# Whitman Burke

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Skills Ruby, Ruby on Rails, JavaScript, React.js, Redux, jQuery, SQL, Git, HTML5, CSS3, VBA Macros

# projects

GarageSale <u>live site</u> | github

Fullstack website inspired by eBay (Ruby on Rails, Javascript, React, Redux, PostgreSQL, jQuery, HTML5, CSS)

- Designed a product listing and bidding system that uses AWS S3 to store product images with React, Redux, and custom ActiveRecord validations to handle errors and ensure data integrity.
- Implemented secure user authentication by using BCrypt hashing to avoid storing sensitive data in plain text.
- Incorporated dynamically populating search results with minimal database querying by making a single AJAX request on initial user input, and continuously parsing results on the frontend as input changes.

Bubble Busters <u>live site</u> I github

Browser game inspired by Buster Bros ( Javascript, HTML5, Canvas, CSS )

- Utilized HTML Canvas, animation frames, and event handling to render moving images and cycle through sprite animations based on user input and object collisions.
- Built object and player classes with maximum portability in mind, allowing for levels to be created or edited with ease.

CryptRBit <u>live site</u> | github

MERN stack website that identifies arbitrage opportunities in Crypto Currencies (MongoDB, Express, React, Node, HTML, CSS)

- Incorporated the CryptoCompare API to collect aggregated market data that updates constantly, which we could then analyze on the frontend and display in a useful manner with Recharts.
- Created site layout with Bootstrap 4 to allow for clean and simple resizing of components for various devices.

# experience

#### **Customer Service**

Instacart

Mar 2018 - May 2018

- Provided tier 3 customer support over the phone and by email to over 300 customers and contractors each week.
- Provided internal support through Slack to tier 1 and tier 2 agents.
- Consistently achieved QA scores of 94% or above for efficiency and quality of service.

#### Software Developer

Dreamers Athletics 2017

Aug 2016 - Oct

- Developed system to automatically follow users and like pictures in a highly targeted and customizable manner by using WinAutomation and Excel macros.
- Formulated extensive error handling, allowing the system to run with nearly 100% uptime on over 20 accounts.
- Helped build Big Baller Brand's Instagram presence from only 416 followers to over 100,000.
- Worked with a team of 4 people to plan events and develop branding materials.

### **Sole Proprietor**

Gamer 2 Gamer

Apr 2014 - July 2016

- Created eCommerce business while attending college.
- Designed systems to gather market data on products daily, search for products 24/7, monitor shipments, and upload/manage product listings across multiple platforms by using WinAutomation, OutWit Hub, and Excel macros.
- Achieved profit margins of over 40% with under 3 days turnover by constantly analyzing overall market data in order to identify the proper product selection.

## education

**App Academy** (Summer 2018)

Immersive software development course with focus on full stack web development

### California State University Chico (Spring 2016)

BS - Business Administration - Entrepreneurship