

Helping Hands for Hoarders - Terms and Conditions

Effective Date: [Insert Date]

Welcome to Helping Hands for Hoarders, a mobile application designed to support individuals affected by hoarding behaviours through personalized goals, community engagement, cognitive behavioural tools, and motivational support.

Please read these Terms and Conditions ("Terms") carefully before using the app. By accessing or using the app, you agree to be bound by these Terms.

1. Acceptance of Terms

By creating an account or using any part of the app, you agree to comply with and be bound by these Terms. If you do not agree, please do not use the app.

2. Who Can Use the App

You must be at least 13 years old to use the app. If you are under 18, you must have parental or guardian permission to use the app.

3. Purpose of the App

Helping Hands for Hoarders is intended for informational and motivational purposes only. It is not a substitute for professional mental health or medical advice. Always consult with a qualified professional regarding your situation.

4. User Responsibilities

You agree to:

- Provide accurate information during registration.
- Use the app in a respectful and non-abusive manner.
- Not upload or post content that is offensive, harmful, or illegal.
- Take responsibility for the security of your account.

5. Content Ownership

All content within the app, including images, audio, tips, and challenges, is either owned by or licensed to Helping Hands for Hoarders. You may not copy, reproduce, or distribute app content without written permission.

6. Community Guidelines

Our community features promote safe, supportive interaction. You agree not to:

- Harass, threaten, or bully others.
- Post spam, advertisements, or promotional links.
- Share medical or emergency content meant to replace professional help.

Violating these guidelines may result in suspension or removal of your account.

7. Subscriptions and Memberships

Certain features may be available only to premium members. All payments are handled securely via the Google Play Store. Cancellation and refund policies follow Google's terms.

8. Limitation of Liability

We aim to provide a helpful and stable app, but we are not liable for:

- Technical issues or interruptions
- Loss of data
- Actions taken based on app content

Use of the app is at your own risk.

9. Changes to the App or Terms

We may update the app or these Terms occasionally. When we do, we'll notify you via the app or email (if provided). Continued use after changes means you agree to the new Terms.

10. Contact Us

For questions, support, or concerns, please email us at:

support@hoardingapp.com