

WILLIAM S. BONANNO

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EDUCATION

Bachelor of Technical and Applied Studies

Received December 2017

Kent State University at Tuscarawas, New Philadelphia, Ohio

- Major: Technical and Applied Studies, Computer Technology Networking Concentration
- Received Certificate of Computer Forensics and Information Security in May of 2017
- Member of the KSU Honors College and maintained a 4.0 GPA
- Certified through TestOut as a 2017 Network Pro

Associate of Applied Business

Received December 2015

Kent State University at Tuscarawas, New Philadelphia, Ohio

- Major: Computer Technology, Networking Technology Concentration

PROFESSIONAL EXPERIENCE

Assistant Technology Director

December 2017 to Present

Claymont City Schools, Dennison, Ohio

- Rebuilt outdated Hyper-V servers on the Server 2016 platform
- Responsible for configuring, maintaining, and troubleshooting workstations and servers in a Microsoft AD environment
- Spearheaded the installation and configuration of the district's new Aruba WLAN system

Technology Assistant

May 2016 to December 2017

Claymont City Schools, Dennison, Ohio

- Updated and maintained pages on the district's web server using HTML5, CSS, and PHP
- Helped oversee the district's recent school-wide move of teacher and student workstations
- Assisted in deploying Windows 10 throughout the school's domain

On-Site Technician

November 2013 to June 2014

Ampersand Technologies, New Philadelphia, Ohio

- Responsible for QuickBooks database management as well as on-site hardware maintenance
- Performed troubleshooting actions for systems that were infected with various malware

ACTIVITIES & HONORS

- Awarded the Kent State Computer Technology Program Award for 2016
- Lead a service-learning group that provided specialized research to Indian Valley High School regarding recent technological initiatives
- Volunteered for the Claymont Foundation by redesigning their website, updating their web server, and keeping their alumni database up-to-date