



# AT&T IP Flexible Reach<sup>®</sup>

Your Quote, Contract  
and Bill Clarified

This legend has been developed to help you decipher the terms and charges associated with your AT&T IP Flexible Reach service. Four key elements are identified in the quote, contract and bill examples below:

**AT&T IP Flexible Reach Calling Plan,  
Monthly Calling Plan Charge**

**AT&T Business in a Box<sup>®</sup>, Onsite Maintenance  
Monthly Service Charge**

**Managed Internet Service –  
Access, Local Channel Monthly Charge**

**Managed Internet Service –  
Port, Per Site Monthly Charge**

***For any additional questions on your quote, contract or bill,  
please contact your local sales representative.***

## Your Quote

AT&T ABN EXPRESS BUDGETARY QUOTE MONTHLY RECURRING & NON-RECURRING CHARGES			
Company:	8076	Quote Number:	1
Contact:	203 771 2000	Quote Date:	5/14/12
Phone:	1 hour at	Expiration Date:	06/13/12
City/State/Zip:	06033	Amount Executed:	1000.00
		Delivery Date:	5/17/12
		Name:	24 Months
Item Price:	5/14/12		
Qty	Description	Unit Price	Estimated Price
Version 12.0			
<b>MONTHLY RECURRING CHARGES</b>			
<b>BVoIP - IP Flexible Reach</b>			
6	IP Flexible Reach Calling Plan C (includes 300 LD OffNet MOU)	\$ 119.34	\$ 119.34
1	Base Unit 12 Port POE Router: On-Site Maintenance	\$ 0.00	\$ 0.00
<b>Transport</b>			
1	MIS Plus T1.5 Access (Local Channel)	\$ 188.00	\$ 188.00
1	MIS Plus T1.5 Port (MIS with Managed Router)	\$ 104.00	\$ 104.00
<b>Sub-Total Monthly Recurring Charges</b>			
		\$ 411.34	
<b>AT&amp;T ABN Express Total Monthly Recurring Charges*</b>			
		\$ 411.34	
<b>NON-RECURRING CHARGES</b>			
<b>Setup</b>			
1	VoIP Call Plan Setup (per site) - Plan C	\$ 0.00	\$ 0.00
1	AT&T Technical Assistance Program	\$ 0.00	\$ 0.00
<b>Sub-Total Non-Recurring Charges</b>			
		\$ 0.00	
<b>AT&amp;T ABN Express Total Non-Recurring Charges*</b>			
		\$ 0.00	

Date Printed: 5/14/12	
Qty	Description
<b>MONTHLY RECURRING CHARGES</b>	
<b>BVoIP - IP Flexible Reach</b>	
6	IP Flexible Reach Calling Plan C (includes 300 LD OffNet MOU)
1	Base Unit 12 Port POE Router: On-Site Maintenance
<b>Transport</b>	
1	MIS Plus T1.5 Access (Local Channel)
1	MIS Plus T1.5 Port (MIS with Managed Router)

## Your Contract

AT&T Business Network (ABN) Express Service Agreement			
<b>4. SERVICE COMPONENTS AND RATES PRICES</b>			
<b>4.1 T1 Access Channels</b>			
<b>4.1.1 T1 Access Channels connected to ABN Voice Services or Managed Internet Services</b>			
Mileage	Fixed	Per Mile	
0-5	\$ XXX.XX	\$0.00	
6-10	\$ XXX.XX	\$0.00	
11-20	\$ XXX.XX	\$0.00	
21-50	\$ XXX.XX	\$0.00	
51+	\$ XXX.XX	\$X.XX	

4.4 AT&T Access Channels

4.4.1 T1 Access Channels connected to ABN Voice Services or Managed Internet Services

T1 Access Channels connected to ABN Voice Services			T1 Access Channels connected to Managed Internet Services		
Mileage	Fixed	Per Mile	Mileage	Fixed	Per Mile
0-5	\$ XXX.XX	\$0.00	0-5	\$ XXX.XX	\$0.00
6-10	\$ XXX.XX	\$0.00	6-10		
11-20	\$ XXX.XX	\$0.00	11-20		
21-50	\$ XXX.XX	\$0.00	21-50		
51+	\$ XXX.XX	\$X.XX	51+	Service Guide Schedule B as revised from time to time	

4.4.2 T3 Access Channels – Rates are as specified in Service Guide Rate Schedule B as revised from time to time.

4.5 AT&T Managed Internet Service

MIS					MPLS PNT – with Managed Router			Class of Service
Access Method	Speed	w/o Managed Router Monthly Charge Per Port Per Site	w Managed Router Monthly Charge Per Port Per Site	w Managed Router and IP Flexible Reach or Voice DNA Monthly Charge Per Port Per Site	Access Method	Speed	Monthly Charge Per Port Per Site	Class of Service Monthly Charge
T-1	1.544 Mbps	\$XXX.XX	\$XXX.XX	\$XXX.XX	Private Line NxT-1	3 Mbps – 12 Mbps	\$XXX.XX	\$XXX.XX
2xT-1	3 Mbps	\$XXX.XX	\$XXX.XX	\$XXX.XX	Private Line	1.544 Mbps	\$XXX.XX	\$XXX.XX

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AT&T Business Network (ABN) Express Service Agreement			
<b>4.1 T1 Access Channels</b>			
<b>4.1.1 T1 Access Channels connected to ABN Voice Services or Managed Internet Services</b>			
Mileage	Fixed	Per Mile	
0-5	\$ XXX.XX	\$0.00	
6-10	\$ XXX.XX	\$0.00	
11-20	\$ XXX.XX	\$0.00	
21-50	\$ XXX.XX	\$0.00	
51+	\$ XXX.XX	\$X.XX	

