

Watzek Library User Survey

Thank you for taking the time to complete this survey. Your responses will help us improve library services.

1. Which of the following best describes you?

Mark only one oval.

- ☐ First-year student
- ☐ Second-year student
- ☐ Junior
- ☐ Senior
- ☐ Graduate student

2. Area(s) of study. (Please write "undecided" if not sure.)

3. Do you live on campus?

Mark only one oval.

- ☐ Yes
- ☐ No

4. How often do you visit the library for the following needs?

Mark only one oval per row.

	Daily	Weekly	Monthly	Once a semester	Never
Studying individually	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Studying in a group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing textbooks from course reserves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing or returning books (other than textbooks)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting help from a librarian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing an exhibit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library computers (other than printing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting help from the IT Service Desk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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5. Do the following resources meet your needs?

Mark only one oval per row.

	Meets my needs	Does not meet my needs	I don't have a need for this	I'm not familiar with this
Quiet study space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaborative study space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reservable study rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Textbooks from course reserves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summit borrowing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interlibrary loan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library printers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library scanners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
AV/tech borrowing (headphones, laptops, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please share any comments about the resources listed above.

7. What are your preferred areas to study in the library? Why?

8. When starting a research project, how useful do you find the following tools?

Mark only one oval per row.

	Very useful	Somewhat useful	Not useful at all	I haven't used this	I'm not familiar with this
Primo (the library catalog)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library databases other than Primo (e.g. JSTOR, EBSCO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google Scholar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. What other research tools do you rely on?

10. Are there research tools or resources lacking in our collection that you would like to see added?

11. Which book format do you prefer?

Mark only one oval.

☐ Printed books

☐ Ebooks

☐ No preference

☐ It depends

12. Please share any comments about the research tools and resources listed above.

13. How useful do you find the following forms of assistance?

Mark only one oval per row.

	Very useful	Somewhat useful	Not at all useful	Have not used	I'm not familiar with this
Getting assistance at the Research Help desk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting assistance on chat	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting with a librarian in a research consultation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a librarian meet with my class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subject and course guides on the library website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video tutorials on the library website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other information on the library website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Watzek
library
website

14. How often have your classes met with librarians, either in the library classroom or as a part of your regular class?

Mark only one oval.

- ☐ Not often enough
- ☐ Often enough
- ☐ Too often
- ☐ No librarians have ever met with any of my classes

15. What frustrates you about doing research?

16. Please indicate how much you agree with the following statements:

Mark only one oval per row.

	Strongly agree	Somewhat agree	Disagree
I feel welcome in Watzek Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel comfortable asking questions of library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. What do you value the most about Watzek Library? If you could change one thing to make it a more welcoming place, what would it be?

18. Please provide your student ID number if you would like to be entered in our raffle to win one of four \$25 Bon Appetit gift cards. ID numbers will only be used to contact prize winners. They will not be included when your survey responses are reviewed.

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