

# Walker Bolen

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## Education

- Indiana University Southeast, New Albany, IN **GPA: 3.5/4.0**
- Bachelor's Degree | May 2021
- Computer Science Major, Business Minor
- Dean's List: Fall 2017
- Chancellor's List: Fall 2017

## Organization Experience

**Kappa Sigma Fraternity**, Tau-Kappa Chapter, Indiana University Southeast

**Initiation:** Fall 2017 Class Vice President: Fall 2017

- Organize and structure all class activities
- Serve as decision maker

**New Member Educator:**

- Lead new members into the right path
- Build gentlemen
- Teach the history and everything else of our fraternity
- Lead curriculum-based course over a 60-day period

## Work Experience

[Mar 2020] – [Present] [IT Service Desk Intern] | [American Commercial Barge Line- ACBL] | [Jeffersonville, IN]

- Take phone calls from Office users and boats
- Troubleshoot issues in the areas of hardware & software installation, repair, upgrade and maintenance.
- Configure new hardware
- Analyze and prepare reports on system issues

[Oct 2018] – [Present] [Sales Rep Support] | [Fastenal] | [Jeffersonville, IN]

- Manage and plan out deliveries for each day.
- Answer calls from customers to take orders or resolve issues
- Give the best customer service possible in / out of the store
- Manage all inventory on stock shelves and customer order shelves

[Mar 2018] – [Oct 2018] [Warehouse Mgr./Color Manufacturer] | [Greenrose Inc.] | [Louisville, KY]

- Oversee and manage all inbound/outbound orders
- Acquire special orders to fill and send out
- Pull and load orders for each customer / Record inventory

[July 2016] – [Mar 2018] [Technician] | [Black Diamond] | [Jeffersonville, IN]

- Manage and plan out jobs on a day to day basis.
- Plan a route to make an efficient workday
- Give the best customer service possible
- Resolve all issues that customers have while keeping the integrity of company

## Technical Skills (Ranked 1-5)

Python: 3  
Java: 5  
Windows 10/8/7: 5  
Assembly: 3  
C++: 3  
Mac OS: 3  
HTML: 3  
Web Design:  
<http://www.greenroseinc.com/>  
Web Design:  
<http://www.stroudsauctionllc.com/>

## Projects

**2019 Student Conference**

Recreated Space  
Invaders  
Used inline Assembly  
& C++