are completely confidential.
- Your personal medical data is never shared without your permission.

Who is Advance Medical?

- Advance Medical is a global leader in patient-focused health services.
- Advance Medical's team of Physician Case Managers are all board-certified, licensed, and practicing doctors.
- Advance Medical is independent of PayPal, but shares PayPal's goal of superior patient care.