

VENTURER CAMP 2023

Payment Policy v2

For groups & individual participants

24th May 2023



Contents

1	Payment Policy for Groups	2
2	Payment Policy for Individual participants	5

Section 1

Payment Policy for Groups

1.1 Standard Camp Fees

The standard camp fees are outlined in the table below.

Age Bracket	Whole camp price per person	1 night per person
Under 18	£150	£21.50
18 and over	£50	£7.50

Table 1.1: Standard camp price breakdown for all ages

1.2 Early Bird Offer

If your booking & deposit is received before 12th April 2023, participants will be eligible for a free, limited edition Venturer Camp 2023 t-shirt. Any participants added after 12th April 2023 will not be eligible.

There is no financial discount for booking before 12th April 2023.

1.3 Payment

All payments should be made **using your unique booking reference number** to:

Bank Unity Trust plc

Account Name Woodcraft Folk

Account Number 20392756

Sort Code 60-83-01

Bank Address 4 Brindey Place, Birmingham, B1 2JB

Swift Code (BIC) NWBKGB2L

IBAN Number GB93NWBK60023571418024

1.3.1 Deposits

Your group booking is secure after you have paid 50% of your delegation costs. The deposit is non-refundable but will be taken out of your group's remaining balance.

1.3.2 Paying the remaining balance

You need to have paid the remaining balance for your group by 26th May 2023 but please make payments as soon as your group can afford to. The funds raised will go towards making the camp sound, look, taste and smell even better.

We will not be allowing any groups access to camp if their fees have not been paid in full upfront. This is in fairness to all the other delegations who have paid by the deadline.

1.4 Late Bookings

We may not be in a position to take bookings after 26th May 2023 and reserve the right to increase the camp fee after this date as shown in the table below. From 26th May, the fees have to be paid on booking, upfront in one instalment.

We reserve the right to not accept entire new delegations after 26th May 2023.

Age Bracket	Whole camp price per person	1 night per person
Under 18	£225	£32.25
18 and over	£75	£11.25

Table 1.2: Late booking price breakdown for all ages

By 10th June 2023, the food order will have been placed. We cannot guarantee that dietary needs can be met after this time.

You will also need to ensure that DBS/ PVG checks are in place for all participants aged 18 or over. We will not be allowing access to camp for anyone without a valid DBS/ PVG.

1.5 Very Late Booking & On the door

After the 22nd July 2023, we may not be in a position to take bookings and reserve the right to further increase the camp fee after this date as shown in the table below. From 22nd July 2023, the fees have to be paid on booking, upfront in one instalment.

Age Bracket	Whole camp price per person	1 night per person
Under 18	£300	£43
18 and over	£100	£15

Table 1.3: Very late booking price breakdown for all ages

1.6 Cooling-off period

There is a cooling-off period of 14 days from the time when you first pay the deposit to change your mind. In this time period, you are eligible for a full refund and your group does not have to give a reason for the cancellation.

1.7 Refunds

The camp fees generally go towards upfront costs. For this reason, we regret to say we are unable to offer refunds to groups who withdraw prior to attending.

In the unlikely event that you book onto camp and your group is then unable to take part, please first try to find replacement participants and group leaders. This is to avoid disappointing any young people who have already been expecting to attend. Then contact info@venturercamp.org.uk where our team will make every effort to support you in finding a satisfactory solution. There is guidance available for fundraising, and for accessing camping equipment. You are important to us and we want to enable as many groups as possible to attend.

If an individual who has booked as part of a group withdraws from attending the event, the group should first attempt to find a replacement for them. If this is not possible, refunds will be offered for applications made before 10th June 2023. To request a refund, please contact info@venturercamp.org.uk.

If during camp you are unsatisfied with the experience, please contact camp management on site, at the earliest opportunity. We want everyone to enjoy their experience and will actively work with you to resolve the issue. We regret to say that at the time of the camp, the expense has already been incurred and we are unable to offer refunds. Please use the camp procedures or Woodcraft Folk complaints policy for raising issues.

