

# **William Bollock**

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<https://github.com/wbollock>

904-687-8064

## **EDUCATION**

### **Florida State University - Tallahassee, Florida**

Honors Student

3.92 GPA

(Bachelor of Science) Information Technology; Minor: Computer Science

Expected Date of Graduation: December 2019

## **WORK EXPERIENCE**

### **On the Rocks Bartending, Tallahassee**

February 2017 – Present

#### **IT Manager**

- Ran daily operations and IT systems of a local business with over \$1.1 million in total revenue
- Managed a submission form with HTML to streamline the process of quote estimation for events, which has resulted in \$30,000+ of event orders
- Performed G Suite administration, domain transferring, and DNS maintenance
- Supervised and scheduled over 30 employees while handling payroll and assisting with QuickBooks accounting

### **Florida State University College of Communication and Information, Tallahassee**

April 2018 – Present

#### **Help Desk Technician**

- Restructured MacOS enterprise administration, combining original Bash scripts with Deploy Studio to modernize MacOS deployments
- Wrote extensive documentation for professional projects
- Managed 187+ Windows and MacOS computers in crucial student computer labs

## **FREELANCE PROJECTS**

### **Center for Translational Behavioral Research, Tallahassee**

November 2018 - Present

#### **Website Manager**

- Built, managed, and structured a professional website while collaborating with the FCIM on design decisions

## **TECHNICAL SKILLS AND PROJECTS**

- Proficient with Java, Solidity (Ethereum), Bash, Git and MySQL
- Familiar with PHP, C, C++, and XML
- Built a variety of different mini Android applications, in class and self-taught, while experimenting with new frameworks such as Android Jetpack