VENTURER CAMP 2023

Booking Handbook

An introduction to the Venturer Camp 2023 Booking System

27th January 2023





Booking Handbook

Contents

1	Introduction	2
2	STAGE 1: Apply To Book	3
3	STAGE 2: Booking	6
4	STAGE 3: Edit Booking	10
A	ppendicies	12
Α	Template Booking Form	12

Introduction

Welcome to the Booking Handbook, a guide to the booking process for Venturer Camp 2023!

1.1 Booking System

We are using a modified version of the Common Ground booking system. Information on how to access the booking system and how to use it are available in the subsequent sections of this handbook.

1.2 Support

If you need support with the booking process or have any questions which aren't answered on our FAQs, drop us an email to info@venturercamp.org.uk.

1.3 Overview of Booking Process

The booking process has a number of parts.

- 1. Apply to book (section 2)
- 2. Book (section 3)
- 3. Edit booking (section 4)

STAGE 1: Apply To Book

You will need to complete this stage once. After you have been approved to book, you will be able to log in and edit your booking.

- 1. Go to bookings.venturercamp.org.uk.
- 2. Click login



Figure 2.1: Booking system homepage with login button highlighted

Next to the login button is a dark/light mode toggle. This will change the theme of the app to be either dark or light. For simplicity, all screenshots in this guide will be in light mode.

3. Select one of the methods to login using.

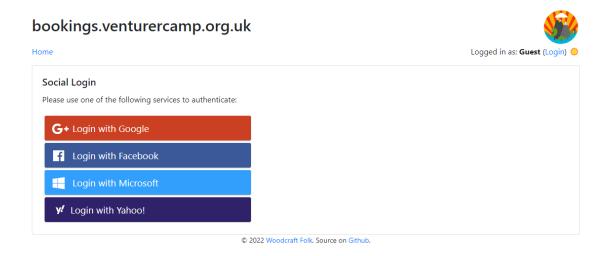


Figure 2.2: Login options

- 4. Follow instructions on screen for how to login using your method of choice.
- 5. When you have successfully logged in, you will be redirected back to a screen similar to Figure 2.1, except your (or the account you are using) name will appear in the place of Guest.
- 6. Click Apply to book.



Figure 2.3: Apply to book button

7. Enter your name, your district and the approximate number of people you are planning to bring into the textbox when prompted then press Submit.

bookings.venturercamp.org.uk Home Logged in as: Thomas Boxall (Logout) Apply to book for Venturer Camp 2023 Hi Thomas Boxall, Please fill in your name, which IFM-SEI organisation or Woodcraft Folk district are you from and approximately how many people are you planning to bring below: Name: Which Woodcraft District/IFM organisation are you booking: Approximately how many people are you planning to bring:

Figure 2.4: Booking application page

8. Your application will now be sent to the team to be reviewed.



Figure 2.5: Booking application submitted page

You should receive an email confirming your application has been submitted.

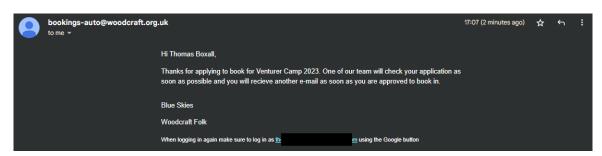


Figure 2.6: Confirmation of application email

9. When your booking has been approved, you will get another email. Continue to STAGE 2: Booking.

STAGE 2: Booking

To start in this section, you must have been approved to book. If you are unsure of what that means, see STAGE 1: Apply To Book.

- 1. Go to bookings.venturercamp.org.uk
- 2. Click login



Figure 3.1: Login Button

3. Login using the same service which you did last time (this is really important as otherwise, you'll have to apply to book again). The service which you used last time should be more *vibrant* than the others.

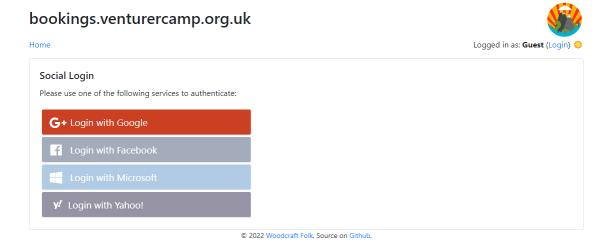


Figure 3.2: Login options with Login with Google highlighted

4. You will now be redirected back to the home page. Click Book.



Figure 3.3: Book button

5. Now you will need to enter some details about the booking. Enter this information in the text boxes provided. You have the option to provide information about a second person should the team not be able to get in touch with you about the booking.

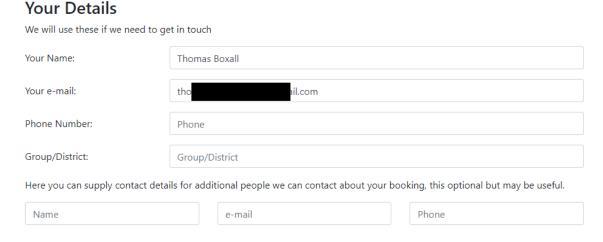


Figure 3.4: Booking secretaries details

- 6. Scroll down to Participants. Fill in that participants information. Participants will be listed on the right hand side of the screen underneath the Participants header.
- 7. To add additional participants, click the More People! button. This will add another blank participant.