Section 2

Payment Policy for Individual participants

Participation at camp is encouraged as part of a group. This is for your social, safety and financial benefit. Participants are likely to have a much richer experience attending with a group. However, participants aged 18 or above can choose to book independently if there is no alternative.

Members attending the camp who are aged 18 and above should be taking on a significant role, whether this be on a local village, or central level. The Venturer Camp 2023 team reserves the right to reject a booking application where there is not a significant commitment on camp demonstrated.

2.1 Standard Camp Fees

The table below shows the camp fees for participants aged 18 or over.

Any participant attending Venturer Camp 2023 will need to be a fully-paid-up member of Woodcraft Folk. Participants aged 18 and above will need to hold a valid DBS/ PVG check.

Age Bracket	Whole camp price per person	1 night per person
18 and over	£50	£7.50

Table 2.1: Standard camp price breakdown for over 18s

2.1.1 Early Bird Offer

If your booking & deposit is received before 12th April 2023, you will be eligible for a free, limited edition Venturer Camp 2023 t-shirt.

There is no financial discount for booking before 12th April 2023.

2.2 Payment

If you have difficulties paying, please contact info@venturercamp.org.uk and we will make every effort to allow you to pay by standing order. All payments should be made **using your unique booking reference number** to:

Bank Unity Trust plc

Account Name Woodcraft Folk

Account Number 20392756

Sort Code 60-83-01

Bank Address 4 Brindey Place, Birmingham, B1 2JB

Swift Code (BIC) NWBKGB2L

IBAN Number GB93NWBK60023571418024

2.2.1 Deposits

Your booking is secure after you have paid 50% of your camp fee.

The deposit is non-refundable but will be taken out of your remaining balance.

2.2.2 Paying the remaining balance

You need to have paid the remaining balance by 26th May 2023.

We will not be allowing any people access to camp if their fees have not been paid in full upfront. This is in fairness to all the other delegations who have paid by the deadline.

2.3 Late Bookings

We may not be in a position to take bookings after 26th May 2023 and reserve the right to increase the camp fee after this date as shown in the table below. From 26th May, the fees have to be paid on booking, upfront in one instalment.

Age Bracket	Whole camp price per person	1 night per person
18 and over	£75	£11.25

Table 2.2: Late booking price breakdown for over 18s

By 10th June 2023, the food order will have been placed. We cannot guarantee that dietary needs can be met after this time.

2.4 Very Late Booking

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Age Bracket	Whole camp price per person	1 night per person
18 and over	£100	£15

Table 2.3: Very late booking price breakdown for over 18s

2.5 Cooling Off Period

There is a cooling-off period of 14 days from the time when you first pay the deposit to change your mind. In this time period, you are eligible for a full refund and you do not have to give us a reason for your cancellation.

2.6 Refunds

The camp fees generally go towards the camp infrastructure, food and other upfront costs. For this reason, we regret to say we are unable to guarantee to offer refunds to anyone who withdraws. However we understand that losing a sum of money could put you in hardship. Therefore please speak to us at the earliest opportunity if you have payment difficulties. We want to help you with fundraising advice and with practicalities. Please contact us on info@venturercamp.org.uk. You will not be pressured into attending the camp if you don't want to.

If during camp you have any problems, please contact camp management on site, at the earliest opportunity. We want everyone to enjoy their experience and will actively work with you to resolve the issue. We regret to say that at the time of the camp, the expense has already been incurred and we are unable to offer refunds. Please use the camp procedures or Woodcraft Folk complaints policy for raising issues.



Venturer Camp 2023, a project by [Woodcraft Folk](https://www.woodcraftfolk.org.uk), will bring together 13-17 year olds from across the UK to camp together and live by the Woodcraft Folk values for a week in the summer of 2023. Check out our website (venturercamp.org.uk) and our social media pages for more information.

Woodcraft Folk is a registered charity in England & Wales (1148195) and in Scotland (SC039791), and a limited company, registered in England & Wales (8133727). Registered office: Holyoake House, Hanover Street, Manchester M60 0AS