WILLIAM S. BONANNO

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EDUCATION

Bachelor of Technical and Applied Studies   Received December 2017
Kent State University at Tuscarawas, New Philadelphia, Ohio

- Major: Technical and Applied Studies, Computer Technology Networking Concentration
- Received Certificate of Computer Forensics and Information Security in May of 2017
- Member of the KSU Honors College and maintained a 4.0 GPA
- Certified through TestOut as a 2017 Network Pro

Associate of Applied Business   Received December 2015
Kent State University at Tuscarawas, New Philadelphia, Ohio

- Major: Computer Technology, Networking Technology Concentration

PROFESSIONAL EXPERIENCE

Assistant Technology Coordinator   December 2017 to Present
Claymont City Schools, Dennison, Ohio

- Regularly performed sysadmin duties, such as configuring systems and infrastructure, deploying updates to workstations and servers, and managing the cloud environment
- Maintained and administered a fleet of Chromebooks and users through Google Workspace for Education
- Collaborated with colleagues and outside vendors to complete projects
- Spearheaded the installation and configuration of the district's WLAN and camera systems
- Assisted in making purchasing decisions for the technology department

Technology Assistant   May 2016 to December 2017
Claymont City Schools, Dennison, Ohio

- Updated and maintained pages on the district's web server using HTML5, CSS, and PHP
- Helped oversee the district's recent school-wide move of teacher and student workstations
- Assisted in deploying Windows 10 throughout the school's domain

On-site Technician   November 2013 to June 2014
Ampersand Technologies, New Philadelphia, Ohio

- Responsible for QuickBooks database management as well as on-site hardware maintenance
- Performed troubleshooting actions for systems that were infected with various malware

ACTIVITIES & HONORS

- Awarded the Kent State Computer Technology Program Award for 2016
- Lead a service-learning group that provided specialized research to Indian Valley High School regarding recent technological initiatives
- Volunteered for the Claymont Foundation by redesigning their website, updating their web server, and keeping their alumni database up-to-date