## **Monitoring/Alerting/Incident Management Framework**

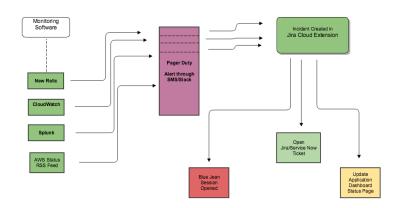
| Basic Software                | Function                                 | Links                                       |
|-------------------------------|--|---|
| PagerDuty                     | Alerting                                 | pagerduty.com                               |
|                               | Create Incident In JIRA                  |   |
|                               | Monitoring for Open Alerts               |   |
| JIRA through PagerDuty Plugin | Through PagerDuty Plugin                 | https://support.pagerduty.com/v1/docs/jira- |
|                               | Creates, classifies and stores incidents | cloud                                       |
|                               |  |   |

Basic software

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PagerDuty

JIRA



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