OCLC WorldShare Management Services

Overview

OCLC WorldShare Management Services (WMS) are an integrated suite of cloud-based library management and discovery applications. These applications are packaged together to give librarians a comprehensive and cost-effective way to manage library workflows and improve access to library collections and services.

The applications include: (1) acquisitions, (2) circulation, (3) license management, (4) metadata management, (5) interlibrary loan, (6) analytics and (7) discovery.

The first early adopter went live with WMS in September 2010 and it was launched for general release in 2011.

Objectives/Problem To Be Solved

Libraries share many common challenges: they are faced with scarce resources, changing user needs and increasingly diverse collections, systems and workflows. To manage these challenges, libraries need new ways to save time and and money and while continually improving service delivery.

By moving shared data and routine tasks to the cloud, WMS offers libraries cost savings, workflow efficiencies and the ability to deliver new value to users by sharing the work with other libraries.

Recent Activities

WMS has had many recent accomplishments, including (but not limited to):

- **March 2013**. The Criss Library at the University of Nebraska Omaha became the 100th library to go live with WMS.
- **March 2013**. The new WorldShare Interlibrary Loan service was introduced. It integrates discovery and delivery of electronic, digital and print materials into a single interface. It was designed to simplify workflows and expand fulfillment options beyond traditional interlibrary loan.
- **September 2013**. New, efficient, record management functionality to describe one-of-a-kind physical, electronic and digital items was introduced

Members/Partners

There are more than 25,900 OCLC member libraries, archives and museums worldwide.

Funders/Funding Model

OCLC is a nonprofit funded by member support.

as part of WorldShare Metadata Services. The new functionality also enables libraries to manage local holdings records (LHRs) and local bibliographic data (LBD).

- **January 2014**. The new WorldCat Discovery Services was introduced. It enables the discovery of more than 1.5 billion electronic, digital and physical resources in libraries around the world. It makes library collections visible to information seekers in the places where they start their search.

- **June 2014**. The University of Delaware became the first ARL and the 200th library to go live with WMS.

Governance

Members govern the OCLC cooperative, and librarians guide its services, policies, and direction through a 16-member Board of Trustees. The Board works with a Global Council of librarians who are elected through regional councils and with OCLC managers. In addition to approving strategic plans, the Board reviews potential opportunities and partnerships; approves budgets; and oversees audits to ensure OCLC stays financially secure and true to its public purpose.

OCLC's Strategic Leadership Team manages the day-to-day operations.

OCLC Product Team actively gathers feedback and requirements from the WMS Community, which then directly impacts the new WMS enhancements, features and functionality that are continuously delivered on a quarterly basis.

Next Steps / Planned Future Work

OCLC is currently working to:

- Develop a comprehensive suite of analytics and decision-making tools using both local and cooperative (aggregated) library data.

- For WMS libraries, WorldCat Local is the end-user discovery service at this time. Currently, OCLC is gathering feedback regarding the WorldCat Discovery Services beta from WMS libraries. By early 2015, WorldCat Discovery will include the full complement of WorldCat Local functionality, plus additional features, and WMS libraries will be encouraged to begin transitioning from WorldCat Local to WorldCat Discovery at that time.

- Provide enhancements to further integrate WorldCat Discovery Services with WorldShare Interlibrary Loan in order to more closely connect workflows for WMS libraries.