Figure 3.5: More People! button

8. To remove a participant, click the cross button next to the attendance widget for that participant. You will then be prompted to confirm that you wish to remove that participant.



Figure 3.6: Remove participant button

- 9. Scroll down to Money. Here, you will be given a breakdown of the cost of your group to come to camp and payment instructions. We are only able to accept bank transfers, please select this option. See REFERENCE PAYMENT for more information on payment. When you are creating your booking for the first time, you will not have a payment reference. Once you submit your booking, a payment reference will be generated for you.
- 10. Continue scrolling down. If you have only added one over eighteen year old participant, you will need to enter the details of a second in the Emergency Contact section.

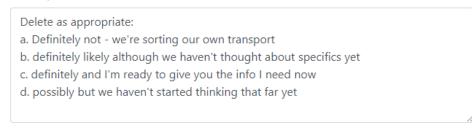


Figure 3.7: Emergency Contact text boxes

11. Within Additional Information, you are able to indicate if you are planning on using the shuttle coach services provided on the first and last day of camp to/ from Hereford Train Station, please delete the options you wish not to take as appropriate; and you can also indicate which groups you would like to camp with. We will take these requests on board however we cannot guarantee we will be able to meet all of them.

Additional Information

Is your group possibly planning on using shuttle coaches? (our coach organisers will contact you directly to find out more information)



Are there other groups you are planning to or would like to camp with?



Figure 3.8: Additional Information text boxes

12. When you have reviewed your booking and ticked the permission checkbox, the Submit Booking button should un-grey-out. Click this to save the booking. Please ensure you see confirmation of the booking saving before you close the tab.

The booking system won't let you submit your booking until enough information has been entered. A Still to do box will indicate these things to you.

Submit

When you have finished click here to submit your booking. You can always come back and edit it before the deadline.

Still to do:

- Please fill in your contact phone number
- Please fill in your group/district
- Participant #1 does not have a name
- · Please provide an emergency contact name
- Please provide an emergency contact phone number
- · Please tick the permission and data protection statement checkbox

Submit Booking

Figure 3.9: Submit section showing outstanding tasks

13. Once you have clicked submit, you will be sent to a payment page where your invoice will be generated. This will also be emailed to you.

STAGE 3: Edit Booking

You can edit your booking as many times as you wish up to the final booking deadline (26th May 2023).

4.1 Editing Bookings

- 1. Go to bookings.venturercamp.org.uk
- 2. Click login. Ensure you use the same service to login with as you have previously as otherwise you'll have to apply to book again.
- 3. The homepage will show you a summary of your booking and payment information.
- 4. Click Edit My Booking.
- 5. This will take you to the same page as when you were booking and you can edit your booking.
- 6. When you have finished editing, you will need to re-check the Permission checkbox, then click Submit booking.
- 7. When you have submitted your booking, you will be emailed with a summary of changes and an updated invoice.

Appendicies

Appendix A

Template Booking Form

A template booking form has been produced which group leaders are able to use to collect information about those in their group before inputting it into the booking system. It has been included overleaf for reference only, a editable copy is available to download from venturercamp.org.uk/book.

Venturer Camp 2023

Template Booking Form

Please make a copy of this document then fill in the gaps & remove the red text before circulating to participants.

An information sheet about Venturer Camp 2023, which could be adapted to be used as a cover letter for this health form, can be found here:

https://docs.google.com/document/d/lsPMRX8OnxGPUf8vGYler_WKefzj5o6s5R9k DbLm4e44/edit#

Diet	Go camp Veggie? If you would like to try out a Veggie or Vegan					
	diet for this camp, go for it and choose that option here.					
Simple Dietary Requirements Tick all that apply	☐ Lactose/ Dairy free ☐ Soya Free ☐ Egg Free ☐ Gluten Free ☐ Pork Free ☐ Nut Free					
Food dislikes/ preferences	Eg, "I really hate mushrooms"					
Any other dietary restrictions, allergies, intolerances or elimination diets	This is your everything else section for things that didn't fit into the tick boxes above.					
My allergies or dietary needs are complicated and I would like to be contacted by the Allergy kitchen team	The allergy kitchen can provide partial or complete replacements of the main camp menu to meet the individual dietary needs. □ Please contact me					
Additional medical information & medication taken						
Image Consent ☐ Yes I have permission for photos and recordings to be ☐ No						

I have per Relations Venturer part in a for conte	permission fo onship & Sex E rer Camp 2023 a a basic conse	or this indi Education			_		
		Relations & Sex Education Consent I have permission for this individual to take part in Relationship & Sex Education workshops as part of Venturer Camp 2023. Everyone on camp will take part in a basic consent workshop, this consent is for content above and beyond that.					
unaided.	ties Consent confirm that thed.		☐ Yes ☐ No				
Attenda Please cr	dance cross out dat	tes which	the partici	pant is not	able to at	tend for	
Sat 5th	n Sun 6th	Mon 7th	Tue 8th	Wed 9th	Thur 10th	Fri 11th	Sat 12th
group nai	name here].						



