



Get Ready for Siren Field User - eLearning Guide

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Document Control

Date	Updated Content
10/11/2017	Added document control
11/14/2017	Added Appendix A: Course Summary, which contains all Sum Up! Bullets from the guide and the modules.
01/02/2018/	New course completion requirements
03/05/2018	Updates to outcomes information
	Removal of offload delay PCR info
10/29/2018	Revised course, re-purposed as initial instruction guide to accompany Get Ready for Siren Field User eLearning course.

Course Instructions

Welcome to *Get Ready for Siren Field User*! This course is your introduction to Siren, and forms just part of your total learning experience prior to, during, and post deployment of Siren at your station.

Key Point: The entire Siren learning program is structured as follows:

- Prior to deployment: This course, Get Started with Siren Field User includes multiple interactive modules, and is currently (March 2018) being edited to include only core content.
 - A certain amount of content is in the process of being labeled "optional." This doesn't mean you won't need to learn it it means that you have the option of viewing it now. Optional content will not be included in module review, quizzes, or the final assessment for this course.
 - Optional content will be either be included in the field training sessions, or in Siren On-the-Go (item 3 below).
- 2. At time of deployment: Depending on your station, you will either be scheduled for on-car support with a member of ParaCARE's Paramedic Deployment Team, OR a small group field training session will be made available for you. In these practical training sessions, you will get hands on practice with Siren and the Toughbook, as well as other critical content that you'll need prior to beginning to use Siren on Car.
- 3. Post-deployment: At any time, and definitely after completing this course, register for the <u>Siren On-the-Go</u> course in the Learning Hub. This course page isn't a regular "course," that you'll complete, but is rather a resource page. Each week, you'll be notified of a new minilesson that works great on your mobile device and will be available from <u>Siren On-the-Go</u>. The course page also includes learning tools and reference materials. You'll be reminded at the end of this course to register for <u>Siren On-the-Go</u>.

Please take the time to read these instructions before starting the course. You may want to download and/or print this document for reference. We recommend you work through the course in several sittings a few modules at a time, rather than trying to complete the course all at once.

Completion Requirements

You will need to complete this course AND either receive the on-car support provided by ParaCARE's Paramedic Deployment team or attend a small group practical training session in order to accept shifts at any BCEHS stations that have deployed the Toughbooks and Siren.

Course Structure & Duration

This course consists of a series of eLearning modules, some of which are accompanied by readings from the eLearning Guide

Full modules:

- These lessons consist of an interactive eLearning module which consists of an overview, software simulation, review and quiz.
- All quizzes consist of 3 to 5 questions, 100% score is required to pass, and you can redo the quiz as many times as necessary.

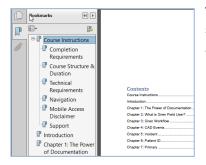
Mini-Module:

- The Siren Workflow lesson consists of a reading from the eLearning Guide, plus a mini-module consisting of the review and guiz.
- The quiz format is the same as in the full modules.

Final Assessment:

- 24 questions related to the content in the course, almost all of which are taken from the quizzes that are at the end of each module. 80% grade required to pass.
- Refer to Appendix A Course Summary in this guide while completing the Final Assessment.

Key Point: The eLearning Guide contains all the required readings for this course. **NOTE: Most modules no longer require a reading.**



To quickly access chapters and subsections, use the bookmark function in Adobe Reader.

There is a survey link at the end of the course. If you have feedback on any module or course component, or the course in general, use this link. You can make your feedback anonymous, or include your name and contact information if you'd like a response.

Technical Requirements

The recommended browser is Google Chrome. If you are having any technical difficulties with the course, please try using Chrome before contacting the Learning Hub for support. Module work best when the browser is maximized to fill the entire screen.

Key Point: eLearning modules in this course open in pop-ups, so you need to turn pop-up blockers off in your browser. When you attempt to launch an eLearning module, if a pop-up blocker prevents it from opening you'll receive a warning message advising you to turn the pop-up blocker off. You will be able to do that directly in your browser.

In Chrome: Top right of your browser, click the 3 vertical dots > Settings > Scroll to bottom > Advanced > Under Privacy and Security > Content Settings > Popups > Allow > ADD > Paste in: http://learninghub.phsa.ca:80

Support

- Questions regarding Siren while you do this course: help@bcehs.ca
- Question regarding Siren while on car: 1-877-744-0443
- Issues with the functionality of this course: learning@bcehs.ca

Completion questions (getting paid): learning@bcehs.ca

Mobile Access Disclaimer

The Toughbooks on car are ruggedized mini-computers, and are not considered "mobile devices" for the purposes of this disclaimer. You can access your learning on your Toughbook at any time.

Key Point: The modules / mini modules contained in this course are optimized to display well on handheld devices such as iPads and phones.

However, the Learning Hub itself does not currently support mobile access, so if you have issues with mobile device access, support will not be provided. That said, there is a lot of value in using mobile devices to access this learning, so here is what you can expect.

- The Learning Hub main course pages may not display perfectly on handheld devices, but you should be able to access the individual modules / other items.
- You are welcome to work through a module on your handheld, but if the completion tracking doesn't work, you will need to work through the modules using a PC.
- If you are viewing the modules on a tablet, you may need to pinch / widen with your fingers to zoom in on the content, especially in the quiz questions.
- There is a known issue where iPads will not play audio. Most often the
 audio is fine, but on occasion it won't work. In the future, closed captions
 will be added to the modules so you will be able to view the information
 that way, should you have this challenge.
- Most modules have a "flying finger" on the right side of the screen that
 points to the Next button. On handheld devices, the next / back buttons
 are situated a little differently, so the finger won't point to exactly the right
 location.