

NICHOLAS CHIANG

TRANSFORMATION LEAD

Strong analytical skills and robust knowledge in the subjects of Accounting and Business. Experienced in project management and excels in stakeholder management. Looking to create business value and accelerate growth through better digitalising processes and gain better insights through data analytics and transformation initiatives.

Work History

2023-01 – Present Performance Management (Strategy & Transformation Office)

Prudential Singapore

- Established reporting standards across key strategic pillars for strategic discussions and reporting
- Developed multiple Alteryx workflows to automate data wrangling from source systems to monthly reporting, reducing turnaround time from days to minutes
- Created PowerBI dashboards for self-service of key metrics and provide easy visualizations for decision-making
- Tracked the lifecycles of over 40 initiatives to ensure strategic alignment from budgeting to benefits realisation

2022-06 – Transformation Lead

2023-01 *Manulife Singapore*

- Delivered a US\$250k process improvement programme to enhance the operational efficiency of client servicing through the development of web-based applications

2021-11 – 2022-06 Senior Consultant (Business Performance Improvement)

Protiviti Pte Ltd

- Conducted vendor compliance audits to ensure client's payables review process is rigorous and compliant
- Delivered a 6-month programme of lift-and-shift migration in local finance operations (AP, AR, GL)

Contact

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E-mail

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LinkedIn

linkedin.com/in/nicholas-cww

Skills

Transformation

Project Management

●●●●●
Very Good

Process Mapping / MS Visio

●●●●●
Very Good

Design-thinking

●●●●●
Good

Analytics / Systems

Anaplan

●●●●●
Very Good

Excel VBA

●●●●●
Very Good

Alteryx

●●●●●
Very Good

through development of L4 process mappings and improvement opportunities, SOP creations, and training to ensure proper knowledge transfer

2019-07 – Finance Transformation Lead

2021-11 *Prudential Singapore*

- Led the implementation (from requirements to change management) of Anaplan within the organisation to improve planning efficiency in areas of sales forecasting and budgeting
- Collaborated with diverse stakeholders to define requirements, and built Anaplan models with automated data flows, eliminating tedious Excel tasks

2017-07 - Management Associate

2019-06 *Prudential Singapore*

- Emerged as the winner in multiple company-wide innovation competitions to improve existing work processes and kickstarted the execution of the winning ideas with other stakeholders
- Planned and executed a 3-month pilot programme to test the usage of a bite-sized learning application
- Developed SQL scripts to automate the actuarial modelling outputs to be stored in database allowing for more granular analysis and reporting

2015-09 - Audit Associate

2017-04 *EY Singapore*

Education

2024 **FlexiMasters in Business and Financial Analytics**

Nanyang Business School - Singapore

2012-06 - **Bachelor of Accountancy**

2015-07 *Nanyang Technological University - Singapore*

Graduated with First Class Honours

Affiliations

Institute of Singapore Chartered Accountant

Chartered Accountant

Chartered Insurance Institute

Dip. CII

Project Management Institute

Certified Associate in Project Management (CAPM)

MS PowerBI

●●●●●
Very Good

SQL

●●●●●
Good

SAP Business Object

●●●●●
Good

Finance

Accounting (IFRS)

●●●●●
Good

FP&A

●●●●●
Very Good

Languages

English

●●●●●
Excellent

Chinese (Mandarin)

●●●●●
Excellent