



Wayne Yong

Information Technology Professional and Services

Co-Founder / Chief Technology Officer, Solular

Founder / Chief Digital and Marketing Officer, 99 Digital

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EDUCATION

Cambridge International Qualifications (CIQ), UK

2023

Postgraduate Qualification (PGDip),
Business Analytics

Singapore Management University SMU Academy - Professional and Continuing Education

2020

Advanced Diploma,
Data Analytics and Machine Learning

2019

Professional Certification,
Digital Marketing

2018

Certification,
Information Technology Risk Governance and Security - (IBF Level 1)

National University of Singapore NUS Business School - Executive Education

2022

Professional Certification,
Accounting and Finance

EDUCATION

	Kaplan Higher Education Institute Part-Time Program
2015 - 2017	Diploma, Business and Information Management
	Institute of Technical Education ITE College Central
2011 - 2013	National ITE Certificate, Electronics (Wireless LAN)
	Secondary School Education
2007 - 2010	Singapore-Cambridge General Certificate of Education Normal Level

PROFESSIONAL CERTIFICATIONS

	Microsoft
	Implement and operate an on-premises and hybrid networking Infrastructure
2023	AZ-800
	Windows Server Network Infrastructure
2023	Windows Server 2019
	Install the Windows Client
	Troubleshoot hardware and drivers
	Configure networking on Windows Client
	Configure user and device profiles
2023	MD-100, MD-101
	Networking with Windows Server 2016
2017	70-741
	Microsoft Technology Associate: Networking Fundamentals
2014	98-366

2022	Linux Security Fundamentals LFS216 The Linux Foundation
2016	ITIL v3 Foundation in IT Service Management ISS-NUS National University of Singapore
2015	CompTIA IT Fundamentals CompTIA

PROFESSIONAL CERTIFICATIONS

2021	Google Analytics Individual Qualification
2020	Google Ads Search Certification
	Google

EXPERIENCE

	Solular Mobile and Information Technology Services Solular Plus Commonly known as Solular
Nov 2021 – Present	Co-Founder / Chief Technology Officer As a Joint-founder of the company. I am held responsible for all aspects of IT overseeing the development of technology to help improve and increase business
June 2011 – Oct 2021	Technical Sales Support Since Year 2011, I have been freelancing on Software repair projects. Devices that I repair include the Android, Windows, Blackberry OS, Symbian and Series 40 Assign with Mobile Phone Software repair projects on a freelancing basis

Assign with **digital marketing projects** on a freelancing basis
Setting up website and running campaign on the digital platform

99 Digital Marketing

Commonly known as 99 Digital

Apr 2023 –
Present

Founder / Chief Digital and Marketing Officer

Digital marketing projects

- Search Engine Marketing (SEM), Social Media Marketing (SMM)
- Google Ads, Analytics, Facebook Ads and Instagram

Setting up a Website

- Web Hosting
- Google Workspace
- Wordpress, Elementor and Woo Commerce Add-On
- Squarespace

Aug 2019 –
Present

Information Technology Professional and Services / Self-Employed

<https://itservices.wayneyong.com/>

I have specialize skills in:

System Administration, Computer Networks, IT Support and Data Recovery

I provide the following PC Computer Repair Services, be it Software or Hardware

Reinstall/Reformat of Windows, Linux Operating Systems, System Recovery, Data Migration, Data Recovery, Password Reset, Android and iOS Software Recovery, File Transfer and Backup Data for Android and iOS (iPhone, iPad), Solid State Drive (SSD) and Ram Upgrade, Motherboard Repair, LCD and Battery Replacement Services

Hewlett Packard Enterprise

May 2023

Windows Server Project

May 2023

HP ProLiant Server

- Upgrade SSD and Ram
- Configure RAID 5
- Install Windows Server 2019
- Setup 4 x VM using Microsoft Hyper V
- Configure Active Directory Domain Service (AD), IP DHCP, DNS
- Install SQL Server (Database)
- Configure SQL Failover Clustering

	Deutsche Bank
Jan – Feb 2021	Data Recovery Project Jan – Feb 2021 My client from Deutsche Bank approach me for a Data Recovery - Project I was contacted to support the recovery and retrieval of the corrupted files that include 6 years of financial report spreadsheet.
Feb – July 2019	Samsung SDS Asia Pacific Contract IT Support Specialist Provide 2nd Level support and troubleshooting for business application/software (for my clients, Samsung C&T and Samsung Reinsurance) Install, Configure and Troubleshooting Windows 7 for Enterprise/Pro and Windows 10 Managing of Active Directory and Permission of File Server Setting up PCs, Network Printer and IP Phone. Troubleshooting for Servers, Network, Switches and Wireless Routers
Dec 2017 – Sept 2018	Institute of Systems Science National University of Singapore Contract IT System Management Group, Information Services Perform system administration duties Maintain reliable operation of computer systems, ensuring uptime performance and security policies of PC to meet the needs of my user Install upgrade PC components and software Assist in procurement processes including sourcing for IT vendor and purchasing of goods
Feb – Sept 2017	Singtel - Singapore Telecommunication Limited Contract

Customer Support for Fibre Installation and Maintenance, Field Delivery Operation

Follow up on Unresolved Case escalated from Level 1 Support Team

Provide 2nd Level technical support for customer including LAN 802.3 and Wireless communication 802.11 G/N/AC

Manage customers and solving technical issue relating to Fibre broadband, ADSL, Home digital line and Singtel TV

Liaising with internal and external stakeholder including fibre-optic vendor to provide on-site installation and maintenance for customer

2014 – 2016

National Service (NSFs)
SCDF

2016

HuanYu Telecommunications
Freelancer

Software Engineer
Android Open Source Project (AOSP)

Repaired and fix a HTC Smartphone that is being stuck on Android software bootloop (HTC One M8)

Jan – Dec 2012

Sony Mobile Communications – Sony
Part-Time

Sales Assistant

ADDITIONAL INFORMATION

Aug 2020 - Present **Progress Singapore Party (PSP)**

Community Involvement i.e Walkabouts,

Door to Door Visits to Residents for

West Coast – Pioneer

Invited to join as a member

Information Technology Department,

Progress Singapore Party
Role: IT Infrastructure,
System Administration