<b>4.6 AT&amp;T BVoIP Services</b>	
Calling Plan C, IP Local and IP Long Distance Bundle	Included - 300 US Off-Net LD minutes per month per Concurrent Call ordered, minimum of 6 Concurrent Calls required per site; maximum of 5 telephone numbers per Concurrent Call
US Off-Net Calling Charge	Per Minute in excess of 300 minutes per Concurrent Call ordered - \$X.XXXX
International Off-Net Calling Charge	Per Termination, Per Second or Minute - As specified in the ABN Express Service Guide, Rate Table for International Off-Net Outbound Calls
Plan C, Monthly Calling Plan Charge	Per Concurrent Call - \$XX.XX
<b>AT&amp;T Voice DNA</b>	
Auto Attendant Setup Fee, per Auto Attendant	\$XXX.XX
Feature Package Monthly Charge	Premium - \$XX.XX, Enhanced - \$XX.XX, Standard - \$XX.XX
Monthly Auto Attendant Charge Per Auto Attendant	\$XX.XX per Concurrent Call, must have a minimum of 4
Audio Conferencing	\$XX.XX
Call Distribution Module	\$XX.XX
Voice Demarc/Site Survivability	\$XX.XX - Monthly Charge / \$XX.XX - Non-Recurring Charge
Attendant Console	\$XX.XX
<b>AT&amp;T IP Toll-Free</b>	
IP Toll-Free Inbound - Interstate	Per Minute - \$X.XXX
IP Toll-Free Inbound - US from Canada	Per Minute - \$X.XXX

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4.7 AT&T Business in a Box				
Service Component/Device	Service Component Replacement – Next Business Day Shipped (5x8) Monthly Charges	On-Site Maintenance (24x7x4) Monthly Charges	Life-Cycle Management Charges - Service Charges	
	Monthly Service Charge	Monthly Service Charge	Per Site / Per Occurrence during Standard Business Hours (M - F, 8:00 am- 5:00 pm, local time)	Service Charge List Price
Base Unit 12 Port	\$XXX.XX	\$XXX.XX	Additional Service	\$XXX.XX
Base Unit 24 Port	\$XXX.XX	\$XXX.XX	Delete Service	\$XXX.XX

## Key

- AT&T IP Flexible Reach Calling Plan, Monthly Calling Plan Charge
- AT&T Business in a Box®, Onsite Maintenance Monthly Service Charge
- Managed Internet Service - Access, Local Channel Monthly Charge
- Managed Internet Service - Port, Per Site Monthly Charge

Access Coordination Function , Discounted by: , Access Waiver  
@100.00%, From: 11 Jan, 2012 to: 10 Feb, 2012

### Recurring Charges

Port ID 78XXXX

## Voice Over IP

[illegible]

- **AT&T IP Flexible Reach Calling Plan, Monthly Calling Plan Charge**
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<b>Invoice</b>	
<b>Bill-At-A-Glance</b>	
Previous Bill	907.01
Payment	.00
Adjustments	4.25
Paid Due - Please Pay Immediately	771.86
Current Charges	425.45
<b>Total Amount Due</b>	<b>\$1,231.52</b>
Current Charges Due in Full by	Feb 10, 2012
<b>Billing Summary</b>	
For detailed information of your charges go to <a href="#">www.businessdirect.att.net</a>	
Questions? Call: 1 800 368-1111	
AT&T Business Services	.00
Accounting/Service Charges	.00
Group #000001	224.75
Sub-Account #829-000-0000001	188.25
Sub-Account #829-000-0000002	132.07
Sub-Account #829-000-0000003	132.07
<b>Total Current Charges</b>	<b>425.45</b>
<b>Detail of Payments and Adjustments</b>	
Adjustments	
Item	Date Description
1	01-11-2012 200001 LATE PAYMENT NOTICE
	4.25
<b>Total Adjustments</b>	<b>4.25</b>

## Current Charges

Group #000001

**Sub-Account #829-000-0000001**  
**Charges for Circuit#DHEC123456 AT1**  
**Location: 0002**  
**123 MAIN STREET**  
**ANYTOWN, US 98765**  
**T1.5 Services**  
**Recurring Charges:**  
**Jan 11, 2012 thru Feb 10, 2012**  
**2. Local Channel**  
**Total T1.5 Services**

## Surcharges and Other Fees

**Sub-Account #829-000-0000002**  
**Customer Location:**  
**123 MAIN STREET**  
**ANYTOWN, US 98765**  
**MIS with Managed Router**  
**Recurring Charges:**  
**Jan 11, 2012 thru Feb 10, 2012**  
**9. MIS with Managed Router**  
**1544Kbps - US**  
**Port ID: 7881234**  
**Works With Circuit DHEC123456 AT1**  
**Total MIS with Managed Router**

**Taxes**  
**State:**  
**10. OH/OHIO**  
**County:**  
**11. COUNTY TAXES**  
**Total Taxes**  
**Total Sub-Account #829-000-0000002**

**Sub-Account #829-000-0000003**  
**Charges for Subscriber/Router ID 000289123**  
**USRADISAE0H01R**  
**123 MAIN STREET**  
**ANYTOWN, US 98765**  
**Voice Over IP**  
**Recurring Charges:**  
**Jan 11, 2012 thru Feb 10, 2012**  
**12. AT&T IP Flexible Reach Calling Plan C**

## Key

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- AT&T Business in a Box®, Onsite Maintenance Monthly Service Charge
- Managed Internet Service – Access, Local Channel Monthly Charge
- Managed Internet Service – Port, Per Site Monthly Charge