# RONALD OMONDI

## CONTACT ME AT

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- 📍 Nairobi,Kenya

## EDUCATION HISTORY

- **2020 - date**
  **Masinde Muliro University**
  **Diploma in Information Technology**

- **2016 - 2019**
  **Ambira High Shool**
  **KCSE Certificate**
  **Mean Grade C plain**

# IT SUPPORT/WEB DEVELOPER

## CAREER OBJECTIVE

I am a highly motivated and experienced IT professional with a passion for both IT support and web development. I have a strong understanding of computer systems and networks, and I am proficient in a variety of programming languages and software applications. I am also a skilled troubleshooter and problem solver, and I have a proven track record of providing excellent customer service.I am eager to learn new things and I am always looking for ways to improve my skills. I am confident that I can be a valuable asset to your team.

## WORK EXPERIENCE

### Website Administrator/Maintenance Intern

**PARLIAMENT OF KENYA(SENATE) | JULY 2022 - OCT 2022**

- Collaborated with senior Web masters in configuring web applications and troubleshooted web-related issues.Had experience with a variety of web administration tools and technologies, including Apache, MySQL, and PHP.

- Updated content, fixing broken links, and monitoring the website's performance.

- Managing network servers and technology tools: This includes tasks

such as setting up and maintaining network infrastructure, managing user accounts,such as e-parl,SmartHR and IFMIS system.

- Upgrading systems with new releases and models.

- Provided user support in website related issues by troubleshooting the problems and resolving issues.

## LANGUAGES

- English

- Kiswahili

- French

## SKILLS

- IT Support,Repair and Maintenance

- Computer Networking

- Linux/Windows Systems Administration

- Installation and Maintenance

- Administration and Management in MySQL Server

- Version Control Systems(Git)

- Microsoft Office skills

- HTML,CSS & JAVASCRIPT

## REFERENCES

- References will be provided upon request